LNCOON
making connections simpler

Email: support@lncoon.com

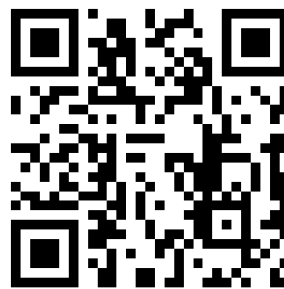Website: www.lncoon.com

Tracking Platform : lncoon.com/download

WhatsApp

+86 18839787338

FB Messenger

facebook.com/Lncoon
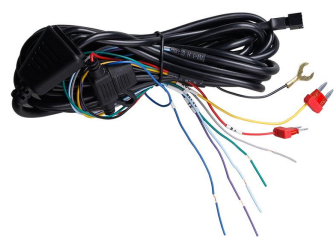
Front camera 1080P
145° view angle
dynamic frame rate

Inner camera 720P
140° view angle
night vision

GSM GPS Power

Light sensor

IR light

Speaker

Bracket

Front

Back

Cable*1

Screwdriver*1

Screw*2

Tamper cover*1

450mAh Battery*1

Car relay*1

SOS cable*1

Bracket *1
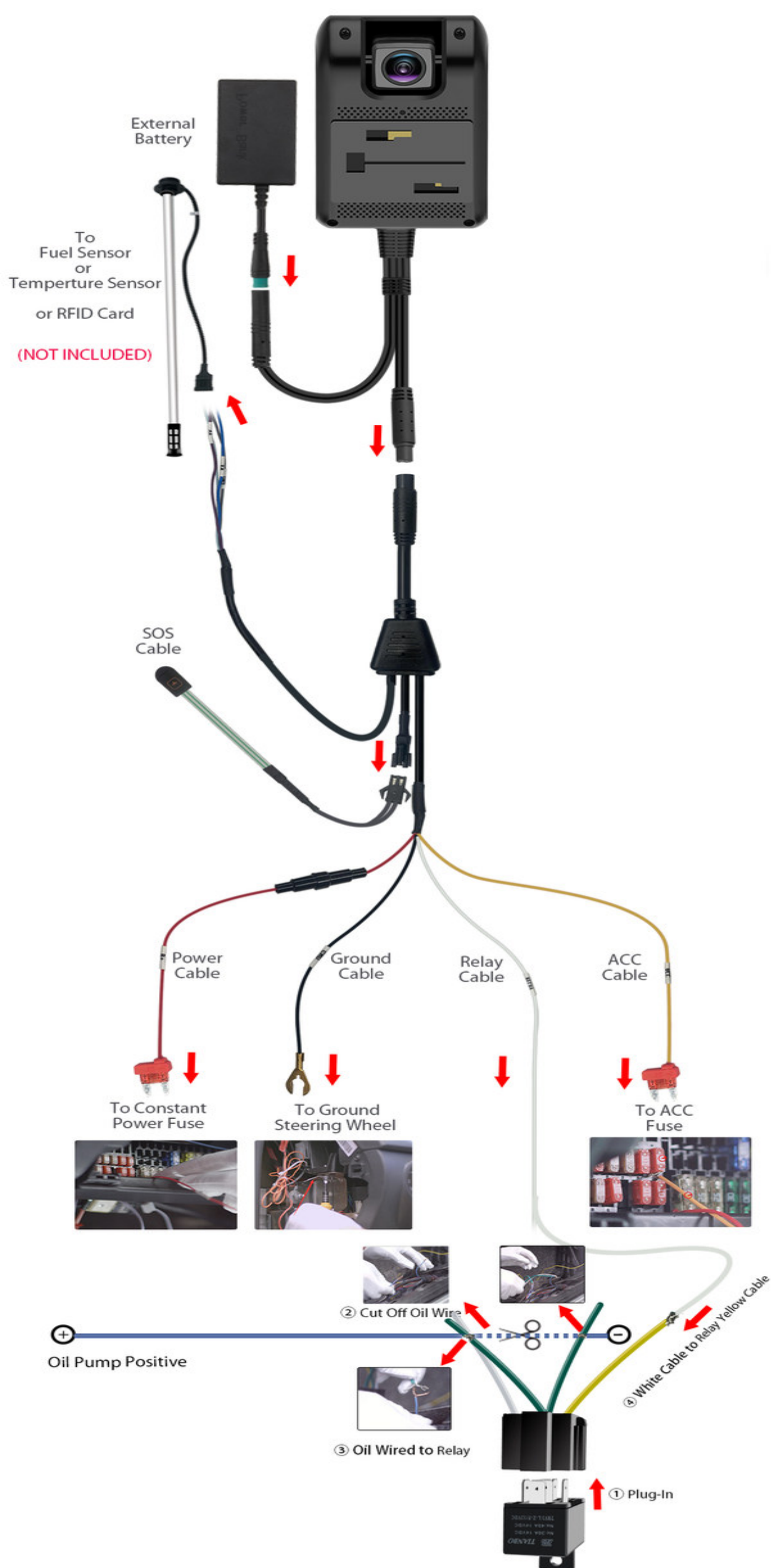
Sim card locker *1

3M Sticker *2

Product Installation

1.PRECAUTION

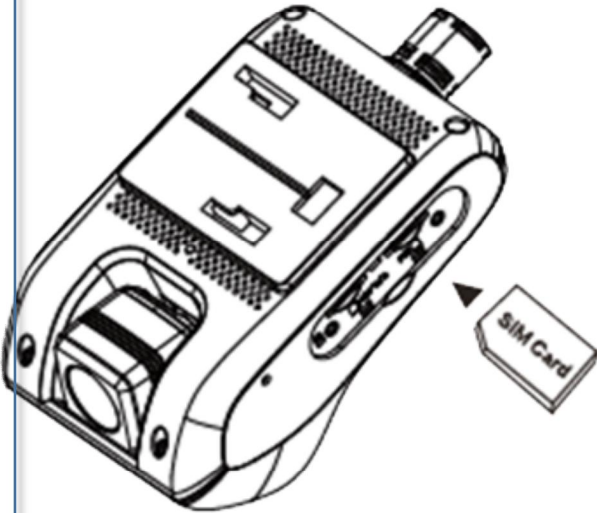Youtube installation Video: https://youtu.be/4I_8jwnMq8

Install Pictures on the next page.

1. The standard power supply of the device is 12V DC . please use the original power cord provided by the manufacturer . the red cable is the positive of the power supply and the black is the negative of the power supply. the negative power supply black should be connected to the ground, After you connect, please start your camera, check the light if flashing? If not, it is not installed correctly, please contact us on LNCOON to check.

2. The ACC wire yellow is connected to the acc the vehicle for ig nition/ACC detection. the white wire (relay) is connected to the yellow wire harness on the relay.(5V,RX,TX,grey GND not need connect. (The extra four wire harnesses are additional accessories, which do not affect normal use and can be ignored)

3. About Relay, The oil pump is cut off and connected to the relay, the white wire and the green wire of the relay are connected together to the positive pole, and the separate green wire is connected to the negative pole.

4. Remove the protective film on the remote camera prior to installation. Any problem contact Customer service button--

External
Battery

To
Fuel Sensor
or
Temperture Sensor

or RFID Card

(NOT INCLUDED)

SOS
Cable

Power
Cable

Ground
Cable

Relay
Cable

ACC
Cable

To Constant
Power Fuse

To Ground
Steering Wheel

To ACC
Fuse

② Cut Off Oil Wire

Oil Pump Positive

④ White Cable to Relay Yellow Cable

③ Oil Wired to Relay

① Plug-In

2.PREPARATIONS

1. 4G SIM Card

Note:

1. Insert Micro Sim. If you use our package sim card, You can via LNCOON app Top-up button top-up or go to plan.lncoon.com top-up then contact Service team active.

2. If you use US Local sim card:

Please ensure the band of sim has

4G FDD: B2 B3 B4 B5 B7 B12 B17
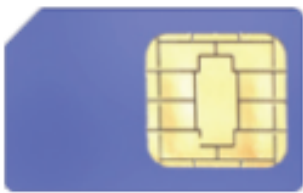**TDD:** B38, B41 (100M)
3G WCDMA: B2,B4,B5
2G GSM: 850MHZ/- /1800/1900MHz

(Like AT&T,T-MOBILE MetroPCS sim card)

3. Get the APN name from network carrier for next step Setting,if not online, please feel free contact with our customer service on LNCOON APP.

About SIM card:

Must use the **Micro SIM Card.**

Micro ✓

Nano ✗

If you use your local sim card, you need send APN command:

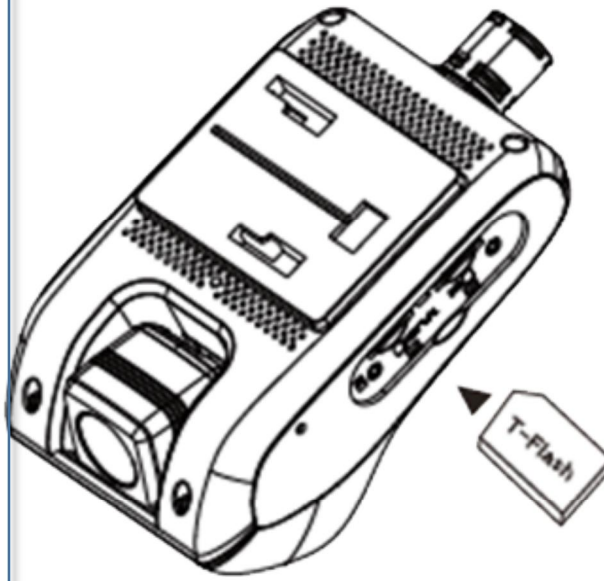SMS command Format: **APN,APNname,APNAddress,MCC,MNC**

If T-MOBILE: APN,epc.tmobile.com,epc.tmobile.com,310,240

("epc.tmobile.com " is the APN of carrier)

If you don't know how to send APN command, please contact our

customer service help you.

2. TF Card

Note:

1. Use a TF card in speed class 10 or higher and ≥ 16GB (suggest 128GB)
2. Recommended to change every half a year to ensure the recording preformance of the device
3. Mount the tamper cover After the attachment

Fit the TF card in the correct slot.

3. Download LNCOOIN App & Apply an account
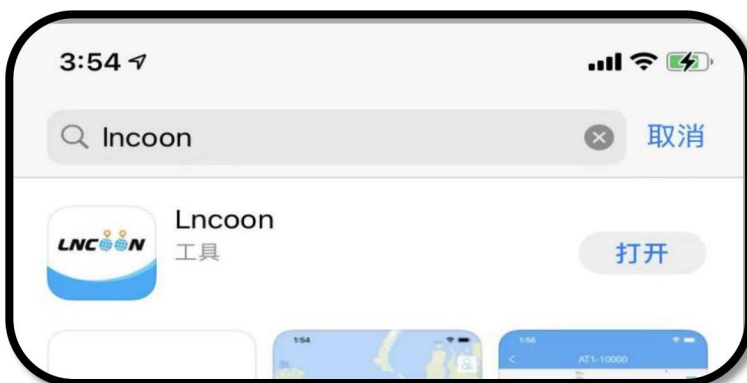
Note:

■ Search "Lncoon" in App Store or Google Play to download. Visit Lncoon website: Lncoon.com/download to find quick download link. Any problem, click the button

on LNCOON APP
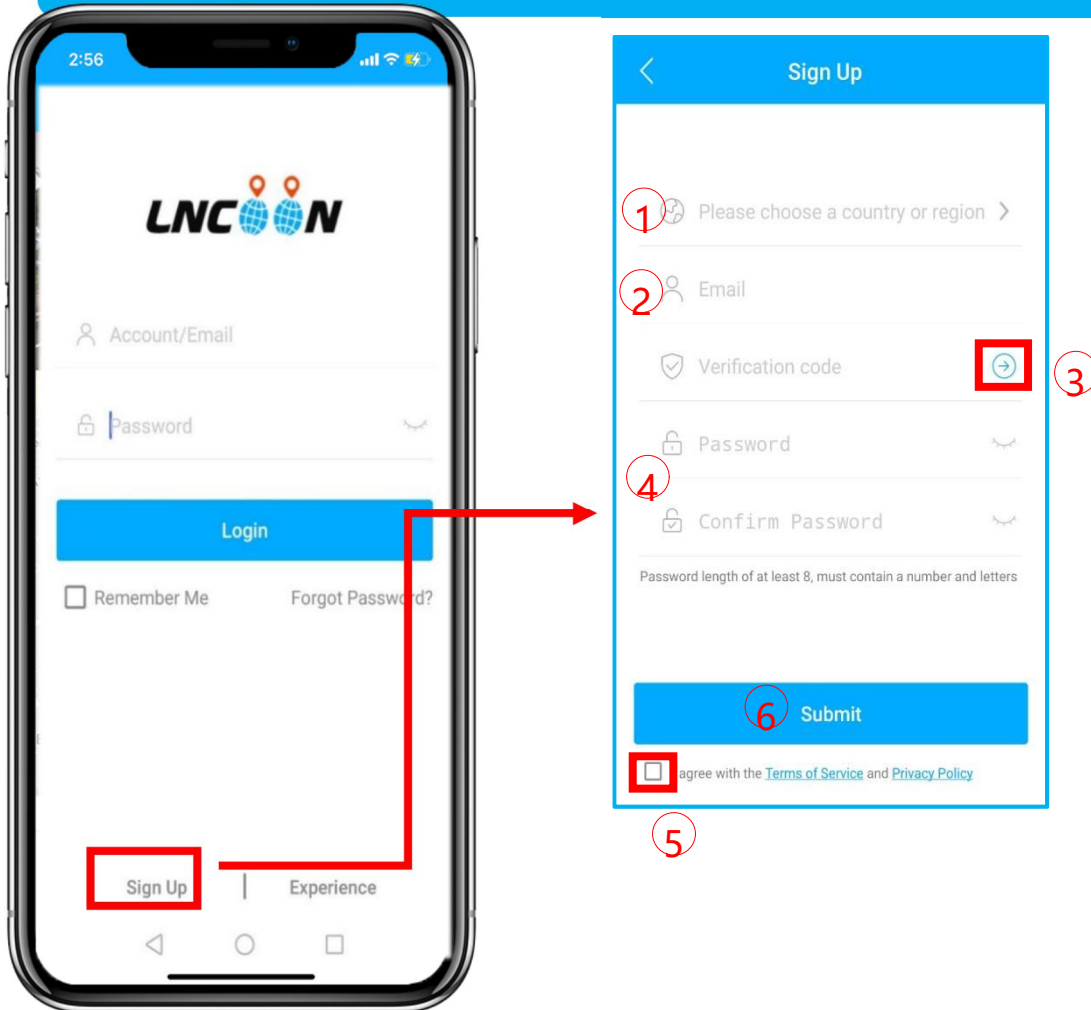
■ Click Sign Up

① Choose your country or region

② Enter a valid email address

③ Click '→' to get a verification code from noreply@track9999.com

* (If no email received, please check the trash or spam.)

④ Set up and confirm Password

⑤ Check and agree the terms and policy

⑥ Click on Submit

*The App will automatically log in to your account, please remember

your account and password for future login. Customer service--

5.Find the IMEI No. on the box side and bind device

Add device

Scan Barcode

JC400P

IMEI: 355081234567890

JíMí
JC400
AiVision Cam
Professional Car Network Solution

1:Click the '+' on the top right to add device

2:Scan or type in the IMEI barcode on the package or device body

3Click 'Add Device' to confirm binding.
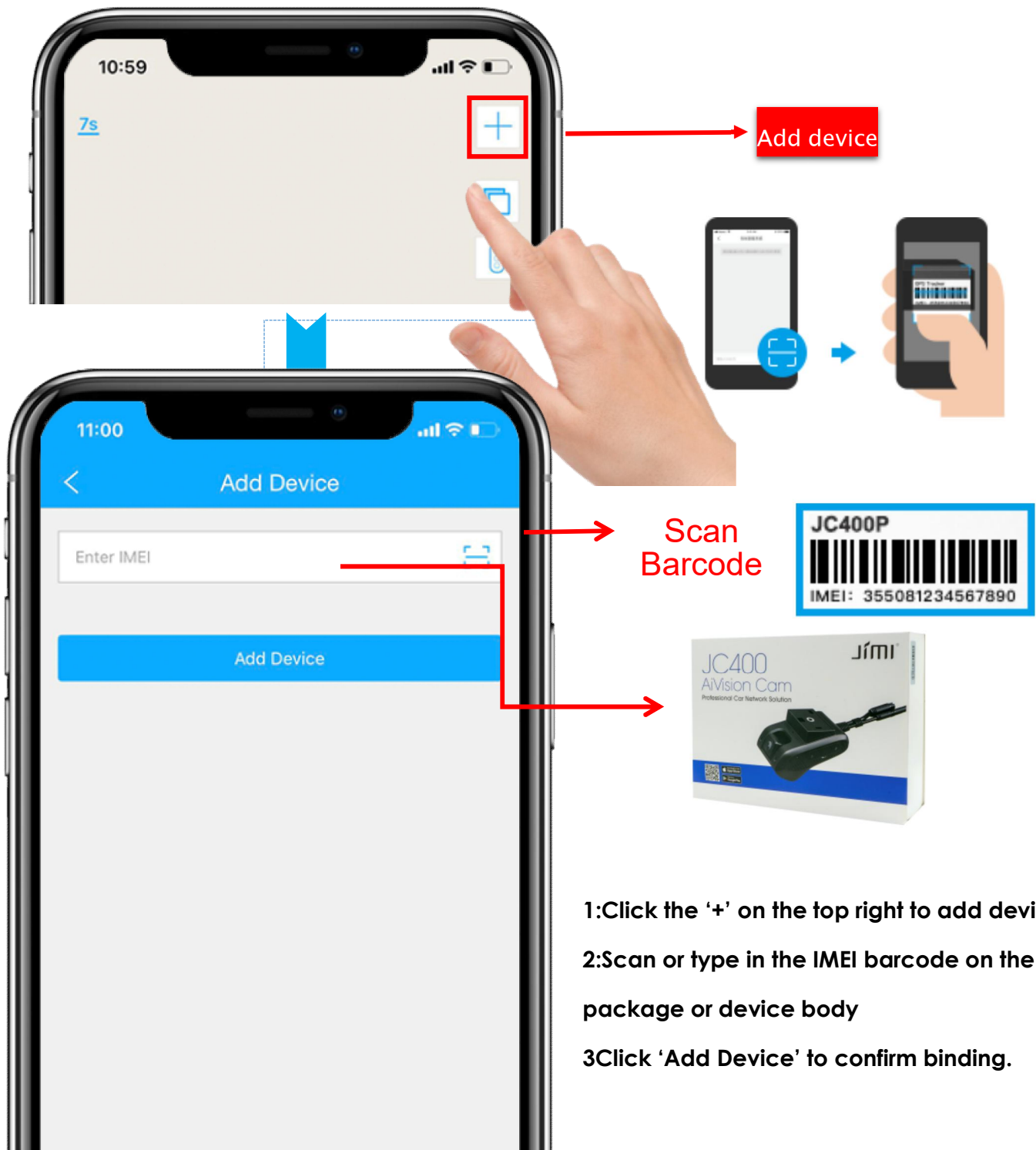
Normally, these lights will be on after the
connection for about 5 minutes

Ensure Device Online

Youtube installation Video:

https://youtu.be/4I_8jwnMq84

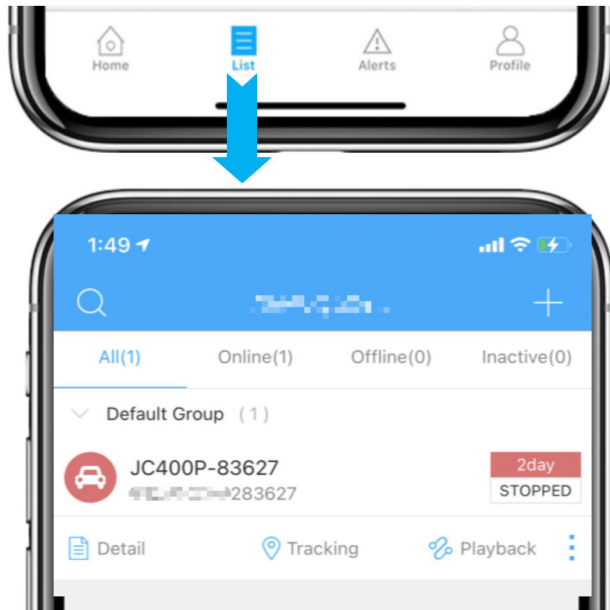1. Go to 'List', you will see the JC400P you just bind.

2. You can tell the status of the device via the color of the icons.

3. To get a location and video or send any command, the device must

   be online.

Any problem contact Lncoon Customer service

Click this button---

After inserting the SIM card, you need to restart the camera to read the SIM card.

Restart the camera. Press and hold the camera's reset hole for 3 seconds.(Consider the picture)

After the camera is turned on, try to issue commands again.

1.1 Status Indicator

ONLINE — Car moving

IDLING — Car Parking but not flame out

STOPPED — Car parking and flame out

INACTIVE — The camera is not activated, insert Sim card and check the cable to active the camera

OFFLINE — The camera is offline, please check sim card data and cable connect, any problem, feel free contact with service team.

7.Open App to check device to be online or offline ?

Case 1 : Always inactive

Check SIM band matches with JC400P Band or not?

Check JC400P signal light

Case ①

If No Signal Light

Place it onto place that has better signal

Case ②

if Singal Light keeps on with no flashing

APN Setting

Take out SIM from JC400P

Use phone to set this SIM PIN to be Invalidate

Insert this SIM card into JC400P again

Inquire about the APN information from this SIM card operator, then use phone to send SMS command to the SIM of JC400P

SMS command: **APN,APNname,APNAddress,MCC,MNC**

E. **g.** APN,epc.tmobile.com,epc.tmobile.com,310,240

("**epc.tmobile.com** " is the APN of carrier)

 If you don't know how to send APN command, please contact our customer service help you.

4.Leds Status Explaination

Leds	Colors	Connotation	Status	
Power Led	Red	Solid On	Device Powered On	
		Blink Every 10s	Device In Sleep	
		Off	No Power Connected	
GPS LED	Green	Solid On	GPS Signal Normal	
		Blink Every 1s	Searching for GPS signal	
		Off	Device In Sleep	
GPRS LED	Blue	Solid On	Network Healthy	
		Blink Every 1s	Network Error	

4. LNCOON App Introduction

1: Bundle Sucessfully
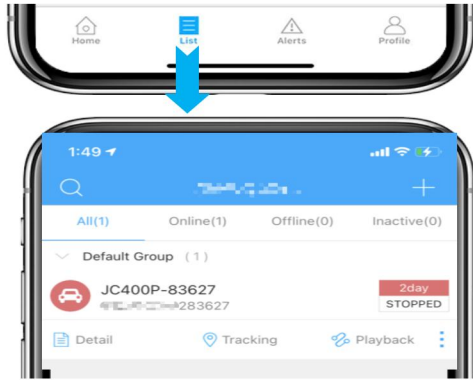
Going to the list to see your Camera

2:Online/Stopoed is normal
If offline, please check if sim data is enough or not, if not, check local place signal strength

3:Address
it stands for the car current location,its function is different from "Tracking", it just shows the address but not driving route
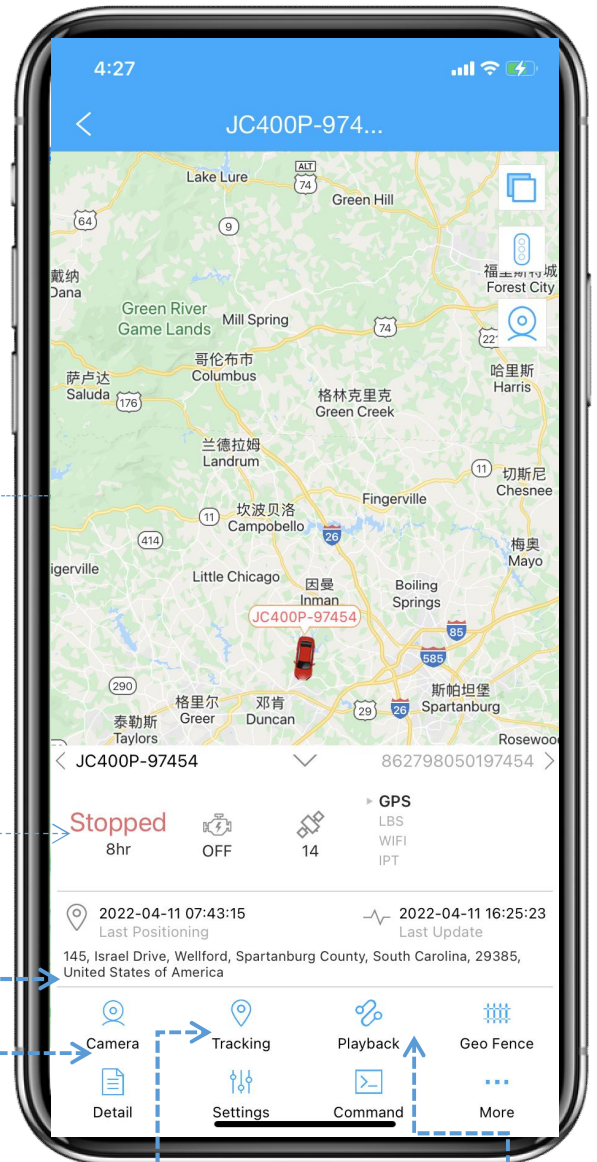
4: Live video

View live video and recorded video
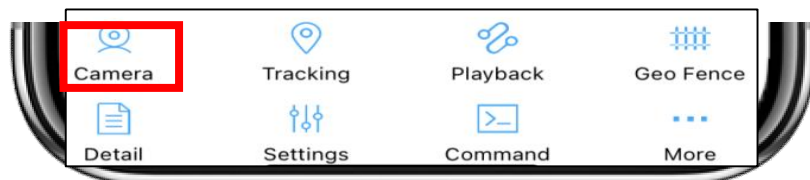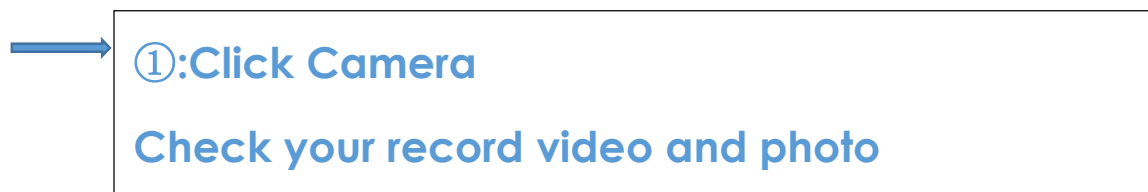
5: Real-time Tracking

Tracking
Click it to view the page

6:Playback
View the history of the Camera

7:Geo Fence
You can set entry and exit

①:Click Camera

Check your record video and photo

Camera | Tracking | Playback | Geo Fence
Detail | Settings | Command | More

Photo/Video
Photos & Videos are from "Rec/photo" by your shoot
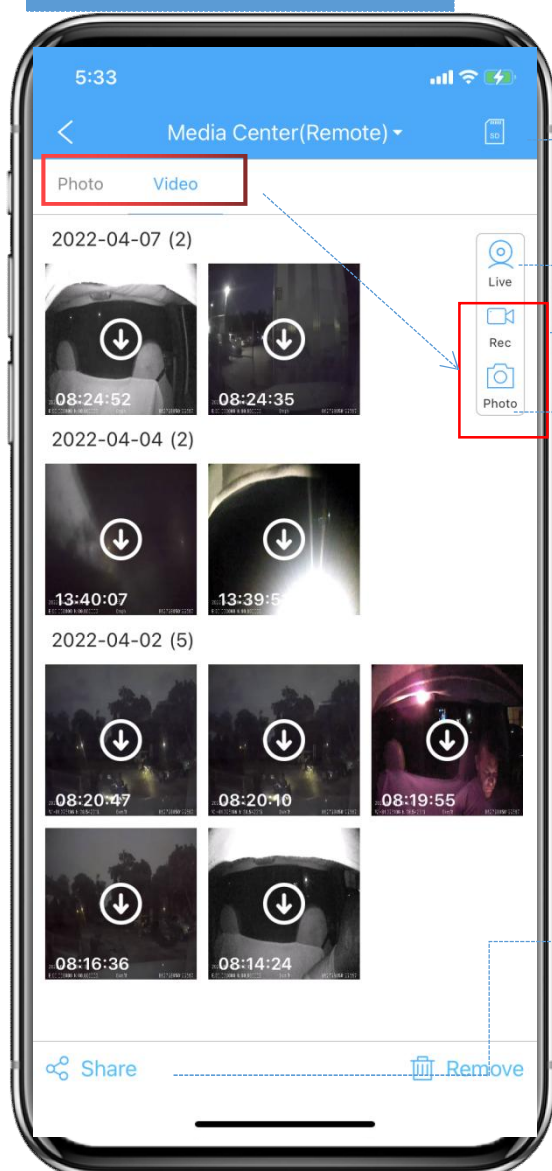
SD Card
View the photos & videos in TF card, it needs to let your phone to connect device Wifi
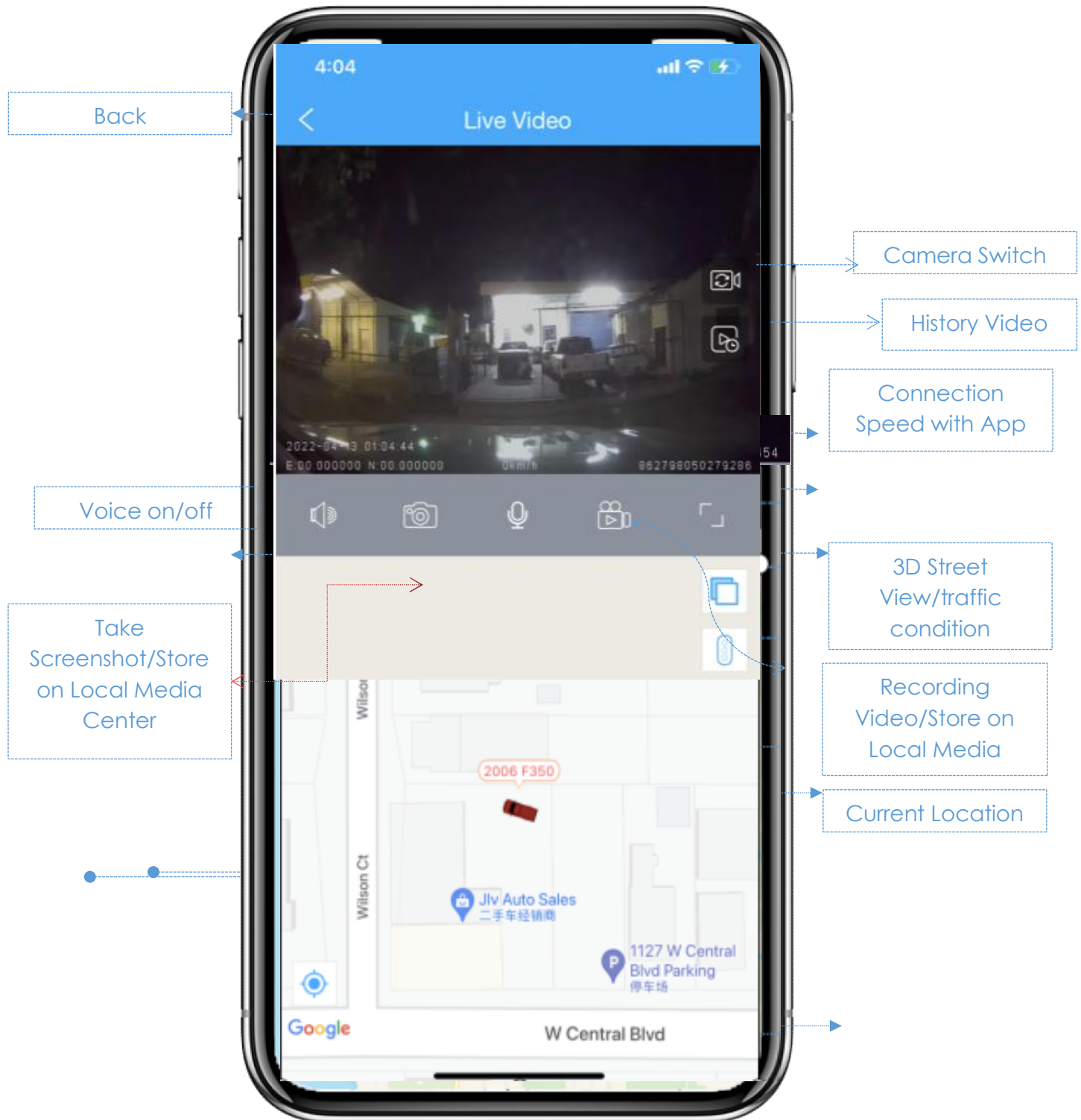
5:33

Media Center(Remote) ▾

Photo   Video

2022-04-07 (2)

08:24:52   08:24:35

2022-04-04 (2)

13:40:07   13:39:5

2022-04-02 (5)

08:20:47   08:20:10   08:19:55

08:16:36   08:14:24

⟨ Share   🗑 Remove

Live
Rec
Photo

Live Video
Click the button view your device live video

Record Video
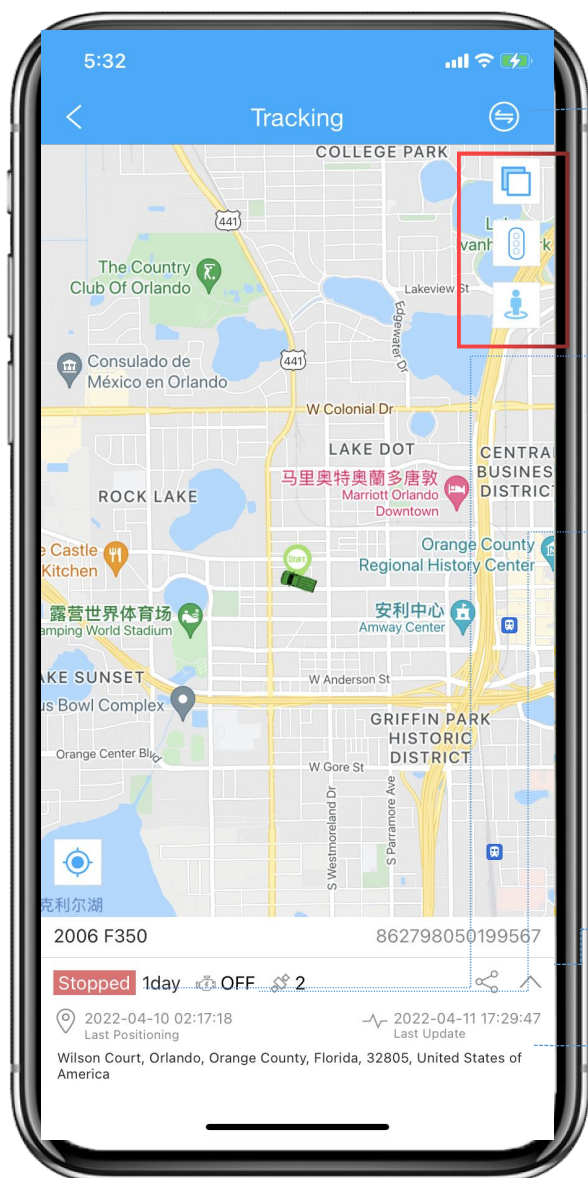Remote record video, then you can see the video on Medial Central video(Remote)

Record Photo
Remote record photo, then you can see the photo on Medial Central

Share
You can share your video/photos to anyone.(Notice :Need download first)

② Camera-live-live Video

Back

Camera Switch

History Video

Connection Speed with App

Voice on/off

Take Screenshot/Store on Local Media Center

3D Street View/traffic condition

Recording Video/Store on Local Media

Current Location

③ Real-time Tracking

Choose your camera
If you have many cameras, you can click here to choose one

Online/Stopped
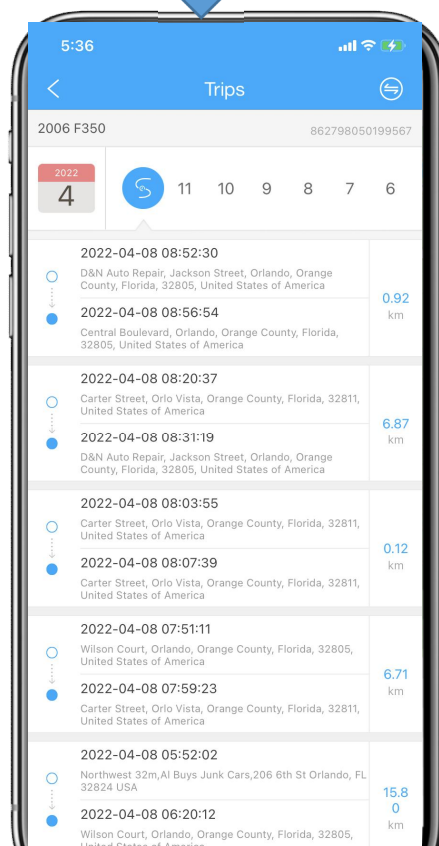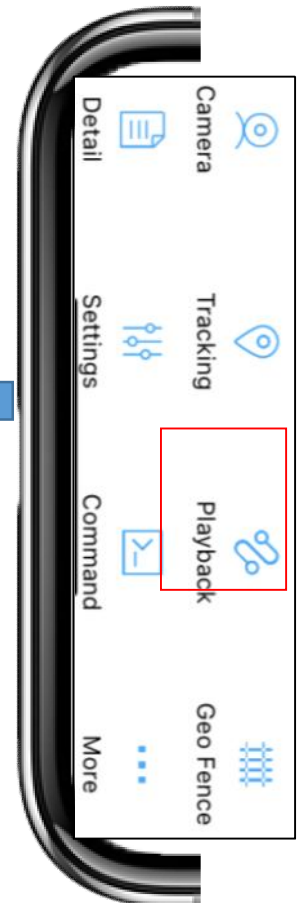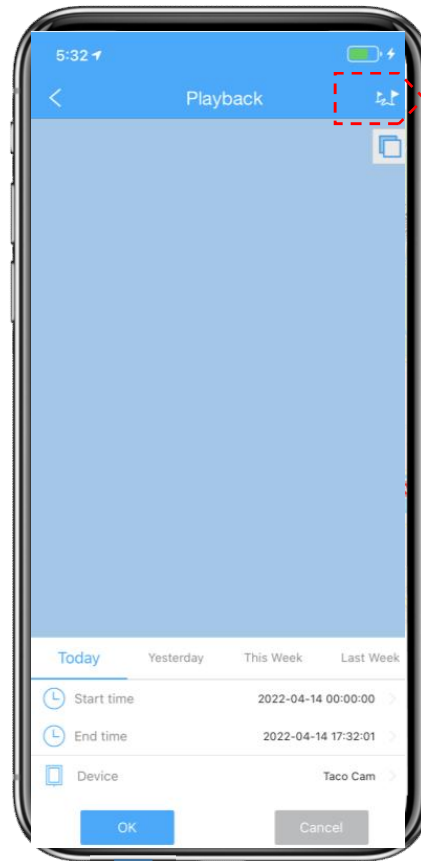it means the device connects with TSPro App successuflly

Acc on/off
The car of ACC opening and closing

GPS Singnal
Keeping it above 8 can be well positioned. If it is lower than 8, update it in an open place outdoors.
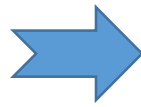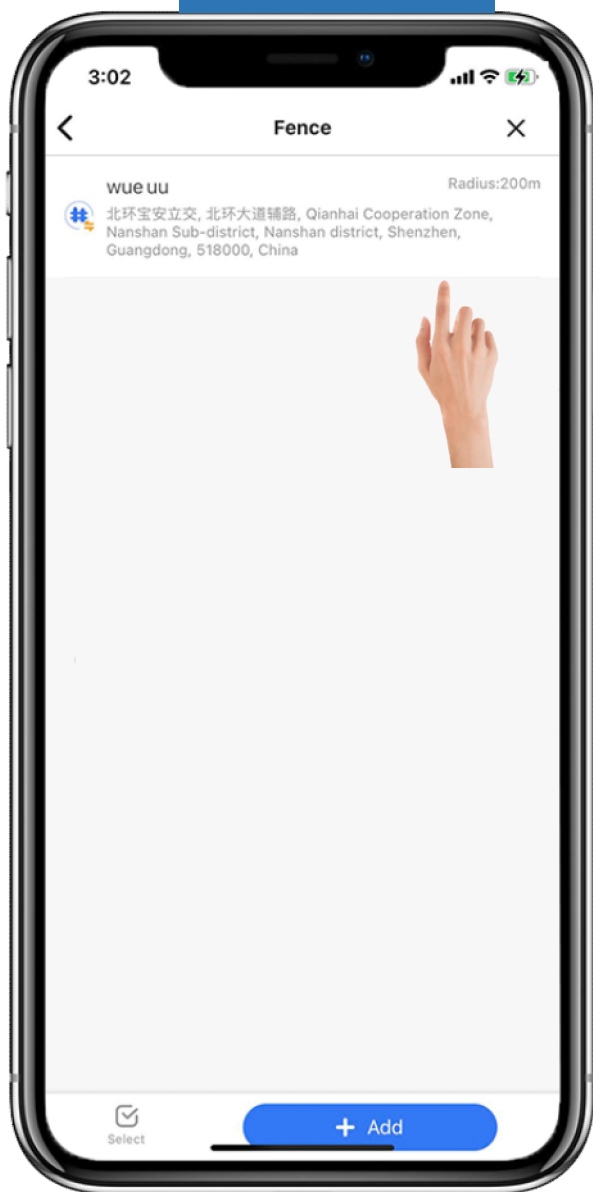
Your camera imei number

Currect Location
it stands for the current location of the car

④Playback

3:02

Fence

wue uu   Radius:200m

北环宝安立交, 北环大道辅路, Qianhai Cooperation Zone, Nanshan Sub-district, Nanshan district, Shenzhen, Guangdong, 518000, China

Select   **+ Add**

Edit the fence

3:02

Add

Radius:1.17km

20210413150156

Rue de Seine, Alfortville, Créteil, Val-de-Marne, Ile-de-France, Metropolitan France, 94140, France

In alert   Out alert   **Save**
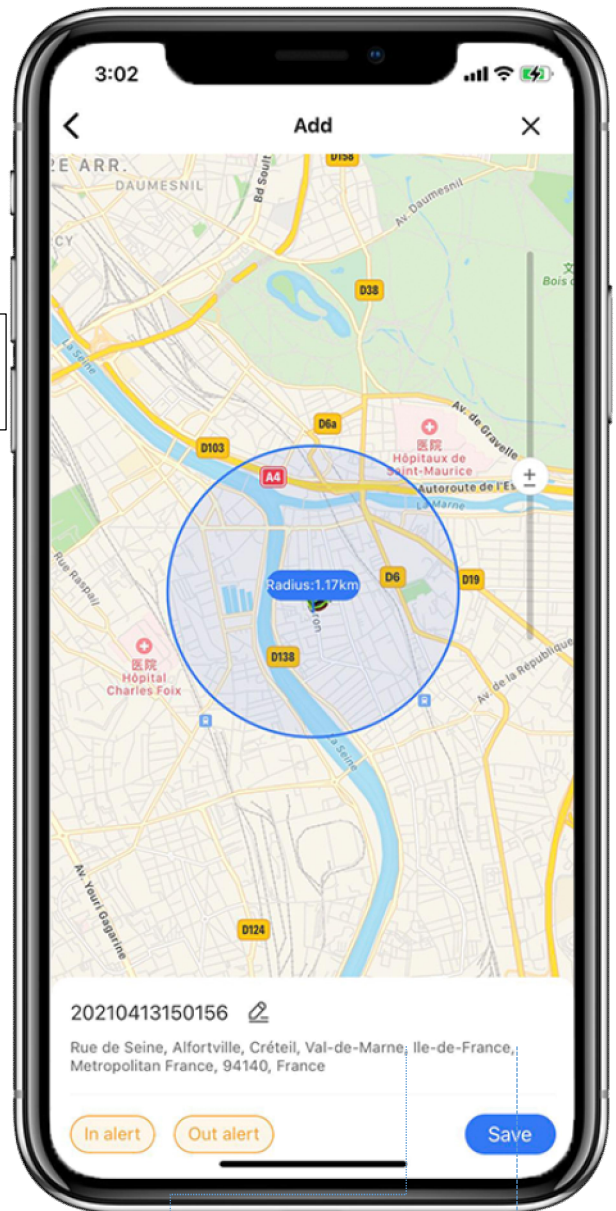
Zoom In/Out
Set the exact meter of fence

Enter alert
Set the alert range of get in

Exit alert
Set the alert range of come out

⑥ Setting

Camera Tracking Playback Geo Fence
Detail **Settings** Command More

Choose whether upload alarm video

Settings

5:37

Settings

SOS Alert	›
Driving Behavior Alert	›
Vibration Alert	›
Crash Alert	›
Geo-fence Alert	›
Fatigue driving	›
Power off alert	›
Low external power alert	›
Oil sense timeout	›

5:42

SOS

Upload Video

Video Camera   Front Camera+Inward Camera ›

Save

Choose Front Camera/Inward Camera or choose two Camera

⑦Command

SOS number
You can add your SOS number

Choose High/Medium/low

Restore or cut off

Setting Sensitivity
Choose High/Medium/low

You can send any command here

Turn on/off the led

5:33

Media Center(Remote) ▾

4:19

Connect

Please connect your device to Wi-Fi network first.

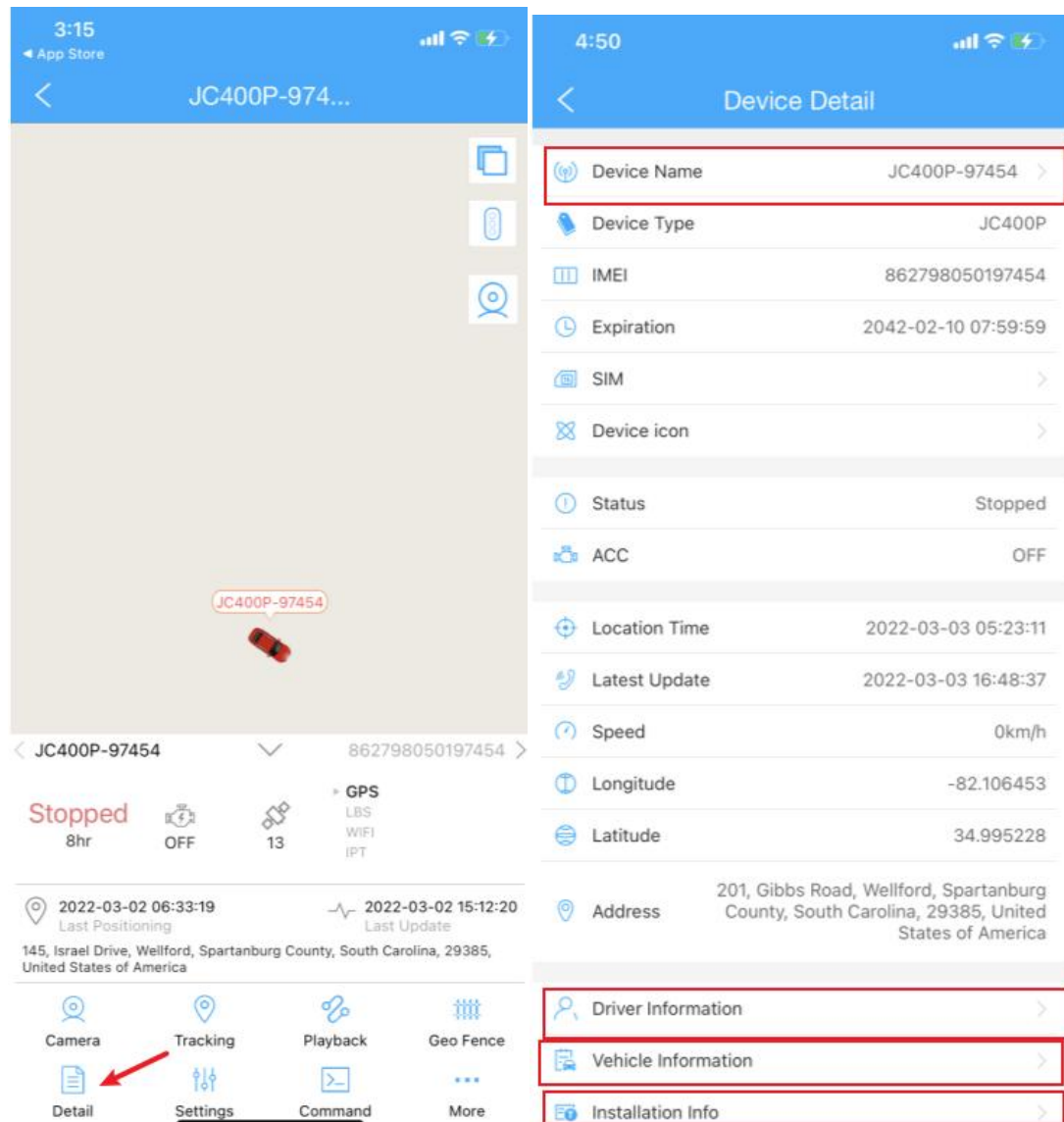| SSID | 862798050199567 |
| Password | 50199567 |

Go to SD Card
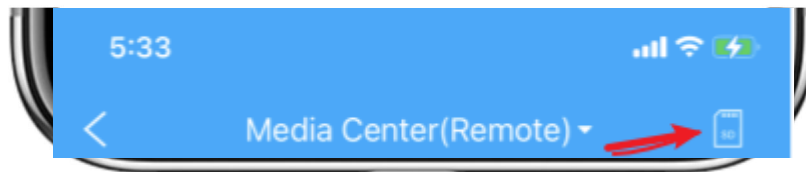
SSID: Your camera imei number

Password: Your camera imei number last eight digits/

➡ **Notice: Edit basic info about this device, Click Detail-you can change the device name and driver& vehicle information. Then click 'Save' directly to skip this step.**

You can come back and edit the info anytime in the 'Detail' Page.

5.1 Product Specification

Category	Item	Parameter	Remarks
Hardware	Memory	1GB+16GB	
	American Version	4G	FDD: B2/B3/B4/B5/B7/B12/B17 TDD: B38/B41(100M)
		3G	WCDMA: 850/900/1800/1900
		2G	GSM: 850/1800/1900
	WiFi	2.4GHz	802.11b/g/n
	GNSS	Support	GPS/BDS
	Microphone	Support	For Remote Voice Communication
	Speaker	Support	To Notify Drivers of Status or Events
Interface Key	Reset Key	Support	On the Main Unit
	Interface	Micro USB	For Commissioning and Upgrade
Others	Power Supply	DC9-12V	By cable
	Battery	External	450mAh
	Operating Temperature	-20℃ ~ +70℃	/

5.2 Product Features

No.	Feature	Description
1	Loop Recording	This enables the device to record in loop when the vehicles is moving
2	Live Video	This enables the device to live stream images captured by cameras via the LTE network to the platform
3	GPS Tracking	This enables the device to upload location data and motion information via the mobile network to the platform for analysis
4	Event Alert	This enables the device to upload alert messages and video files to the platform when an event is triggered by collision, vibration, dangerous driving behaviro, emergency, speeding ...etc
5	SOS Call	This enables the driver to notify the platform at the earliest time possible, make a call, and activate video recording when an emergency occurs

6.Troubleshooting

Q **The device shows offline,how can i check the problems?**

- check the sim card to see if support the 4g frequency or not

- check the light blinks status, please back to the page4 to deal with the problems.

- When you car ACC off, the device is also offline.

Q **My device is turned on, but the phone can not connect with the WIFI. Why?**

- Please check the wifi signal is strong firstly; then make sure the password is right. The phone must be within 5 meters of the camera before it can be connected

Q **The Dash Cam has not yet locked onto the precise location.**

- Please check the green light blink status. If the device is solid on, it means the gps signal is good. If the light blink every 1s, it means the device searching for the signal.

Q **My device has been turned on for some time, but it is not updating about the live video . Why?**

If the blue LED is blinking once every 1 seconds, it means the sim card's frequency is error. Please send the APN command.   If the unit is still not updating on the platform, contact Tech Support support@lncoon.com or

contact with us on Whatsapp/+86 18839787338 Facebook

APP:facebook.com/Lncoon

Contact Us

Any problem, please do not hesitate to contact us, you'll do get the quick answer and get the 100% satisfied solution. Click LNCOON app button

facebook.com/Lncoon

+86 18839787338

support@lncoon.com