

Warranty Information

All Paradiso Naturals products carry a one year warranty against manufacturing defects. This warranty applies to material only, and is valid for one year from the date of invoice. This warranty does not apply in cases of improper padding, installation, maintenance, handling or usage. This warranty does not apply to naturally occurring or characteristic effects, such as shedding, footprints, shading (watermarking), sun fade, or random dye striations (abrash). This warranty does not apply for stains, pet damage, soiling, cuts, tears, burns, pulls, freight and handling damage, or dye lot variations. No warranty applies to stair installations. Claims for defect must be submitted in writing and confirmed by a certified, independent floor covering inspector of Paradiso Natural's choice. This warranty is limited to the value of the affected carpet, and does not include cost of installation, storage, moving, lost time, transportation or other incidental costs.