



Connect. Create. Play.



2020 ANNUAL GENERAL MEETING

Reports & Minutes 2019

25 FEB 2020 @ 7PM

HCC and HNCH acknowledge the Traditional Owners of the Land, the Bunurong People of the Kulin Nation and their Elders past, present and future.

AGENDA

ITEM

PERSON RESPONSIBLE

1. Opening

President

- a. Acknowledgement of Traditional Owners
- b. Apologies

2. Previous Minutes

Secretary

Adrian Bertolini

- a. Confirmation of Previous HNCH Minutes
- b. Business arising from HNCH Minutes
- c. Confirmation of Previous HCC Minutes
- d. Business arising from HCC Minutes

3. Reports

- a. President's Report
- b. Manager's Report
- c. Treasurer's Report

Marlene Johnson

Melanie Tighe

Ryan Zhou

4. Elections

Returning Officer

5. Other Business

President

6. Close

President





PRESIDENT'S REPORT

Welcome to the 2020 Annual General Meeting of the Highett Neighbourhood Community House and the Annual General Meeting of the Hampton Community Centre.

The AGM provides us with an opportunity to look back and reflect on the activities of both Centres and evaluate whether those activities have focussed on the achievement of our vision, "To be known for providing innovative activities and events that connect & foster inclusive relationships across all ages, cultures & abilities and for connecting and fostering transformative leadership across all members of the local community".

Once again, many exciting activities were undertaken in 2019 to cater for the diverse range of needs of the local Highett and Hampton community. We continued with the Photography Competition, the Hub Street Party, Hampton Halloween, and a highly successful Highett Higher Ground Music Festival. New events included Fabulous Fashion Finds and RUOK Day. Our outreach work also continues to be a major focus of our work.

The business as usual activities of exercise and creative arts classes, play groups delivered across a range of ages and ethnic groups, continue. Through 2019 we began implementing our strategy aimed at building relationships in the community to provide the opportunity to identify, support and nurture new and emerging leaders. Through 2020 our programmes will reflect this initial work and the collaborative opportunities identified.

The Board membership has changed slightly with the resignation of James Seluni and Nikki Licheri – both of whom have made valued contributions during their membership, and the welcome addition of three new members – Lan Phung, Hayley Taylor and Robyn Quilliam-Taylor. We are proud of the diverse range of backgrounds, skills and gender of our board. The role of the Board of HNCH in supporting Hampton Community Centre in the delivery of governance and operational oversight has been extended until 31st December 2020.

Our management team across the two Centres, Melanie supported by Kate, has continued to provide excellent leadership and to maintain very strong relationships with many local stakeholders. We have continued to extend our reach into the community through the funding of an outreach worker, and thanks to Patty for her great work. Also thank you to Emelia for working to bring the socials (and Insta) of the two Centres together.

For yet another year, I acknowledge Jo, Helen and Angie and the volunteers who are the face of HCC and HNCH and manage relationships within the Centres kindly and effortlessly. The approachability of the first contact is essential for that sense of inclusion which is the basis of our vision. We appreciate your loyalty and continued commitment to the work of both Centres.

I also thank all the tutors and volunteers for their contributions to the work of both Centres and the focus on making a happy, inclusive environments. That environment is enhanced by the respectful, co-operative relationships we have with our co-tenants at Highett, the Highett Senior Citizens, and the Greek Senior Citizens.

2020 is already off to a flying start and will be an important year for us in the consolidation of current programmes and projects reflective of our Strategic Plan.

MINUTES OF 2019 HNCH AGM

March 5th 2019 Highett Neighbourhood Community House Inc.
Minutes of the Annual General Meeting of the Committee of Governance

Present: Marlene Johnson (Chair), Marie-Louise Czech, Nigel D'Souza, Dora Denk, Melanie Tighe (HNCH Manager), Liz Barrow, Jo James (HNCH Admin), Kate Knight (HNCH Events), Nikki Licheri, James Seluni, Lisa Stoneham, Adrian Bertolini, Terry Bahat, Michael Henderson, Janice Cook, Ryan Zhou, Helen Martin, Narelle Davis, Erica Breedon, Cath Davey, Ros Porter, Maree Bowker, Callen Naismith, Angie Hosmer, Anna Toronyi, Lauren Waycott, Karyn Doyle, Sara Fliess
Guests: Skye Hardie (Bendigo Bank Highett), Chris Wheeler, (Bendigo Bank Highett), Jacqui Goy (Bayside City Council), Jack Allen (representing Brad Rowswell)

1. Opening the Meeting
The Chair opened the Meeting at 7.15 pm, Minutes taken by Adrian Bertolini
 - a. Acknowledgement of the Traditional Owners of the Land and Welcome
The Chair acknowledged the Traditional Owners of the Land, the Bunurong People of the Kulin Nation and their Elders past and present.
 - b. Apologies: Brad Rowswell (Sandringham MP), Emma Cross (DHHS), Tim Wilson (Goldstein MP), Mark Rushby, Aly Madden (Family Life), Rob Grinter (Bayside Councillor), Michael Heffernan (Bayside Mayor)
 - c. Additional Items or Changes to the Agenda: None
2. Previous Minutes
 - a. Motion: To accept the Minutes from the General Meeting held at Highett Community House on March 6th 2018
Moved: Liz Barrow Seconded: Terry Bahat Approved
 - b. Business arising from Minutes: Nil
3. Reports
 - a. President's Report. Tabled and attached Marlene read out the President's report to the AGM
 - b. Manager's Report: Tabled and attached
 - c. Treasurer's Report: Tabled and attached - Lisa Stoneham read out the Treasurer's report to the AGM

Motion: To adopt the President's Report, Manager's Report, Treasurer's Report and Financial Report for the year 2018-2019
Moved: Maree Bowker Seconded: Marie-Louise Czech Approved
4. Elections of the Board
At this point the President declared that all Committee positions were vacant and the Returning Officer (Jackie Goy from Bayside City Council) accepts Nominations. Those nominating for the HNCH Board are: Marlene Johnson, Adrian Bertolini, Marie-Louise Czech, Liz Barrow, Nigel D'Souza, Dora Denk, James Saluni, Nikki Licheri, Ryan Zhou
The Returning Officer called for opposition to the Nominees, as there was none all Nominees were elected to the Board. The election for office bearers will take place at the March 26th HNCH Board meeting.
5. Other Business
 - a. None
6. Meeting close 8 pm

MINUTES OF 2019 HCC AGM

Annual General Meeting of the Community of Management Date of meeting: 5th March 2019

Present: Janice Cook (Chair), Marie-Louise Czech, Nigel D'Souza, Dora Denk, Melanie Tighe (HNCH Manager), Liz Barrow, Jo James (HNCH Admin), Kate Knight (HNCH Events), Nikki Licheri, James Seluni, Lisa Stoneham, Adrian Bertolini, Terry Bahat, Michael Henderson, Marlene Johnson, Ryan Zhou, Helen Martin, Narelle Davis, Erica Breedon, Cath Davey, Ros Porter, Maree Bowker, Callen Neasmith, Angie Hasmer, Anna Torony, Lauren Waycott, Karyn Doyle, Sara Fliess Guests: Skye Hardie, (Bendigo Bank Highett), Chris Wheeler, (Bendigo Bank Highett), Jacqui Goy, (Bayside City Council), Jack Allen (representing Brad Rowswell)

1. Opening the Meeting The Chair opened the Meeting at 7.40 pm, Minutes taken by Adrian Bertolini
 - a. Acknowledgement of the Traditional Owners of the Land and Welcome - Chair acknowledged.
 - b. Apologies: Brad Rowswell (Sandringham MP), Emma Cross (DHHS), Tim Wilson (Goldstein MP), Mark Rushby, Aly Madden (Family Life), Rob Grinter (Bayside Councillor), Michael Heffernan (Bayside Mayor)
 - c. Additional Items or Changes to the Agenda: ·None
2. Previous Minutes
 - a. Motion: To accept the Minutes from the Annual General Meeting held at Hampton Community Centre on December 20 2017 read and accepted as a true record of that meeting.
Moved: Janice Cook Seconded: Nikki Licheri Approved

Business Arising from Minutes: Nil

3. Reports
 - a. President's Report. Tabled and attached. ·Janice Cook read out the President's report to the AGM ·A lot of people don't realise that the centre existed in the past but now it is being known more in the community.
 - b. Manager's Report: Tabled and attached - Melanie read out the Manager's report to the AGM. Busy year – took over operational management 14 months ago. Things we are putting in place establishing the bedrock of the centre to build from. shared a slideshow of the HCC. ·
- 450 people go through the doors and it is a very busy centre, over 800 people through during the Halloween festival
- Met with Hampton PS Principal for intergenerational projects, Hampton Street Traders, etc
 - c. Treasurer's Report: Tabled and attached Lisa Stoneham read out the Treasurer's report to the AGM

Cath Darcy acknowledged the great work of Janice Cook and the HNCH in supporting HCC. Janice acknowledge the support of Bayside City Council and the Neighbourhood House organisation.

Motion: To adopt the President's Report, Manager's Report, Treasurer's Report and Financial Report for the year 2018-2019.

Moved: James Saluni Seconded: Ros Porter Approved

4. Elections of the Board At this point the President declared that all Committee positions were vacant and the Returning Officer (Jackie Goy from Bayside City Council) accepts Nominations. Those nominating for the HNCH Board are: Marlene Johnson, Adrian Bertolini, Marie-Louise Czech, Liz Barrow, Nigel D'Souza, Dora Denk, James Saluni, Nikki Licheri, Ryan Zhou The Returning Officer called for opposition to the Nominees, as there was none all Nominees were elected to the Board. The election for office bearers will take place at the March 26th HNCH Board meeting.
5. Other Business
 - a. None
6. Meeting close 8 pm

TREASURER'S REPORT HNCH



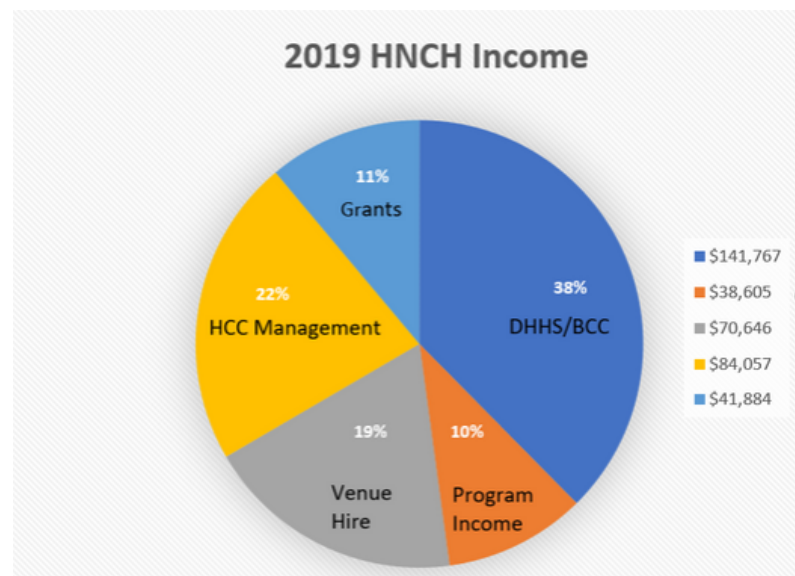
My name is Ryan Zhou. I joined the board as the Treasurer of the Highett Neighbourhood Community House in 2019. It is my great pleasure to present the Treasurer's report for 2019 income year. Overall income for the House increased with a boost to recurrent funding from the Department of Health and Human Services and a significant expansion in Hall Hire income.

This year the House has taken a conservative stance when preparing our end of year reports which reflects new legislation in 2019 regarding provisioning of Long Service Leave. The House posted an actual operating deficit before depreciation and provision of Long Service Leave of \$ 2,458 [1]. This deficit aligns to our Board strategy and includes activities to promote and grow 'leadership' qualities in our community including the commissioning of a Transformative Leadership Report.

In particular, thanks to Bayside City Council and Highett Community Bendigo Bank, Kingston City Council, the House for extra grant funding that allowed the House to successfully hold a number of community events that attracted several thousand people to attend. In addition to that, the management kept improving our facility utilisation and offering a range of exercise and craft classes to the community. HNCH's finances are currently in a sound position. At 31 December 2019 the House had a cash reserve of \$162,549, which ensures the House's financial feasibility for offering its planned activities in 2020.

The financial reports have been prepared in accordance with accounting standards and been audited by Collins & Co. I would like to acknowledge the continuing support of the Department of Health and Human Services, Bayside City Council, Kingston City Council and Highett Community Bendigo Bank for providing funding to the House.

I would like to thank Melanie Tighe and her team for their remarkable effort to run the house and enrich our community. I would like to also thank fellow Board members for their support and guidance over the year that helped me to fulfill the role of Treasurer. It has been a real joy to serve on this board and being a part of the community.



[1] For measuring management performance purpose, operating deficit before Depreciation and Long Service Leave Provision is used to remove the accounting adjustments impact on the financial performance from regular operating activities. The accounting adjustment includes old assets write-off and depreciation of \$12,179 and Provision of Long Service Leave of \$15,254.

Ryan Zhou

FINANCE REPORTS 2019

HNCH PROFIT / LOSS

	2019 \$	2018 \$
INCOME		
<u>Grant Funding Income</u>		
Bayside City Council Community Grant	8,750	11,000
Bayside City Council General Grant	60,624	59,217
Bendigo Bank Community Grant	10,000	13,000
City of Kingston Grants	7,300	7,622
Department of Health and Human Services	81,143	69,890
Department of Social Services	1,160	-
Other Grants	4,013	-
	<u>172,990</u>	<u>160,730</u>
<u>Fees from Programmes & Other Income</u>		
Fees from Exercise Programs	24,360	21,182
Fees from Other Programs	14,245	20,822
Foyer Sales	254	621
Functions	7,192	3,447
Interest Received	2,075	1,559
Management Fees: Hampton Community Centre	84,057	58,711
Membership Fees	1,140	1,420
Miscellaneous Income	-	-
Room & Hall Hire	70,646	49,343
	<u>203,969</u>	<u>157,105</u>
TOTAL INCOME	<u><u>376,959</u></u>	<u><u>317,835</u></u>
EXPENDITURE		
<u>Staff Salaries, Wages & Oncost</u>		
Salaries & Wages	244,329	217,726
Superannuation Contributions	25,630	21,182
Contractors - Tutors	32,865	37,531
Annual Leave	(3,558)	5,908
Long Service Leave	15,006	1,097
Portable Long Service Benefits Scheme Levy	2,095	-
WorkCover	187	4,923
	<u>316,554</u>	<u>288,367</u>
<u>Operating Expenses</u>		
Advertising & Promotions	2,887	4,022
Assets	10,240	571
Bank Fees	445	266
Bookkeeping Services	8,488	8,020
Computer Maintenance	1,100	2,287
Conference & Meeting Expenses	1,530	1,823
Depreciation	4,426	-
Function Expenses	19,892	11,182
General Office Expenses & Repairs	1,679	722
Insurance	716	674
Program Materials	3,937	5,014
Repairs & Maintenance	6,860	1,073
Stationery, Postage & Subscriptions	2,362	1,772
Subscriptions	1,377	898
Telephone & Internet	1,578	1,380
Training	19,021	3,875
Volunteer Expenses	832	776
Website	2,926	2,385
	<u>90,296</u>	<u>46,740</u>
TOTAL EXPENDITURE	<u><u>406,850</u></u>	<u><u>335,107</u></u>
NET SURPLUS/ (DEFICIT) FOR THE PERIOD	<u><u>(29,891)</u></u>	<u><u>(17,273)</u></u>

FINANCE REPORTS 2019

HNCH BALANCE SHEET

STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2019

	2019 \$	2018 \$
CURRENT ASSETS		
Bendigo Bank - Cheque Account	49,044	53,205
Bendigo Bank - Savings Account	6,000	6,000
Bendigo Bank - Debit Card Account	1,063	1,016
Bendigo Bank - Term Deposit	106,442	104,367
PayPal Account	-	564
Accounts Receivable	750	2,636
Provision for Doubtful Debt	-	-
TOTAL CURRENT ASSETS	163,299	167,789
NON-CURRENT ASSETS		
Plant & Equipment	8,146	14,204
Computers & Printers	10,672	14,327
TOTAL NON-CURRENT ASSETS	18,818	28,532
TOTAL ASSETS	182,117	196,320
CURRENT LIABILITIES		
Accrued Expenses	1,055	-
GST Payable	4,020	3,371
Grants Received in Advance	7,500	-
PAYG Withholding Tax	11,372	11,388
Superannuation Payable	61	5,010
Provision for Annual Leave	12,046	15,604
Provision for Long Service Leave	4,790	4,710
TOTAL CURRENT LIABILITIES	40,844	40,083
NON-CURRENT LIABILITIES		
Provision for Long Service Leave	14,926	-
TOTAL CURRENT LIABILITIES	14,926	-
TOTAL LIABILITIES	55,770	40,083
NET ASSETS	126,347	156,238
EQUITY		
Accumulated Funds	121,010	150,901
Capital Stock	5,337	5,337
	126,347	156,238

TREASURER'S REPORT

HCC



My name is Ryan Zhou. I joined the Board as the Treasurer of the Hampton Community Centre in 2019. It is my great pleasure to present the Treasurer's report for the 2019 income year. HCC is under some structural changes in its operation and we have already seen that the financial performance of HCC dramatically improved in 2019. For the first time in a number of years the Centre posted an operating profit.

This favourable result is mainly due to increased revenue from regular operational activities and an additional community grant from Bayside City Council. Moreover, the Management team oversaw a decrease in the Centre's expenses in 2019 which was about 6% lower than the total expense in 2018.

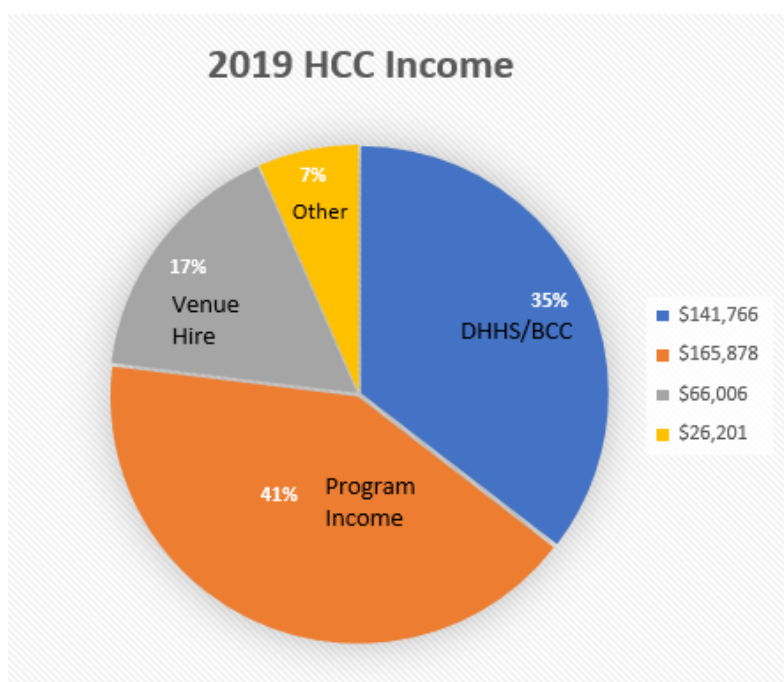
Financially HCC is in good shape. At 31 December 2019 the Centre had a cash reserve of \$119,810, which ensures the future financial sustainability of the Centre over the next few years. The financial reports have been prepared in accordance with accounting standards and been audited by Collins & Co.

I would like to acknowledge the continuing support of the Department of Health and Human Services and Bayside City Council for providing funding to the Centre.

I would like to thank Melanie Tighe and her team for their remarkable effort to operate the Centre and enrich our community. I would like to also thank Board members for their support and guidance over the year that helped me to fulfill the role of Treasurer. It has been a real joy to serve on this board and being a part of the community.

Interesting stats:

- Over 400 hours of outreach support to Public Housing Estates incl primary aged children on the Dunkley Housing Estate Homework & Breakfast Club & Ludstone St.
- Over 3,000 people attended our events
- Over 1,500 volunteer hours = \$56k
- Under 40% of funding comes from recurrent government funding



FINANCE REPORTS 2019

HCC PROFIT / LOSS

	2019 \$	2018 \$
INCOME		
<u>Grant Funding Income</u>		
ACFE	-	6,862
Bayside City Council	60,624	59,217
Community Grants	17,341	-
Department of Infrastructure Grant	4,000	-
DHHS - NCP (Neighbourhood Coordination)	81,143	77,608
	163,108	143,687
<u>Other Income</u>		
Administration Fees	1,577	2,706
Donations	650	308
Fundraising	2,021	1,099
Interest received	293	516
Other income	318	8,925
Program Fees	165,878	168,000
Venue Hire Income	64,146	50,615
	234,883	232,168
TOTAL INCOME	397,991	375,855
EXPENDITURE		
<u>Program Expenses</u>		
Materials	2,022	3,264
Training Costs	279	554
Tutors	98,535	107,943
	100,836	111,761
<u>Staff Salaries, Wages and On-costs</u>		
Salaries and Wages	117,517	159,912
Superannuation	11,215	12,162
Annual Leave	492	(3,110)
Long Service Leave	5,886	(22,247)
Portable Long Service Benefits Scheme Levy	985	-
Management Fees: Highett Neighbourhood House Inc	81,398	66,131
Professional Development	2,100	483
WorkCover	2,033	1,104
	221,626	214,435
<u>Operating Expenses</u>		
Advertising	1,229	3,724
Audit fees	1,500	1,500
Bank Charges	1,288	1,547
Cleaning	22,776	24,317
Computer Expenses	4,196	6,991
Consultant Fees	-	1,800
Depreciation	3,983	7,580
Electricity & Gas	8,321	10,445
Fundraising Expenses	1,069	823
Insurance	1,266	719
Licence & Registration Fees	-	114
Meeting Expenses	-	91
Minor Equipment	8,779	507
Office Supplies	5,957	4,807
Postage	-	42
Printing and Stationery	3,497	3,477
Repairs & Maintenance	3,054	5,719
Security costs	886	689
Subscriptions	1,940	1,363
Telephone	1,871	3,482
Website Expenses	559	2,500
	72,171	82,235
TOTAL EXPENDITURE	394,633	408,431

FINANCE REPORTS 2019

HCC BALANCE SHEET

	2019 \$	2018 \$
CURRENT ASSETS		
Cash at Bank - Operating Account	12,923	44,269
Cash at Bank - Bendigo Bank Account	2,984	-
Cash at Bank - Savings Account	103,922	103,227
Cash at Bank - Credit Card Account	-	399
PayPal Account	1	5
Trade Receivables	31,119	29,937
Other Receivables	-	200
Prepayments	2,090	3,102
TOTAL CURRENT ASSETS	153,019	181,139
NON-CURRENT ASSETS		
Furniture & Fittings - at Cost	85,155	85,155
Less: Provision for Depreciation	(81,778)	(79,977)
	<u>3,377</u>	<u>5,178</u>
Program Equipment - at Cost	32,629	32,629
Less: Provision for Depreciation	(31,132)	(30,632)
	<u>1,497</u>	<u>1,996</u>
Office Equipment - at Cost	101,142	101,141
Less: Provision for Depreciation	(97,427)	(95,744)
	<u>3,715</u>	<u>5,397</u>
TOTAL NON-CURRENT ASSETS	8,589	12,571
TOTAL ASSETS	161,608	193,710
CURRENT LIABILITIES		
Accounts Payable	2,218	5,411
Accrued Expenses	2,073	4,853
Bond Monies Received	3,170	2,020
Grant Income Received in Advance	-	24,129
GST Payable	(472)	2,054
Income Received in Advance	36,388	40,786
PAYG Withholding Tax Payable	4,831	4,897
Superannuation Payable	-	5,896
Provision for Annual Leave	3,950	3,459
Provision for Long Service Leave	5,886	-
TOTAL CURRENT LIABILITIES	58,044	93,504
TOTAL LIABILITIES	58,044	93,504
NET ASSETS	103,564	100,206
EQUITY		
Accumulated Funds	103,564	100,206
	<u>103,564</u>	<u>100,206</u>



MANAGER'S REPORT

Welcome to our 2020 AGM. The work we undertake at our Centres continues to be a great source of enjoyment and inspiration to myself and others. In 2019 we delivered day to day recreational fitness and social activities and classes within both Centres to over 700 people a week as well as delivering a number of major events such as Higher Ground Music & Food Festival, Fabulous Fashion Finds, RU OK Day, Highett Photography Competition, Seniors Week, Halloween and the Livingston St Hub Party. This year we engaged over 3,000 people in our one off events.

We don't often toot our horn about the in kind support we give to other organisations, such as mentoring and the gratis use of our facilities. Some of the collaborations and partnerships we have supported this year include:

- Paediatric First Aid Course
- Highett Bendigo Bank AGM
- Headspace Game Aware Holiday Program
- BGKLEN committee meetings
- Moorabbin Proactive Police Unit
- Taskforce Youth Art Show
- Highett Youth Club AGM and committee meetings
- Whitelion Awards
- Weekly Family Violence Support Group
- The Lab (coding for teens on spectrum)

In 2019 I was encouraged by Ros Porter, Manager at Castlefield Community Centre to delve deeper into Social Prescription as a means to tackling increasing social isolation and loneliness experienced by members of our community. If you haven't come across the term before head to our website where I have written a small article explaining it. I attended the Social Prescription Networking Conference in London in July and came away truly inspired to implement a trial program in Bayside. This year we are committing to increasing our engagement with medical practices, allied health professionals and others and collaborate in a social prescription trial. We look forward to reporting back to you next year with our results.

Last year our Board launched our 2019 - 2022 Strategic Plan with a focus on Transformative Leadership. After meeting with peer organisations such as Family Life, Connect Health, Taskforce and the Director of Community Services at Bayside Council, we are proud to be rolling out this program with key stakeholders later in the year.

In 2019 under **40%** of total income received was recurrent funding from government bodies. The rest was obtained through canny business acumen (of all staff!), innovative partnerships and successful one off grant applications. We are a very small organisation we often punch above our weight. This can only happen because of the great team that supports the continued growth of our Centres. Angie Hosmer, Jo James, and Helen Martin are the administrative backbone of our Centres and are ably assisted by the work of our loyal weekly volunteers, Julie, Mark, Silvia and Teresa (Highett) and Alex, Anne, Josephine and Trish (Hampton). We farewell Julie this year and thank her for her valued contribution these last 3 years.

Our events are driven by Kate Knight, Events Co-ordinator and her administrative shadow, Ruby Martin and together they have created relevant (& enjoyable) events for our community. Patty Konstandakos, Outreach Officer has successfully increased stakeholder engagement on the Dunkley and Ludstone Housing Estates with 47 residents recently attending a community dinner. Emelia Porter joined us mid way through the year and has been incredibly important in improving our branding and syncing across both sites.

The HNCH/HCC Board is made up of committed and passionate local residents. I thank them for the support and strategic guidance they provide, in particular our President, Marlene Johnson. Thank you also to representatives from our major funding bodies, Lauren Waycott from Bayside City Council, the Dept of Health and Human Services, Highett Branch Bendigo Bank and also Cath and Wendy from Community House Network Southern.

Here's cheers to a great year ahead :)

Melanie Tighe

WINNER

BAYSIDE COUNCIL AUSTRALIA DAY AWARDS
COMMUNITY EVENT OF THE YEAR
'R U OK DAY?'



2019 HIGHLIGHTS

In partnership with Castlefield Community Centre and Sandybeach Centre we held a community expo at Brighton Town Hall of Bayside organisations including Men's Shed, Connect Health, CWA, Family Life, Headspace, Moorabbin Proactive Police and others, showcasing their activities and services to our community.



We make time to ask
RUOK?[™]

HAMPTON HALLOWEEN

Spooky ghouls abounded at this year's Halloween party. 700 witches and wizards came along to enjoy music and dance in the Main Hall and have their photo taken in the Fearsome Foto Booth!



HIGHER GROUND MUSIC FESTIVAL

Higher Ground 2019 boasted an audience of over 1,000 people flocking to the Hightett Library Car Park to enjoy 5 hours of live entertainment. The Festival was a great success with hipsters cheek by jowl with families and seniors.

Look out for it again -

Saturday March 14th
2 - 7pm

STRATEGY HOUSE

CONNECT
CREATE
PLAY

ENABLE &
EMPOWER

COMMUNITY
FAMILY

TAILORED
APPROACH

INTEGRITY &
TRANSPARENCY

INNOVATION &
SUSTAINABILITY

2022 VISION: Transformative Community Leadership

SECTOR OBJECTIVES BY 2022

VALUE PROPOSITION

TEAM DEVELOPMENT

SUSTAINABILITY

STRATEGIC PRIORITIES (ACTIVITY AREAS)

- | | | |
|--|--|---|
| <ul style="list-style-type: none">• Social Prescription• Community capacity building and engagement• Outreach to vulnerable communities• Lunchtime Trial Classes• Intergenerational programming• Transport for aged care participants and seniors | <ul style="list-style-type: none">• Staff Training & Development• Increase Volunteer support for administration and events• Continue to sync administration across sites• Create social areas | <ul style="list-style-type: none">• Sustainable Community Partnerships• Encourage greater utilisation of venues• Sharing resources with other agencies• Explore independent income opportunities• Improve venue aesthetics including Main Hall and garden• Grant Funding |
|--|--|---|

UNDERPINNING PRINCIPLES

Our space is safe, flexible, local & accessible
Our people are warm, inviting & friendly

MISSION STATEMENT

**CONNECTING OUR COMMUNITY THROUGH EDUCATION, RECREATION,
SOCIAL & WELL-BEING**

STAFF

Manager
Office Manager - HNCH
Office Manager - HCC
Events Co-ordinator
Admin Officer - HCC
Admin Officer - HNCH
Outreach
Social Media
Bookkeeper - HNCH
Bookkeeper - HCC

Melanie Tighe
Jo James
Helen Martin
Kate Knight
Angie Hosmer
Ruby Martin
Patty Konstandakos
Emelia Porter
Narelle Davis
Kellie McCartney

BOARD

President
Secretary
Treasurer
Vice President
Member

Marlene Johnson
Adrian Bertolini
Ryan Zhou
Marie Louise Czech
Liz Barrow
Dora Denk
Nigel D'Souza
Lan Phung
Hayley Taylor
Robyn Quilliam-Taylor
Nikki Licheri (ret Nov 19)
James Saluni (ret Nov 19)

VOLUNTEERS

Office Staff - Hampton
Alex Stefanou-Miliotis
Anne Carlin
Josephine Maroun
Trish Lloyd

Office Staff - Highett
Teresa Hoy
Julie Flynn
Silvia Nunn
Mark Rushby

Weekly Volunteers

Maree Kostas	Bill Richardson	Natalie Matthews	Skye Simons
Pat Judd	Mereta Brown	Maria Morabito	Cheryl Taylor
Neil Wallace	Amanda Pratt	Farah Ridane	Kelly Kong

Event Volunteers

Sophie Louloudakis	Peter Mune	Colleen Rooth	Glenford Noble
Wilfredo Rivera	Marilyn Murie	Paul Crimo	Rhonda Pincott
Carlo Dilettoso	Maureen Mcleod	Neil Duncan	Son Nguyen
Sue Ferguson	Michelle Gleeson	George Haddon	Phil Knight

Placement Student

Maddie Cairns



THANK YOU



CONNECT . CREATE. PLAY



Hampton Community Centre (HCC) and Highett Neighbourhood Community House Inc. (HNCH) are independent not-for-profit community centres where everyone is invited to learn new skills, socialise and be active. We have a large range of special interest groups and activities for toddlers, to teens and up to seniors.



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