A41 Personal GPS Tracker

(User Manual)

Email: support@lncoon.com

Website: www.lncoon.com

Tracking Platform: lncoon.com/download

@Lncoon

@lncoon.gps

WhatsApp Community

Content List

Appearance

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Charging Port

Power Button

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SOS Button

Download App

● Search "Lncoon IOT" in **App Store** or **Google Play** to download.
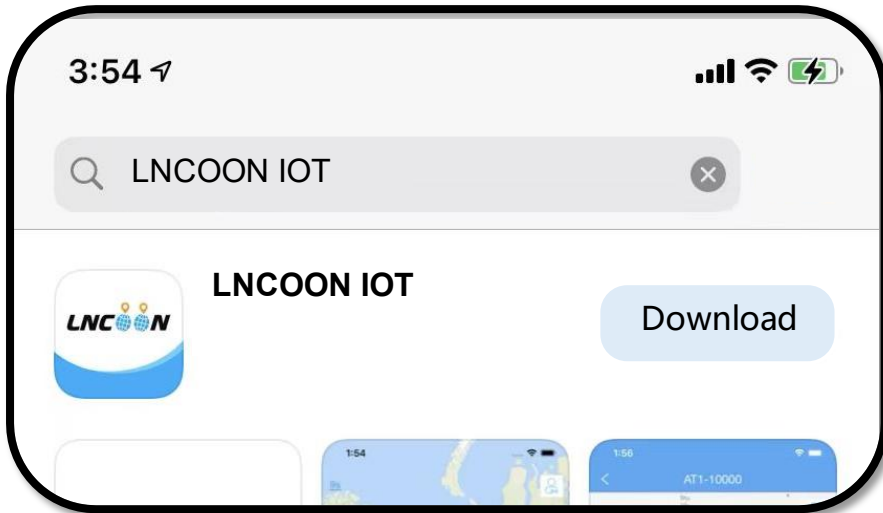
● Or visit Lncoon website: Lncoon.com/download to find quick download link.

Sign up & Log in
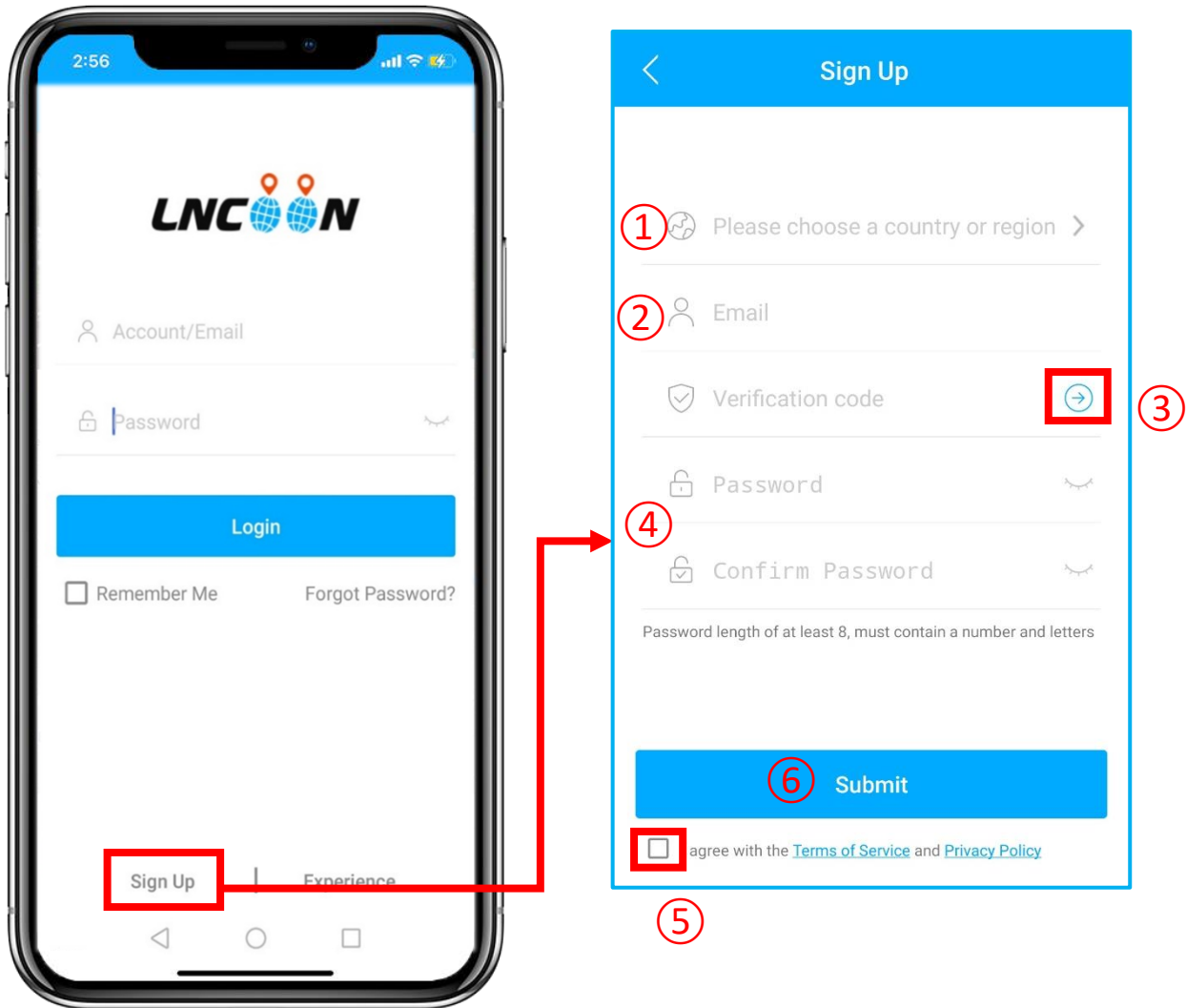
● Click **Sign Up**

① Choose your country or region

② Enter a valid email address

③ Click '→' to get a verification code from **noreply@lncoon.com**

* (If no email received, please check the **trash** or **spam**.)

④ Set up and confirm Password
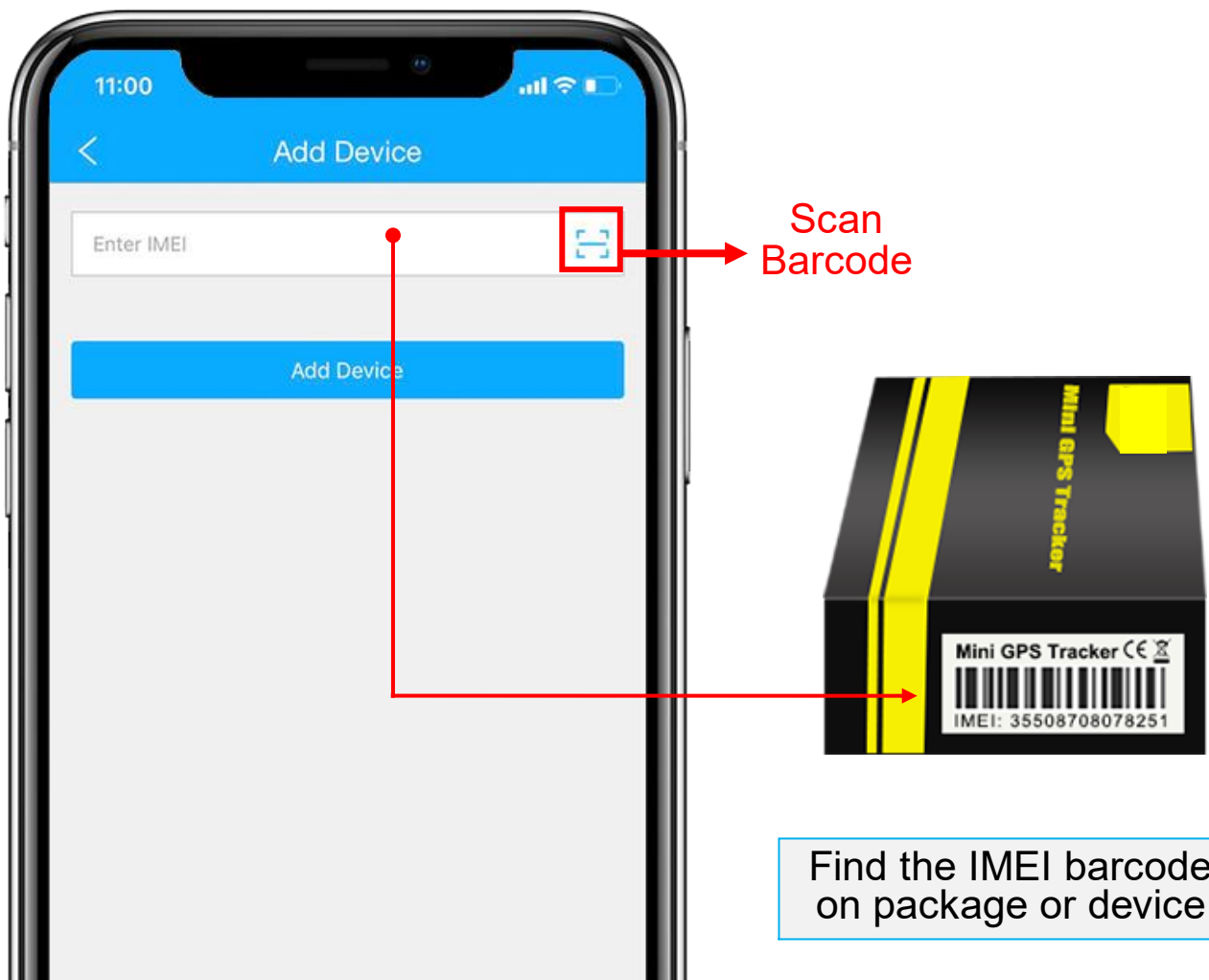
⑤ Check and agree the terms and policy

⑥ Click on **Submit**

*The App will automatically log in to your account, please remember your account and password for future login.

Add Device

Add Device
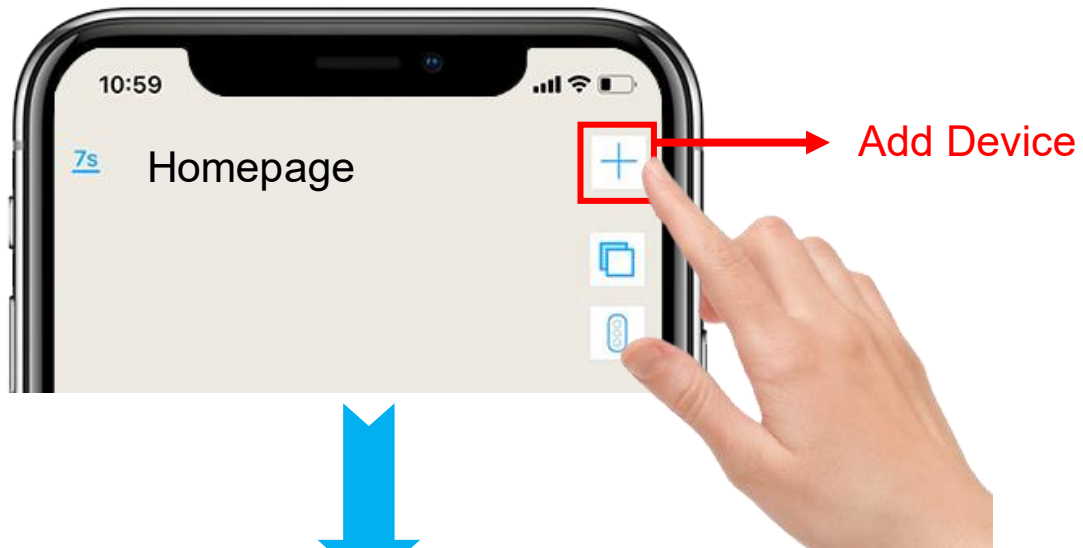
Scan Barcode

Find the IMEI barcode on package or device

1. Click the '**+**' on the top right to add device.

2. Scan or type in the IMEI number on the package or device body.

3. Click '**Add Device**' to confirm.

4. Edit basic info about this device, or click on '**Save**' directly to skip this step.

5. You can always come back and edit in the '**Detail**' Page later.

Top up

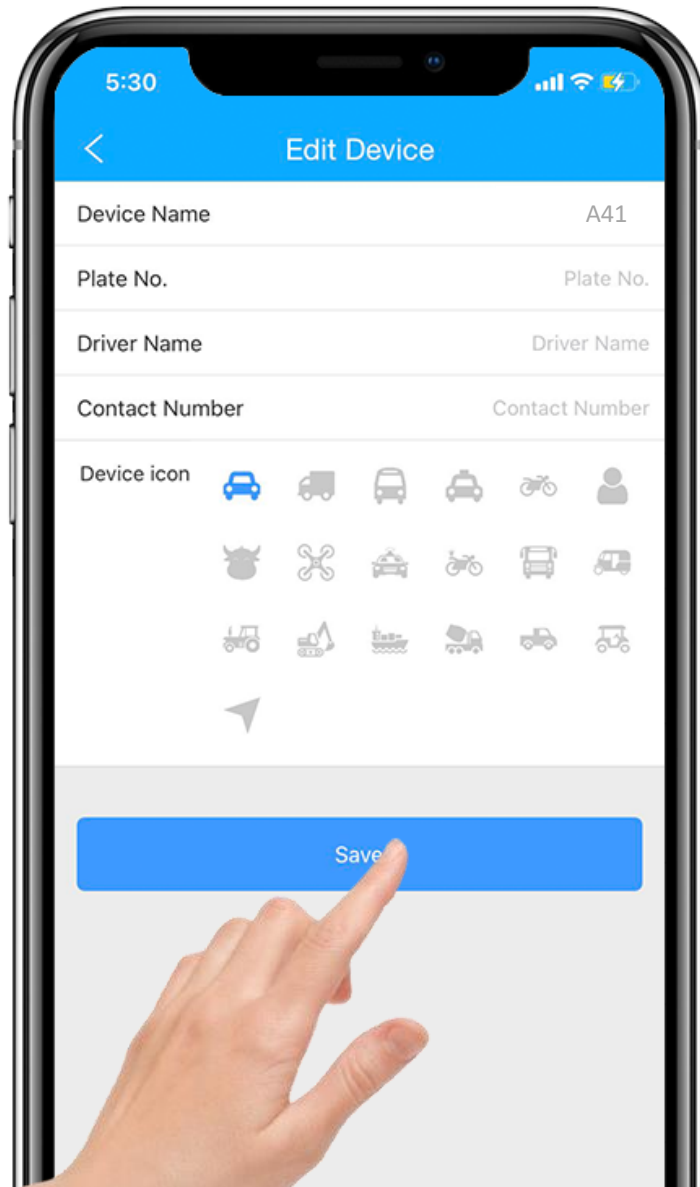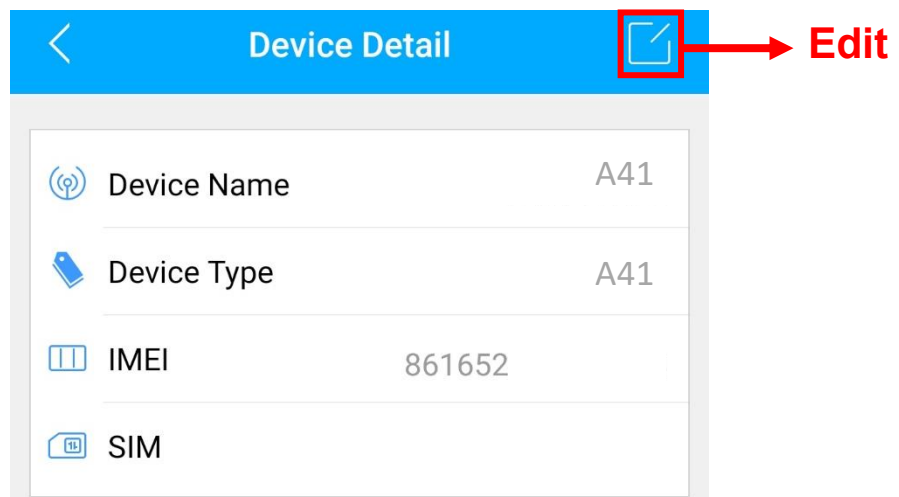1. Go to 'List', you will see the A41 you just bind.

2. Click the 'Top-up' icon, or go to plan.lncoon.com
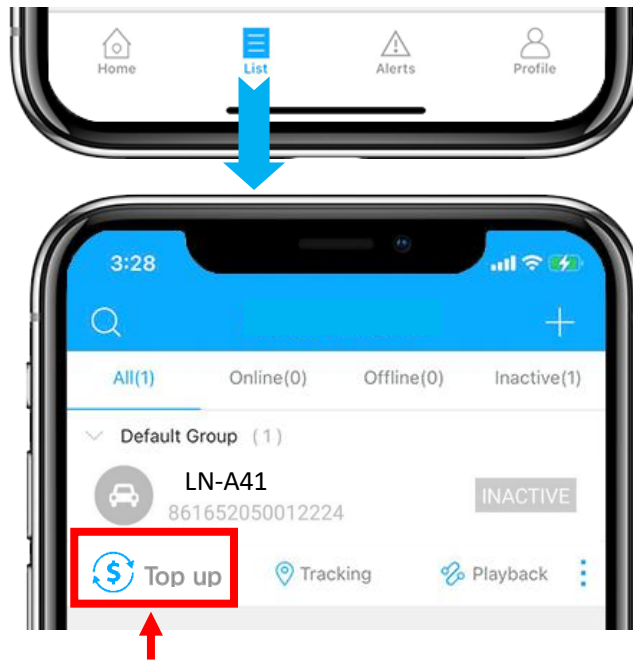
3. Type in and check the ICCID is matching the ICCID on the back of the package and confirm to top up.

ICCID: 89801027000000

4. Choose a plan and finish the payment.

*Alternate top-up page: lncoon.com/plan

Charge & Power on

- Charge the device for 2-3 hours.

- Power on/off: long press the power button for 3secs.

- When turning on, you will hear two beeps, and the LED will turn into white.

- When turning off, you will hear one beep, and the LED will go off.

Ensure Device Online

1. Go to 'List', you will see the A41 you just bind.
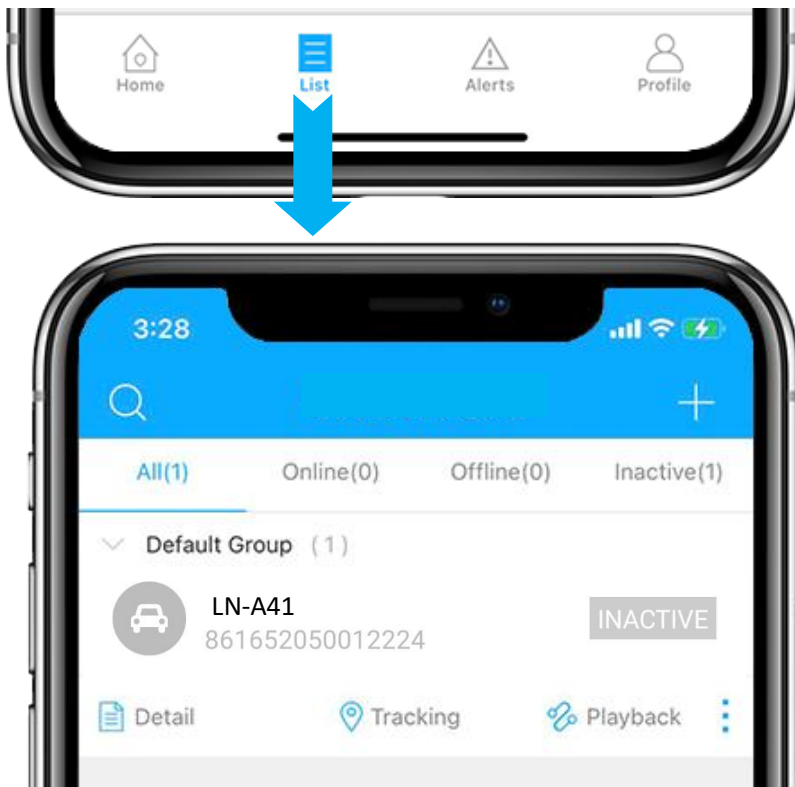
2. You can tell the status of the device via the color of the icons.
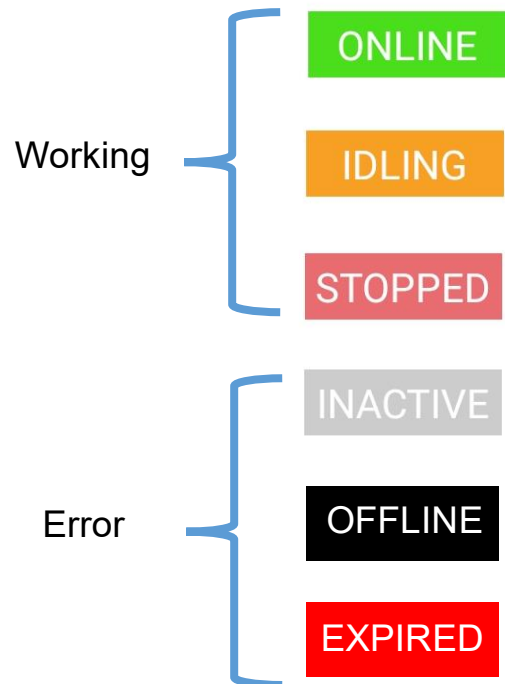
Device Inactive

- Top up is required before activating. If you have just topped up, please try restarting the device.

Device Offline

- Check whether the battery is running out.

- Check the LED color blinking on the device. Refer to LED Indicators.

- Take the tracker to an open sky to ensure a good network signal

Device Expired

- Check and renew your subscription plan.

Test SOS Button

- Upload GPS location manually:

  Short press 4 times. And the device will beep once.

- Trigger SOS Alert:

  Long press for 3 seconds. And the device will beep twice.

LED Indicator

LED	Status	Meaning	Solution
Green	Blinking every 0.1sec	Searching for network signals	Top up. Restart the device. Bring the device to open sky
	On for 0.1sec Off for 1sec	Network connected	
Blue	Blinking every 0.3sec	Searching for GPS signals	Bring the device to open sky
	On for 5sec and then off	GPS working properly	

Get Help

- Live chat with us by clicking the service icon

- Submit a technical ticket: Ticket

- Email: support@lncoon.com

- Messenger us on Facebook: m.me/lncoon

- WhatsApp: +86 188 3978 7338

- Leave a voice message or text us: +1 (530) 564-8658

- Check the FAQ Library on website: lncoon.com/FAQ

App Instruction

● Bottom Menu

Map Page	Device List	Alerts Report	Account Setting
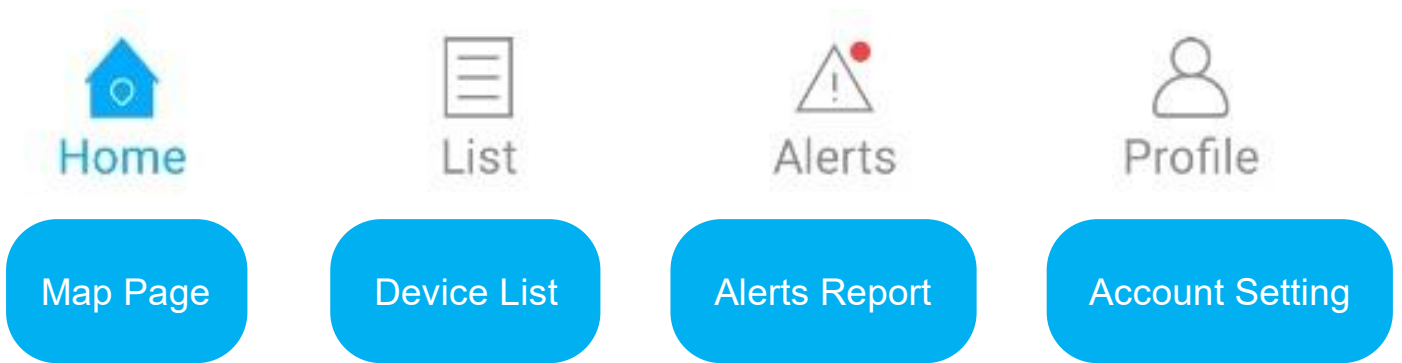
● Console Menu

1. Tapping the icon to check the device.

2. Tapping the ⌃ button to expand the menu.
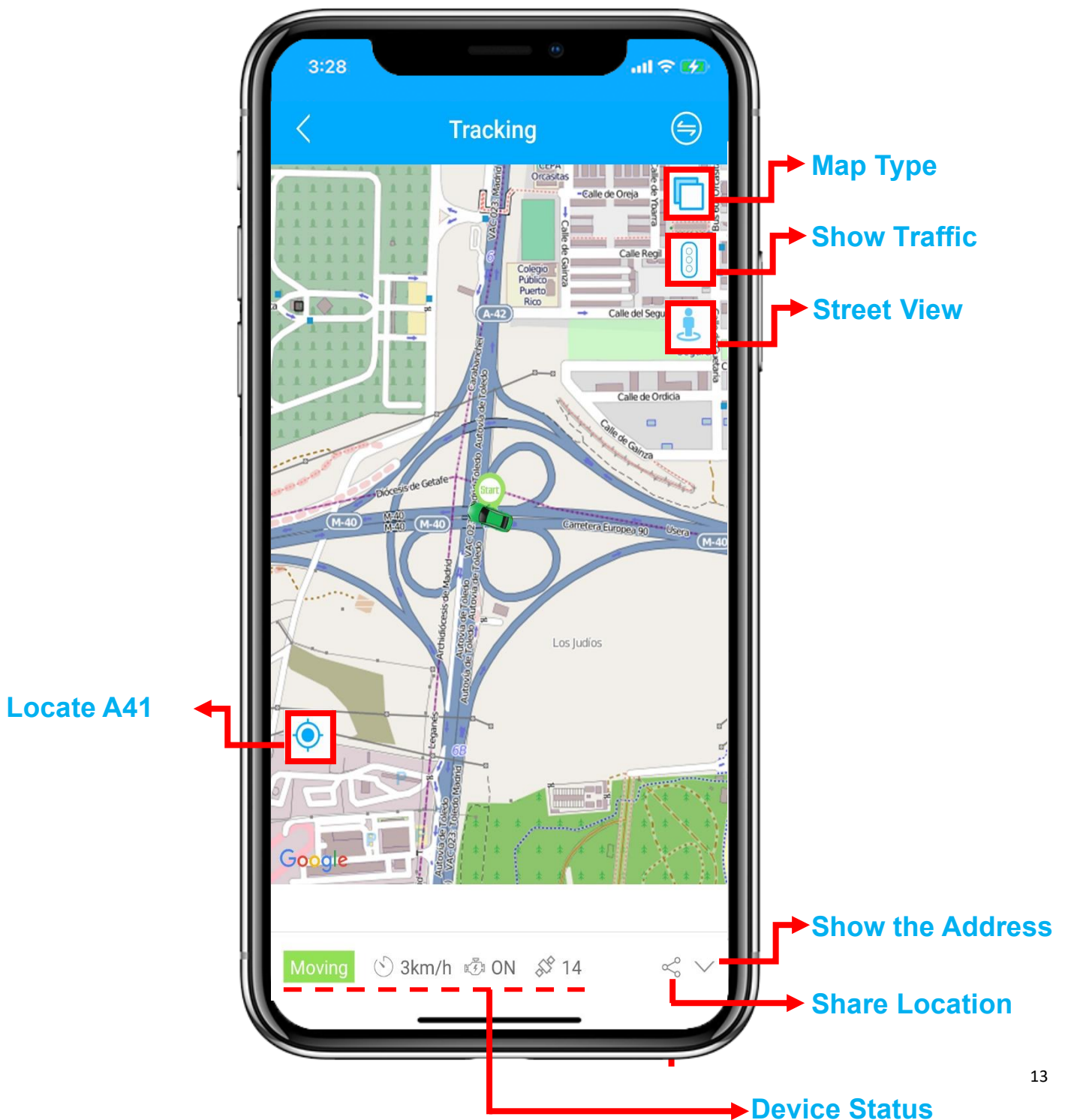

Device Status

Last Location

Console Menu
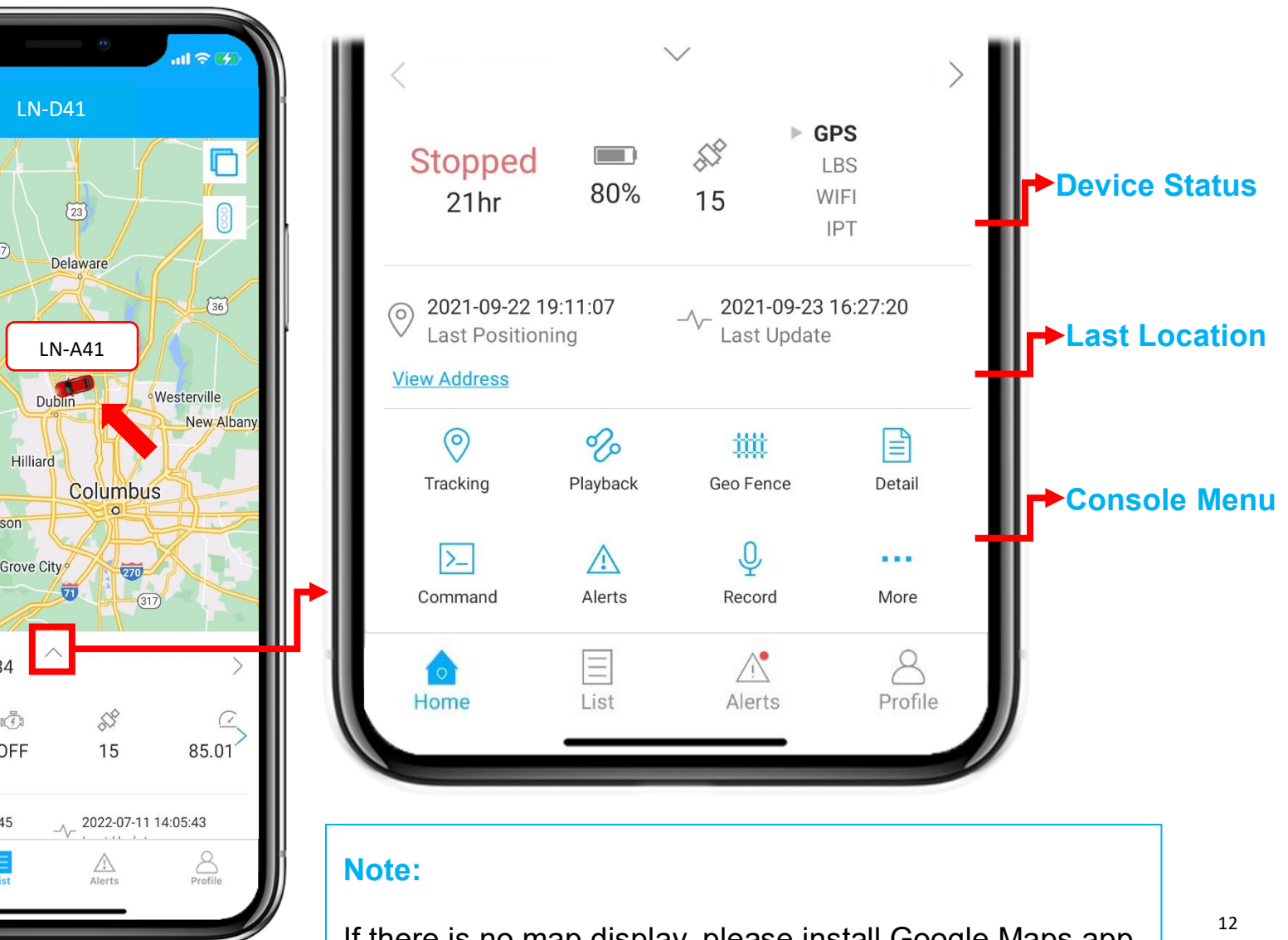
Note:

If there is no map display, please install Google Maps app.

Real Time Tracking
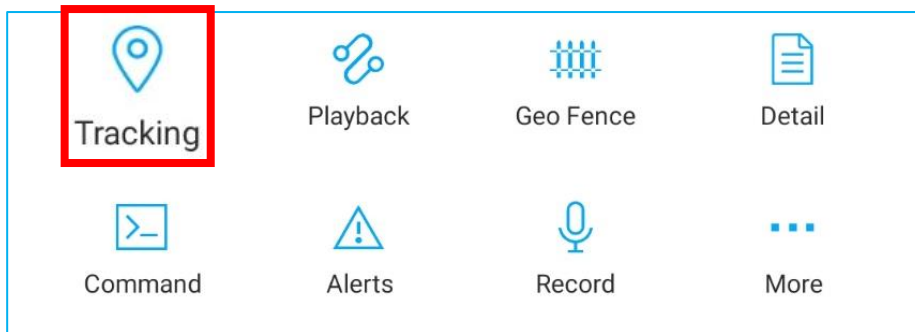
● Tapping on 'Tracking' to enter tracking page.

Map Type

Show Traffic

Street View

Locate A41

Show the Address

Share Location

Device Status

History Playback

Select the time period and click "OK"
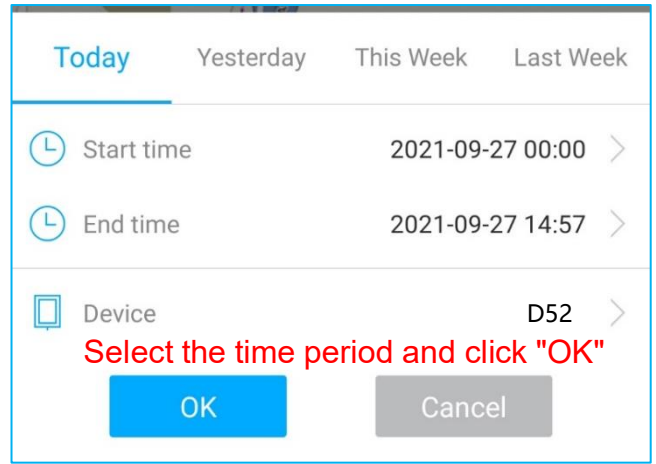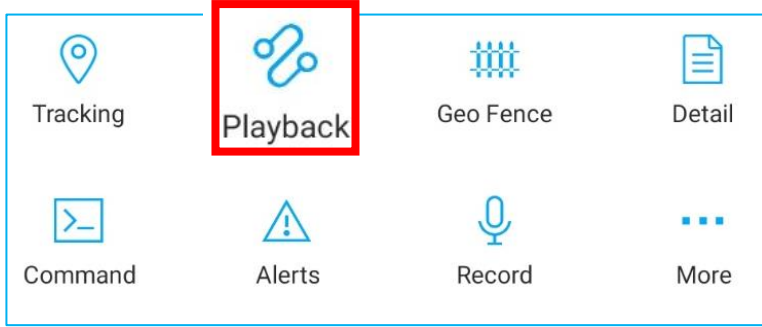
● Click 'Playback' to search the historical trips.

Calendar Report
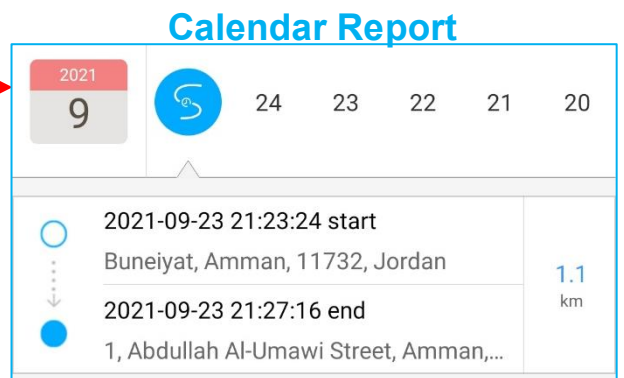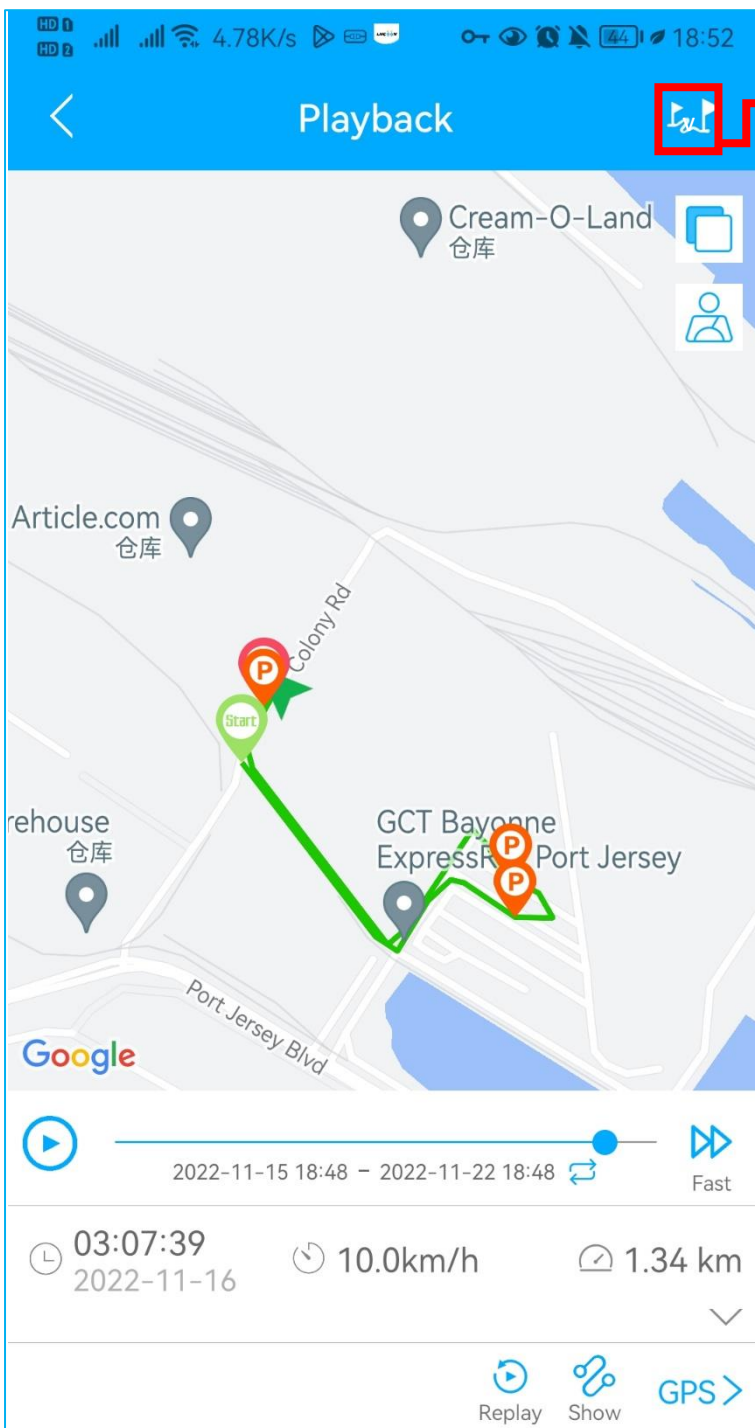
▶ **Play & Pause**

▷▷ **Speed up**
Slow

Hide / Show the line
Hide

⇄ **Choose another period**

Geo Fence

◎ Tracking	◷ Playback	⊞ Geo Fence	🗎 Detail
>_ Command	⚠ Alerts	🎤 Record	••• More

Geo Fence ⊕

1   ⊘ 200m
The Sanitarium, High Street, Repton CP, Sou...

Alerts Setting | ◯ Enter   ◯ Exit
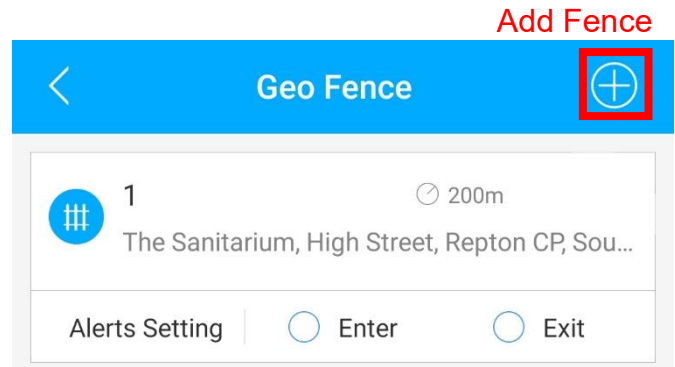
● Click 'Geo Fence' to manage your customized fences.

🔍 Enter address → **Search Landmark**

⊖ 200 m ──────── 5000 m ⊕ → **Set Radius**

Shenhuijin Electrics Co.,Ltd

Tongsha Rd

200m

Liuxian Blvd

RD Coffee Bar

Google

Name **Geo-fence 1** ✎ → **Rename Fence**

Alerts Setting   ✓ Enter   ✓ Exit → **Alert Trigger Option**

Save → **Confirm Create Fence**

15
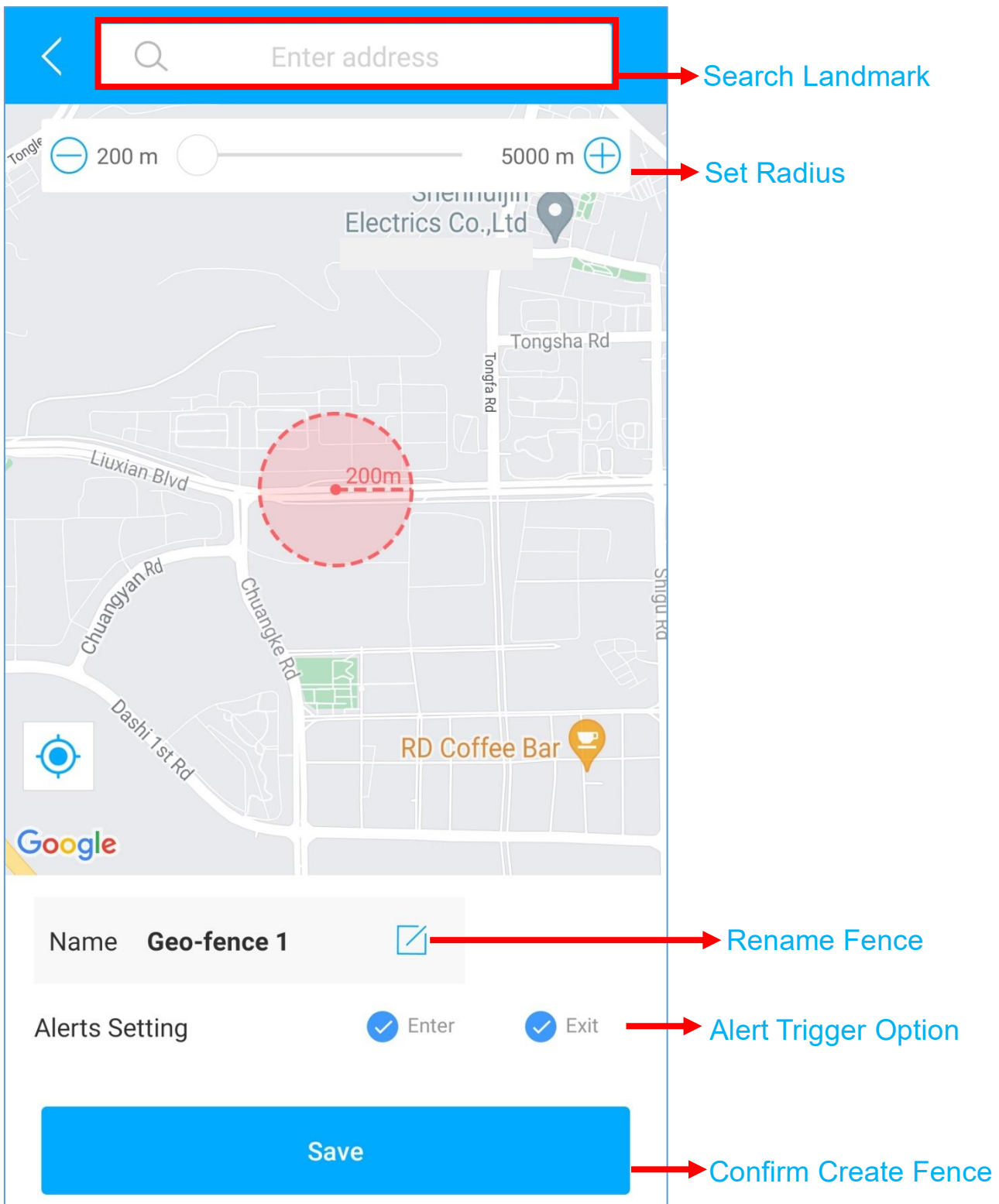
FAQ

Q: There is no device on the map, only a blue dot shows the location of my phone.

A: 1. Make sure the device is **fully charged** and **powered on**;

2. Make sure you have a **valid subscription plan**;

3. Check the "**List**" page to make sure the **device is online**;

*(The icon in red, orange or green means it is online)

4. Bring the device to an open sky, so that the device can **obtain better GPS signals**.

Q: Can't receive any push notifications after the alarm is triggered

A: Check whether the "**Alert**" page has corresponding **alarm records**.

- **If yes:** please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.

- **if no:** 1. Please check the **online status** and **network status** of the device.

2. Please click the button in the upper right corner and make sure you **don't filter out** any alarms.

3. Please try to check and **setup the alert again**.

Q: The device disappeared from the "List" page.

A: please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.

*If you have any other questions, click the icon to get technical support.