

JOVS

Venus Ice-Core

PRODUCT DESCRIPTION

CATALOG.

ENGLISH

01-17

JOVS

JOVS is a hi-tech brand specialized in skin and body care

With professionalism and rigor

We create hi-tech beauty products by fine
craftsmanship and ingenuity

“ Professional Care for Beautiful Skin ”

The skin should be free from any skin care product before use. Please refer to this user manual for product assembling and use.

- ⚠ DANGERS: Possible physical injury caused by improper or incorrect use
- ⚠ WARNINGS: possible risks caused by improper or incorrect use
- ⚠ NOTICE: possible safety problems or property loss caused by improper or incorrect use

⚠ DANGERS

- ⚠ Discontinue use if this product appears any damage. Do not touch any parts of it in case of getting an electric shock;
- ⚠ Do not stick any object into the product and keep this product in a safe environment;
- ⚠ Keep the device away from the eyes. The goggles can't prevent melanin from absorbing the light energy if operating around the eyes. High frequency flashes may cause harm to your eyes, please wear the goggles during each treatment;
- ⚠ We recommend that you ask for assistance if back hair removal is needed to avoid any risks;
- ⚠ Before treatment, the skin should be shaved to ensure the best experience. Using this product on hair longer than 1mm may result in burns and redness in skin. Burnt hair will also stick onto the treatment surface which will cause unpleasant smell;
- ⚠ Before treatment, the skin should be dry and clean. It may cause abnormal pulse light otherwise;
- ⚠ Keep this product away from children due to lack of data on product use in children under 15 years old;
- ⚠ Adjust the energy level based on your needs of hair removal in different parts of your body. Starting from the low energy level and increase the level based on your personal needs and skin tolerance.

! WARNINGS



- ❶ **Keep your device away from water or liquids!
Do not use near bathtubs, showers, basins or other vessels containing water.**
- ❷ **Children must not play with the device or any of its parts.**
- ❸ **This product is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.**
- ❹ Do not use any antiperspirants or deodorants right after hair removal on your armpits.
- ❺ Clean the foreign objects and stains in the treatment surface regularly to prevent product failure and light output damage.
- ❻ Do not use this product if the vent is blocked, it may cause product failure or fire otherwise.
- ❼ Do not use this device on clothes, hair on your head or other objects to prevent burning, discoloration, and damage.
- ❽ Do not use this device on pets.
- ❾ Never use around or near the eyes. This may cause eye damage.
- ❿ Always clean the residual hair or skin care product on the treatment surface before use each time to prevent product failure or skin damage.
- ⓫ Keep this device and its adapter in a dry environment.
- ⓬ You must decide which energy level is right for your skin .Please start from level 1 (the lowest) if it' s your first time using this device.
- ⓭ It is common to experience minor burns and redness in the skin. Reduce discomfort by using cooling mode on affected area.
- ⓮ We recommend that you ask for assistance if back hair removal is needed to avoid any risks.
- ⓯ Never leave the device unattended when plugged into an outlet. Always switch the device off when you are not using it.
- ⓰ Before treatment, the skin should be shaved, clean, dry and free of oily stains.
- ⓱ Please switch off the device and leave it for at least 2 hours if the room temperature difference is over 20 degrees Celsius (using this device in a low temperature environment and then in high temperature environment and vice versa.)
- ⓲ Do not use this device near flammables and explosives such as sprays and gas stations. It might cause risks of electrocution and fire.
- ⓳ The suitable temperature for using this device is from 5°C to 40°C. Please check the room temperature before using.
- ⓴ Do not expose treated areas to the sun within 48 hours after treatment.
- ⓵ Do not press the treatment surface against any black object to prevent damages to both the object and the device.
- ⓶ Do not leave this device in direct sunlight or an UV light for a long time.
- ⓷ Do not use if the cooling fan is not working (the fan doesn' t make noise) to prevent product failure.
- ⓸ The device can only be used with the attached power supply unit.
- ⓹ If the power cord is damaged, it must be replaced by professionals from the manufacturer, its maintenance department or similar departments in order to avoid danger.

SAFETY TIPS



Do not expose treated skin to the sun before or after treatment



Before treatment, the skin should be shaved and clean



Do not use in dark environment



Do not use in direct sunlight



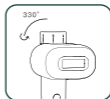
Please starting from level 1 (the lowest) if it's your first time using this device



Wear goggles during treatment



Prevent impact



The head of this device can rotate to 330°, rotate the head to a suitable angle

Do not use if:

- You are pregnant or nursing, on your period, have keloidal scar formation, diabetes, or a known sensitivity to light (photosensitivity);
- You have severe heart disease, moderate to severe hypertension, malignant tumor, folliculitis, infectious skin disease, burned skin, or anticoagulation disorder ;
- You have abnormal collagen metabolism including history of keloidal scar formation or poor wound healing;
- You have vascular disease such as varicosity and vascular ectasias;
- Your skin is sensitive to light;
- You have herpes simplex, skin lesions, hematoma and such diseases, do not use in infected areas;
- You have Immunosuppression (including HIV, lupus erythematosus, and porphyria);
- You have hemorrhage or are currently or have recently been treated with Accutane (isotreti- noin), Alpha-Hydroxi Acids (AHAs), Beta-Hydroxi Acids (BHAs), topical retinoids or azelaic acid;
- You have used any hair removal cream within the past 30 days or any skin whitening product or cosmetics containing Vitamin A in the past week.
- You have applied products containing essential oil. Please make sure your skin is clean, dry, and free from any lotion, lubricants, and other cosmetics.
- You have recently been treated with Aspirin,immunosuppressive agents, or Accutane (isotreti- noin). You have recently been treated with photosensitive drugs such as tetracycline, sulfanilamide;
- You were exposed to strong sunlight, please wait until your skin is repaired;
- Do not use on sensitive parts such as mucosa. Do not use on areas with unhealed wounds or if you have polytrichia or abnormal skin conditions caused by polytrichia. by(Please consult your physician before use if necessary)

Do not use on these parts of the body:

- | | |
|--|---|
| 1/Inside the mouth, genitals,or mucosa | 7/Eyebrows or hair your head |
| 2/Areas with injected filers or toxins | 8/Ears |
| 3/Prominenti | 9/Around or near the nipples and areola |
| 4/Around or near the eyes | 10/ Inside of your bellybutton |
| 5/Acne with acne | 11/Vena cava |
| 6/On dark brown black | 12/ On tattoos |

(Note: the list is not exhaustive, we recommend that you consult our online customer service if you are unsure if you can use this product or not.)

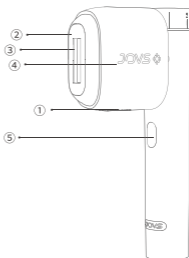
❖ Device description

- JOVS Venus Hpro will opt for a suitable mode automatically based on the hair removal area to ensure your overall safety.
- JOVS Venus Hpro is equipped with different filter attachments which will filter out unwanted wavelength and target precisely to achieve a better hair removal result.
- JOVS Venus Hpro has six power settings for customized treatment levels to meet the needs of different skin types including sensitive skin.
- Our SR mode leaves skin smooth and supple.
- JOVS Venus Hpro is more than a hair removal device. The SR mode will help you get through the time when your skin condition is unstable (skin breakout, sensitive, etc.). According to our analysis on clinical trials, use this device along with our hyaluronic acid gel will enhance skin smoothness.

JOVS hair removal device is designed for home use and is suitable for all skin colors other than naturally dark skin .

Specifications	
Product Name	JOVS Venus Ice-Core Hair Removal Device
Model no.	JR5-E JR5-W JR5-OG
Spot size	3*1.1=3.3cm ²
Wavelength	590-1200nm
Adapter	Input:100-240V~50/60Hz,1.5A Output:24V \equiv 2.5A
Rated Input	Output:24V \equiv 2.5A

❖ Product Structure

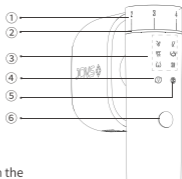


[Part Name]

- ① Air outlet
- ② Cooling surface
- ③ Treatment surface
- ④ LOGO indicator light
- ⑤ Control button

(Hold the control button for 3 second to switch to automatic flash mode)

※ Do not block the air outlet with any objects, it may damage the device otherwise



[Part Name]

- ① Energy level switching ring (level 0 will switch the device off, level 1-6 means the device is working)
- ② Working indicator light (the device is working when the light is blinking)
- ③ Mode status (the light will be on on corresponding icon)
- ④ Continuous flash mode control button (touch the button, the mode is on when the light is on, the mode is off when the light is off)
- ⑤ Cooling mode control button (hold the button for 2 second. The mode is on when the light is on)
- ⑥ Mode-switching button (controls the switching of optional modes ③)

❖ Six Modes

Our device has 6 modes targeting different skin colors and hair types. (Please choose an appropriate mode for the best hair-removal effect together with maximum comfort)



❖ Before your first treatment

1. Before treating an area, the skin should be shaved, clean, dry and free of any objects containing oil. (Such as toner and lotion)
2. Make sure the treatment surface is free of dust, stuck hair, stains, and damages. Clean the treatment surface if it appears stained to prevent product failure and skin damage.
3. Do a spot test. If you do not experience abnormal discomfort after two hours, you can start your treatment.

❖ Energy level setting

This product is designed for home use, so the intensity of the light pulse will be lighter. JOVS Venus Hpro provides you with 6 different energy levels. You can adjust the energy level that works the best based on your skin color and hair type. Follow the skin color chart below to determine the right energy level for your skin color.







1/ Follow the chart below when selecting energy levels.

Note: you can place the chart on your skin to identify your skin tone more clearly.

Note: it is recommended that you save this manual for future reference.

2/ Use a lower energy level if you experience any discomfort. People with darker skin tone may experience allergy due to dark skin will absorb more light energy. We recommend that you use lower energy level if you have naturally dark skin. You might feel a mild sensation of warmth and burn, but you should not feel pain.

Level-Intensity Checklist (skin tone card)

Hair Color	Skin Tone						
	Use of Optical Filter						
Dark Golden/ Light Brown	No	1-6	1-6	1-5	1-4	1-3	x
	Yes	1-6	1-6	1-6	1-6	1-5	x
Brown	No	1-6	1-6	1-5	1-5	1-3	x
	Yes	1-6	1-6	1-6	1-6	1-5	x
Dark Brown	No	1-6	1-6	1-5	1-5	1-4	x
	Yes	1-6	1-6	1-6	1-6	1-5	x
Black	No	1-6	1-6	1-6	1-5	1-4	x
	Yes	1-6	1-6	1-6	1-6	1-5	x
(Note: This device is not suitable for any skin tone marked by "X")							
Note: This device is not recommended for white, grey, red or golden hair.							
Note: Your skin might make dissimilar responses depending on the time length/occasion of lighting due to varying kinds of reasons.							

Spot test

Always do a spot test before you treat a specific part of your body if you have recently gotten tanned or it's your first time using this product. A spot test checks that the skin color is suitable for treatment, and that you know which energy level is comfortable for the area you are treating.

1/ Test on a surrounding spot near the area you are about to treat

Note: Do not spot test on sensitive spots.

2/ Make sure the energy level is the lowest (level 1).

3/ Place the treatment surface to the skin. Make sure the treatment surface is in full contact with the skin.

4/ Press the control button to deliver light pulses.

5/ Glide to the next area you are treating.

6/ Continue testing at increased energy levels and move on to the next treated area.

7/ Check with your skin 2 hours after the spot test. If you do not experience abnormal discomfort (redness, blisters, etc.), you are ready to use this device.

Tips for hair removal

Tips for different parts of hair removal

1 Armpits

- Before treatment, the skin should be clean and free of any perfume, antiperspirants or deodorants, or lotion.
- Make sure that the skin is spread evenly and smoothly before applying the treatment surface to the skin. It is common to experience some mild burns.

2 Bikini lines

- Use lower energy level on areas where pigment accumulates or with darker skin tone. Start with level 1 before your skin gets used to it.

3 Arms and legs

- You may feel more pain in areas that are uneven or near your bones.

4 Do not use on these parts of the body:

- Areas with burn injury, darker skin tone, around your eyes, frostbites, large freckles, tattoos. On eyebrows, hair on your head and your temples.
- Avoid further exposure to the sun for 48 hours after your treatment. We don't advise it, but if you have to go out in the sun after a treatment, be sure to apply sunscreen.

Do not expose your eyes to pulse light.

❖ Directions for Use

How to use the Auto-flash Mode



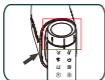
01

Wet the head of the razor with water, Use a razor to shave the hair off the target skin area and cleanse the target skin area properly.



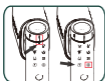
02

Plug this device into a socket and a light loop would appear on the top of this device.



03

Turn the 0 knob on the top to get started. It is advised to choose a level through comparison with the skin tone card. Level 1 is recommended for first-timers. The higher a level, the better the result – to the extent that no harm is done on the skin.



04

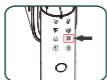
Choose an appropriate mode in tune with your target body part and employ a desirable optical filter (whose suitable mode is marked by a small icon). Note: When using this device without any optical filter, you can use the relevant touch control to activate the Cooling Mode to synchronize hair removal with cooling for the sake of a lesser sense of skin burn.



05

Wear protective goggles and point the lighting head at the target skin area both closely and vertically. Press down the Lighting button to start the hair removal. This device will not give out light as soon as its lighting head fails to get in touch with the target skin area (press and hold the Lighting button for three seconds, or touch the icon for Auto-flash Mode to enable this device to slide while giving out flashing light).

How to use the SR Mode:



01

Switch to SR mode, the indicator light will be on.



02

Choose a desirable SR red-color optical filter and point the lighting head at the target skin area both closely and vertically so as to give out light. Follow Step 05 in “How to use the Auto-flash Mode” for repetition.

Note: when using the SR Mode immediately after the hair removal, it is advised to choose the intensity of light not higher than Level 2. For day-to-day skincare, you can choose a level in line with the tolerance of your skin.

(Regardless of whichever mode it has been set into, this device will be switched off automatically five minutes after being left untended. When set into a working mode, this device will likewise be switched off automatically after having operated for 30 consecutive minutes. After this device is switched off, its fan will keep running for 30 extra seconds for heat dissipation. Do not unplug this device before its fan stops running as such fanning helps prolong the service life of this device.)

❖ After treatment

- We recommend that you avoid water 6 hours after your treatment. You can put on some toner to keep the treated areas hydrated afterwards.
- Do not use perfume, facial masks, or body scrub.
- Avoid strong exposure to the sun 24 hours after treatment. Apply sunscreen if necessary.
- Do not use any artificial tanning machines during your treatments.
- Consult your physician if you need to have plastic surgery on treated areas.
- Consult your physician if you experience any discomfort.

❖ Treatment plan

Time span	The 1st week to the 4th week	The 5th week to the 8th week	From the 8th week on
Frequency of Use	3-4 times a week	2-3 times a week	Once every half a month or a month

※ The efficiency of hair removal varies from person to person according to body area, hair color and how the device is used.

❖ Cleaning and maintenance

It is important to clean your device after each treatment to maintain its best performance.



1. Check the device. Especially the treatment surface and the device body. Make sure the device is clean and in place.
2. Do not clean the device with running water or put it in a dish washer.
3. Never use a steel wire ball, abrasive fluids (such as toothpaste), or other corrosive liquor (such as gasoline and acetone) to clean the device.

※ Stop using the product if it's impossible to clean the treatment surface.



1. Switch off and unplug the device. The treatment surface will generate heat, so clean the device after it's cooled down.
2. Wipe the surface of the device with a clean cloth if necessary.
3. Damp the cloth with some water and clean the treatment surface and the cooling surface with the cloth.



Help protect the environment. Do not dispose with household waste and be sure to send it to designated recycling collection point.

※ Note: if water doesn't work well, use a few drops of alcohol (less than 96% alcohol by volume) to clean the surfaces.

❖ Troubleshooting

This list summarizes some problems that you might encounter during use. If your problems are not listed, please contact the customer service in your region/area.

Problems	Check	Resolution
My device does not start	The outlet is not connected properly	Check the device is plugged into an electrical outlet
There is no light pulse when the device touches my skin	It's possible that the device is overheated, or the treatment surface is not pressed to the skin closely	Let the device cool down and press the treatment surface evenly and firmly to the skin
The indicator light doesn't work	The device has malfunctioned	Check if the power is working, otherwise please send the device to maintenance department or return the device
The device smells when the light flashes	There might be some stains or hair stuck on the treatment surface	Clean the treatment surface Shave your hair and lower the energy level
Experience excessive pain during treatment	Didn't shave the treated area	Shave off the hair in the target skin area before using this device. If the shaving causes any skin allergy, wait for the skin to heal up before resuming the use of this device with a comfortable intensity of light
	The device is not suitable for treated area	Never use this device on your inner labium, vagina, anus, nipples or your areola. For men, never use this device around your eyes or your scrotum
	The energy level is too high	Decrease the energy level to where you feel comfortable with
	The treatment surface is damaged	Have the device repaired or return and change the product
The treated skin become red	Did not turn on cooling mode	Press the cooling mode button to turn it on
	It is common to experience mild redness on your skin. The redness should subside soon enough	Stop your treatment for the next 48 hours. Wait until the area has healed completely before another treatment; Please contact our customer service if you have any more problems or queries.

Problems	Check	Resolution
Did not see any satisfying result	It is possible that the energy level you are using is too low	Choose a higher energy level next time
	You didn't apply the surface on that area	Overlap a little with the last spot you treated before moving on to the next spot
	This device doesn't work for your hair color	If your hair is blond, grey, red, or white, the light won't work on your hair
	Not using the device at the right frequency	We recommend that you follow our treat plan to achieve permanent hair removal
	Your response to the treatment is slow	Use this device for at least 6 months to stop hair regrowth
The device gets hot and humid during treatment	This is not uncommon	No need to take any action
The four indicator lights and mode switching button Blink simultaneously	It's a reaction towards machine overheating	Let the device to cool down

For problems and queries, please contact our customer service
Please save your purchase receipt and warranty card for future maintenance.

❖ Legal notice

JOVS assumes full responsibility for the revision and description of this user manual. And this user manual is believed to be accurate and reliable to the best of JOVS' s abilities at the time of publication. JOVS reserves the right of final interpretation in case of any misprint and the right to make changes to its products or user manual. The product structure is subject to change without notice. Some illustration on this user manual is for references only. The image shown here is indicative only. If there is inconsistency between the image and the actual product, the actual product shall govern.

❖ Environmental protection


Part name	Name and Content of Toxic or Harmful Substances in this Product					
	Toxic or harmful substances or elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyls (PBBs)	Polybrominated Diphenyl Ethers (PBDEs)
Electrical items	X	○	○	○	○	○
Hardware	○	○	○	○	○	○
Plastic	○	○	○	○	○	○
Packing material	○	○	○	○	○	○

This checklist is formulated in line with the stipulations set forth under the Standard SJ/T 11364.

○: means that the volume of the concerned harmful substance in all homogeneous materials contained in the relevant component part does not exceed the limit prescribed in the National Standard GB/T26572-2011.

X: means that the volume of the concerned harmful substance in at least one homogeneous material contained in the relevant component part exceeds the limit prescribed in the National Standard GB/T26572-2011.

(The toxic or harmful substances and their corresponding parts listed in this chart will not cause any harm to the human body or environment if using properly. The chart aims to provide information for the consumers and recycling workers to deal with disposed products better.)



The environment-friendly use period of this product is 10 years under normal use. The device should be deposited at designated recycling collection spot when the environment-friendly use period is over.



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