Cancellation Policy:

- 21 days prior to check-in 50%
- 14 days prior to check-in 100%
- No show / Early Departure 100%

COVID-19 Cancellation Policy:

Full refund or rebooking for guaranteed bookings that are rescheduled due to the reasons caused by COVID-19 such as:

- The guests themselves are COVID-19 positive;
- A government-imposed lockdown which prevents the guests to travel to the hotel;
- A government-imposed lockdown of Boracay Island preventing travel to and from the Island.

Child Policy:

- Maximum of 2 children aged 7 years old and below are free on room accommodations if sharing bed with adult companions.
- 8 years old and above are considered adults.