

- All returns must be accompanied by this form and returned within 30 days of receipt. Then package up your item securely including this form. If you have any questions please email [hello@zoedepass.com](mailto:hello@zoedepass.com)
- Returns address it to: **ZOË DE PASS EYEWEAR, PO Box 5483, HOVE, BN52 9JL**
- Please make sure you get proof of posting your package. We recommend special delivery or recorded delivery.

NAME	
ORDER NUMBER <i>(Found on your order email)</i>	
ORDER DATE	
EMAIL	

PRODUCT <i>(Description)</i>	QUANTITY	REASON CODE

Returns Reason: Please select from the below to explain your reason for returning:

A - It just doesn't suit me

B - Faulty

C - Unwanted gift

D - Arrived too late

E - Not for me

F - Wrong item sent

We cannot process and issue your return if your name / email address and order number are not included with your return.

Refunds will be issued within 5 working days of receiving returned goods

Any charges incurred for returning goods back to us for refund or exchange are the responsibility of the customer.

We strongly recommend that you use registered post, recorded delivery or another secure method of delivery from a reputable carrier, retaining the receipt until you have received credit for the returned items. We regret that we cannot be held responsible for non-delivery of returned goods.