Redemption Ticket QR Verification

Please use the following procedures when accepting tickets. We recommend every customer presenting a ticket for redemption should have to present identification (ID). Every customer's ID should also be recorded by photo for record.

Every ticket will have a QR code on it. This will allow the person receiving the ticket to scan this code with any QR code scanner on a smart phone, see Figure 3 as an example. If you have an iPhone with the latest software, you can use your camera to scan the code. If you have an android or iPhone without the latest version, you can download any QR code reader for free. Once you scan the QR code you will receive a string of numbers that will verify the ticket value as well as the machine it came from.

When you scan a QR code the string of numbers will look like this:

141447	1516125802016	300
[TERMINAL ID#]	[NOT USED IN VERIFICATION]	[$3.00]

- The first group of six (6) numbers is the Terminal ID, a unique number assigned to the machine. The Terminal ID is on every ticket printed, as shown below in Figure 1.
- The last set of numbers is the amount redeemed in points. It is a penny a point. So, in the example above, the 300 would be $3.00.
    - This will be the format every time no matter what device or app you are using.

In addition to checking ID`S and the QR codes, you can also do a simple test: If you scratch the paper with your fingernail, it should show a black streak, as pictured in Figure 2. Be sure to validate all tickets you receive. The locations will be solely responsible for any invalid tickets.

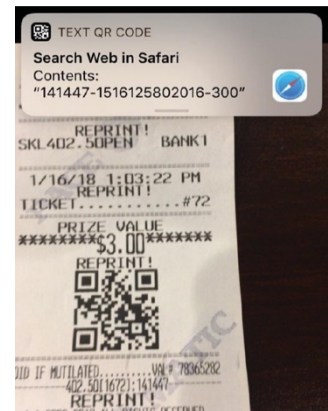*Figure 1: Terminal ID*

Figure 2: Blackened paper from fingernail

Figure 3: When scanned with an iPhone, you will see the string of numbers.