



適用型號 MODEL

MRC-012CW

## 迷你電飯煲 1.2L MINI RICE COOKER 1.2L



## 使用說明 USER MANUAL



使用產品前，請仔細閱讀本使用說明書。本產品僅限家居使用。

Before using the product, please read this user manual carefully and keep it for future reference. This product is intended for indoor use.



本說明書中產品設計、規格及功能僅供參考，實際產品功能和規格可能會有所不同。產品資料如有更改，恕不另行通知。如中英文版本有差異時，應以中文版為準。

The product design, specifications and functions in this manual are for reference only. Actual product may vary. Product details are subject to change without prior notice. In case there is any inconsistency or conflict between English version and Chinese version of the terms, the Chinese version shall prevail.

Bear•為香港蝸居而誕生

成立於2006年3月，於2019年8月23日正式掛牌上市。

Bear微家電/小家電集合實用、多功能、簡約、時尚、小巧等多種特色，放在家裡每個角落，也能成為裝潢的一部分，營造出家居品味。這些特點讓 Bear成為香港小家庭及單身男女在選購小家電時的優先選擇。

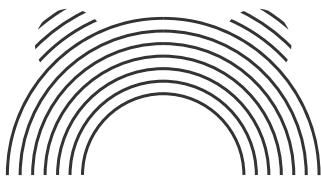
Bear以人為本，產品由入廚到生活家電，滿足你生活上各種需求，對於繁忙又對生活有要求的人，絕對是家中必備。

幸福就是那麼簡單！

Bear帶給你生活中的一點甜蜜幸福。無論是忙碌早晨的一片果醬鬆脆厚多士，夏日午後的一杯清新慢磨果汁，還是冬日睡前的暖暖花果茶。Bear為香港人繁忙的生活打造出片刻寧靜與優雅，療癒你的身心靈。

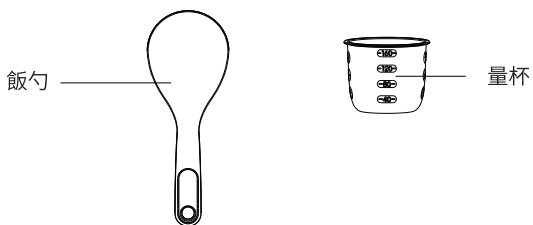
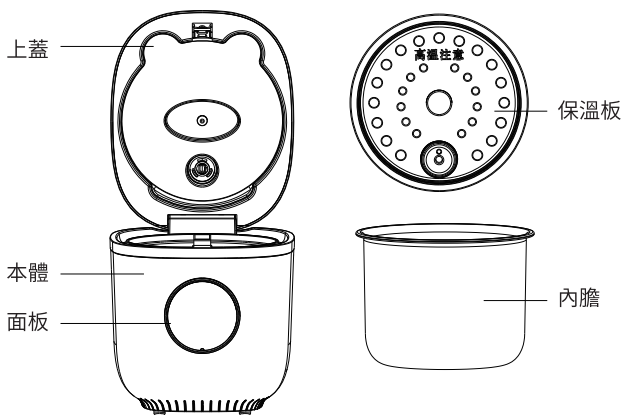
Bear•小餐桌上的廚樂

不需要大廚房，不需要巧手廚藝，只要一張小餐桌及Bear小廚具家電，你也做到的簡單料理，讓每個人也可體驗入廚樂趣。





## 產品簡介





## 使用指南

### 安全注意事項

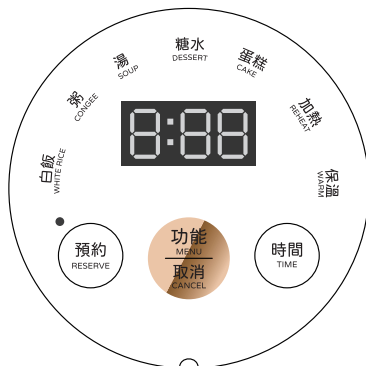
為防止觸電、火災、燙傷等事故，使用前請仔細閱讀並且遵循以下安全事項：

- 使用前請確保電源電壓與本產品銘牌上所標明的額定電壓一致。
- 請使用有接地保護的電源，以確保人身安全。
- 為避免熱斷路器的誤復位產生危險，請勿通過外部開關裝置供電，例如定時器或連接到由通用部件定時進行連接或斷電。
- 使用時產品應放置於穩固的平台上，並放置於兒童觸摸不到的地方。
- 請勿在地毯、塑料凳等不耐熱的表面或者附近使用，會因蒸氣受損的物體不要放置在本產品上方。
- 若產品出現乾燒情況，請往鍋內加入水或者拔掉電源，切勿觸碰發熱體以防燙傷，不使用時請拔掉電源，避免連續乾燒損壞產品。
- 請勿把本產品置放在熱源的表面上或熱源旁，如烹調器、烘爐等。
- 如電源線有可見的損壞跡象或接觸不良現象，請勿使用。必須用專用軟線或由製造商或維修部買到的專用組件來更換。
- 請勿沿尖端物品或鋒利邊緣沿來拉扯電線、壓線或讓它懸垂下來，同時要遠離熱源和濕源。
- 本產品在使用時嚴禁小孩以及肢體不健全、感覺或精神上有障礙或缺乏相關經驗和知識的人單獨操作，若有小孩在旁，須加倍小心使用本產品。切勿將本產品置於小孩能觸及的地方。
- 請勿將電源線、插頭、發熱盤等浸入水或者其它液體裡，以免損壞本產品及觸電。
- 底座、電源線及其它部件有損壞時，請勿使用，並並安排預約維修服務點檢查維修。
- 工作過程中，請不要打開上蓋或將手或臉靠近蒸汽口，同時禁止移動或晃動電飯煲，以免影響烹飪效果或造成燙傷。
- 切勿用此煲做可能引起排氣孔堵塞的食物。如葉片狀食物（紫菜，白菜）或帶狀食物（海帶）、碎片狀食物（如玉米渣），以免引起事故或者造成電飯煲損壞。
- 嚴禁將濕毛巾放於煲蓋上，否則會引起煲體、煲蓋的變形，變色。
- 使用中或剛使用完畢，請勿用手直接接觸內鍋，以免高溫燙傷。
- 內鍋放入煲體後，請左右輕輕旋轉內鍋，以確保內鍋與發熱盤吻合接觸。
- 禁止將本產品內鍋置於明火上加熱。
- 內鍋變形時請勿繼續使用，應與本公司維修售後人員聯繫購買新內鍋。
- 內鍋放入煲體前，請先確認內鍋底部或發熱盤表面是否有米粒或菜渣粘附，如有，清洗清理乾淨再放入內鍋，否則可能導致機體過熱或者飯不熟的現象。

- 移動或檢修電飯煲時，應先拔掉電源線插頭，等產品冷卻後再進行。
- 本產品保溫最大時間10小時，食物請勿放置時間過長，以免食物變味。
- 使用完畢後，如不保溫應及時拔下（切勿拉扯）電源線。
- 請定期清洗可拆保溫板、密封圈及破泡器，以免米飯產生異味。



## 操作面板



### 待機狀態：

數碼管顯示為“OFF”，所有指示燈熄滅，所有功能不工作。

### 功能/取消：

- 1) 使用條件：待機狀態下按“功能/取消”有效
- 2) 菜單設置：待機狀態下，按下按鍵可選擇功能，順時針旋轉，依次為：  
白飯 – 粥 – 湯 – 糖水 – 蛋糕 – 加熱 – 保溫
- 3) 進入工作狀態後再按“功能/取消”，則取消工作，返回待機

### 預約：

- 1) 使用條件：在選定功能後，按下“時間”鍵可調整功能的工作時長；在進入預約設定時，按下時間鍵也可調整預約時間
- 2) 每按一次調整30分鐘，到最大可調整時間時再次按“預約”返回最小可調整時間（白飯，蛋糕，保溫不可調整時間）

### 功能工作時間設定值：

- 1) “白飯”能自動判斷米量，根據不同米類和米量煮飯，能最大限度的保留住米飯中的營養成分。煮飯不可設定烹調時間。工作時，顯示跑馬燈，最後十分鐘顯示倒計時，工作完成後會響起“嘀”數聲，自動進入保溫程序；
- 2) “粥”默認時間為“1:30”，完成後自動跳到保溫功能，保溫時間是10小時；
- 3) “湯”默認時間為“1:30”，完成後自動跳到保溫功能，保溫時間是10小時；
- 4) “糖水”默認時間為“1:30”，完成後自動跳到保溫功能，保溫時間是10小時；
- 5) “蛋糕”默認時間為“1:00”，完成後自動跳到保溫功能，保溫時間是10小時；
- 6) “加熱”默認時間為“0:30”，後自動跳到保溫功能，保溫時間是10小時；
- 7) 在待機狀態下旋轉旋鈕擇“保溫”功能，默認時間為9小時59分。保溫時間10小時後回到待機狀態。



### 溫馨提示：

1. “/”指對應時間不可調。
2. 以上所描述的煮飯時間會根據電源、米量、水量、水溫、米質的不同而稍有變化。
3. 煮粥、煲湯、最大水位不應超過內鍋容量的70%。
4. 預約時間不宜過長，以免食材變質或有異味產生，客戶需自行根據氣溫及食材進行調整。
5. 若因產品升級，時間表與實物略有不同時，請以實物為準。

## 基本操作步驟

1. 使用前請先仔細閱讀說明書。
2. 第一次使用請先將產品上的所有包裝物品取出，並將內鍋、保溫板拆下清潔乾淨。
3. 清潔乾淨後，小心擦乾各部件並將其正確裝回原處，切勿漏裝或裝錯，以免引起事故。
4. 用量杯取適量的米，再倒入鍋中洗乾淨，清洗時不要用硬物接觸內鍋表面，以免不粘塗層擦損。



5. 洗淨後煮飯與煮粥時按內膽絲印水尺加入相應的水量，具體可根據個人的口味適當調整米水比例。  
注：請不要加水量超過相應功能最大刻度線，否則會引起溢鍋。
6. 把內鍋外面的水擦乾淨後放入鍋體內，使米均勻地平鋪在內鍋底部，然後輕輕地將內鍋左右旋動，使內鍋底部與發熱盤充分接觸。
7. 將上蓋慢慢放下，然後壓下上蓋至聽到“咔嚓”聲，表示上蓋已蓋好。  
注：如果鍋蓋沒有蓋好，煮飯的效果會受到影響。
8. 接通電源，機器進入待機狀態，按功能鍵選擇需要的功能，再按開始鍵進入工作狀態。
9. 工作結束後蜂鳴器“嘀”數聲後，自動進入保溫程序。

## 功能菜單：

### 白飯：

用量杯取適量的米，洗淨後，根據米的種類，在內膽中水位線加入適量的水，選擇“白飯”功能，等待10秒機器自動開始工作，煮飯不可設定烹調時間。

工作完成後會響起“嘀”數聲後，自動轉入保溫狀態（煮飯功能不能用於煮粥）。

### 粥：

用量杯取適量的米，洗淨後，根據米量，在內鍋中加水至對應粥的水位線，選擇“煮粥”功能，默認時間1小時30分鐘，等待10秒，產品開始工作。

工作完成後會響起“嘀”數聲後，程序自動進入保溫工作，如無需保溫按下“取消”即可。

### 湯：

選擇“煲湯”功能，默認時間1.5小時，等待10秒，產品開始工作。工作完成後會響起“嘀”數聲後，程序自動進入保溫工作，放食材不宜超過內膽內粥的最大刻度線。

### 糖水：

旋動旋鈕選擇“糖水”功能，默認時間1.5小時，等待40秒，產品開始工作。工作完成後會響起“嘀”數聲後，程序自動進入保溫工作，放食材不宜超過內膽內粥的最大刻度線。

### 蛋糕：

選擇“蛋糕”功能，默認時間1小時，不可調整時間。工作完成後會響起“嘀”數聲後自動進入保溫工作。放食材盡量少於兩個雞蛋的量。

### 再加熱：

選擇“再加熱”，默認時間為30分鐘，工作完成後會響起“嘀”數聲後自動進入保溫。





## 清潔與保養

1. 在清潔電飯煲前應首先拔掉電源插頭，待完全冷卻後方可進行。
2. 清洗可拆蓋：打開煲蓋，取下可拆保溫板用清水將可拆蓋清洗乾淨並用乾軟布擦乾，用擰乾水的濕布將密封圈擦乾，再將可拆蓋裝回原位（注意：請勿拉扯密封圈，如拉扯變形會影響密封與微壓效果）。
3. 清洗可拆保溫板：當可拆保溫板取下後，用清水清洗乾淨，並用軟布擦乾，裝回原位。（注意：可拆保溫板蒸汽口矽膠要對准上蓋蒸氣口）。
4. 清洗內鍋：取出內鍋，用柔軟的海綿清洗，清洗後用乾軟布將水擦乾。（注意：不可用鋼絲球擦洗，否則會損壞不粘塗層）
5. 清潔電熱盤：如果有飯粒或其他雜物附著在電熱盤上，可用320#細砂紙將雜物磨掉，並用乾軟布擦乾。
6. 外殼及上蓋用擰乾水的濕布輕輕擦拭即可，切勿使用汽油或其它溶液，也不可用水沖洗或將產品浸入水或其它液體中，以免產品損壞。



## 產品規格



產品型號	MRC-012CW
電壓/頻率	220-240V~ 50-60Hz
容量	1.2L
額定功率	300-357W
產品尺寸	164×203×196 (mm)



## 常見問題

故障現象		原因分析	解決方法
指示燈不亮	電熱盤不熱	電飯煲與電源插座沒有接通	檢查開關、電源引線是否好，並將插頭插到位
		電路板損壞、電路板連接線	預約指定維修部維修
	電熱盤發熱	主電路板損壞	
指示燈亮	電熱盤不熱	1. 主溫控器故障 2. 電熱管元件燒壞 3. 電路板連接線部分斷開 4. 電路板損壞	
飯不熟或煮飯時間過長		1. 電熱盤變形 2. 內鍋傾斜，一邊懸空 3. 內鍋與電熱盤之間有異物 4. 主電路板損壞或主溫控器異常 5. NTC溫控器傾斜	1. 輕微變形用細砂紙打磨，嚴重變形送維修部更換 2. 把內鍋輕輕轉動，使之恢復正常 3. 用鋼絲球擦拭乾淨 4. 預約指定維修部維修 5. 用手按壓復位
煮成焦飯或不能自動保溫或溫控異常		主電路板損壞或主溫控器異常	預約指定維修部維修
煮粥大量溢出		主電路板損壞	
煮飯煮粥長時間不沸騰		主電路板損壞	
顯示E1		底部傳感器開路	
顯示E2		底部傳感器短路	
顯示E3		底部傳感器高溫保護	

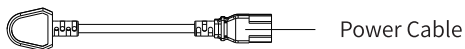
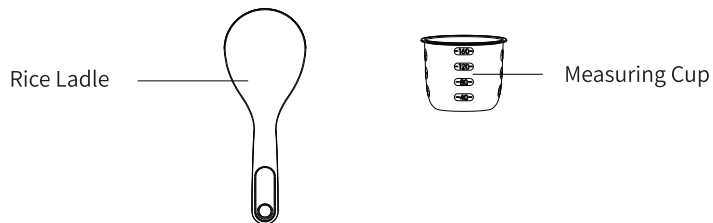
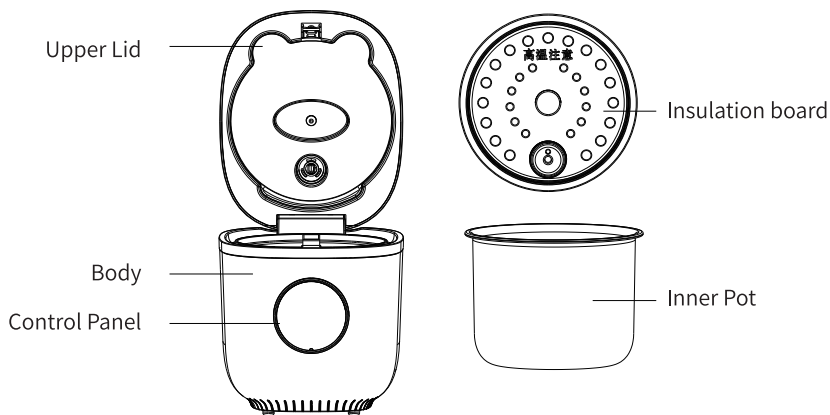


### 備註：

經以上現象分析後仍無法排除故障，請與本公司維修點或經銷商聯繫，嚴禁非專業人員對本機自行拆裝。



# Product Overview





# Instructions

## Safety Instructions

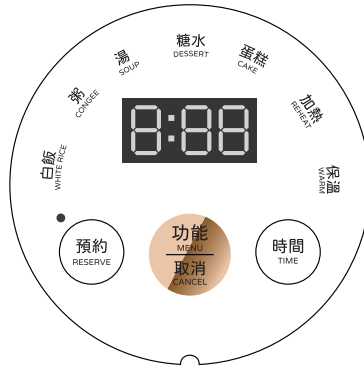
Strictly observe the following instructions to prevent any accidents or injuries:

- Before use, please ensure that the power supply voltage is consistent with the rated voltage indicated on the nameplate of this product.
- Please use a power supply with grounding protection to ensure safety.
- To avoid danger from resetting thermal cut-out, the device should not be powered with external switch device, such as timer or timed open/close circuit of general parts.
- Please use this product on a stable platform and out of the reach of children.
- Do not use this product on or near heat-labile surfaces such as carpets and plastic stools. Do not place objects that will be damaged by steam on top of this product.
- Do not place this product on or near heat sources such as cookers, ovens, etc. Do not use this product if there are visible signs of damage or poor contact on the power cord. It must be replaced with a dedicated cord or dedicated components bought from the manufacturer or maintenance department.
- Do not pull, crimp, or dangle wires along pointed objects or sharp edges, and keep away from heat and moisture sources.
- This appliance cannot be used by children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, but only if they have been given supervision. Great care is necessary in using the appliance, especially near children. Please place the appliance out of reach of children.
- Please do not use this product if the base, power cord and other parts are damaged.
- During operation, please do not open the upper cover, or get close your hands or face to the steam vent. Meanwhile, it is prohibited to move or shake the rice cooker so as to avoid influencing the cooking effect or causing burns.
- Do not cook foods that may block the vent with the rice cooker. For example, leafy food (laver, cabbage) or ribbon food (kelp), fragmented food (such as corn grits) so as to avoid accidents or damage to the rice cooker.

- It is strictly prohibited to place wet towels on the cover of the rice cooker, otherwise the cooker body and cover will be deformed and discolored.
- During use or just after use, please do not touch the inner pot directly with your hands to avoid scalding by high temperature.  
After the inner pot is placed into the rice cooker, please rotate the inner pot slightly to the left and right so as to ensure that the inner pot is properly in contact with the heating plate.
- It is prohibited to heat the inner pot of the product on an open fire.
- If the inner pot is deformed, please do not continue to use the product, and you should contact the after-sales service personnel of the Company to purchase a new inner pot.
- Before the inner pot is placed into the rice cooker, please confirm that whether there is any rice grain or vegetable residue adhering to the bottom of the inner pot or the surface of the heating plate. If there are rice grains or vegetable residues, please clean them before putting in the inner pot, otherwise the machine body may overheat or the rice may not be cooked.
- When the rice cooker is to be moved or maintained, the plug of power cord should be unplugged, and the product must be cooled.
- Do not run the product in the way of an external timer or in dependent remote control system.
- The heat preservation should not be kept for more than 24 hours to prevent foods from becoming stale.
- After use, if it is not needed to preserve heat, please unplug (do not drag) the power cord in time.
- Please clean the removable cover, sealing ring and bubble breaker regularly so as to prevent rice from odor.
- Before installing the assembly of heat preservation plate, please confirm that the sealing washer at the air vent has been installed in place.



# Control Panel



## Standby status:

The digital tube displays "OFF": all indicators are off and all functions cannot work.

## Menu/Cancel:

- 1) Service conditions: Under the standby state, it is effective to press the "Menu/Cancel" button.
- 2) Menu setting: Under the standby state, the button can be pressed to select the function. The function indicators will rotate clockwise, which are respectively WHITE RICE – CONGEE – SOUP – DESSERT – CAKE – REHEAT – WARM. After selected, the product will be in operating after 10 seconds automatically.
- 3) During the operating state, if the "Menu/Cancel" button is pressed again, the operation will be cancelled and the product will return to the standby state.

## Reserve:

- 1) Service conditions: After the menu function is selected, press "TIME" button to adjust the operating time of a certain function. When the product is in the delay start function setting, the delay start time can also be adjusted by pressing the time button.

2) 30 minutes can be adjusted by pressing the time butt on once, and the time button can be pressed again to return to the minimum adjustable time when the time value reaches the maximum adjustable time (The time for white rice, cake and keep warm function cannot be adjusted).

**Set value of the menu time:**

1) In the “White Rice” function, the product can judge the rice amount automatically and cook rice according to different rice type and rice amount, it can also retain the nutrition in rice to the maximum extent. The cooking time cannot be set for the “White Rice” function. During cooking, the digital tube will display the electronic scroll sign, and it will display the time for the last 10 minutes. After operation, it will beep for several times, and the product will be in keep warm function automatically.

2) The corresponding default time for “Congee” is “1:30”. After the operating time is up, the product will be in keep warm function automatically, and the keep warm time is 10 hours.

3) The corresponding default time for “Soup” is “1:30”. After the operating time is up, the product will be in keep warm function automatically, and the keep warm time is 10 hours.

4) The corresponding default time for “Dessert” is “1:30”. After the operating time is up, the product will be in keep warm function automatically, and the keep warm time is 10 hours.

5) The corresponding default time for “Cake” is “1:00”. After the operating time is up, the product will be in keep warm function automatically, and the keep warm time is 10 hours.

6) The corresponding default time for “Reheat” is “0:30”. After the operation is completed, the product will be in keep warm function automatically, and the keep warm time is 10 hours.

7) Under the standby state, the “Warm” function can be selected, and the default time is 9 hours and 59 minutes. The product will return to the standby status after 10 hours keep warm function is completed.

## Operating Instructions

Menu	Default Operating Time	Max. Operating Time	Min. Operating Time	Keep Warm Time	Timer
White Rice	/(Intelligent)			10:00	1:00–9:00
Congee	1:30	4:00	1:00	10:00	
Soup	1:30	4:00	1:00	10:00	
Dessert	1:30	4:00	1:00	10:00	
Cake	1:00	/	/	10:00	
Reheat	0:30	1:00	0:30	10:00	
Warm	9:59	/	/	10:00	

### Reminder

- “/” means the corresponding time cannot be adjusted.
- For menu function, 10 minutes can be adjusted by pressing the time button once. For “Timer” function, 30 minutes can be adjusted by pressing the time button once.
- “White Rice” cooking time listed in the above table may change slightly according to the difference of power supply, rice amount, water amount, water temperature and rice quality. And the maximum water level for cooking porridge and soup should not exceed 70% of the inner pot capacity.
- The delay time should not be too long so as to prevent ingredients from deterioration or odor. Customers should adjust the timer according to the temperature and ingredients by themselves.
- If the time table is slightly different from the actual product due to the product upgrading, the actual product should prevail.



### **Cooking Guidance:**

1. Please read the manual carefully before use.
2. Please take out all the packaging items of the product, and disassemble and clean the inner pot and heat preservation plate for the first use.
3. After cleaning, each component should be wiped and assembled to the original position correctly. Do not miss or assemble incorrectly so as to avoid accidents.
4. Take a proper amount of rice with the measuring cup, and put them into the pot for cleaning. During cleaning, do not touch the surface of the inner pot with hard objects so as to avoid scratching the non-sticking coating.
5. After cleaning, a proper amount of water should be poured into the inner pot according to the water gauge for cooking rice and porridge. The proportion of rice and water can be properly adjusted according to the individual taste.

Attention: Please do not add water to exceed the maximum scale mark of the corresponding function, otherwise the overflow will be caused ·

6. After wiping the water outside the inner pot, it can be placed into the rice cooker. The rice should be evenly and flatly laid at the bottom of the inner pot, and then rotate the inner pot slightly to the left and right so as to ensure that the inner pot is properly in contact with the heating plate.
7. Press the upper lid slowly down until a sound of “click”, which indicates that the upper lid has been covered in place.

**Attention: If the upper lid is not covered in place, the cooking effect will be influenced.**

8. After power on, the machine will be in standby state. The required function can be selected by pressing the “Menu/Cancer” button. After selected, the machine will be in operating mode after 10 seconds automatically.
9. After the operation is completed and it will beep several times, the product will enter into the keep warm function automatically.

### **Function Menu:**

White Rice:

1. Take a proper amount of rice with the measuring cup. After cleaning, the scale mark in the inner pot should be selected according to the type of rice, and the proper amount of water should be added. The white rice function should be selected, and the product will start operating after 10 seconds. The cooking time cannot be set for cooking rice. After the operation is completed and it will beep for several times several times, the product will enter into the keep warm function automatically (the cook rice function cannot be used for cooking porridge).

#### Congee:

1. Take a proper amount of rice with the measuring cup. After cleaning, the scale mark for porridge in inner pot should be selected according to the amount of rice. The “Porridge” function should be selected, and the default time is 1.5 hours. The product will start operating after 10 seconds.

2. After the operation is completed and it will beep several times, the product will enter the keep warm function automatically. If the keep warm function is not required, it can be cancelled by pressing “Menu/Cancel” to cancel the function.

#### Soup:

1. The “Soup” function can be selected, and the default time is 1.5 hours.

The product will start operating after 10 seconds. After the operation is completed and it will beep several times, the product will enter the keep warm function automatically. The input ingredients should not exceed the maximum scale mark for congee in the inner pot.

#### Dessert:

The default time for "Dessert" function is 1.5 hours. The product will start operating after 10 seconds. After the operation is completed and it will beep several times, the product will enter the keep warm function automatically. The input ingredients should not exceed the maximum scale mark for congee in the inner pot.

#### Cake:

The cake function can be selected, and the default time is 1 hour. The time cannot be adjusted. After the operation is completed and it will beep several times, the product will enter the keep warm function automatically. The input ingredients should be kept as little as two eggs.

#### Reheat:

The reheat function can be selected, and the default time is 30 minutes.

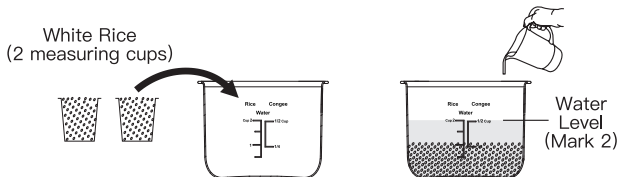
After the operation is completed and it will beep for several times, the product will enter the keep warm function automatically.

Menu	White Rice Amount	Water adding to scale mark in inner pot	Default Working Time
White Rice	1 Cup=160g	Mark 1	Intelligent
	2Cup=320g	Mark 2	Intelligent
Congee	1/4Cup=40g	Mark 1/4	1:30
	1/2Cup=80g	Mark 1/2	1:30



**Reminder:**

To prevent from occurring spillage phenomenon, do not add water to exceed the maximum scale mark of the corresponding menu.



(Rice amount and water amount for reference only)



# Cleaning and Maintenance

1. Before cleaning, the power plug and power cord should be unplugged, and the product should be completely cooled.
2. Cleaning for upper cover: Open the rice cooker and remove the heat preservation plate. Clean the upper over and heat preservation plate with clean water and wiped with dry and soft cloth. The sealing ring should be wiped with wet cloth after wringing out the water. After cleaning, install the removable heat preservation plate to the original position.

**Attention:**

- 1) **Please do not drag the sealing ring. If it is dragged and deformed, the sealing and the micro–pressing effect will be influenced.**
  - 2) **The silicone at the steamer vent of the removable heat preservation plate should be aligned to the steamer vent of upper cover.**
3. Cleaning for inner pot: The inner pot should be taken out first and cleaned with soft sponge. After cleaning, the inner pot should be wiped with dry and soft cloth.  
**Attention: The inner pot should not be wiped and cleaned with steel wire balls, otherwise the non–sticking coating will be damaged.**
  4. Cleaning for electric heating plate: if there are some rice grains and other sundries are attached to the electric heating plate, they can be ground with 320# fine sandpaper and wiped with dry and soft cloth.
  5. The outer housing and the upper cover can be slightly wiped with wet cloth after wringing out the water. Do not wipe them with gasoline or other solutions, and do not rinse the product with water or immerse the product into water or other liquids so as to prevent the product from damage.



# Troubleshooting

Failure phenomenon		Cause	Troubleshooting
Indicator is not on	Electric heating plate is not hot	The rice cooker is not connected with the socket of power supply	The switch and the power supply leads should be inspected for completion, and the plug should be inserted in place
		The circuit board is damaged or the connecting wire of circuit board is disconnected	The product should be sent to the designated Maintenance Department for maintenance
	Electric heating plate is hot	The main circuit board is damaged	
Indicator is on	Electric heating plate is not hot	<ol style="list-style-type: none"><li>1. The main temperature controller fails</li><li>2. The element of electric heating tube is burnt</li><li>3. The circuit board is partially disconnected</li><li>4. The circuit board is damaged</li></ol>	The product should be sent to the designated Maintenance Department for maintenance
The rice is not cooked well or the rice cooking time is too long		<ol style="list-style-type: none"><li>1. The electric heating plate is deformed</li><li>2. The inner pot is declining, and on side is hanging</li><li>3. The foreign matters exist between the inner pot and the electric heating plate</li><li>4. The main circuit board is damaged or the main temperature controller is abnormal</li></ol>	<ol style="list-style-type: none"><li>1. For the slight deformation, it can be ground with fine sandpaper, and for the severe deformation, it should be sent to the Maintenance Department for replacement</li><li>2. The inner pot should be slightly rotate to make it be normal</li><li>3. The foreign matters should be cleaned with steel wire ball</li><li>4. The product should be sent to the designated Maintenance Department for maintenance</li></ol>

The rice is not cooked well or the rice cooking time is too long	5. NTC temperature controller is declining	5. The NTC temperature controller should be reset through pressing by hands
The rice is over cooked or the product cannot enter into the heat preservation function automatically or the temperature control is abnormal	The main circuit board is damaged or the main temperature controller is abnormal	The product should be sent to the designated Maintenance Department for maintenance
The porridge overflows greatly	The main circuit board is damaged	
The cooking time for rice and porridge is too long and there is no boiling	The main circuit board is damaged	
Display E1	The bottom sensor is in open circuit	The product should be sent to the designated Maintenance Department for maintenance
Display E2	The bottom sensor is in short circuit	
Display E3	The bottom sensor is under the high temperature protection	



## Specifications



Model	MRC-012CW
Voltage/Frequency	220-240V~ 50-60Hz
Capacity	1.2L
Power	300-357W
Dimensions	164×203×196 (mm)



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**Bear**

Manufacturer: **BEAR ELECTRIC APPLIANCE CO., LTD.**

Distributor: **HOMESTUFF INTERNATIONAL COMPANY LIMITED**

電郵 Email: [info@bears.com.hk](mailto:info@bears.com.hk)

官方網站 Official Website: [www.bears.com.hk](http://www.bears.com.hk)

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