



Privacy Statement – Gobistro.nl

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Your privacy and the safe processing of your personal data is very important to us! Of course, you want to order your meal at the Gobistro without having to worry about privacy and online security. That is why we would like to show you how we deal with your personal data.

Who is responsible for your data?

Gobistro.nl, part of MobielWerkt BV, is responsible for all personal data you leave with us. These are our data:

Company address	Waagstraat 1, 9712 JX Groningen
Postal address:	PO Box 3023, 9701 DA Groningen
Registration number with the Netherlands Chamber of Commerce	02093714
VAT number	NL819148003B01

If you have any questions about privacy and security, please contact Team Privacy or the Data Protection Officer (FG) at privacy@gomibo.com. The Data Protection Officer (FG) of Gomibo is officially registered with the Dutch Personal Data Authority (AP).

What data do we store and why?

Gobistro collects personal data in various ways. We would like to explain which data of yours we process.

Order details

Of course we need to know who you are when you place an order with us. That way we can help you in the best possible way. That's why we ask for your name and surname. If you have any allergies, we need to know this to prepare a meal which is compliant with your diet wishes. Thereby, we can use your name, surname and diet wishes in the communication to you when you pick up your order at the Gobistro.

Invoice details

To process your order, we need to know your address, which includes your street, number, postal code and city to create an invoice.

Payment

Paying for your order is always done via a secure payment environment. Linking your payment to your order is also done via a secure environment. In case of a credit card payment, we send your details from our secure payment environment directly to the payment processors

How do we share and store your personal data?

Sharing of personal data

Your privacy is very important to us. Therefore, we only share certain or specific personal data with partners and third parties if this is really necessary, for example because it is required for your order. We never sell your details to third parties just like that.

In order to regulate this properly we have concluded a processing agreement with all parties with whom we share your personal details. This is a contract in which clear agreements are made about who is responsible for which data. There are various parties with whom we share your personal data, to ensure that we can offer you the best service:

- Shopify
- Payment Service Provider

Retention of personal data

We will not keep your personal data longer than necessary. In some cases we need your personal data to detect fraud or illegal activities. In this case, we have a legal obligation to share this personal data with the police, the judiciary, or the public prosecutor when we receive a request. Besides that, we have a tax responsibility to the tax authorities. This means that we keep your personal data for legitimate, legal, and commercial reasons in order to deliver the products and services you have ordered and to provide you with a service that is as safe and reliable as possible.

Would you like us to change your privacy preferences? Then contact the privacy team: privacy@gomibo.com.

Securing your personal data

We always ensure the best information security. Our website has a secure connection (recognisable by 'https' in the address bar). Besides that, we always use the best security software, so that your personal data are stored as securely as possible.

We check and monitor all our employees, who has access to which personal data and we keep a record of who has seen which personal data. This way we always know what happens to your personal data. Moreover, all employees of Belsimpel have a Certificate of Conduct (VOG), so we can be sure that everyone handles your personal data safely.

Your rights concerning your data

As a colleague at Gomibo, you may always submit a request to inspect, correct, transfer, or remove your personal data from our database. You can do this by contacting the privacy team: privacy@gomibo.com.

Questions or comments

If you have any questions or comments about privacy and security, you can always contact our privacy team. For further questions or complaints, you can contact the [Authority of Personal Data](#) or the [National Ombudsman](#).