OBD GPS Tracker (User Manual)



Email: support@lncoon.com

Website: www.lncoon.com

Tracking Platform: Incoon.com/download









[click the link]Lncoon Group: https://chat.whatsapp.com/KL7vV8XvTzzFXh3462C1Ij

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Accessories

User Guide	Pry Pick	Activated Sim Card
OB22 User Manual		

Note: Scan the QR code to get the manual PDF If the package does not contain a SIM card, please don't worry, the factory has already inserted the card into the device for you.

Overview



Quick Start

Insert Sim Card

• Using the pry to take off the battery cover.



• Insert the Nano SIM into the slot on next to the battery.



• Top-up

- 1. Go to 'List', you will see the device you just bind.
- 2. Click the 'Top-up' icon or go to http://plan.incoon.com/

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- 3. Check the IMEI is matching the IMEI on the back of the package and confirm to top up.
- 4. Choose a plan and finish the payment.
- 5. After the recharge is successful, please restart the device.

Note: If there is no Top-up icon, get more payment option on https://lncoon.com/plan

Power On / Off

- Power On: Insert the OB22 into the OBD port on car to power on. The red LED will be on.
- **Power Off:** If the OBD is not connected and the device's built-in battery is running out, it may also went off.

Download "LNCOON" App



 Visit Lncoon website: Lncoon.com/download to find quick download link.



Sign up and Login

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	agree with the <u>Terms of Service</u> and <u>Privacy Policy</u>
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Sign Up Experience	

- When first using, please click the "Sign Up" to create an account.
- Please choose a country or region. Then fill in a valid email and

click " 🦳 ". You will receive a verification code by email.

- Type in the verification code, and set a password to sign up.
- After successful registration, you can log in to the home page.

Bind device to APP

- Click [List] at the bottom, click [+] in the upper right corner to add a device.
 - Scan or type in the IMEI barcode on the package or device.

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Device Online

 If the SIM card network is working properly, you could see your device online in the list. You can tap the device to enter the map page.



- If the device is offline, please check:
- - Have you topped up the subscription plan?
- Is the device plugged into the OBD port correctly?
- Is the device currently indoors/basement? We recommend using the device outdoors for the first time.
- After checking the above three points, the device is still offline, you can contact us through WhatsApp/Facebook, we will solve the problem for you.

Email: Support@Incoon.com

Facebook: facebook.com/Lncoon

WhatsApp: +86 133 6051 3006

Main Functions

Real Time Location

- Check where the tracker is, and get actual address.



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Tracking

- Tapping "Tracking" button to enter the Track page.





Navigate to device location

1. Click [more] from the panel to find [Navigation]



History Playback

- Tapping "Playback" button to enter Trips page.



- Choose a date you want to playback and click "OK" button
- Tap on () to play the history.



• Geo-Fence

- Tapping "Geo Fence" button to enter Fence page.



Troubleshooting

Q: After scan the QR, it prompts that the IMEI does not exist or already bind.

A: Part of the IMEI will missed when importing the system or the engineer forget to unbind and restore the factory settings during random inspections. Please provide the IMEI number to contact us to import the IMEI for you or reset the factory settings remotely, which will not affect normal use.

Q: Cannot find OB22 on the map.

A: There is no positioning point of the device on the map because the device has not uploaded any positioning data.

If OB22 is online, please bring the device to an open sky to get GPS signals.

If OB22 is offline, please check SIM card data balance first, and contact us.

Warranty & Support

This warranty covers any manufacturing defects to the device or accessories encountered by normal use. This warranty does NOT cover damages resulting from improper use of the device (including the use of incompatible accessories such as chargers, storage devices, etc.), unauthorized modifications to the device, negligence, water damage, or from any environmental or natural disasters, or loss or theft.

*Please contact us before sending your device back so that we can help you clear your data, unbundle your device and check if the auto-renewal has been canceled to avoid any unnecessary hassle for you.

Since the printed manual is relatively small, if you need an electronic manual or any questions about the product, please feel free to contact us. Queries are typically answered within 24 hours. Email: <u>Support@Incoon.com</u>

Facebook: <u>facebook.com/Lncoon</u>

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