

Gas Stations

With over 150,000 gas stations in North America serving millions of customers daily, retail fuel is an integral part our economy and infrastructure.

Owners in this industry typically deal with high employee turnover and many cash transactions.
Because of these traits, security and convenience are an incredibly important part of operating these types businesses.

Retail fuel owners often store cash and valuable inventory like tobacco, beer, and wine in offices and inventory rooms, items that must be secured and accounted for.

Teejay Oil, an operator of retail fuel gas stations in Arizona currently uses Active Witness to secure their Chevron gas stations.

We asked President of Teejay Oil, JD Saran, to explain the impact Active Witness access control has had on his business.

Q: What interested you about the Active Witness access control solution?

A: There are many features but primarily I was interested in multi-factor authentication. This way we know access credentials aren't being shared.

Q: What have been some of the immediate benefits?

A: We no longer need physical keys. This reduces the costs associated with physical keys and having to change out the locks when we have turnover. The remote door unlock also helps with letting in contractors.

Q: How was the installation process?

A: The installation was simple. It was much easier than I had thought. Once it was wired, it only took a few minutes to get up and running.

Q: What have you liked the most about the solution?

A: The app is very simple to use. I can add/delete employees instantly from my phone. User enrollment can be done remotely for facial authentication, and I can verify it before they get to the building. It has saved me lots of time.

Q: How do you stop people from sharing their credentials?

A: If you have Multi-factor mode enabled, they cannot share their face. If SFA is enabled, there is an option for dynamic QR codes which prevents screenshotting and sharing.

Q: Would you recommend Active Witness to other owners?

A: I highly recommend it. Owners often operate more than 1 location. Managing keys and access to inventory rooms can be challenging. Active Witness has made it easier and more efficient to manage credentials to protect inventory and cash rooms.