Upscale Customizable Carrier™
Owners Manual Instructions

This box contains: 1 - Carrier

Read all instructions before assembling and using your carrier. Failure to follow each instruction can result in serious injury or death to your baby. Keep instructions and review them before attempting new carrying positions.

8lbs - 40lbs (3.6 kgs - 18.14 kgs)

**IMPORTANT!**
**KEEP INSTRUCTIONS FOR FUTURE USE.**

Follow instructions for use. When fastening the carrier, keep one hand on baby at all times.
Baby must face toward you until he/she can hold their head upright to avoid possible neck or back injury.
Baby must be able to sit up on his or her own before being worn in the Back Carry position to avoid possible back or neck injury.
NEVER use the wide seat position when carrying the baby in the Facing-Out position.
Premature infants, infants with respiratory problems, and infants under 4 months are at greatest risk of suffocation.
Baby’s face should always be visible and free from obstructions.
Be aware of your surroundings. Avoid any potential hazards or obstructions when putting baby in the carrier and when removing baby from the carrier.
NEVER use a soft carrier when balance or mobility is impaired because of exercise, sporting activities, drowsiness, or medical conditions. It is intended for use by adults while walking or standing only.
Your balance may be adversely affected by your movement and that of your baby.
Never use a soft carrier while engaging in activities such as cooking and cleaning which involve a heat source or exposure to chemicals. Keep away from fire and strong heat sources while wearing this carrier.
Never wear a soft carrier while driving or being a passenger in a motor vehicle. DO NOT use this carrier as a child restraint in a motor vehicle. This type of carrier will not properly restrain your baby in the event of a crash.
NEVER leave baby unattended in this carrier.
ALWAYS check to ensure that all buckles, snaps, straps, and adjustments are secure before each use. Make sure baby is properly placed in the carrier, including leg placement, before each use.
This product is subject to wear and tear over time. Check for ripped seams, torn straps or fabric and damaged fasteners before each use.
DO NOT use this product if deterioration or problems are detected.
NEVER lean against baby.
NEVER place more than one child in this carrier.
DO NOT wear more than one carrier at a time, ever.
DO NOT use in showers, pools, or any water environments.

**WARNING**

FALL AND SUFOCATION HAZARD
FALL HAZARD - Infants can fall through a wide leg opening or out of carrier.
- Adjust leg openings to fit baby’s legs snugly.
- Before each use, make sure all fasteners are secure.
- Take special care when leaning or walking.
- Never bend at waist; bend at knees.
- Only use this carrier for babies between 8 lbs (3.6 kgs) and 40 lbs (18.14 kgs).

SUFOCATION HAZARD - Infants under 4 months can suffocate in this product if face is pressed tight against your body.
- Do not strap infant too tight against your body.
- Allow room for head movement.
- Keep infant’s face free from obstructions at all times.

**WARNING**

Instruction manual available in additional languages at:
Manuel disponible en français chez:
www.infantino.com

For Safe and Secure Carrying:
If you are new to babywearing or are using a new carrier style, there are definitely some things you need to know before placing your baby in the carrier. Here are some important Dos and Don’ts for proper use of your carrier. Please be sure to review this manual in its entirety for all safety information.

- Practice before you start. Be sure to try out your carrier before you put baby in the first time.
- Check regularly that baby’s chin is positioned upwardly and never pressed into his/her chest.
- Don’t overdress your baby. Your closeness and body heat along with the carrier fabric will help to keep them warm.
- TIP: Small children have poor temperature regulation, so check baby’s abdomen, forehead and neck frequently.
- Check your baby’s legs often to make sure they are warm and blood circulates freely. Should the calves and feet appear to be a slightly different color, shift baby in the carrier.
- If baby falls asleep or starts to fuss in the Facing-Out position you should switch to the Facing-In position or remove them from the carrier entirely.

### Upscale Customizable Carrier™ Position Options

<table>
<thead>
<tr>
<th>Position:</th>
<th>Facing-In with Narrow Seat</th>
<th>Facing-In with Wide Seat</th>
<th>Facing-Out with Narrow Seat</th>
<th>Backpack with Wide Seat</th>
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<tbody>
<tr>
<td>Age:</td>
<td>For babies 8 lbs to 15 lbs</td>
<td>For babies 15 lbs to 40 lbs</td>
<td>Baby is able to hold their head up on their own</td>
<td>Baby is able to fully sit up on their own.</td>
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<tr>
<td>Tips:</td>
<td>Until your child is able to hold his/her head upright, this is the correct position.</td>
<td>The wide seat allows a larger baby to ride in a seated position with his/her legs wrapping around you. This is a comfortable position for the child and it provides better weight distribution for you.</td>
<td>This position allows your baby to visually explore their surroundings while maintaining close contact with you.</td>
<td>This position requires assistance from a second person.</td>
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<td>When the baby is positioned correctly, you should be able to tilt forward slightly and kiss the top of your child’s head.</td>
<td>The wide seat when baby is facing-out.</td>
<td>Wearing the carrier closer to your body and higher up on your back will minimize stress to your back and shoulders from prolonged use.</td>
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</tr>
</tbody>
</table>

### Care Instructions:
Machine wash cold, separately, on gentle cycle with mild detergent. DO NOT bleach. Wipe clean with cloth or sponge between machine washings. Drip dry. DO NOT iron. Do not dry clean.

Helpful Hints:
The Upscale Customizable Carrier™ is designed for greater comfort for both you and your child. The strap system distributes baby’s weight to make carrying more comfortable for you and baby, letting baby ride in a natural seated position.

- **Front Carry Position** - Until your child is able to hold his or her head upright, this is the correct position. In this position, you can entertain your baby and bond with them while still having your hands free.
- **How do you know if your baby is at the right height when worn in the front?** - You should be able to tilt forward slightly and kiss the top of your child’s head.
- **When placing your baby in or taking them out of the carrier, sitting down will make the process easier. Until you are familiar with the placement of baby, it is also recommended to do so over a soft surface.**
- **It is best to limit the use of your carrier to 10-20 minutes until you and your baby are both completely comfortable in it together.**
- **Facing Out Position** - When your baby can fully hold their head up on their own, they are ready for this position.
- **Backpack Position** - When your little one can fully sit up on their own, you also have the option of carrying them on your back. This position allows your baby to have the best of both worlds - to be carried by you, but also be free to check out what is going on around them.
- **Wearing the carrier closer to your body and higher up on your back (or chest when worn in the front position) will minimize stress to your back and shoulders from prolonged use.**
1. Lift the Leg Bands and unfasten the Seat Loops from the Seat Buttons.

2. Push both sides of the Adjustable Seat inward, towards the center of the Waist Belt, gathering the fabric at the bottom of the Carrier Body.

3. Fasten the Head Support Loops around the Head Support Buttons.

NOTE: The carrier parts in bold can be found on the carrier illustrations.
4. Place the Waist Belt at your natural waist (at your belly button). With the carrier hanging in front of you, fasten the Waist Belt around your waist and pull the Webbing to tighten. The Waist Belt should fit firmly against your body.

* NOTE: People with longer torsos may find a higher belt position more comfortable (closer to the navel); shorter people may wish to wear the belt more on the hips.

IMPORTANT! Always make sure the waist belt fits securely against your body at all times. There should NOT be a gap between the waist belt and your body.

5. Place left Shoulder Strap over your left shoulder. Pick up your baby and place him or her on your chest, between the inside of the carrier and your body, facing you. Make sure his or her right leg goes through the Leg Opening on your left side.

* Make sure baby is securely supported throughout the buckling process. Baby is not secure until all the buckles and straps are properly fastened and adjusted.

6. Hold your baby with your left hand and place the Shoulder Strap on your right side over your right shoulder.

NOTE: If you prefer to start with your left arm supporting baby, simply swap right for left, and vice versa, in these instructions.

7. With Shoulder Straps in place reach behind your back to connect Back/Chest Buckle. If this is difficult you may need to raise the Back/Chest Strap on the Back/Chest Strap Height Adjuster and loosen the Shoulder Straps. If you need assistance, have another person fasten the buckle.

8. Pull the webbing strap on the Back/Chest Strap to tighten. The Shoulder Straps should be wide and the Back/Chest Strap should be straight across your back.

* NOTE: The height of the Back/Chest Strap can be adjusted by sliding the Back/Chest Strap to the desired height. The strap should lay in a comfortable position on your upper back.

9. To adjust how high the baby rides on your chest, lift the baby slightly and pull the Shoulder Strap Adjuster, first on one strap, then on the other. The Shoulder Strap Adjusters should be equal lengths after adjusting. When the baby is properly positioned you should be able to tilt your head forward and kiss the top of your baby’s head.

10. Fasten the Leg Band to the Leg Band Button on both sides of the carrier body.

* IMPORTANT! For babies between 8-11 lbs, the leg bands must be attached to make the leg opening smaller and to avoid a potential falling hazard.

* NOTE: For babies over 11 lbs or 5kgs, this step is unnecessary. When Leg Bands are not in use, fold them down onto the Waist Belt.

* IMPORTANT: Always make sure baby’s face, nose, and mouth are not obstructed. Check your baby’s position regularly. Your baby should be centered in the carrier in a seated position with arms and legs extended and not constricted by the carrier. It is extremely important to avoid any slouching in baby’s position. A slouching position can restrict baby’s airways. Baby’s head should be upright or resting on your chest with the face, nose, and mouth positioned to the left or right. Baby’s chin should never rest on baby’s chest. This can result in closing or partially closing baby’s airway.
Head Support Adjustment.
If your baby can fully hold his or her head upright on their own, you can lower the Head Support. Your baby MUST have sufficient head control before you lower the Head Support.

1. Unfasten the Head Support Button on both sides, and fold down the Head Support in front of you. Secure the Head Support to the carrier body by fastening the Head Support Snaps.

Removing Baby from the Carrier: Facing-in Position
* NEVER unbuckle the Waist Belt while your baby is in the carrier.
* IMPORTANT! Make sure one arm is securely supporting baby throughout the process of removing baby from the carrier.
* ALWAYS support baby’s head in an upright position throughout the process of removing baby from the carrier. * Be aware of your surroundings. Avoid any potential hazards or obstructions when removing baby from the carrier.

1. Slightly loosen the Shoulder Straps. This will make it easier to unbuckle the Back/Chest Strap.
2. Hold baby with one hand and reach back to Back/Chest Buckle to unbuckle with the other hand.
3. Continue to hold your child with each hand as you remove the Shoulder Straps.
4. Remove baby from carrier before unbuckling the Waist Belt.

2 Carrier use for an Older Baby: Facing-In Position with Wide Seat
This position is for babies 15 lbs to 40 lbs.
* Your baby should always be comfortable. If your baby is fussy it could be an indication that he or she is not properly positioned. If this occurs, take your baby out immediately and adjust.
* We recommend having another adult assist you if this is your first time using this type of carrier.
* Baby must face toward you until he/she can hold their head upright to avoid possible neck or back injury.
* Support baby securely throughout the process of putting baby in the carrier, until all the buckles and straps are properly fastened and adjusted.
* When using this carrier in the Facing-In position, you should fit it to the user before placing the baby in the carrier.
* NOTE: The carrier parts in bold can be found on the carrier illustrations.

Adjust the carrier seat to the wide position for older babies between 15lbs to 40lbs.

1. Lift the Leg bands and fasten the Seat Loops around the Seat Buttons.
2. Fold the Leg bands down onto the Waist Belt.
( NOTE: For babies over 11 lbs or 5kgs, it is not necessary to use the Leg bands in the Facing-In Position.
3. Fasten the Head Support Loops around the Head Support Buttons.

10.
4. Place the Waist Belt at your natural waist (at your belly button). With the carrier hanging in front of you, fasten the Waist Belt around your waist and pull the Webbing to tighten. The Waist Belt should fit firmly against your body.

   * NOTE: People with longer torsos may find a higher belt position more comfortable (closer to the navel); shorter people may wish to wear the belt more on the hips.

   * IMPORTANT! Always make sure the waist belt fits securely against your body at all times. There should NOT be a gap between the Waist Belt and your body.

5. Place left Shoulder Strap over your left shoulder. Pick up your baby and place him or her on your chest, between the inside of the carrier and your body, facing you.

6. Holding baby in your right arm, use your left hand to place his or her leg through the Leg Opening on your left side.

   * Make sure baby is securely supported throughout the buckling process. Baby is not secure until all the buckles and straps are properly fastened and adjusted.

7. Hold your baby with your left hand and place the Shoulder Strap on your right side over your right shoulder.

   NOTE: If you prefer to start with your left arm supporting baby, simply swap right for left, and vice versa, in these instructions.

8. With Shoulder Straps in place reach behind your back to connect Back/Chest Buckle. If this is difficult you may need to raise the Back/Chest Strap on the Back/Chest Strap Height Adjuster and loosen the Shoulder Straps. If you need assistance, have another person fasten the buckle.

9. Pull the webbing strap on the Back/Chest Strap to tighten. The Shoulder Straps should be wide and the Back/Chest Strap should be straight across your back.

   * NOTE: The height of the Back/Chest Strap can be adjusted by sliding the Back/Chest Strap to the desired height. The strap should lay in a comfortable position on your upper back.

10. To adjust how high the baby rides on your chest, lift the baby slightly and pull the Shoulder Strap Adjuster, first on one strap, then on the other. The Shoulder Strap Adjusters should be equal lengths after adjusting. When the baby is properly positioned you should be able to tilt your head forward and kiss the top of your baby’s head.

   * NOTE: Wearing the carrier closer to your body and higher up on your chest will minimize stress to your back and shoulders from prolonged use.

   * IMPORTANT: Always make sure baby’s face, nose, and mouth are not obstructed. Check your baby’s position regularly. Your baby should be centered in the carrier in a seated position with arms and legs extended and not constricted by the carrier. It is extremely important to avoid any slouching in baby’s position. A slouching position can restrict baby’s airways. Baby’s head should be upright or resting on your chest with the face, nose, and mouth positioned to the left or right. Baby’s chin should never rest on baby’s chest. This can result in closing or partially closing baby’s airway.
14.

**Carrier use for an Older Baby:**

**Facing-Out Position**

This position is for babies with head control.

Never use the Wide Seat when Baby is facing out.

* IMPORTANT! To avoid possible injury to baby’s neck or back, your baby MUST have sufficient head control before you place baby in the Facing-Out position. Baby should be able to hold his or her head upright without assistance.

* Your baby should always be comfortable. If your baby is fussy it could be an indication that he or she is not properly positioned. If this occurs, take your baby out immediately and adjust.

* If baby falls asleep in the Facing-Out position you should switch to the Facing-In position or remove them from the carrier entirely.

* We recommend having another adult assist you if this is your first time using this type of carrier.

Adjust the carrier seat to the narrow position.

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**Removing Baby from the Carrier:**

**Facing-in Position**

* NEVER unbuckle the Waist Belt while your baby is in the carrier.

* IMPORTANT! Make sure one arm is securely supporting baby throughout the process of removing baby from the carrier.

* ALWAYS support baby’s head in an upright position throughout the process of removing baby from the carrier.

* Be aware of your surroundings. Avoid any potential hazards or obstructions when removing baby from the carrier.

1. Slightly loosen the Shoulder Straps. This will make it easier to unbuckle the Back/Chest Strap.

2. Hold baby with one hand and reach back to Back/Chest Buckle to unbuckle with the other hand.

3. Continue to hold your child with each hand as you remove the Shoulder Straps.

4. Remove baby from carrier before unbuckling the Waist Belt.

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**Head Support Adjustment.**

If your baby can fully hold his or her head upright on their own, you can lower the Head Support. Your baby MUST have sufficient head control before you lower the Head Support.

1. Unfasten the Head Support Button on both sides, and fold down the Head Support in front of you. Secure the Head Support to the carrier body by fastening the Head Support Snaps.
4. Place the Waist Belt at your natural waist (at your belly button). With the carrier hanging in front of you, fasten the waist strap around your waist and buckle. Tighten the Waist Belt by pulling on the webbing. The Waist Belt should fit firmly against your body.

*NOTE: People with longer torsos may find a higher belt position more comfortable (closer to the navel); shorter people may wish to wear the belt more on the hips.

*IMPORTANT! Always make sure the Waist Belt fits securely against your body at all times. There should NOT be a gap between the Waist Belt and your body.

5. Place the left Shoulder Strap over your left shoulder. Pick up your baby and place him or her on your chest, between the inside of the carrier and your body, facing away from you. Make sure his or her left leg goes through the Leg Opening on your left side.

*Make sure baby is securely supported throughout the buckling process. Baby is not secure until all the buckles and straps are properly fastened and adjusted.

6. Hold your baby with your left hand and place the Shoulder Strap on your right side over your right shoulder.

NOTE: If you prefer to start with your left arm supporting baby, simply swap right for left, and vice versa, in these instructions.

7. With Shoulder Straps in place reach behind your back to connect Back/Chest Buckle. If this is difficult you may need to raise the Back/Chest Strap on the Back/Chest Strap Height Adjuster and loosen the Shoulder Straps. If you need assistance, have another person fasten the buckle.

8. Pull the Back/Chest Strap Adjuster to tighten. The Shoulder Straps should be wide and the Back/Chest Strap should be straight across your back.

9. To adjust how high the baby rides on your chest, lift the baby slightly and pull the Shoulder Strap Adjuster, first on one strap, then on the other. The Shoulder Strap Adjusters should be equal lengths after adjusting. When the baby is properly positioned you should be able to tilt your head forward and kiss the top of your baby’s head.

*The baby should NEVER be leaning forward in the carrier.

10. Fasten the Band Strap to the Leg Band Button on both sides of the the carrier body.

*IMPORTANT: Always make sure baby’s face, nose, and mouth are not obstructed. Check your baby’s position regularly. Your baby should be centered in the carrier in a seated position with arms and legs extended and not constricted by the carrier. It is extremely important to avoid any slouching in baby’s position. A slouching position can restrict baby’s airways. Baby’s head should be upright. Baby’s chin should never rest on baby’s chest. This can result in closing or partially closing baby’s airway.

Removing Baby from the Carrier:
Facing-Out Position

* NEVER unbuckle the Waist Belt while your baby is in the carrier.
*IMPORTANT! Make sure one arm is securely supporting baby throughout the process of removing baby from the carrier.

*ALWAYS support baby’s head in an upright position throughout the process of removing baby from the carrier.
*Be aware of your surroundings. Avoid any potential hazards or obstructions when removing baby from the carrier.

1. Slightly loosen the Shoulder Straps. This will make it easier to unbuckle the Back/Chest Strap.

2. Hold baby with one hand and reach back to Back/Chest Buckle to unbuckle with the other hand.

3. Continue to hold your child with each hand as you remove the Shoulder Straps.

4. Remove baby from carrier before unbuckling the Waist Belt.
Carrier use for an Older Baby:  
Back Carry Position with Wide Seat - Assisted

Once your baby is fully able to sit up on their own, your child is ready for the Back Carry Position.

*STOP! First time users, DO NOT attempt to use the carrier in the Back Carry Position without the assistance of a second person. We highly recommend always using the assistance of a second person.

* IMPORTANT! The baby MUST be able to sit up on his or her own before being worn in the Back Carry Position.

* NOTE: The carrier parts in bold can be found on the carrier illustrations.

1. Adjust the carrier seat to the wide position. Fasten the two Seat Loops to the Seat Buttons on the Waist Belt.

2. Make sure the Leg Bands are unfastened from the Leg Band Buttons. Fold the Leg Bands down onto the Waist Belt.

   *NOTE: It is not necessary to use the Leg Bands in the Back Carry Position.

3. Fasten the Head Support Loops around the Head Support Buttons.

4. Hold the carrier upside down by the Waist Belt, with the front of the carrier body facing your body, (behind you), and the Shoulder Straps hanging down.

5. Place the Waist Belt at your natural waist (at your belly button). With the carrier hanging in back of you, fasten the Waist Strap Buckle. Tighten the Waist Belt by pulling on the Webbing. The Waist Belt should fit firmly against your body.

   * IMPORTANT! Always make sure the Waist Belt fits securely against your body at all times. There should NOT be a gap between the Waist Belt and your body.

6. With assistance from a partner, place the child gently on your back like you are giving them a piggyback ride. Your child’s legs should wrap around your waist and their arms should be on your shoulders.

7. While the second person is supporting the child, bring the carrier body up over the child’s back.

   *NOTE: It is helpful to reach around and provide added support for the child by placing your hand under the child’s body while the carrier is being secured.
8. While the second person is still supporting the child, place arms through **Shoulder Straps** and connect the **Back/Chest Buckle**. You should hear a ‘click’ when the buckle is secure. Pull the **Back/Chest Strap Adjuster** to tighten.

9. To adjust how high the baby rides on your back, lift the baby slightly and pull the **Shoulder Strap Adjuster**, first on one strap, and then the other. The **Shoulder Strap Adjusters** should be equal lengths after adjusting.

   * **NOTE:** Wearing the carrier closer to your body and higher up on your back will minimize stress to your back and shoulders from prolonged use.

10. Once all buckles are secured and tightened, the second person may release their support of the child.

   * **IMPORTANT:** Always make sure baby’s face, nose, and mouth are not obstructed. Check your baby’s position regularly. Your baby should be centered in the carrier in a seated position with arms and legs extended and not constricted by the carrier. It is extremely important to avoid any slouching in baby’s position. A slouching position can restrict baby’s airways. Baby’s head should be upright or resting on your back with the face, nose, and mouth positioned to the left or right. Baby’s chin should never rest on baby’s chest. This can result in closing or partially closing baby’s airway.

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**Removing Baby from the Carrier:**

**Back Carry Position - Assisted**

* NEVER unbuckle the **Waist Belt** while your baby is in the carrier.
* IMPORTANT! Make sure one arm is securely supporting baby throughout the process of removing baby from the carrier.
* ALWAYS support baby’s head in an upright position throughout the process of removing baby from the carrier.
* Be aware of your surroundings. Avoid any potential hazards or obstructions when removing baby from the carrier.

1. Slightly loosen the **Shoulder Straps**. This will make it easier to unbuckle the **Back/Chest Strap**.
2. While your partner holds baby securely in place, release the **Back/Chest Buckle**.
3. While your partner continues to hold baby securely in place, remove arms from **Shoulder Straps**.
4. Your partner can now lift the child from the carrier.
5. Release the **Waist Belt** and remove the carrier from your body.