

Scottish Water safeguards lone workers with 250+ SPOT Gen3 satellite devices



SPOT Gen3 Satellite Tracker

Situation

Hundreds of Scottish Water employees work in remote parts of the country, often solo, managing assets including the reservoirs that supply water to over 2.54 million households and 152,000 businesses.

Scottish Water were already familiar with the SPOT device with 49 of their remote-working teams are already using the devices. Scottish Water came to GTC wanting to equip 250 further employees who are registered as lone workers.



SOS



Tracking



Check In



Custom Messaging



Dust & Water Resistant

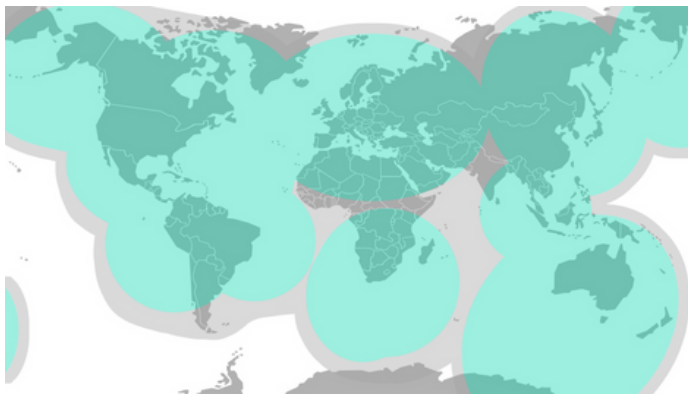
Critical, life-saving communication using 100% satellite technology

SPOT Gen3 devices have been pre-configured with two services for Scottish Water:

- if an employee has an emergency, they can press SPOT's one-touch SOS button
- if they encounter a non-life-threatening situations, such as a flat tyre, they can use the help button

Pressing either button automatically transmits the user's precise GPS location to Scottish Water's internal communications centre (ICC). The ICC either contacts the emergency services or locates a nearby Scottish Water team who can help their colleague. Scottish Water chose SPOT Gen3 because of its ease of use, its robustness and the accuracy of its GPS transmissions.

Before deploying SPOT earlier in 2019, Scottish Water relied solely on a system where employees registered their planned movements by phone then, if they did not call back by an agreed time, the issue would be escalated through their line managers.



SPOT Gen3 Coverage Map

Power Options

SPOT Gen3 is powered by 4 x AAA batteries (included) and can also be powered by 4 x AAA rechargeable batteries or Line Power with a 5v USB connection.

Subscriptions

SPOT Gen3 requires a subscription to transmit messages. Prices start from €11.95* per month with min term of 12 months.

Annual plans and flexible 1 month min term plans are also available.

* Prices correct as of Feb '20.

GTC - SPOT Specialists

In 2019 GTC surpassed the milestone of selling 15,000 SPOT devices. Our customer base for SPOT spans both consumer and organisational users including security firms, utilities, maritime operations specialists, sports event organisers, government agencies, professional remote workers, as well as adventurers and other travellers. Please contact us for advice on whether SPOT is the right fit for your business.

“With winter around the corner we expect SPOT to come into its own as an important part of our health and safety strategy. With reliable satellite communications, we can get help to our employees whenever it is needed and wherever they might be. SPOT is a lifeline providing reassurance to families and colleagues that each lone worker is in safe hands.”

Kes Juskowiak, Water Operations General Manager