



APRIL, 2023

ROUSSEAU WARRANTY POLICY

Rousseau Métal Inc. (hereinafter referred to as "Rousseau") warrants its standard products are of first rate material, superior workmanship and free from defect, for a period of twelve (12) months after the date of shipment from its facilities in Saint-Jean-Port-Joli. Rousseau also warrants that its standard products, among which its "R" line, is fit and sufficient for the purposes intended. Rousseau standard products comply with their own specifications.

Furthermore, Rousseau offers a lifetime warranty on its modular drawer's rolling mechanism.

During the applicable warranty period, Rousseau will assure the repair or replacement of the defective parts at its sole option and judgment and will make all necessary effort to replace or repair promptly defective product, FOB Saint-Jean-Port-Joli, Québec, Canada.

Rousseau's warranty does not cover product damage caused by overloading, abuse, neglect, improper installation or use of parts, components or accessories from another manufacturer without prior approval. This warranty applies to original purchaser only. Defect on material shall be notified immediately to Rousseau' Customer Service department in order for the warranty to apply.

At no given time can the recovering cost or claim, including damages, for Rousseau or its agents, employees, etc., be higher than the total value of the product bought, and/or for each purchase order considered separately.

ROUSSEAU MÉTAL INC.

A handwritten signature in blue ink, appearing to read "Charles-Alexandre Paré".

Charles-Alexandre Paré, CEO

Issued by: Chantal Harrington
Re: CONVEYER & CASTER and HeavyDutyCabinets.com
Date: April 20th, 2023



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1. Products will not be accepted for repair or replacement unless Rousseau has given a prior authorization for the return, to our plant, shipping charge prepaid, under this warranty.
2. The original purchaser will indicate, on a written notice to Rousseau Métal Inc.: The date of the purchase, the original invoice number and a description of the defect.
3. This warranty is in lieu of all other rights, warranty and conditions, express or implied, statutory or otherwise, whether or not contained herein, Rousseau shall under no circumstances be liable for special, incidental or consequential damages.
4. Upon receipt of products returned for repair or replacement, Rousseau will determine whether parts qualify for repair or replacement under this warranty. If they do not, Rousseau will notify its customer of estimated cost of repair or replacement involved and will obtain authorization prior to proceeding. In any time, the cost for repair or replacement shall not exceed the purchase price originally paid.
5. Rousseau has no liability to pay any costs of repair performed by anyone other than Rousseau, unless in each instance Rousseau has given prior written approval of such repair in which case Rousseau will pay what it considers to be reasonable cost thereof, and which shall not exceed the purchase price originally paid.
6. Title and responsibility for risk of loss have passed to the original purchase upon delivery to common carrier. Rousseau expects that the customer will inspect the product upon reception. If damage has resulted from shipment, Rousseau customer's recourse is to file a claim with the carrier, which claim is not a warranty claim.

ROUSSEAU MÉTAL INC.