

Zepp Aura Shipping Policy

Shipping Services

Shipment times for each product vary depending on availability. Orders are usually processed the next business day and will be shipped by FedEx or USPS. If the address is PO Boxes, the orders will be shipped through USPS.

Shipping Fee

We offer free USPS shipping on orders less than \$100 after any promotion or discount is applied and it will take 4-7 business days to deliver your orders.

We offer free FedEx Express Saver shipping on orders of \$100 or more after any promotion or discount is applied and it will take 2-3 business days to deliver your orders.

Shipping notice

For special shipping requests, please contact aura@zepp.com before the orders are shipped out. Please confirm your address before payment. If you enter the wrong address, please contact aura@zepp.com in a timely manner. We will contact logistics personnel to solve the problem. If you ask to change the address after the order has been shipped, we cannot guarantee that your order will be updated. In addition, you are responsible for all possible risks and expenses caused by changing the address after the order has been shipped.

If any logistics delay occurs, you may send an email to support@amazfit.com, and we will do our best to contact the logistics company to help resolve the issue.