



Olivia's Place

Annual Report

2021 -2022



Olivia's Place is accredited against the QIC Health and Community Services Standards 7th Ed.

***Photo credit to Little E & D Photography for the photos
of our Family Support Worker CJ with her client Imogen and her baby***

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Our Vision

Supported parents, thriving children and connected families.

Our Mission

To support and encourage families during pregnancy and early parenting through community engagement and the provision of resources, education and professional services.

Our Values



Community

We facilitate connectedness for new mums, dads and extended family members through the collective contribution of the 'village' and services around them.



Integrity

We deliver reliable, professional, high quality services that accurately reflect the dedication, honesty and credibility of Olivia's Place and its team. We support and value those within our team in a way that reflects our message to and purpose within the community around us.



Respect

We acknowledge the privilege of being invited to support a new family's journey by respecting the individual and their family's cultural background.



Inclusiveness

We welcome all families with young children, regardless of age, race, culture or beliefs. All new parents should have access to services that meet their social, emotional, and material needs.



Accessibility

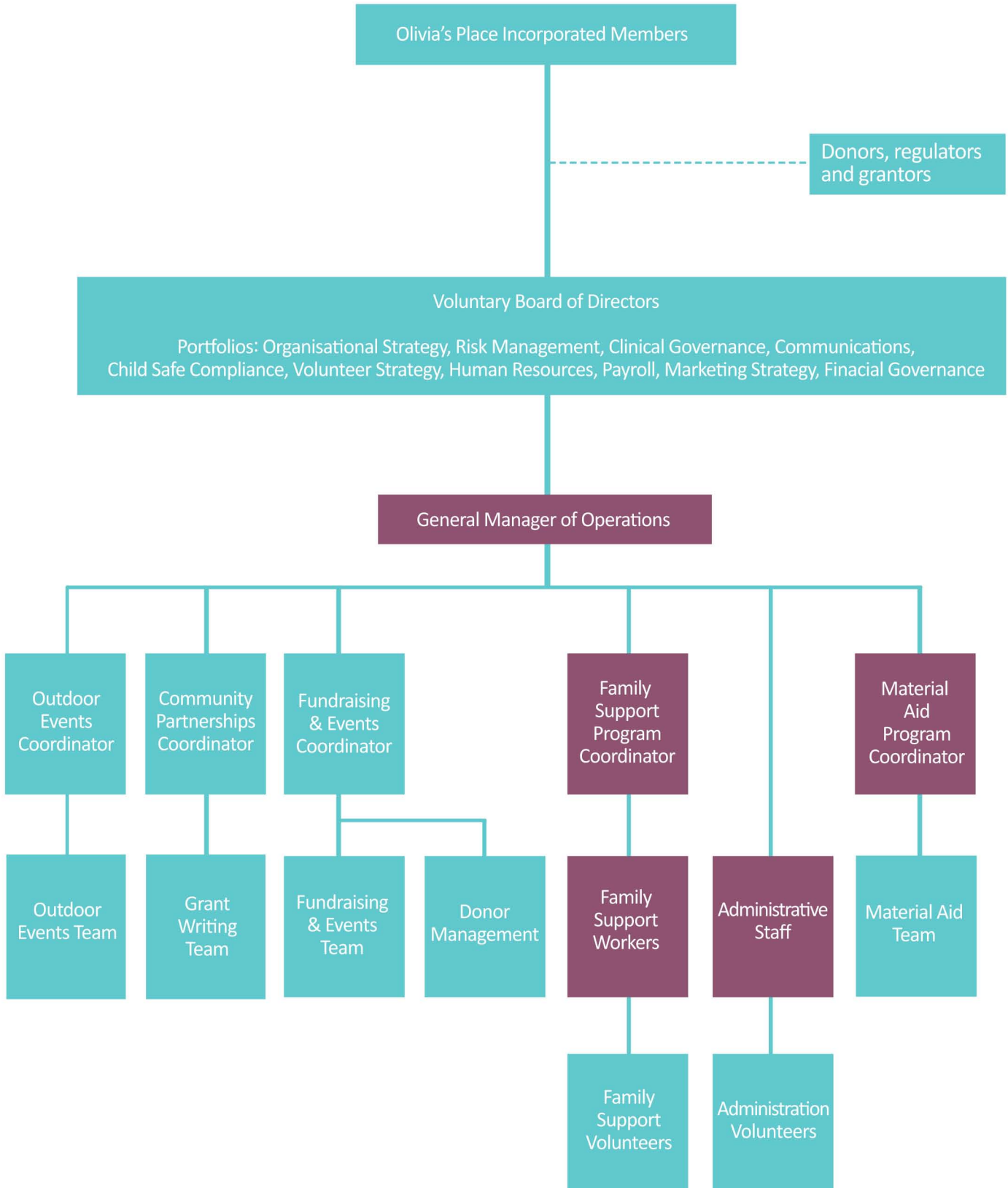
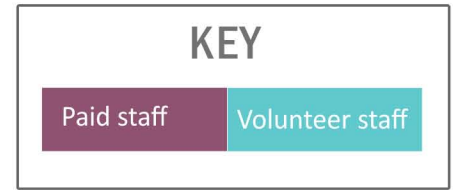
We offer open and direct engagement of families in innovative ways that suit their individual abilities and preferences.



Empowerment

We connect families to services and programs that meet their individual needs and that give them the information, confidence and strength to make their own best decisions during all stages of pregnancy and parenting.

Organisational Structure



Our Board

Directors on our Board are passionate about Olivia's Place and proud to volunteer their time to provide governance for Olivia's Place and its services



PRESIDENT
Lauri Stewart
Commenced on Board:
June 2020



VICE-PRESIDENT
CJ Rovers
Commenced on Board:
June 2016



TREASURER
Andrew Miklosvary
Commenced on Board:
January 2017



SECRETARY
Kirsten Finger
Commenced on Board:
June 2016



DIRECTOR
Julian Finger
Commenced on Board:
June 2016



DIRECTOR
Cindy Pullar
Commenced on Board:
September 2021



DIRECTOR
Stephanie Green
Commenced on Board:
September 2021



OUTGOING PRESIDENT
Dominic McInerney
Commenced on Board:
March 2019



OUTGOING VICE-PRESIDENT
Ainsley James
Commenced on Board:
November 2019

Meeting Attendance

BOARD MEMBER	NUMBER ELIGIBLE TO ATTEND	ATTENDED
Ainsley James	6	5
Andrew Miklosvary	13	10
Cindy Pullar	11	9
CJ Rovers	13	11
Dominic McInerney	6	6
Julian Finger	13	13
Kirsten Finger	13	13
Lauri Stewart	13	13
Stephanie Green	11	9



Our Strategy

KEY AREAS OF FOCUS	WE WILL ACHIEVE THIS BY:	ACHIEVED	OVERALL
1. Grow Income	1.1 Grow grants	94%	82%
	1.2 Grow and diversify fundraising sources	56%	
	1.3 Grow income from business partnerships	75%	
	1.4 Establish at least one stream of income from government funding	100%	
	1.5 Grow number and value of individual donors	85%	
2. Ensure our programs are safe, evidence-based, and high-quality	2.1 Achieve accreditation against the QIP Health and Community Services Standards 7th Edition	100%	100%
3. Match workforce skill set to deliver growth and sustainability	3.1 Improve training and development	67%	59%
	3.2 Recruit specialist volunteers	50%	
4. Have security and stability around our physical spaces	4.1 Secure fit-for-purpose premises on at least a one-year lease agreement	100%	63%
	4.2 Prepare a plan for securing a purpose-built, Olivia's Place owned premises	25%	



President's Report

Lauri Stewart

Maya Angelou, the American poet and civil rights activist, said that “we delight in the beauty of the butterfly, but rarely admit the changes it has gone through to achieve that beauty”. Olivia’s Place has imitated an emerging butterfly over the past 12 months: every day we have seen and experienced change, both good and not-so-good. It’s important to recognize that over the past year we have, together, faced obstacles with respect to Covid-19 restrictions, lockdowns and vaccine mandates; working from home; the arrival of new team members and the departure of others; the return of volunteers after restrictions were lifted; securing funding in a changing not-for-profit environment; moving to a new premises (and all the packing and logistics that entailed); settling into our new home in Drouin; revision of policies and stronger communication with the Board; and organising and holding an in-person gala for the first time since 2019. Those obstacles we have faced, and overcome, together.

Throughout all of these changes and challenges, I want to recognize that our team has remained committed to our core values of community, integrity, respect, empowerment, inclusiveness and accessibility. Perhaps even more so, this is a time to reflect and to be proud of the fact that Olivia’s Place has been able to grow through these challenges.

This report lists the many ways in which we have delivered on Olivia’s Place’s purpose and mission this year. We have delivered more than \$120,000 worth of material aid to families who would otherwise go

go without, or who would struggle to obtain everything they needed for their family. We have delivered psycho-social support and assistance to almost 200 families who needed to know that they have a village in which to raise their family, and we are that village. We have grown these services throughout the year and our village has expanded across 11 LGAs – something we could not achieve without the support and contributions made by businesses and people within our community, our Patron Partners, and our amazing team of volunteers. To have almost 2,800 volunteer hours logged over the 2021/2022 financial year (knowing that there are also many hours which are not recorded) is a testament to our incredible team members, and on behalf of the Board I want you to know how appreciative we are. To my fellow Board Directors, all of whom are also volunteers, I would like to recognize your commitment and contribution to Olivia’s Place in what has been a unique and challenging time.


Olivia’s Place has grown in so many ways this year: the addition of Little Livvy’s Place and the planned expansion of goods available for purchase there; the partnerships and agreements we have formed with other community not-for-profit organisations and wider outreach services; the amazing success of the 2021 Extravagala, in which Heather, Renee, Kirsten and our Biz-IT Patron Partners organized and ran a wholly-online gala event, raising \$35,871 and the many exciting opportunities that are now available to us in our new (and much larger) home in Calway Street. We know that this level of growth would not

be possible without our amazing team, especially those who have stepped up to fill roles while other team members are away or who have stepped into new roles which have developed from our growth this year.

The Board knows that there is still much to do to ensure that Olivia’s Place can continue in its mission and purpose. The 2021/2022 year has been a time to learn, to reassess, and to grow. It has been my honour and my joy to serve on the Board throughout this time – a time of emergence and future planning.

May we all delight in the beautiful butterfly Olivia’s Place is becoming and recognize that it is the challenges we have faced and changes we have experienced which will ensure that we can continue, for many years to come, to spread our wings across our village.

We continue to benefit from the support of Jessica Macpherson and her incredible team of staff and volunteers at Blaze Your Trail. We have incredibly mature digital technology and business processes that consistently receive positive feedback from our supporters and accreditors. We are so grateful for the expertise and assistance we receive.



I can't speak any more highly of Olivia's Place. All the help they have given me throughout my pregnancy and after pregnancy has been nothing short of amazing. Forever grateful.

1,042

appointments providing social & emotional support this Financial Year

197

Families supported this Financial Year



General Manager of Operations Report

Heather Kane

What a year we have had?! Our organisation has gone through such significant change in this twelve-month period.

For many years we dreamt of making our oversupply of baby clothing available to the wider community and this year started with the opening of our pre-loved baby goods store on July 2. In usual Olivia's Place style our whole team got a say in choosing the name, it was put to a vote and Little Livvy's Place came to be. Just as quickly as it was opened, it closed again as we entered yet another lockdown on July 15. Seasoned professionals by that stage, we took it in our stride and continued to support our families remotely. It turned out to be a short one, and our second last before moving into our new way of life.

October presented new challenges with the introduction of the vaccine mandate. Olivia's Place is proud to have supported our team to have a choice in a climate where many were not so lucky. Some of our team continued to work from home while others went back on site when our last lockdown ended on October 21. We happily

swung the doors back open and welcomed our families back for face-to-face support after 18 months in and out of lockdown.

Lockdown might have been over however restrictions were still in place. Ever-changing rules meant we had to keep postponing our 2021 Gala and Auction night. The final decision was to pivot and make the best of what we could. Thanks to the tech support and know-how from Adam Pickard at Biz-IT we presented the event live on our Youtube channel and via social media. Our community rallied around us and helped to make this a success, while Kirsten, Renee, and I now have 'Live Presenter' added to our list of skills.

In January we worked with Gippsland Rhythm and Wings to bring the community the Family Festival of Fun. Held at Lardner Park this was a feel-good event that saw more than 800 community members come out for a day of fun activities and entertainment.

In February we received the exciting news that our application to council to operate from the Calway

St building had been approved. The journey to this being our new Home Branch began in May 2021 when Kirsten and I first toured the building imagining the great difference a facility like that could make for the families we support. Our vision came to life in the last quarter of the financial year. We began making changes to the building to best suit our needs and made the big move from our two sites in Warragul to our big new 'Home Branch' in Drouin in June.

Our village continues to grow; we supported even more families; we distributed even more material aid. We welcomed three new staff and 16 new volunteers. Our community continues to humble us with their willingness to give. The generosity extends to time, skills, knowledge, equipment, supplies, and financial contributions. Without our wonderful community behind us, we couldn't continue to support the growing need of Gippsland families. It really does take a village!



Volunteers Report

Robyn Bayley - Material Aid Volunteer

It has been a huge year, navigating all things involved with Covid and the big move of the Family Support Offices in Queen St and the Material Aid Warehouse in Normanby Street Warragul to Drouin.

The amount of prior planning, time, organisation, manpower and communication needed was beyond belief. We had individuals and businesses providing building materials, hands on support for building and set up, donations of equipment and food and materials. It all happened and only because of our wonderful General Manager of Operations (GMO), our volunteers and the whole village banding together.

I have been involved with Olivia's Place for over 7 years and feel as passionate about this

organisation today as I did when I first joined.

We have grown over the years to be a very professional streamlined organisation, continually looking to improve and tailor the way we do things to support our families during pregnancy and the early years of parenting.

This would not be possible without the support of our volunteers in material aid, administration, outdoor events, family support and fundraising. We also need to recognise the many volunteer hours that our Board of Directors give to Olivia's Place overseeing, planning and strategizing for the future.

It should be noted the many extra hours given to Olivia's Place by

our GMO, Heather, and other staff who put our families first and go that extra mile.

Olivia's Place is a happy place to be. You meet people from all walks of life with many different skill sets and life experiences. The flexibility and opportunity to work in different areas and learn new things is a real plus. I am always amazed at the enthusiasm and care that is part of supporting our Gippsland families.

Recorded volunteer hours for the 2021/22 Financial Year

2,773

PLUS MANY MORE!



As a mother of 5, I care deeply about providing for children. When Olivia's Place began it was like working towards an ideal that seemed impossible.

10 years later I marvel at what dedication and hard work by a handful of people has achieved.

It is vital that all pregnant mothers and young families receive support and material aid so that all children are welcomed and cherished.

Patsy Heffernan, Volunteer since Nov 2014



Team Member Anniversaries

Congratulations to the following team members on reaching these anniversaries in the 2021/22 financial year. Years of service pins will be awarded to those who have reached 1, 3, 5 and 7 years at our Annual General Meeting.

YEARS OF SERVICE	TEAM MEMBERS	YEARS OF SERVICE	TEAM MEMBERS
1	Scarlett Wells Rosemary Crowle Luke Bradford Lois Maunder Lauri Stewart Lauren Hill Kim Wright Charmaine Salsbury	4	Pamela Villalobos Pamela Wernert Rebecca Harris
2	Sarah Hodge Caitlin Twomey Rebecca Perston Heather Kane	5	Renee Fallon Carmel Riley Andrew Miklosvary Grace Smith
3	Tegan Vincent Andrea Dickason Kristy Telford Paul Fallon Katelyn Bjorksten Kelsey Good Liana Egglestone	6	Marcia Boulton Julian Finger
		7	Kristy Bateman Robyn Bayley
		9	Angie Ashman CJ Rovers
		10	Patsy Heffernan Kirsten Finger

2021/22 Lorraine Bradford Pin Recipients

Received for reaching the milestone of giving 300 hours of service. Pins are awarded in honour of late volunteer team member Lorraine Bradford, who gave 300 hours of volunteering in her 3 years of time with us prior to her passing in November 2018 from breast cancer.

Heather Kane & Scarlett Wells



I volunteer as I want to give back to the community. It is rewarding to know I'm helping those that need it.

Olivia's Place has values that align with my own, and being able to meet and work with some amazing people is really inspiring.

Lauren Hill, Volunteer since July 2020

Little Livvy's Place



Little Livvy's Place Junelle Wilson

Little Livvy's Op Shop was created in 2021 by then Material Aid Program (MAP) Coordinator Heather and it has gone from strength to strength ever since. Initially started to address the oversupply of some donations, it has created a steady income source to fund items we need to purchase.

Throughout the year we have continued to hold our garage sales on weekends in order to reach more of our community and move on extra stock.

The move to Calway St has seen

an expansion of the surplus stock we can sell, adding maternity wear, books, toys and more to our list. The new space is bright and clean and a 'one stop shop' for everything pregnancy, birth and baby.

For 2022 we plan to expand our range to accommodate clothing for ages 3, 4 and 5, providing a much needed service for the community whilst continuing to address the volume of clothing donated.

Little Livvy's Place is the only op shop in all of Gippsland, possibly Victoria, that is a dedicated baby

and maternity items op shop. It is the only place where someone with a growing family could come to purchase affordable, high quality items to set themselves up when welcoming a baby.

It doesn't matter what your socio-economic status is, it is expensive to buy everything needed when preparing for a new baby or clothing them as they grow. Our op shop offers a fabulous way for budget conscious or environmentally conscious families to access items they need.



Did You Know?

Each year humans acquire, on average, 27 kilograms of textiles per person. We discard around 23 kilograms of it to landfill.

In total, approximately 800,000 tonnes of textiles are sent to Australian landfills each year!

So many beautiful baby clothes can be found at Little Livvy's. This circular economy is one way that we do what we can to reduce the quantity of textiles going to landfill.



Family Support Program Report

Emma Wallis - Family Support Program Coordinator

The Family Support Program has had another busy year whilst undergoing a number of changes. The 2021/2022 financial year has seen us support 197 families with 52% of these families residing in the Latrobe Shire, 34% in the Baw Baw Shire and the remaining 14% spreading far and wide across 9 different Local Government Authorities (LGA'S) from Brimbank City Council to East Gippsland Shire. Martina Jones was at the helm of the Family Support Program until February 2022, then I joined the team at the beginning of March to fulfill the Coordinator role.

Whilst in the role, Martina guided the team through accreditation which in turn saw the Family Support Program receive external funding from the Gippsland Public Health Network. Achieving accreditation has been vital in streamlining our practices to align with an evidence-based and best practice approach. The funding has allowed the program to reach and support more families by further establishing our services in the community and increasing the potential of our impact at large. The Family Support Workers saw an increase in their hours which enabled that extra support to be provided.

Martina also guided the Family Support Team through the introduction of a new way of booking clients for support appointments. This has in turn made their days more manageable, efficient and most importantly, meant that more time is spent engaged with clients.

In December of 2021 we farewellled longstanding Senior Family Support Worker, CJ Rovers and welcomed Jessica Mathieson into the role. Jessica has a background as a Registered Nurse, with a postgraduate certificate in neonatal care also and experience working in a perinatal mental health unit. Jess is passionate about her work with families and has been a great asset to the family support team. She, along with Larissa and Pam, have a plethora of skills and experience to ensure our clients are well supported.

The last financial year has seen fewer lockdowns and so less challenges to the working environment. Family Support Workers were able to work from the office and spend more time with clients face to face, this continuity allowed for an enhanced connection with our families.

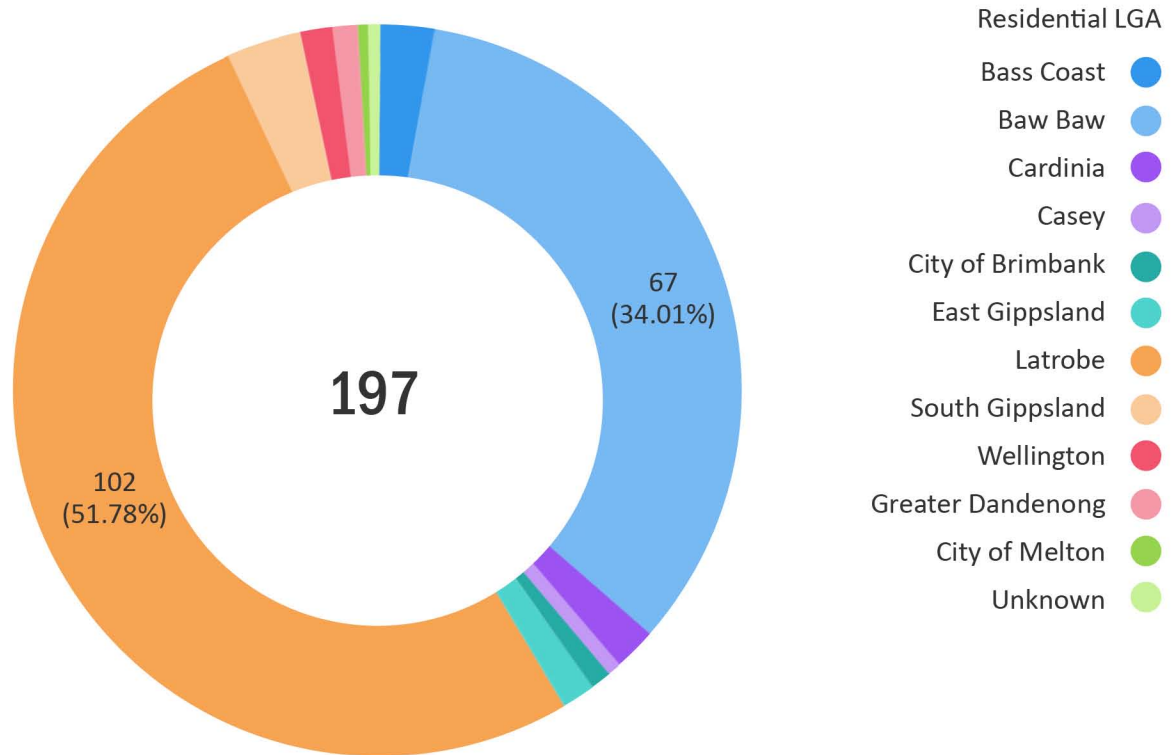
Referrals from other agencies continue to come in via client's caseworkers, with these caseworker referrals making up for 54% of all incoming referrals. Olivia's Place maintains good working relationships with various agencies including Ramahyuck District Aboriginal Corporation, with a strong relationship formed with their Koori Maternity Services support worker Caroline Gray. Over 22% of our clients identified as either Aboriginal or Torres Strait Islander, making up almost a quarter of our clientele. Therefore, our affiliations with Aboriginal support services are integral to the ongoing support and care of our Indigenous families.

The specific needs for each of the families we supported were varied, however the main struggles our families reported were low income or financial strain 71%, unemployment 58% and mental health issues 57%. Other reasons included family violence, disability and homelessness. We also observed the effect Covid had on our families, in addition to their existing struggles. Families were faced with ongoing social isolation, with the cessation of playgroups, mothers' groups and the like. Families couldn't see their extended families and friends. Clients experienced job loss, adding to often existing financial hardship and increased relationship strain and disclosure of increased relationship strain. These concerns, among others, are the reality of what families in our community are facing. Our Family Support Team uses a client-led approach in their support planning whilst listening carefully to each family's specific needs.

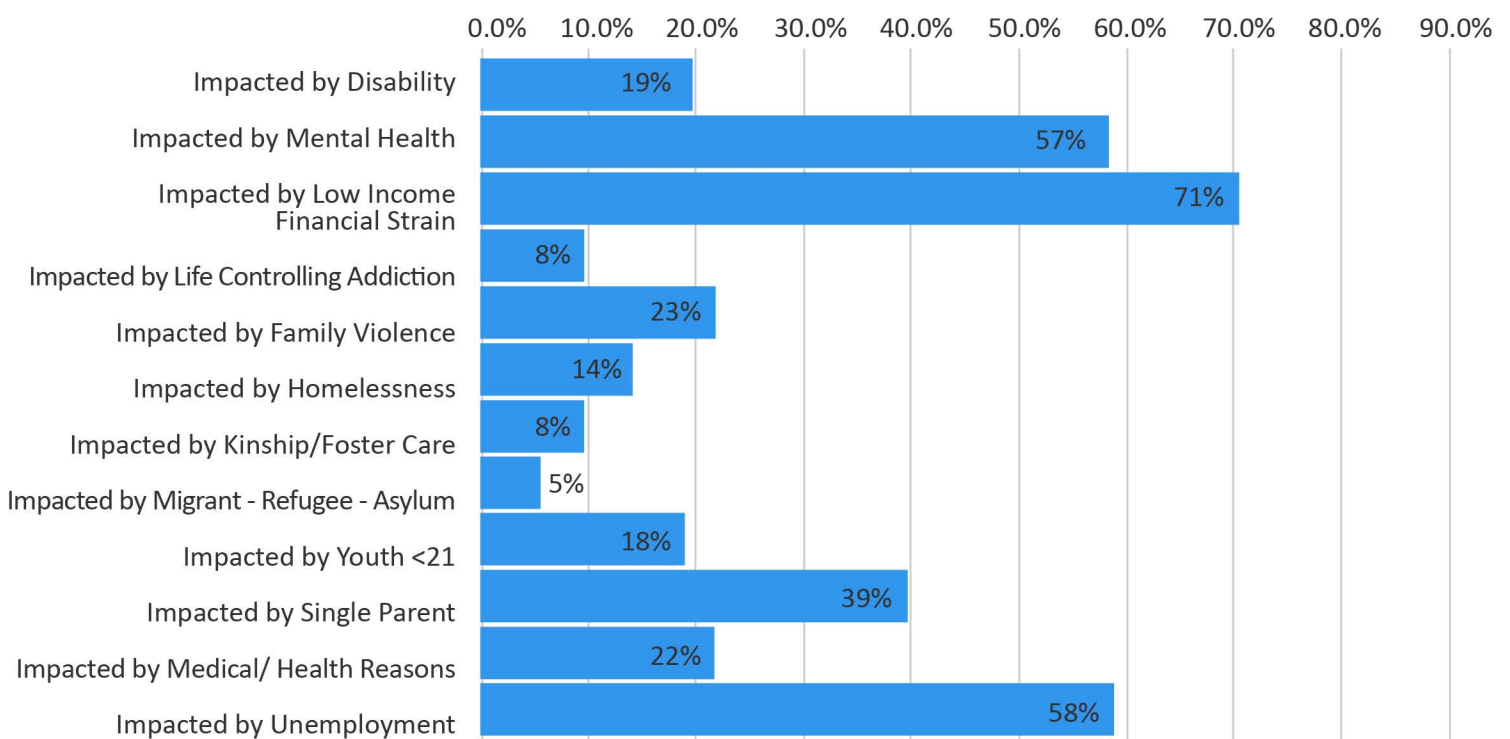
Our clients are invited to give the Family Support Team feedback at the conclusion of their journey with Olivia's Place. Some recent responses expressed gratitude for the support provided with words used such as 'thoughtfulness, understanding, amazing and helpful'. To hear from our clients that Olivia's Place has had a positive impact on their pregnancy and/or parenthood journey really does support our ethos that "it takes a village to raise a family".

Family Support Program Impact

Where our families live



Client/Family Circumstances





Material Aid Program Report

Junelle Wilson - Material Aid Program Coordinator

The Material Aid Program (MAP) has seen some big changes over the last financial year. We farewelled two MAP Coordinators, Heather (who stepped into the GMO role) and then Gail. In March 2022 I joined the team, stepping into the MAP Coordinator role. Over this period the program has also been supported by our two casual backfill workers, Scarlett & Pam who have stepped up on many occasions when they have been needed.

Olivia's Place was successful in an application to establish a three-year partnership for community support from Loy Yang B. Starting in July 1 of this financial year, the support continues until the end of June 2024 and ensures the security of the Material Aid Program. The funding allows us to employ a MAP Coordinator for 24 hours per week, with the role managing our warehouse and the team that prepares the material aid that we gift to our families. We have also enjoyed practical support with donations of needed goods from Queen Bee Maternity and Givit.

2021 saw the easing of Covid restrictions meaning the team could once again be together in the warehouse, which was a big relief to all staff and volunteers. We could

not run this program without the help of our village of volunteers. Although our volunteer hours have struggled since Covid, (a trend that is happening all across Australia), we have had a small but dedicated team to help us through. We are always on the lookout for new volunteers to join our village.

Over the financial year we supported Gippsland families by providing \$122,539 in value of material aid across a total of 1,826 items slightly up on the previous years figures. This can only be achieved with the help and support of our village who have donated goods and raised funds to purchase items.

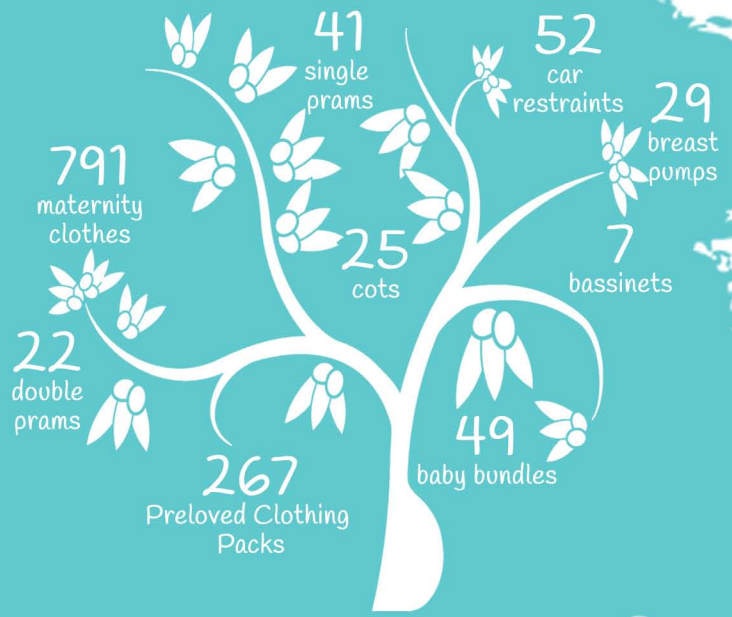
We made some great new connections with outside organisations this year in order to help deal with our oversupply of clothing. We partnered with Sally Jones of Drouin Rotary who is distributing items to outback Indigenous communities, as well as Ofreya from Days of Hope who is overseeing a shipment of items to her home town in Africa. It was a privilege to be able to help these charities to supply their own clients with much needed items. A huge thanks goes out to Warragul Dental Care who also came in for two

weekend team building days and helped us to process all of our clothing donations. We couldn't have done it without them!

We continue to be supported by many other members of our community; Fair View Village who regularly knit us beanie and mittens for our clothing boxes, and Max from Drouin Rotary who is always on hand to fix a cot or two so it looks brand new. Not forgetting all of the generous donations from our village.

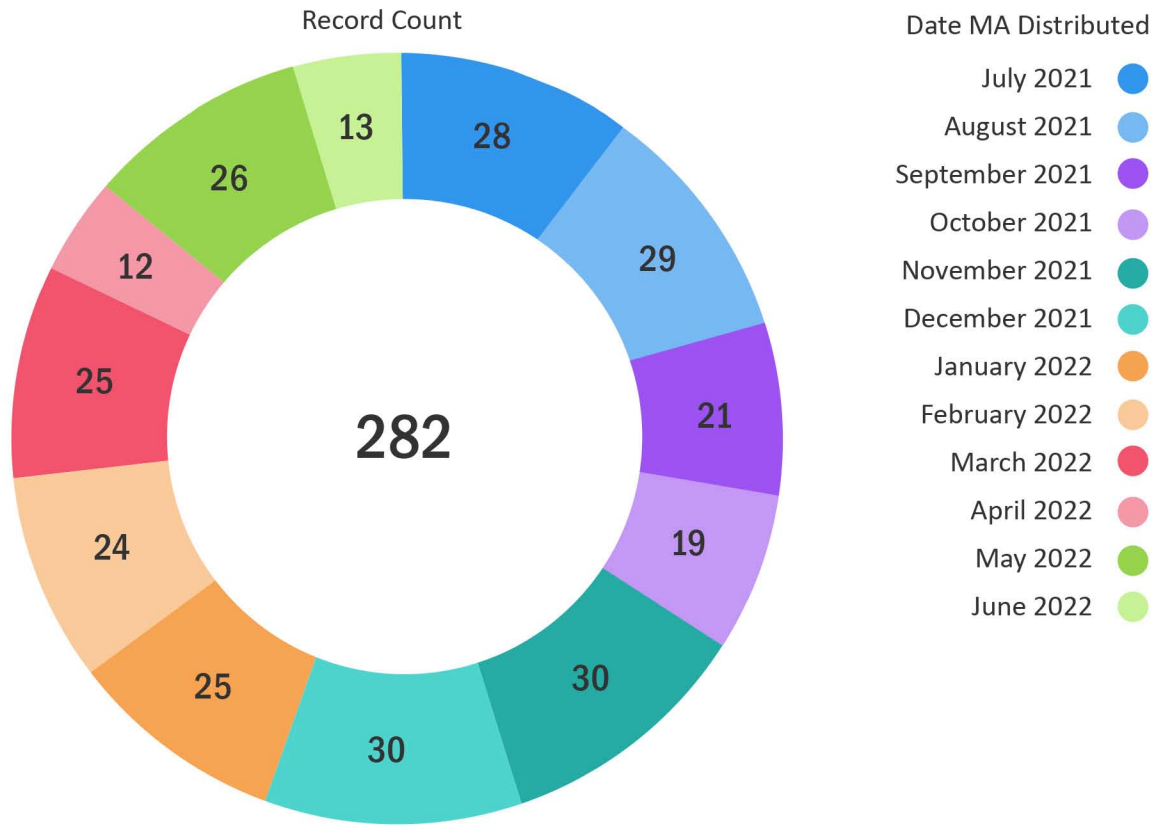
Our biggest challenge and greatest opportunity for the year was our move to Calway St in Drouin. Countless volunteer hours were put in from our own team, as well as the Drouin and Warragul Rotary clubs, Metricon and many friends and family members.

Our new space enables us to better house and manage our stock, accept more donations, support more families and have opportunities for expansion for the future. On top of all this, we are all very happy to be under the same roof space with all the rest of our village once again!

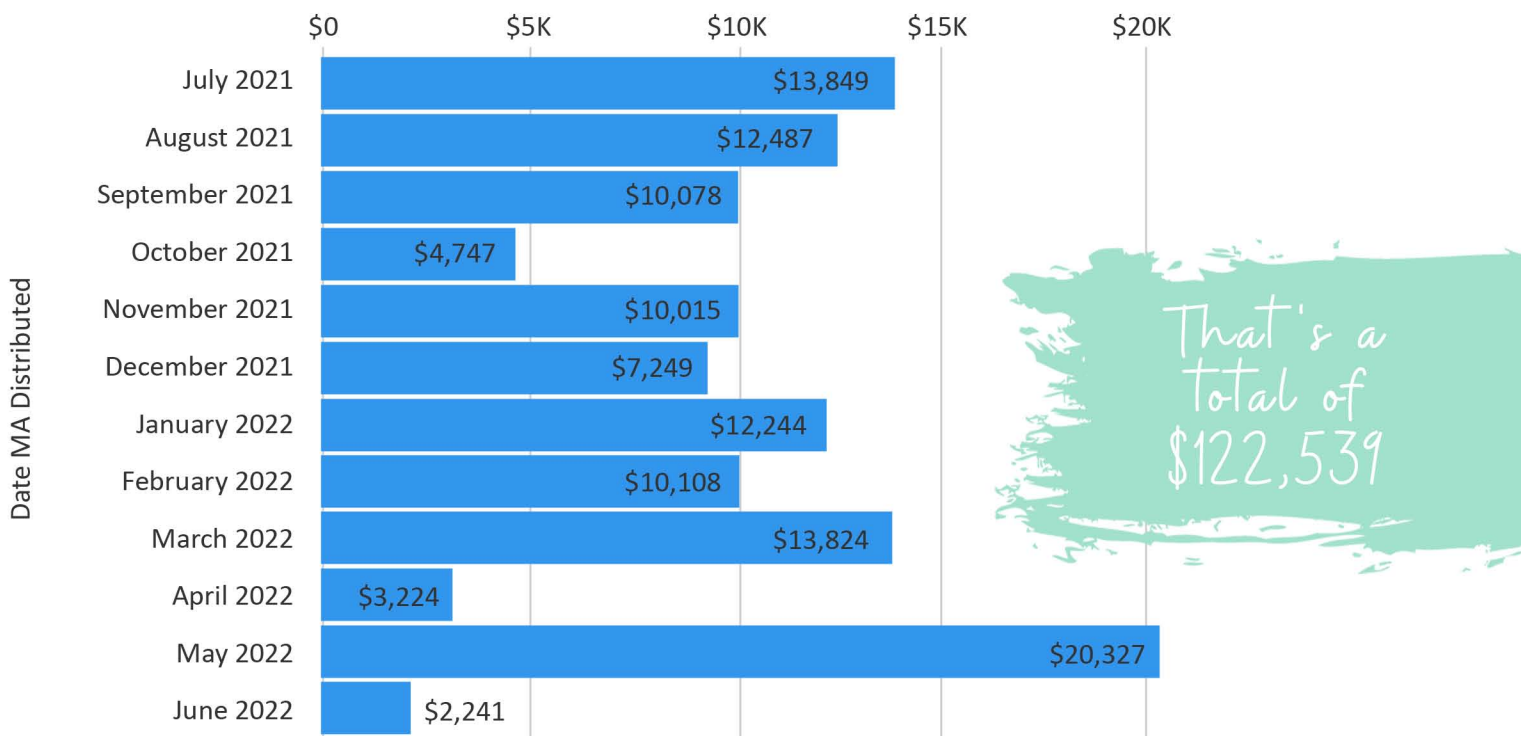


Material Aid Program Impact

How many times we distributed goods to families each month



Value of goods rehomed this year, broken down by month





It made me feel special
that someone was out
there willing to help me
and my new baby. I don't
have a lot of support.
Thank you

1,826

items distributed
this Financial Year

\$122,539

in material aid given
this Financial Year



Fundraising Report

Renee Fallon

The last financial year has been another tough year for fundraising and events. Whilst we were still in and out of lockdowns and even when lockdowns ended, we still had tough restrictions to follow.

We were hopeful to hold our Annual Gala night in person in August but as the year went on and after two postponements, we unfortunately made the decision that an in-person event was not going to be possible. Our Gala team had been sourcing some amazing donations from generous local businesses so for the first time ever we held our auction night online, calling it our Extrava-gala! On Monday 1st of November, we launched our online bidding platform, Gala Bid. We finished off our auction week on Saturday 6th of November with a live stream on Facebook, Instagram & Youtube with Kirsten, Heather and I. With the community watching to cheer us on, as we gave updates on auction items and funds raised and drew the Thermomix raffle winner. There were a few tech issues but once again the community came together, and we raised an incredible \$35,871!

A proud mum moment in October, my 11-year-old daughter Paige decided to hold a bake sale to raise funds for Olivia's Place. We were still in online learning, and it was a part of a project to do a good deed. She made up an order for and emailed it to her class and did a letterbox drop around our neighbourhood. So many orders came through and she spent 12 hours straight baking slices, cupcakes and biscuits. Such a huge effort and I was so impressed at her hard work. She raised an amazing \$1,129!



Paige Fallon at her bake sale, October 2021

In late November we launched our Christmas Giving Tree Appeal where businesses could setup a Christmas Tree in their office or workplace with gift tags for Baby Bundle items. This ran with the option to also set up their own fundraising page online. The Herd Coworking had a tree set up and they received so many wonderful Baby Bundle items. Stephanie Mortimer set up an online fundraising page and raised \$320. We are hoping to grow this appeal even bigger for the 2022 Christmas period.



The Herd's Christmas Giving Tree Appeal, December 2021

In January we joined forces with another local charity, Gippsland Rhythm and Wings, to bring the community the Family Festival of Fun. It was a hard time to run an event like this with restrictions still in place. This meant that many people left purchasing their tickets until the last minute because of Covid doing the rounds. It was a successful day with live music, pony rides, face painters, inflatables, mini golf, market stalls and food trucks....and no rain!

With the planned move to our new home, we launched our Home Branch Appeal, with an aim to raise \$90,000 to help cover our rent. Combining our end of financial year appeal with the Home Branch Appeal we raised \$55,163! While not hitting our target it was still an incredible amount.

As part of our Home Branch Appeal, we asked the community to hold fundraisers on our behalf, where they could set up their own online fundraising page. My daughter Paige held another bake sale, with the online fundraising page this time and raised \$1,213! Our General Manager of Operations, Heather, also held her own fundraiser. She pledged to shave all her hair off if she raised \$5,000. Well, she got there! Heather raised an incredible \$6,156 and she looks fabulous with a shaved head!

Lastly, we have had some wonderful people run community fundraisers for us. In July Little Saints Early Learning Centre in Drouin asked families to donate pyjamas from 0000 up to size two as well as slippers and baby sleep toys to help raise awareness for Olivia's Place and support families in need. They were overwhelmed with donations, and we are so grateful. In March, local student Isabella held a 'Baby Shower to Empower' to support Gippsland families. A 'baby shower to empower' is just like a regular baby shower, except the gifts are given to support Gippsland families - and you don't need to be pregnant to have one! We were blown away by the quantity of goods her friends and family donated. She was even given two prams and a car seat! Bella has also now signed up to be a volunteer.



Isabella Salsbury-Challon's Baby Shower to Empower, March 2022

We are looking forward to holding our Gala in person in 2022 and growing our community fundraisers.



Patron Partner Program

Kirsten Finger

Our Patron Partner Program plays a vital role in ensuring our services continue to be available to families in the Gippsland community.

We love the relationships that we have with our local businesses and we love that we can encourage people to support local, knowing that we are able to provide a tangible conduit for this support being injected right back into our own neighborhoods.

Throughout 2021 and bridging the financial year we have been most grateful for the support of these businesses, our Patron Partners; those who have gone above and beyond to help us in our mission of supporting families through the time of welcoming a new baby and entering into their early parenting journey.

For the most part, these businesses choose to support us not for the promotion they receive, but because they have a heart for community and for families and they believe that the work we do is valuable to the Gippsland region that they live in and work in on a daily basis.

These businesses contribute a mix of goods and services, giving generously of their skills or assets to reduce the administrative costs that go with running a charitable organisation. This means that for each dollar donated or funded to Olivia's Place, less is spent on printing, phone or internet bills, technology support or advertising and more is spent on program delivery and working directly with families. The generosity of our in-kind partners cannot be overstated.

The financial contributors to our Patron Partner Program are helping make sure we can direct more of our financial resources into our services and programs. There are few words to express our gratitude for the commitment to our cause that these partners have made, particularly through what has been one of the most challenging times for businesses, from an economic perspective, with regards to the pandemic.

All of our Patron Partners truly keep the wheels of Olivia's Place turning. They keep our doors open, our phones on and our families connected.

We are still looking for ways to grow this program so if you or another business owner you know would like to be a real and significant part of making a difference to the lives of Gippsland families please contact us.

In 2021/22 our Patron Partner Program was supported by the generosity of the following businesses:





Grants Report

Kirsten Finger

The 2021/22 financial year is the first year we were able to secure some recurrent funding for Olivia's Place, thanks to a community partnership program through Loy Yang B. This has seen us enjoy, for the first time ever, some security in one of our programs with this funding being pledged for three consecutive years.

We were also fortunate to receive funding, for the first time, for a full twelve month period for our Family Support Program through the Gippsland Primary Health Network. This funding acknowledges and supports the positive impact on mental health that our program has within the Gippsland community, particularly when it comes to early recognition, early assessment and early intervention through support and referrals to other more acute services as needed. We are excited to have learned that our performance has been of a very high standard and this high

standard and this has resulted in advice that this funding, whilst not recurring, will be renewed for the 2022/23 financial year.

Whilst these opportunities contributed to our increased overall operating budget for program delivery this year, they did not cover all of our operating expenses and so other grants continue to be sought on a regular basis to ensure the overall sustainability of our organisation.

A total of eighteen applications for funding were submitted to local community and corporate grant offerings, larger philanthropic foundations along with state and federal government applications. Of the almost \$381,877 applied for, 75% of these funds were received and we are thrilled to report a 61% application success rate this year. This boost to success was much needed after receiving only a little over

\$32,000 in grant funds in the previous financial year. This means that we join the majority of other small businesses and charities in beginning to recover financially from the effects of the Covid pandemic and we look ahead with cautious optimism.

We are grateful to the following funders this financial year included:

- Gippsland Primary Health Network
- Loy Yang B
- The Andrews Foundation
- Trinity Families
- Sisters of Charity Foundation
- Department of Social Services
- Volunteers Grants
- Garfield Community Op Shop
- Warragul Club Downtowner
- Commonwealth Bank Warragul Branch



Treasurer's Report

Andrew Miklosvary

I am pleased to present, on behalf of the Board of Directors, the audited financial statements for the year ended 30 June 2022.

"An audit of the financial statements of the Association was conducted for

the year ended 30 June 2022 and was completed in accordance with Australian Auditing Standards by Gippsland Accounting and Financial Services. The financial report gives a true and fair view of the Associations financial position and performance"

The Board of Directors are very appreciative and thankful for the community's ongoing support, and we remain committed to continuing the delivery of our programs, services and support to individuals and family's in need.



Auditor's Report

John Mecklenburgh CPA



We have audited the Financial Statements, consisting of income and expenditure statements and associated schedules of OLIVIA'S PLACE for the year ended 30th June 2022.

The members of the Association are responsible for the preparation and presentation of the financial statements and the information contained therein. We have conducted an independent audit of the financial statements in order to express an opinion on them to the members.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance as to whether

the accounts are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial statements, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, these financial statements are presented fairly in accordance with Australian Accounting Standards and other professional reporting requirements, so as to present a view of the entity which is consistent with our understanding of its financial position and the results of its operation.

The audit opinion expressed in this report has been formed on this basis.

In our opinion, the financial report of OLIVIA'S PLACE gives a true and fair view of the OLIVIA'S PLACE financial position as at 30 June 2022, and of its financial performance and its cash flows for the year then ended on that date and complies with Australian accounting standards to the extent described in the financial reports.

Finances

Profit & Loss - Olivia's Place 1 July, 2021 to 30 June 2022

INCOME	
Donations	149,574
Farmers Markets	2,530
Fundraisers	43,509
Grants	7,500
Grants - Other	5,000
Grants - The Andrews Foundation - 2022	20,000
Grants - Trinity Families - 2021	10,000
Interest Income	26
Loy Yang - Community Partnership Program 2021/22	50,000
OP Shop Sales	6,248
Patron Partner Packages	17,500
Primary Health Network (PHN) - Funding	133,236
TOTAL INCOME	445,123
GROSS PROFIT	445,123
PLUS OTHER INCOME	
Government Grant - VIC DJPR	20,000
TOTAL OTHER INCOME	20,000
LESS OPERATING EXPENSES	
Accounting	725
Advertising	68
Bank Fees	191
Compliance	174
Equipment	5,858

LESS OPERATING EXPENSES CONTINUED	
Freight & Courier	104
Fundraiser Costs	8,236
General Expenses	618
Insurance	18,863
IT and Web	3,831
Light, Power, Heating	3,683
Material Aid	3,402
Motor Vehicle Expenses	49
Office Expenses	189
Postage	196
Printing & Stationary	910
Recruitment Expense	440
Rent	28,369
Repairs and Maintenance	1,441
Subscriptions	8,226
Superannuation	29,921
Telephone & Internet	588
Traning & Development	7,673
Volunteer Expenses	367
Wages & Salaries	284,502
TOTAL OPERATING EXPENSES	408,625
NET PROFIT	56,499

Balance Sheet - Olivia's Place as at 30 June, 2022

ASSETS	30 JUNE 2022
BANK	
Charity Account	117,451
Debit Card Account	448
Non Tax-Deductible	30,699
Solvency Account	24,460
TOTAL BANK	173,059
CURRENT ASSETS	
Petty Cash	500
TOTAL CURRENT ASSETS	500
TOTAL ASSETS	173,559

LIABILITIES	
CURRENT LIABILITIES	
GST	940
GST Clearing	(66)
Historical Adjustment	10
PAYG Withholdings Payable	8,574
Superannuation Payable	6,469
Wages Payable - Payroll	2,068
TOTAL CURRENT LIABILITIES	17,995
TOTAL LIABILITIES	17,995
NET ASSETS	155,564

EQUITY	
Current Year Earnings	56,499
Retained Earnings	99,065
TOTAL EQUITY	155,564

From the bottom of our hearts, thank you

- Alpine Storage Warragul
Alice Woolven
Alison Brooker
Aperloos Bakery
ARB Warragul
Aussie Wool Comfort
Barb Dann
Baw Baw Food Relief
Baw Baw Latin Ballroom and Rock n Roll Basics
Baw Baw Real Estate
Baw Baw Swim School
Beauty by Becki
Billie Rose Creations
Biz-IT
Blaze Your Trail
BONDS
Brightwood Blooms
Brigid Howard
Brooke Denehy
Bunnings Warragul
Buoyant Sea
Caitlin Twomey
Caitlyn Frecklington Photography
Cannibal Creek
Carpet Court Warragul
Chemist Discount Centre Warragul
Chris's Fine Takeaway
Cindy Pullar
Commonwealth Bank Business Centre Warragul
Community Bank – Drouin & District
Crown Casino
Dani McLennan
Debbie Garratt
Deebthika Blanchard
Drouin Anglican Opp Shop
Drouin Rotary Club
Drouin Wooden Toys
FGM Consultants Warragul
Friendie
Gaffke's Gardens & Landscaping
Gary Blackwood MP
Gippsland Accounting and Financial Services
Gippsland Adventure Therapy
Gippsland Couriers
Gippsland Fresh Wholesale
Gippsland Metal Recyclers
Gippsland Multicultural Services Social Support Group
Gippy Cleaning Services
GIVIT
Gumbuya World
Hairworks Studio
Harvey Norman
Heather Kane
- Helping Hands
Honnee Birch
In2Frames
Inner Wheel Club of Warragul
Intersport Warragul
Isobella Salisbury-Challons
Jacinta Saxton
Jak's Music
Jazala
Jessica Kohn
Jessica Macpherson OAM
Jessie May's Solutions
Julian & Kirsten Finger
Kate Polkinghorne
Katie Parker Postpartum Support
Kings Café
Kirra Photography
Kitchen Thyme
Kristian Thompson
Lardner Park
Latrobe Valley Express
Laura Eddington
Lauren Dransfield
Little E & D Photography
Loy Yang B Power Station
Lucy Browne
Mac&Ernie Social Media Training
Marcia Boulton
Mark Kelly
McDonald's in Baw Baw
McFarlane Criminal Lawyers
Meg Hayley - Artist
Megan Gray
Mehreen Syed-Shamsi
Mercure Warragul
Metricon Homes
Moonlit Sanctuary
Mr Hubert's
Museum Victoria
Natalie Thorne
Need2Read
Nerida's Landscaping
Nobelius Land Surveyors
O'Brien Real Estate
Paige Fallon
Paul & Renee Fallon
Pellegrino Pizza Trailer
Peninsula Cinemas Warragul
Perfect Pear Workshops
Phillip Island Winery
Port Phillip Shop
Priceline Pharmacy
- Progressive Rehabilitation Group
Puffing Billy
Pure Body Health
Robyn Bayley
Rowe Painting & Haymes Warragul
Ruby Collis
Ryco Baby
Salesforce
Satin Edge Photography
Scarlett Wells
Share the Dignity
Sisters of Charity Foundation
SJD Law
Smick Health & Fitness
Smith McCarthy Wilson
St Kilda Mums
Step On Up
Stephen Jones
Stevie McDonald
Stewart Administrative and Migration Lawyers
Streetside Café & Eatery
Suave Studio
Suzy's Fine Jewellery
Swoop Broadband
That Vegan Hairdresser
The Andrews Foundation
The Colours Are Brighter
The Herd
The Makeup Hub
The Press Cellars
The Ridge House
The Shot House
Tim Cannon Landscapes
Timothy Coughlan
Totally Baked
Town & Country Gallery
Tumble Train Gymnastics
Viatek Warragul
Wardrobe in the Lane
Warragul Country Club
Warragul Dental Care
Warragul Discount Pharmacy
Warragul Drouin Gazette
Warragul Screens & Glass
Warragul Sheetmetal
Warragul Wellness Centre
Warragul Woodworkers Club Inc
West Gippsland Arts Centre
West Gippsland Upholstery
WOLF Telstra

Whilst we do our best to list everyone, sometimes we miss someone. We're sorry if your name isn't here and it should be - let us know and we will make sure you're included next year.



Olivia's Place is a registered, local not-for-profit charity based in Drouin, Victoria and provides services across Gippsland to families experiencing challenges around the time of welcoming a baby.

Operating under the philosophy that 'it takes a village to raise a family', the community is involved through the collective giving of goods, finances and volunteering of time.

The charity currently does not receive any major, long-term sustainable funding, relying on the generosity of the local community, fundraising and success with grant applications to continue service provision to many families who rely upon access to Olivia's Place programs.



Scan to Donate

To support our programs or find out more please visit our website or contact us:

ADDRESS:
2 - 4 Calway Street
Drouin, VIC, 3818

POSTAL ADDRESS:
P.O. Box 688, Warragul, VIC, 3820

EMAIL: info@oliviasplace.org.au

WEBSITE: www.oliviasplace.org.au

PHONE: (03) 5622 1022

YOUR FEEDBACK MATTERS:
www.oliviasplace.org.au/feedback

Olivia's Place is committed to working with local Indigenous services and families with individuals who identify as Aboriginal or Torres Strait Islander.



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As a community funded charity we are especially grateful to Viatek Warragul for providing us with the means to print these annual reports and all other brochures and materials at no cost to us.