# Service Agreement

**Namaste!**

Thank you very much for purchasing and using our 87 Key Mechanical Keyboard. With this keyboard, we've included a 1-year warranty that is provided against manufacturing defects of the keyboard. This warranty entitles you to a repair of the keyboard if there is a breakdown in the function of the keyboard.

**Return Policy**

We don't allow returns but will gladly facilitate replacements or exchanges per our policy provided below.

**7-Day Replacement Guarantee**
All products on Chalo Khelo are eligible for a free replacement within 7 days of delivery in the unlikely scenario you receive a product with a manufacturing defect. If you receive an incorrect product or are missing accessories, please email us at contact@chalokhelo.com with a replacement request within 24 hours of delivery. We'll need an unboxing video and images of the parcel to investigate this discrepancy.

**7-Day Easy Exchange Policy**
Select products on Chalo Khelo are eligible for exchange within 7 days of delivery in case you are unhappy with the product. If you see "7-Day Exchange" on the product page, it is eligible for exchange. You will receive full Store Credit in your Chalo Khelo account so that you may choose another product from our website which would be more suited to your needs. Refunds are NOT available under our Exchange policy.

**Return Policy Abuse**

We want all our customers to have a great experience with Chalo Khelo. In order for our 7-Day Easy Exchange Policy and 7-Day Replacement Guarantee to be sustainable and fair for all, we take our Return Policy abuse seriously.

We monitor customers who have placed multiple Replacement & Exchange requests with us; even ones who place these requests with multiple accounts. This makes us feel like there are certain customers who are not here to shop but to "borrow" a product just to replace it later. We will deny repeated requests from customers who use such tactics and prohibit them from future purchases.

We want you to have a wonderful shopping experience with us. While most of our customers use our policies as intended, we would really appreciate it if everyone would kindly respect our policies so that we can continue serving you better.

We don't want the handful of people who attempt to abuse our policy to ruin the experience for everyone else.
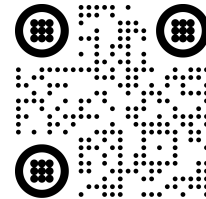
Thank you,
Chalo Khelo Team

## Product Warranty

| | |
|---|---|
| Product Model | 87 Key RGB Mechanical Keyboard |
| Brand | Chalo Khelo |
| Purchase Location | https://chalokhelo.com |

# CHALO KHELO

87 Key RGB Mechanical Keyboard

## Instruction Manual

## Specifications

| Keyboard Size | 360mm x  135mm x 28.5mm |
|---|---|
| Keyboard Weight | 1058g ±10g |
| Wire Length | 150cm ± 2cm |
| Keycaps | Custom Design |
| Keyboard Layout | 87 Key/ TKL / Tenkeyless |
| Keyboard Backlight | Full Color RGB |
| Keyboard Light Effect | Different Modes + Configure |
| Compatibility | Windows +  Mac |
| Connection Mode | USB A-C Wired Mode |
| Working Voltage | 5V, Less than or equal to 500mA |

## FN Combination Function Key

| FN Key | Combo Key | Result |
|---|---|---|
| FN | F1 | Media Player Open / Play / Pause |
| | F2 | Decrease Volume |
| | F3 | Increase Volume |
| | F4 | Mute / Unmute |
| | F9 | Open Mail App |
| | F10 | Open Web Page |
| | F11 | Open Calculator |
| | F12 | Open My Computer |
| | ↑ | Brightness of the LEDs increases and supports 5 levels of adjustment |
| FN | ↓ | Brightness of the LEDs decreases and supports 5 levels of adjustment. **Turn all the way down to switch LEDs off.** |
| | ← | Speed of the LED cycle decreases and supports 5 levels of adjustment |
| | → | Speed of the LED cycle increases and supports 5 levels of adjustment |
| | Home | LED cycle direction switching |
| | Win | Lock/ Unlock Win key |
| | PgUp | Default Light Effect 1 |
| | PgDn | Default Light Effect 2 |
| | Ins or Del | Select a light effect |
| | PrtSc | Return to default selected light effect mode setting |
| | ScrLk | Change color in the selected light effect mode |
| | Pause | Combine a second color in the selected light effect mode |

## FN + Ins

| Light Effect 1 | Wave RGB Mode – This includes six directions that can be changed using FN+Home keys: left / right / up / down / converging / diverging |
|---|---|
| Light Effect 2 | Breathing RGB Mode |
| Light Effect 3 | Neon Color Change Mode |
| Light Effect 4 | Starry RGB Mode |
| Light Effect 5 | Radar Mode – This includes two directions that can be changed using FN+Home keys: forward rotation and reverse rotation |
| Light Effect 6 | Single Color Static Mode |
| Light Effect 7 | Automatic Ripple Mode |
| Light Effect 8 | Horse Racing Mode |

## FN + Del

| Light Effect 9 | Single Key Manual Lighting Mode |
|---|---|
| Light Effect 10 | Aurora Mode – This includes two directions that can be changed using FN+Home keys: converging and diverging |
| Light Effect 11 | Plus Sign Streaks Mode |
| Light Effect 12 | Gaming Key Response Mode – This includes two directions that can be changed using FN+Home keys: up and down |
| Light Effect 13 | Fireworks Mode |
| Light Effect 14 | Ripple Mode |

## FN + End

This key combination is to start each key RGB LED recording function. When FN+End is pressed, the two buttons PgUp / PgDn flash white. You can select one of them (PgUp / PgDn) to start recording.

Each key on the keyboard can now be pressed repeatedly to select a color like orange, yellow, green, cyan, blue, purple, white, etc. Once you are satisfied with the color to be chosen, you can go on to the next key. This recording function allows you to make you own style of RGB LED effect on a per key basis.

After you are done configuring all the keys with the color you want, press FN+End again to save. Please note that after entering recording, if it is detected that no key is pressed for 1O sec, then the system will automatically save and exit. When the recording is stopped then the PgUp / PgDn that was selected before will default to this new recorded RGB effect.