



Warranty Product Return Form

Date: _____ BCG Team _____ FB RMA# _____

Company Name: _____

Persons Name: _____

Phone Number: () _____ - _____

Quantity	Product Part Number	Description
_____	_____	_____

Original Sales Order _____ Original PO# _____

Reason for Return: _____

Return Information

Any returned item(s) shall be reviewed and processed by BCG’s RMA protocols. BCG’s aggregate liability with respect to the sale of any product or provision of any service shall in no event exceed the price paid by the customer for such product and/or service. Returns and potential credit may be subject to the factory/manufacturer’s warranty policy and credits may be delayed until approval of such warranty claims are communicated from the factory/manufacturer. Returned items with open boxes and return of non-stock or special ordered items may either be declined or be subjected to an additional restock fee. Buyer is liable for all shipping expenses for returned items. **IT IS POSSIBLE YOU WILL RECEIVE THE PRODUCT BACK AND NO CREDIT ISSUED.**

Warranty Items: Warranty periods and conditions for each warranty return may vary depending on the manufacture/supplier. Returned material may be repaired, replaced, credited or have the warranty claim denied. An advance replacement product may be requested by customer and will be billed under regular sale terms. **IT IS POSSIBLE YOU WILL RECEIVE THE PRODUCT BACK AND NO CREDIT ISSUED.**

I Acknowledge the above information regarding warranty returns:

Sign _____ Date _____

INTERNAL USE ONLY

BCG TESTER: _____ BCG TEST DATE: _____

BCG TESTS and RESULTS:

Return to Customer: _____ Customer Sign/Date: _____

Vendor: _____ Vendor Case Number: _____

Vendor RMA # _____ Date _____