

FLAMINGO GAS PTY LTD Privacy Policy

The right to privacy is a fundamental human right of all individuals, and Flamingo Gas Pty Ltd takes this responsibility seriously in all of our dealings with customers.

Processes and practices used by Flamingo Gas Pty Ltd ensure that all physical files and documentation relating to the personal information of customers are safely stored in locked files on our business premises.

Moreover, Flamingo Gas' electronic IT systems guarantee privacy of information, with password protection to restrict access to authorised individuals. Any new electronic storage systems will be initially reviewed for their ability to protect the privacy of customers, including their onshore server setups.

Individuals who can access customer information will include selected employees and management of Flamingo Gas, and only to the level required for effective client management. This restricted access respects and protects our customers' privacy by preventing any third party or unauthorised person accessing documents.

In this regard, Flamingo Gas also does not retain any customer credit card details in our systems following processing of payments authorised by our customers during order and scheduling interactions.

Additionally, codes of conduct and appropriate employee/sub-contractor agreements emphasise the need for confidentiality in any dealings with information relating to our customers.