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Improving Security: MEI Bill Acceptor

There are steps you can take to help protect your terminals against stringing and other types of fraud:

Maximum Cash in Restriction

Pennsylvania Skill games come with many different settings to allow you to customize your games and how they are played. By limiting the Maximum Cash In on the terminal, we can make it riskier and more time-consuming for a criminal to string a machine for lots of money. Follow these steps:

1. Open the cabinet and flip the switch to enter the operator menu.
2. Enter the "Setup" menu.
3. Select "Cash Setup".
4. Select "Input Control".
5. Change the "Maximum Cash In" setting to \$200.

This will disable the bill acceptor anytime that there is \$200 or more worth of credits on the machine. This means that the stringer will have to cash multiple smaller tickets. Coupled with increased vigilance from the cashiers on location, this change will give them more chances to notice patterns of suspicious ticket cashing activity.

If you need assistance with changing this setting, please call the Miele Manufacturing's Tech Support line: 570-244-3123 Ext. 2.

Enhanced High Security for Mars Bill Units

Turning on high security for your Mars bill unit will help stop your bill acceptors from being strung. To get the unit into enhanced high security follow the steps below:

1. Print and cut out the coupon below.
 - a. *Please note the coupon must be the same size as a dollar bill.*
2. Fill out the following 5 sections of the cut-out coupon with a #2 pencil.
 - a. Section 1: High Security
 - b. Section 2: High Security
 - c. Section 3: High Security and Mode 3
 - d. Section 4: #4
 - e. Section 5: Gaming
3. Turn dip switch 3 to the on position.
4. Press and release blue button on the bill head and insert coupon.
5. After the coupon rejects turn dip switch 3 back to the off position.

MEI. P/N 250058496 G1 MODEL AE2800 ENHANCED HIGH SECURITY ONLY

USE #2 PENCIL PHOTOCOPIES CAN BE USED

COMPLETE SECTIONS 1-5 ONLY

INSERT THIS END FIRST

1 \$1 HIGH ACCEPT SECURITY OFF

2 \$2 \$5 \$10 \$20 \$50 \$100

3 ENHANCED HIGH SECURITY OR MODE 1 MODE 2 MODE 3

4 PULSE PER DOLLAR 1 2 3 4

5 INTERFACE SELECTION Vending Gaming Always Gaming Enable

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Since the bill acceptor has high security turned on you will no longer be able to remove the stacker. However, it is not necessary to remove the stacker to pull out the money from the machine. Access to the money can be made by simply lifting one of the two side doors. If removal of the stacker is necessary please following the steps below:

1. Unplug power to the unit
2. Plug the unit back in. You will hear the motor running.
3. Within 3 seconds of the motor stopping press and release the blue button located on the bill head. This will release the stacker plate allowing you to remove the stacker.
4. Remove the stacker.
5. To attach the stacker again. Place the stacker back on the bill acceptor and reboot the bill acceptor. This should lock the bill acceptor back in place.

Require ID for Payouts

We also recommend that every time a location pays out a high value ticket, that they also scan or take a picture of the player's photo ID. This will help to prevent stringing and other types of fraud because criminals won't want to show their ID.