



## RETURNS FORM

ORDER NUMBER \_\_\_\_\_

NAME \_\_\_\_\_

EMAIL \_\_\_\_\_

MOBILE \_\_\_\_\_

We offer complimentary returns for all AUS orders within 30 days of receipt.  
Please visit [toorallie.com.au/delivery-returns](http://toorallie.com.au/delivery-returns) for full terms and conditions.

### REFUND

The **fastest and easiest** option is to return your unwanted items for a refund.  
This will enable you to confidently go online and make a new order which can be dispatched immediately.

### EXCHANGE

Exchanges are also ok, but only if you need to swap the SIZE or COLOUR of your item.  
Exchanges are subject to product availability once your items are received back.

QTY	CODE/STYLE	PRICE	EXCHANGE / REFUND	NEW SIZE	NEW COLOUR
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

### RETURNS WITHIN AUSTRALIA

1. Complete this RETURNS FORM.
2. Lodge your return and print your return postage label online at [returns.shippit.com/toorallie](http://returns.shippit.com/toorallie)
3. Re-package your item and this RETURNS FORM using the re-usable satchel that your delivery arrived in.
4. Place your new AUSTRALIA POST RETURNS LABEL over the original delivery label.
5. Drop your parcel into any red Australia Post street box or drop it over the counter at your nearest Australia Post outlet.

### INTERNATIONAL RETURNS

1. You will need to arrange return post with your local postal network.
2. Re-package your item and this RETURNS FORM using the re-usable satchel that your delivery arrived in.
- 3: POST YOUR RETURN TO: Toorallie 121 Queens Parade Clifton Hill, VICTORIA 3068 AUSTRALIA.



SCAN QR CODE FOR SHIPPIT RETURNS