

la gentile

CUSTOMER NAME:

DATE:

EMAIL:

ORDER #

I wish to return the below items for a **refund** or **store credit** with €5 extra:

PRODUCT NAME, SIZE, COLOR :	REFUND	STORE CREDIT + €5

I wish to exchange the below items for another **size** or/**and color**:

PRODUCT NAME, SIZE, COLOR :	NEW SIZE:	NEW COLOR:
The exchange item must be of the same price as the original purchased item.		

Return address:

La Gentile
Borneostraat 17
2405CW, Alphen aan den Rijn
The Netherlands

Return articles will only be accepted if it is sent in the original, undamaged wrapping and the labels are still attached to the merchandise. Should the product be damaged or the packaging more damaged than necessary to sell the product, we may pass this depreciation of the product on to you. So please treat the product with care and make sure it is properly packaged when returning it.

We will refund the order amount due within 14 days after receiving the returned order. If you choose for store credit you will receive the credit code by mail within 2 working days after receiving the return, exchanges will be send within 2 working days after receiving the return.

La Gentile ships all orders with a value above €50 euro free of charge within the Netherlands and Belgium with the exception of furniture. If the order amount drops below €50 euros due to partial returns, the usual shipping contribution (€4.50) will be calculated and deducted from the return amount.

Contact us by email: hello@la-gentile.com