

Sender address

To  
**Multisped GmbH**  
c/o namuk Retouren  
**Textil Logistik Zentrum**  
**Güttinger Str. 35**  
**D - 78315 Radolfzell**  
**Germany**



Return label to cut out

**Personal data:**

First name and surname

E-Mail address

#EU- . . . . .

namuk order number

**Short return information:**

Product name, size and colour

Reason for return

_____	_____
_____	_____
_____	_____
_____	_____



**Return form**

Dear namuk Customer,

Thank you for shopping with namuk. We hope you are satisfied with our service, that the newly purchased products fit your little one perfectly and that you can start your next adventure together soon.

If an item does not meet your expectations, is faulty or simply does not fit perfectly, please proceed as follows:

- Fill out the return form legibly and completely
- Send us the product, the delivery note and this return form within 30 days to our logistic centre in Radolfzell/Germany
- Please remember to return the product in new condition. We cannot accept items that have been worn
- If you have any further questions, please contact us via **info@namuk.com** or **0041 44 558 37 38**

Please note that the return shipment is at your expense. We cannot accept liability for lost or improperly packed returns.

As soon as we receive your return, we will process it and credit the appropriate amount to your original payment method. Once we have processed the refund, you will receive a confirmation e-mail from us.

Your namuk team

**Return adress:**

**Multisped GmbH, c/o namuk Retouren,**  
**Textil Logistik Zentrum, Güttinger Str. 35, D - 78315 Radolfzell**  
**Germany**