



MENU Warranty
2022

MENU Warranty

FURNITURE

MENU A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults. The warranty is valid two years from the dealer's time of sales. This must always be documented through an original sales ticket/ receipt. MENU A/S offers no compensation for wear and tear.

MENU A/S cannot be held responsible for damages caused by incorrect, inappropriate or careless use of delivered goods. MENU A/S does not cover costs related to installation and dismantling and other similar costs (terms and conditions apply).

LIGHTING

MENU A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults. The warranty is valid two years from the dealer's time of sales. This must always be documented through an original sales ticket/ receipt. MENU A/S offers no compensation for wear and tear. MENU A/S cannot be held responsible for damages caused by incorrect, inappropriate or careless use of delivered goods.

Transformers, ballasts, light sources and other electronic devices are subject to the warranty terms of the manufacturer in question. MENU A/S does not cover costs related to installation and dismantling, replacement of ballasts/transformers and other similar costs related to electricians and the like.

ACCESSORIES

MENU A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults. The warranty is valid two years from the dealer's time of sales. This must always be documented through an original sales ticket/ receipt. MENU A/S offers no compensation for wear and tear.

MENU A/S cannot be held responsible for damages caused by incorrect, inappropriate or careless use of delivered goods. MENU A/S does not cover costs related to installation and dismantling and other similar costs. With exception of the Pedal Bin that has a 10 year warranty (terms and conditions apply).

EXTENDED WARRANTY 10 YEARS

Receive an extended product warranty by registering your unique product-ID.

How to bring your extended warranty into force?

In order to bring your warranty into force, you have to register the unique ID number at www.menuspace.com within three (3) months from the date of purchase.

Please note that the extended warranty applies only to selected furniture and accessories.

Excluded from all extended Warranties


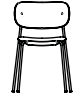
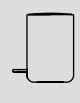

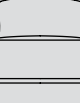



Ordinary wear and tear as well as wear and tear/defect caused by incorrect care or inappropriate use of the product.

Direct sunlight and heat from i.e. radiator may fade or dry out the surface on woods, fabrics and leathers. Leather or textiles, delivered to MENU A/S by the customer (non-standard leather and textiles) and products manufactured according to customer specifications.

Warranty is not provided on products modified by the customer after delivery neither. Any case of subsequent changes to the product will invalidate the warranty.



Warranty Overview tabel

		10 YEAR WARRANTY:	NOT COVERED:	SPARE PARTS AVAILABLE
Harbour Chair		Steel base (incl. welding), seat and back	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Textile* (will follow Guarantee from Supplier)	Stacking plate, Screws, Glides
Co Chair		Wood and Steel base (incl. welding), seat and back	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Textile* (will follow Guarantee from Supplier)	Screws, Glides, Castors, Swivel
Pedal Bin		Bin body (steel and surface), lid, pedal (steel), inner bin (excl. handle)	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	Glides, Pedal patch, Inner bin, Handle, Gas lift
Afteroom collection		Broken legs, broken welding joints, glued assembly points	Normal wear and tear (incl. foam, fabric, leather) / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders	Screws, Gliders
Tearoom Collection		Broken frame, broken armrest, broken inner construction	Normal wear and tear (incl. foam, fabric, leather) / failure caused by improper maintenance or improper use of the product.	No spareparts
Offset Sofa		Broken legs, broken armrest, broken joints, broken inner construction	Normal wear and tear (incl. foam, fabric, leather) / failure caused by improper maintenance or improper use of the product.	No spareparts
Knitting Chair		Broken frame	Normal wear and tear (incl. fabric and leather) / failure caused by improper maintenance or improper use of the product.	No spareparts
Eave Sofa		Broken legs, broken armrest, broken joints, broken inner construction	Normal wear and tear (incl. foam, fabric, leather) / failure caused by improper maintenance or improper use of the product.	Legs