



glerups

Our passion is felt

glerups can be used all year round.
The wool keeps you warm in the cold
and cool in the heat – exactly as it
does on the sheep.
Pampering you, your feet and nature.

Please share your experiences with us
#myglerups #glerups

Happy greetings
Team glerups – our passion is felt

Follow us  glerups_usa

 glerupsusa

Warranty Form

IF PURCHASED FROM GLERUPS.COM

WEB ORDER ID: _____

TO MAKE YOUR WARRANTY AS SIMPLE AS POSSIBLE, WE WOULD LIKE TO DRAW YOUR ATTENTION TO THE FOLLOWING:

- At glerups you have a 1 year manufacturers warranty from purchase date.
- You are responsible for all return shipping costs.
- **A printed copy of your purchase receipt is required. THIS MUST HAVE A DATE**
- Customers should expect processing time of up to 14 working days from receipt of returned packages. Keep your tracking number for reference.
- Pack the item in a cardboard box or vinyl bag and attach this slip and your purchase receipt with the return.
- Avoid gluing, taping or damaging the original product/packaging.
- Please send your return to: glerups, Attn: Warranty Department.

27 Pleasant St, Newfields NH 03856, USA

FIRST NAME:	SURNAME:
SHOP PURCHASED AT:	DATE ON RECEIPT:

RETURN FOR WARRANTY REPLACEMENT

MODEL REQUESTED (EX. B-01 OR SLIP ON GREY)	SIZE REQUESTED (EX. 35)
EMAIL ADDRESS:	PHONE NUMBER:
SHIPPING ADDRESS:	

WARRANTY RETURN REASON

REASON FOR RETURNING: (PLEASE CHECK ONE):

<input type="checkbox"/> HOLE IN FELT	<input type="checkbox"/> RUBBER SOLE
<input type="checkbox"/> SEWING	<input type="checkbox"/> DOG ATE MY SLIPPERS
<input type="checkbox"/> LEATHER SOLE	<input type="checkbox"/> OTHER

OTHER (PLEASE SPECIFY)

The Shoe = A

The Slip-On = B

The Boot = G

The Shoe Rubber = AR

The Slip-On Rubber = BR

The Boot Rubber = GR

Color codes:

01 grey

02 charcoal

04 brown

05 purple

06 petrol

07 cranberry

08 red

09 forest

10 denim

Rubber sole color:

00 Honey

02 Black

01 Cloud

21 Sun

GENERAL

You are always welcome to contact us by phone on: +1 833 453 7877 or at glerupsusa@glerups.com. We are open (Eastern Standard Time) Monday - Thursday 7:30 am - 3:30 PM. (Fall Hours 8:00 AM - 4:30 PM) Friday 7am - 12:30 PM.

glerups.com recommends that the product is sent as a package, which makes it possible to trace the shipment. By this any doubt is removed whether the goods have been delivered to glerups.com or not, and you have the opportunity to file a claim for the package if no delivery has taken place.

The package will be rejected by glerups.com if it is returned as COD (cash on delivery) or without postage or with "no distribution".

