

Olivia's Place Annual Report 2018 - 2019

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Our Mission

To support and encourage families during pregnancy and early parenting through community engagement and the provision of resources, education and professional services.



Our Values

- We value and uphold motherhood, fatherhood and the roles of extended family and community in keeping with the concept of 'it takes a village to raise a child'.

- Women and men have the right to be supported, nurtured, encouraged and fully informed to make their own best decisions during all stages of pregnancy and parenting.

- That new parents of any age, race, culture, or belief should have knowledge of and equitable access to all services that meet their social, emotional, practical and material needs.

- Community support is essential to reduce social isolation that new parents can experience after the birth of a baby. Families with young children should feel welcome in all areas of our community.

- Service users have the right to expect professional, quality standards of service from our entire team.

- All team members are valued and supported to achieve their best potential.

- All team members have access to professional support and training, and are accountable and responsible for their practise.



President's Report

Kylie Sharp

The 2018 - 2019 financial year has seen the Board further progress through the 2016 -2019 strategic plan. The Olivia's Place Board has continued to maintain engagement with local Councillors, State and Federal MPs. Strengthening relationships with our local, state and federal government members enhances and promotes our core values. Ms Harriet Shing MP visited the Olivia's Place centre and warehouse earlier this year. Mr Gary Blackwood, Member for Narracan continues to support Olivia's Place through advocacy of our Family Support Services within the local community and in Parliament. This included the Liberal Nationals committing \$200,000 funding towards Olivia's Place if elected in 2018. We also welcomed a visit from Jordan Crugnale MP in 2019.

It is important that we continue to advocate for our clients and that there is heightened awareness regarding the increased need for support within the Gippsland region. We met with Amanda Proposch (CEO Gippsland Primary Health Network) earlier in the year. This meeting established a new relationship with the Gippsland PHN and provided information on avenues to further explore relationships and potential funding opportunities.

We have continued to refine our referral processes from both service agencies and via self-referral. The Board, in collaboration with the GMO, continued to explore sustainable funding opportunities for Olivia's Place.

In addition to continuing with the 2016 -2019 strategic plan, the Board has been developing a new strategic

plan for 2019-2021. We had a workshop generously facilitated by Leah Mether which assisted us with this plan. The evening was very productive and further sessions and discussions following this formed the new strategic plan, which will be implemented in the new financial year.



The Board had some movement of members throughout the 2018-2019 year, with Shannon Davies and Carmel Riley stepping down. We thank them both for their valuable contributions during their respective terms. We welcomed to the Board Paul Fallon, Jacinta Saxton and Dominic McInerney and have appreciated their experience and knowledge contributed so far. Excitingly, our board member Jacinta Saxton welcomed a baby this year.

The Board's ongoing focus has been to seek recurrent funding for Olivia's Place operations. The Board has had to make difficult decisions throughout the year to ensure the continued operations of Olivia's Place. At times the financial position of the organisation has been stressed and it remains a focus of each Board meeting.

We thank all guest speakers and MCs for supporting our fundraising events, specifically the embracing motherhood luncheon and charity gala auction. The fundraising team, led by Renee Fallon have worked tirelessly towards raising much needed funds for Olivia's Place. During the 2018-2019 financial year Renee and her team have organised every fundraising event. The Board acknowledges Renee's enormous efforts and greatly appreciates all the hard work and hours she puts in for Olivia's Place. Her successes have greatly assisted the continued operations of Olivia's Place. The Board also has great appreciation for the warehouse team, including supporting businesses (Satin Edge, Simpson & Sons and The Colours Are Brighter) for their work with the move to the warehouse being a big undertaking. These efforts were recognised when we nominated the key Olivia's Place volunteer warehouse team members and businesses for the 2019 Premier's Volunteer Champions Awards.

The Board would further like to express their sincere thanks to the entire operational team, including the General Manager of Operations, all staff and volunteers. Without the tireless efforts of each of you, Olivia's Place would not be the much needed support that it is to our clients. We would like to acknowledge all of our supporters, financial and in-kind contributors as we also greatly appreciate your continued support. We look forward to what the future holds for Olivia's Place and our potential opportunities.

It takes a village.

Did you know?

At Olivia's Place, we work with both mums, dads and extended supportive family members



Our Board

Directors on our Board are passionate about Olivia's Place and proud to volunteer their time to provide governance for Olivia's Place and its services



PRESIDENT
Kylie Sharp
Commenced on Board:
September 2016



VICE-PRESIDENT
Jacinta Saxton
Commenced on Board:
October 2018



TREASURER
Andrew Miklosvary
Commenced on Board:
January 2017



SECRETARY
Kirsten Finger
Commenced on Board:
June 2016



DIRECTOR
Paul Fallon
Commenced on Board:
October 2018



DIRECTOR
Robyn Bayley
Commenced on Board:
September 2016



DIRECTOR
Dominic McInerney
Commenced on Board:
March 2019



DIRECTOR
Julian Finger
Commenced on Board:
June 2016



DIRECTOR
CJ Rovers
Commenced on Board:
June 2016

Board Tenure as of June 30 2019



0–1 Years
3 Directors



1–3 Years
3 Directors

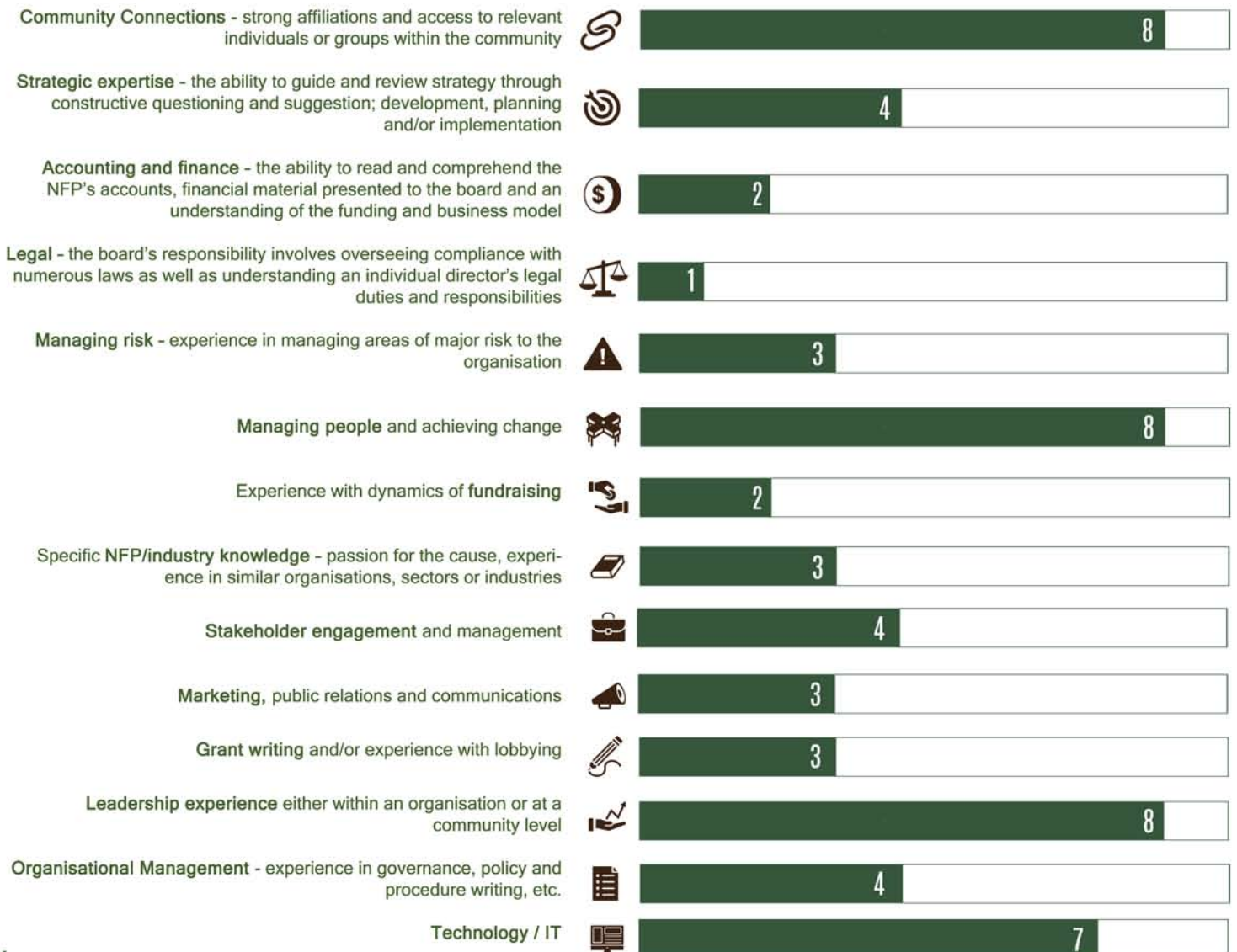


3+ Years
3 Directors



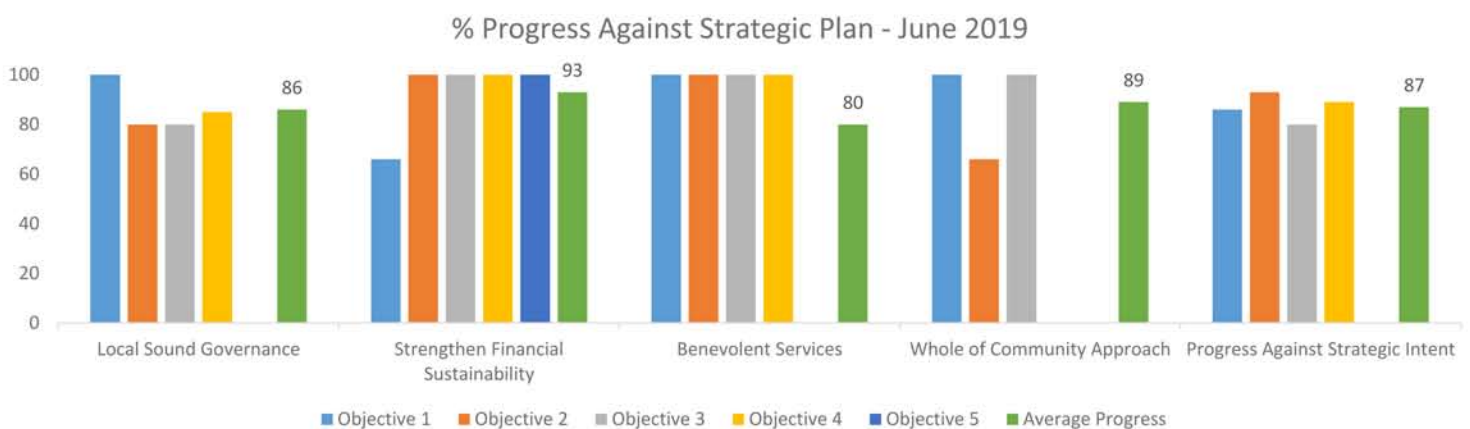
— Indicates female Board Director

Board Skills Matrix



2016-2019 Strategic Plan

Goal	We will achieve this by:	
Local, sound governance and management	<ol style="list-style-type: none"> 1. Establishing a local charitable entity and separate from founding organisation 2. Developing our strategy, policies and associated plans in order to deliver accessible, fit for purpose services that are responsive to the needs of the local community 3. Meeting the requirements for legislative, corporate and quality regulators 4. Investing in our team members to achieve best practice skillsets and promote a culture of learning and capability development 	86% ACHIEVED
Strengthen financial sustainability	<ol style="list-style-type: none"> 1. Maintaining existing funding diversification ratio 2. Continuing relationship development/advocacy with local, state and federal funding bodies 3. Implementing fee-for-service model and achieving corporate sponsorship for secondary 'community cohesion' activities 4. Becoming a local volunteer organisation of choice 5. Minimising material aid expenses 	93% ACHIEVED
Effective, accessible and sustainable services	<ol style="list-style-type: none"> 1. Seeking fit-for-purpose rental premises 2. Establishing systems to enable service provision availability during periods of planned and unplanned disruption 3. Refining referral and intake processes in line with clearly defined access pathways 4. Managing responsible service growth 5. Empowering new parents with the skills and confidence to care for their infants and themselves 	80% ACHIEVED
Community Cohesion - 'it takes a village'	<ol style="list-style-type: none"> 1. Recruiting and retain a vibrant and diversified volunteer team 2. Championing a culture of welcome for existing families and those new to the local community 3. Honouring motherhood, fatherhood and caregiving through collective gift-giving 	89% ACHIEVED



Overall progress achieved against all objectives is 87%



Treasurer's Report

Andrew Miklosvary

I am pleased to present, on behalf of the Board of Directors, the audited financial statements for the year ended 30 June 2019.

"An independent audit of the financial statements of the Association was conducted for the year ended 30 June 2019 and was completed in accordance with Australian Auditing Standards by Gippsland Accounting and Financial Services. The financial report gives a true and fair view of the Association's financial position and performance"

The Board of Directors remains committed to the sustainable operations of Olivia's Place and is extremely thankful to the local and wider community for its unwavering support.

GIPPSLAND
ACCOUNTING
AND FINANCIAL SERVICES



We have audited the Financial Statements, consisting of income and expenditure statements and associated schedules of the OLIVIA'S PLACE for the year ended 30 June 2019.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance as to whether the accounts are free of material misstatement.

Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial statements, and the evaluation of accounting policies and significant

accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, these financial statements are presented fairly in accordance with Australian Accounting Standards and other professional reporting requirements, so as to present a view of the entity which is consistent with our understanding of its financial position and the results of its operation.

In our opinion, the financial report of OLIVIA'S PLACE gives a true and fair view of the OLIVIA'S PLACE financial position as at 30 June 2019, and of its financial performance and its cash flows for the year then ended on that date and complies with Australian accounting standards to the extent described in the financial reports.

Finances

PROFIT & LOSS - Olivia's Place 1 July, 2018 to 30 June, 2019

INCOME

Donations	43,901
Farmers Markets	2,408
Fundraisers	83,207
Grants - Harcourts	5,768
Grants - DDCB Grant - 2019	13,138
Grants - Other	5,200
Grants - The Andrews Foundation - 2017	10,000
Grants - The Andrews Foundation - 2019 Rent	20,000
Hire Revenue	18
Interest Income	367
Total Income	184,007
GROSS PROFIT	184,007

LESS OPERATING EXPENSES

Advertising	374
Bank Fees	378
Consulting & Accounting	561
Equipment	7,118
Fundraiser Costs	28,020
General Expenses	1,128
Insurance	6,808
Interest Expense	99
Light, Power, Heating	3,910
Material Aid	9,933
Office Expenses	766
Postage	201
Printing & Stationery	2,397
Rent	32,023
Repairs & Maintenance	76
Subscriptions	308
Superannuation	9,323
Telephone & Internet	513
Training & Development	191
Volunteer Expenses	81
Wages & Salaries	98,341
Total Operating Expenses	202,549
NET PROFIT	(18,543)

ASSETS

Bank	
Charity Account	37,599.41
Debit Card Account	647.50
Non Tax-Deductible	12,293.46
Solvency Account	4,933.40
Total Bank	55,473.77
Current Assets	
Accounts Receivable	3,920.00
Petty Cash	397.85
Total Current Assets	4,317.85
TOTAL ASSETS	59,791.62

LIABILITIES

Current Liabilities	
Accounts Payable	(1,375.00)
GST	(5,718.92)
Historical Adjustment	10.00
PAYG Withholdings Payable	8,200.00
Rounding	0.07
Superannuation Payable	2,486.71
Wages Payable - Payroll	(35.00)
Total Current Liabilities	3,567.86
TOTAL LIABILITIES	3,567.86
Net Assets	56,223.76

EQUITY

Current Year Earnings	(18,542.68)
Retained Earnings	74,766.44
Total Equity	56,223.76

Grants Report

Our 2018/19 grants team has consisted of Kirsten Finger, Kylie Sharp, Terri Wilks and Jacinta Saxton. We have been fortunate to receive a supported subscription through The Grants Hub enabling us to research available philanthropic grants and plan our applications throughout the year. In the 2018-19 our team submitted a total of 22 applications for funding for grant amounts ranging between \$700 and \$112,000 with a 36% application success rate - 8 successful applications from the total number.

Grants that supported our Family Support Program included \$10,000 from Energy Australia, focusing on program delivery to families residing in the Latrobe Shire and \$700 from StreetSmart Australia towards supporting families experiencing or at risk of homelessness. We also received \$2,250 towards implementation of a client relationship management system from the Drouin Family Hotel, with the bulk of the work towards this project commencing at the start of the 2019/20 financial year.

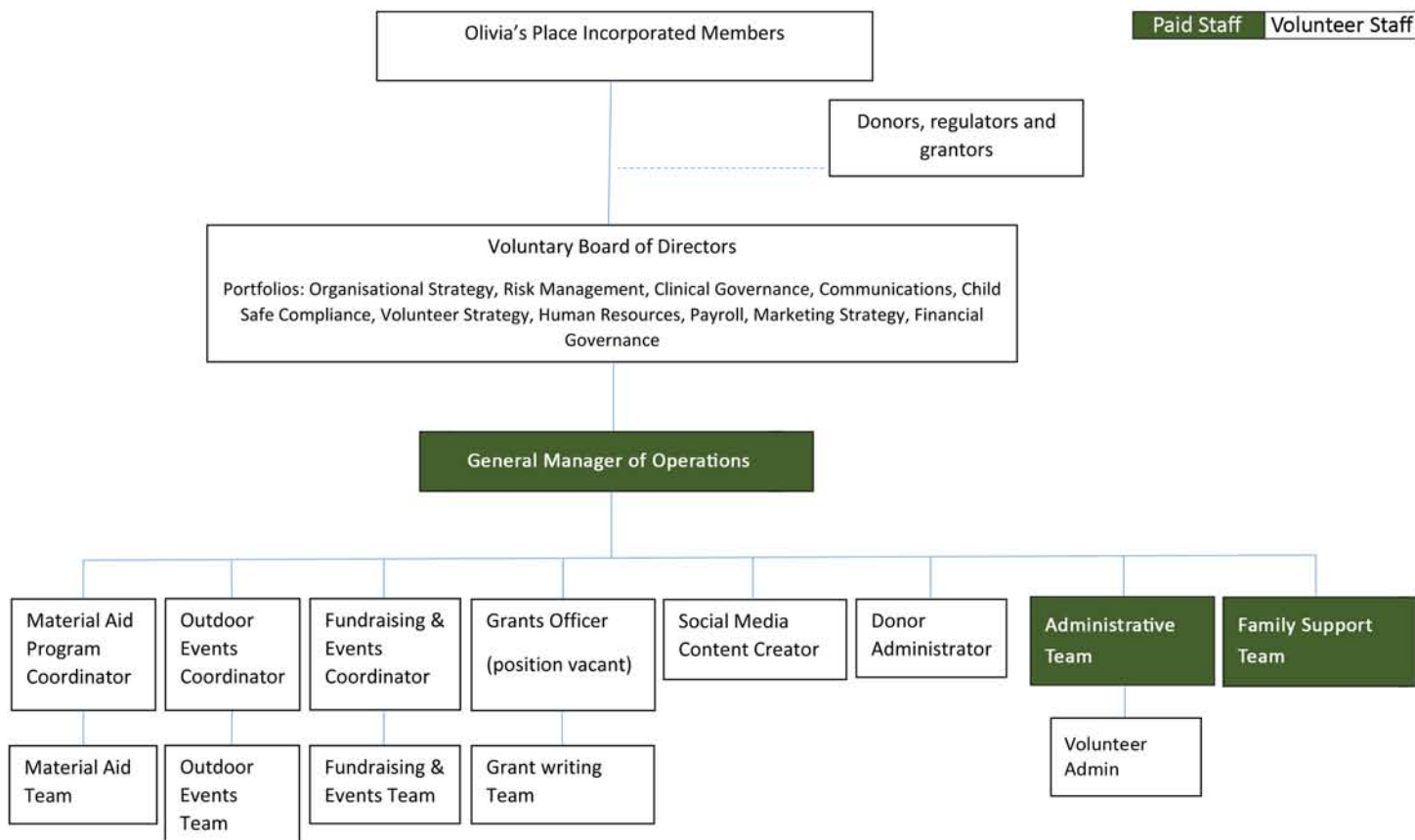
Grants received for our Material Aid Program included small community funding amounts from Garfield Community Shop and Warragul Country Club both of which assisted with the purchase of large nursery items such as cots and car restraints. First National Real Estate in Warragul submitted a successful application to the Advantage Community Foundation on our behalf, garnering \$1,500 towards the purchase of brand new baby items for Olivia's Place Baby Bundles. These bundles were later supplemented through a fundraising drive by Commonwealth Bank Agribusiness Warragul, whose team attended Olivia's Place and spent a few hours putting 50 bundles together for new mums.

Harcourt's Foundation awarded us just over \$5,000 to assist us with moving a significant amount of baby related goods from local businesses that had been housing them for us - including Burden's Warragul, String & Salt and KJT Transport into temporary storage sheds in Drouin.

Finally, for our Material Aid Program, our largest support this financial year was through The Andrews Foundation, funding a total of \$30,000 across two separate applications in the period. The first amount of \$10,00 supported the material aid area at our Queen Street premises, including more shelving and purchase of necessary items for families. We very rapidly outgrew this space and the second amount, \$20,000 received in December allowed us to open our second location at Normanby Street where we now have a dedicated warehouse space from which we now run our Material Aid Program. This is one of our most significant changes which has allowed us to rapidly grow with the demand in terms of space.

Grants and philanthropy are an important part of our ability to diversify funding sources, something which helps offer stability for Olivia's Place and our services. In addition to the philanthropic focus, we have continued to explore Government funding opportunities and remain hopeful of a future opportunity.

Organisational Structure



General Manager's Report

Kirsten Finger

2018-19 has been a year of growth, both personally and for Olivia's Place. The focus of the last 12 months has been to put work into formalising and documenting many of our existing processes as well as identifying and implementing systems to support communication, more efficient workflows, and improved ongoing documentation and tracking.

Early in the financial year we requested a voluntary Occupational Health & Safety Audit to help us assess what improvements were required in our spaces, as well as assess for any gaps. This resulted in some significant improvements within the team for safety, processes and communication opportunities and gave us a clear action plan to progress against. We found the process very supportive and would encourage others who may be thinking of undertaking one to do so. Leading up to the start of 2019 we formalised a 12 month fundraising plan, this being possible thanks to having a long term volunteer fundraising coordinator (Renee Fallon) with a clear vision and appropriate skillset to implement it.

Technology has become increasingly important in the past 12 months. The increase in workload for our team has resulted in the need to find ways to expedite communications, centralise information and improve overall efficiency. We have been very fortunate to have ongoing support from DCSI as our internet and telecommunications provider, which is now complemented by support from Biz-IT as our tech experts. Viatek continues to provide all of our printing needs at Queen St and Smith McCarthy Wilson donated a multifunction print machine when they received their replacement model. One of our biggest changes in this financial year has been introducing the use of G-Suite, a Google based file and email management system which we have been able to access free of charge thanks to their NFP support. This has been a big change and learning curve for many in our team and we are still learning about all that it can do for us, but the benefits have been fantastic. In March 2019 we were successful in our application to the Drouin & District Community Bank for assistance with funding to begin using Salesforce - a client relationship management system.

We have access to Salesforce free of charge, through their NFP support, but we are limited by the 'off-the-shelf' package not suiting our workflows. Thanks to this grant we will be contracting some specialist staff from St Kilda Mums to assist with customising and implementing Salesforce as well as training our team in these skills in the next financial year.

One of the greatest needs for us to address in this financial year was the space issues related to the material aid program. Over 2018 the downstairs area of our Queen St office became increasingly difficult to work in and manage the multitude of material items. In December, 2018 we were fortunate to receive funding through The Andrews Foundation to establish a warehouse on a separate site in Normanby St Warragul from which to manage donations and deliver our Material Aid Program. We moved into Normanby St in January 2019 and while it was chosen for its ability

to be functional for us immediately on moving in, without fit-out (meaning little to no perceptible interruption to our program delivery), the home is temporary, with development plans in 2020 meaning that we will need to seek further funding and another new location.



New Warehouse in Normanby St

Our Material Aid Program continues to have a significantly positive environmental impact, reducing waste going into landfill by rehoming preloved goods. A proportion of the donations we receive require repair or replacement parts to be usable and we love being able to prevent these items from going to waste by giving them a new lease on life. We are implementing many waste-reduction strategies at both Olivia's Place sites as well, with thanks to advice from Lynne Dexter from Trafalgar Transfer Station. We look forward to continuing to improve this further in the next financial year.



In the Satin Edge Photography studio

Satin Edge Photography provided a great marketing opportunity for Olivia's Place in this financial year, approaching us to provide videography for impact messaging to our community as well as donating 5% of all newborn packages back to Olivia's Place throughout the year. Welcoming Dominic McInerney to our Board in March 2019 has strengthened our marketing knowledge as an organisation. One of his first independently led tasks was to redevelop our website which now provides a cleaner more user-friendly experience. We are also very grateful to the Warragul Drouin Gazette for their support of sharing our message through advertising.

Some of our team attended a free cultural perspective workshop delivered by the Gippsland Primary Health Network in 2018, which has led to improved awareness of some aspects of cultural sensitivity around supporting those families who identify as Aboriginal or Torres Strait Islander.

One of the improvements made was to purchase (through dedicated fundraising) an artwork by local Aboriginal elder Aunty Helen Treadgold, which is proudly displayed at our Queen St premises. The artwork serves as a welcoming image for Aboriginal families visiting our Centre as well as perfectly capturing the essence of what we are offering as a service. The artwork is titled 'Helping Hands' and depicts different coloured hands representing different aspects of family and community that work together in support of the family who are shown in the centre of the painting.



'Helping Hands' by Aunty Helen Treadgold

Whilst we haven't succeeded in securing funding for our parenting preparation education program, we have continued to provide this in a one-on-one (or one-on-two with both parents) capacity by private appointment in our Family Support Program.

Staff and team support have also taken priority in this financial year in many different ways. The Family Support Team have welcomed access to formal clinical supervision with local psychologist Erin Dolan and we thank her for her support. We've had a focus on improving volunteer team members processes of support and recognition through development of a formal Volunteer Handbook and introduction of 'Years of Service' pins which recognise key milestones throughout a volunteer's longer term commitment to Olivia's Place.

These were presented for the first time at our annual end of year volunteer thank you event held in 2018 at The Crazy Cow. Read more in our Volunteer Report about the other special service pin, the Lorraine Bradford pin, established after the very sad loss of our much loved team member in November 2018 after a brief return of her cancer.



Celebrate Baw Baw 'Community Contribution'

We were proud to nominate our team for the inaugural Celebrate Baw Baw 2019 Awards in the category of Community Contribution and very humbled to be named the winner in March. The category finalists showcased the dedication to the community of our local charitable organisations and we were proud to stand alongside Baw Baw Combined Churches Food Relief, Frankies Community Kitchen, Warragul Community House and The Crazy Cow Activity Centre as finalists.

Low-cost suitable professional development opportunities have been sourced where possible and I was very fortunate to be awarded the Methmac Communications Step Up Award, resulting in attendance at a number of valuable workshops in addition to a one-on-one coaching session with Leah Mether. My leadership skills and focuses have also benefited greatly from individual coaching sessions with local business leader Craig Debnam and I am grateful for his time and effort in taking me under his wing.

On a personal note, I took a period of leave to go away with my husband and our four children in our caravan for several weeks in early 2019, travelling the East Coast of Australia. Whilst away, the team continued to flourish and successful deliver services under the competent guidance of CJ Rovers and support of her by the Board of Directors. I am very grateful to the whole team for their ability to successfully work together to deliver services for Gippsland families. Thanks also to the community around us, our village, who make this continually possible.

53% of the women we supported this financial year were impacted by mental health issues

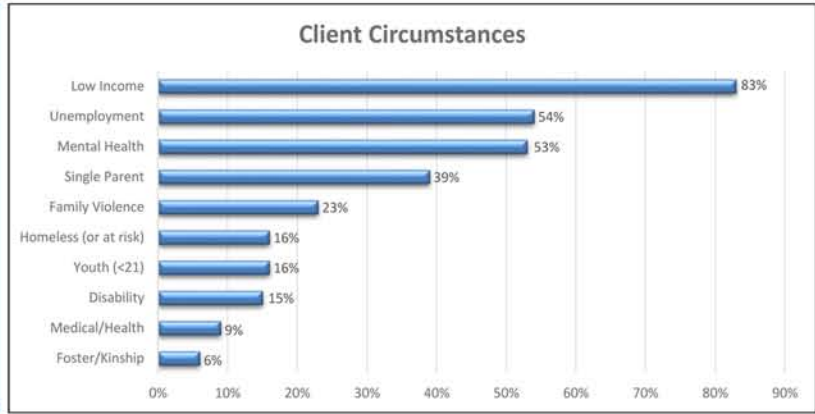
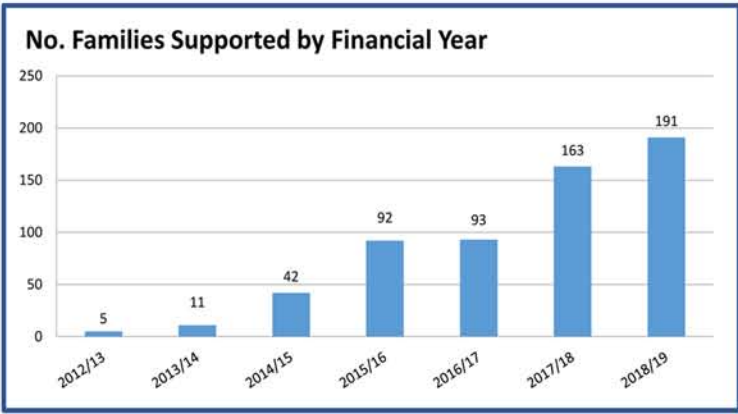
Women can start experiencing mental health problems like anxiety and depression during pregnancy*

Stressful situations during pregnancy (like financial strain, feeling isolated or relationship issues) can increase a woman's risk for developing mental health problems*

Lack of access to practical and emotional support during pregnancy can increase a woman's risk for developing mental health problems*

Our Family Support Program screens women dynamically for symptoms that could indicate increasing risk throughout their pregnancy and early parenting period, referring them for more intensive support when indicated

Providing access to emotional support, material aid and other services helps to reduce the risk for perinatal mental health adversities



Family Support Program Report

CJ Rovers - Senior Family Support Worker

The Family Support Team has experienced yet another busy year at Olivia's Place. This financial year has seen us support 191 families, 28% of whom reside in the Baw Baw Shire, 63% in the Latrobe Shire and the remaining 9% from Bass Coast, Cardinia, Casey, East Gippsland, Greater Dandenong, Monash, South Gippsland and Wellington Shires.

Referrals have continued to come in from agencies including Healthy Mothers Healthy Babies - a Latrobe Community Health Service program, and a strong relationship has formed with program worker Debra Dorling. The Koori Maternity Services program run by Central Gippsland Aboriginal Health Services also continue referring families for support through Olivia's Place, with referrals from Aboriginal services making up 30% of our service referrals. 24% of the families we support identify as Aboriginal

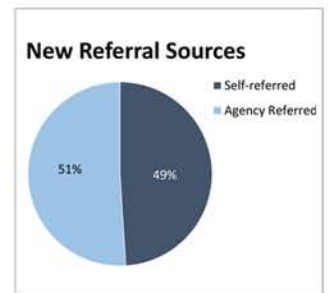
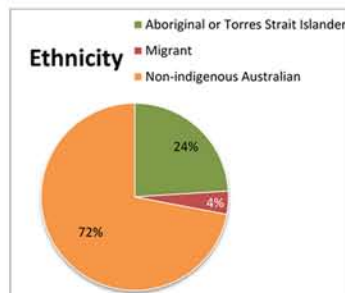
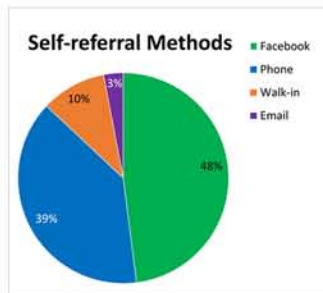
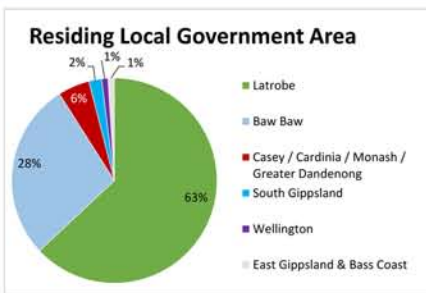
or Torres Strait Islander. Multiple other agencies refer across Gippsland agencies including hospitals in Warragul, Wonthaggi and Traralgon, Department of Health & Human Services, Quantum Support Services, and Anglicare (to name a few). While many of these agencies initially refer their families to Olivia's Place for an identified material aid need, the regular social contact and monitoring by our Family Support Team is reported by clients to have a great impact on their sense of wellbeing and this is reiterated by agency feedback.

Self-referrals have made up 49% of all the families supported in the 2018/19 year. These families have engaged with Olivia's Place for reasons of financial hardship, perinatal and other mental health concerns, pregnancy loss, youth, and social isolation - the lack of their own organic village - which we know makes a world of difference when welcoming a

new baby. Some clients have even stated that they felt like nobody ever cared about them before they engaged with our Family Support Team. This is why we do what we do.

CJ Rovers, our senior Family Support Worker, has been in this role for 5 years now and continues to build strong relationships with her clients to ensure they receive appropriate support and resources to flourish. She is passionate about her work with families and is currently undertaking a Master's Degree in Counselling to further enhance her Family Support skillset.

Pam Villalobos, who joined the Family Support team in October 2017, has flourished in her role at Olivia's Place and has taken on the bulk of the Family Support hours in the 2018/19 year. Pam is due to welcome her fourth child in August 2019.



Did you know?

In the 2018-19 Financial Year we received 125 new referrals
51% of these were from funded agencies
The top three referring agencies were:

HMHB - 39% Indigenous Services - 30% DHHS - 8%

Making a Real Difference to Families

One experience as shared by former client Meg Laidlaw

"My story started when those two little red lines showed on a test. Positive. Pregnant again, with an 18 month old in tow. I had all the emotions one would have with finding out they were pregnant - excitement, fear, joy, dread... I started to question everything. I had no family surrounding me with joy. I had no friends who cared. I had a partner who I thought loved me with all of his might, but I was wrong.

I was eight weeks pregnant when something drew me to the doors of Olivia's Place. I'm not sure whether it was the easy access for nappy change, or an open day, but I was there. I told them of my pregnancy and my young child, and from that moment I became part of the village. This was the day my life changed.

I had so many complications in my pregnancy. At twelve weeks, a combined screening showed that my baby was high risk for Down Syndrome and that I was at risk of premature labour. Hyperemesis Gravidum (HG) consumed my life and depression seeped in. I became a regular at the emergency department.

I started to hate my life and at times considered ending it, wanting to end my pregnancy and leave my 18 month old behind. I was in a domestic violence relationship. I was trapped, alone, scared and vulnerable. This is where I owe a debt to CJ, Kirsten, and the team of Olivia's Place. Without the huge amount of support from these wonderful women I wouldn't be here today to share my story. They took time out of their day to sit with me, talk to me, and remind me that they were there no matter what.

Eventually my HG left but it was followed by pelvic instability. Again, CJ, Kirsten, and a wonderful donor, meant that I was able to get a pelvic brace to alleviate my pain. My pregnancy continued and, with my mental health now improving, I began instead to stress about things that my baby needed. Did I need clothes to wear for myself? Where was my baby going to sleep? How could I keep him warm? These questions were all answered by Olivia's Place - "We and our village are here for you". I knew that at any moment all I had to do was message them and they would ease my worries. Simply, Olivia's Place answered

every single question and doubt with: "we are here for you and your baby. It takes a village to raise a baby, and we are your village."

Things didn't go smoothly. At two weeks old, something horrific happened to me and my baby. We were subjected to physical violence from his father. I became pregnant again when he was six months old and was also looking after my two-and-a-half year old. I battled with domestic violence for many months more. I confided in the women at Olivia's Place and I turned my life around. I was able to say 'no more' with support provided from Olivia's Place.

I now have three beautiful, wonderful little boys. I am studying to become a nurse and hopefully a midwife. I want to help women who have been in the same predicament I have been in. I have become a regular donor to Olivia's Place and will try to support them in any way possible. Without Olivia's Place, there is no village. Without that village, there would be no me. I want others to know that it's okay to ask for help."



23% of the women we supported this financial year were impacted by family violence

Women are at an increased risk of experiencing violence from an intimate partner during pregnancy*

If family violence is already present, it is likely to increase in severity during pregnancy*

Young women, aged 18-24 years, are more likely to experience domestic and family violence during pregnancy*

The long-term effects of exposure to domestic and family violence in utero are just emerging*

Family violence does not discriminate against social class

Providing a woman with essentials for her infant helps to give her a means to be safe





Material Aid Program Report

Pamela Wernert - Volunteer Warehouse Manager

The Material Aid Program provided by Olivia's Place has continued to grow this year. \$72,136 in value of material aid (a total of 210 distributions of 1,477 individual items) was provided to many of the 191 families supported through our Family Support Program. Whilst this figure is lower compared with the previous year, the number of larger nursery items has increased which signifies a higher level of community contribution as well as a higher workload for our team in cleaning, preparing, repairing and safety checking these goods to ensure compliance with mandatory Australian safety standards, where applicable.

Sadly in November last year we lost one of our main material aid volunteers, Lorraine Bradford to cancer. Lorraine was such a big part of our team and developed and implemented a categorising system for our prams and car seats. Her wealth of knowledge on pram fixing and sewing skills among many other areas of expertise and the warm friendly lady that she was continues to be greatly missed. As a great village does, we have been able to come together as a team and support each other and honour Lorraine's work in a lasting way as outlined in our Volunteer Report.

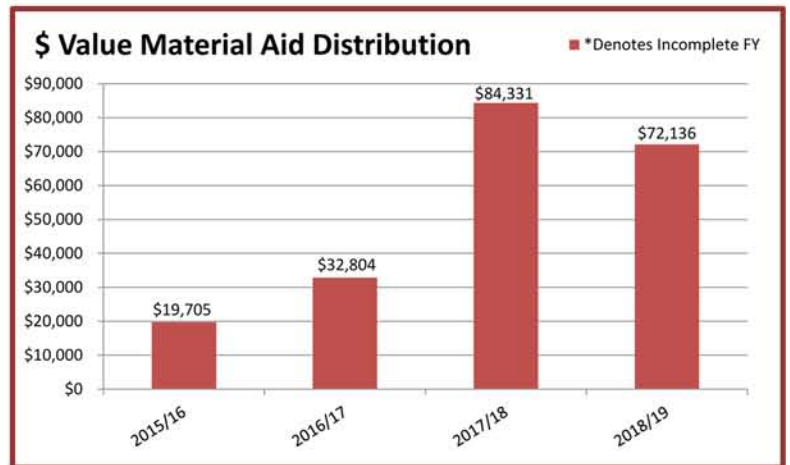
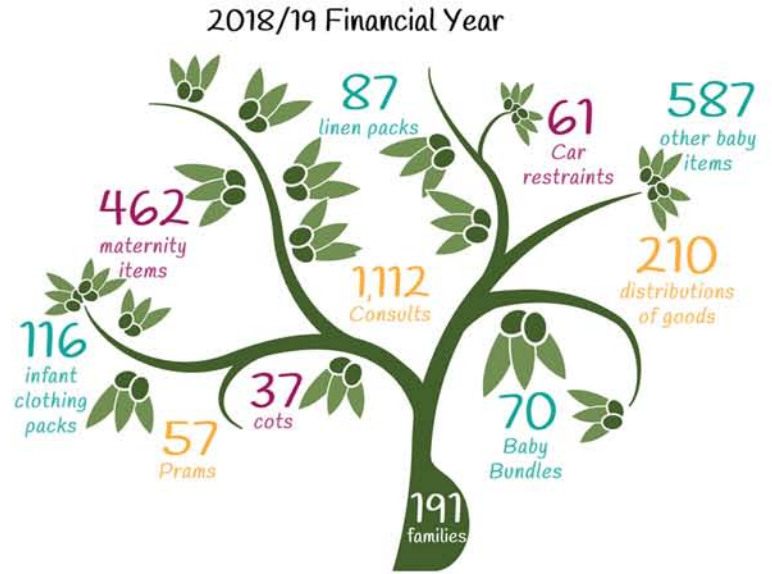


Max Scott - Cot Repairer



Chemist Discount Centre

The beginning of 2019 was an exciting time for the team as we acquired a lease on a warehouse in Normanby Street, Warragul from where the Material Aid Program now runs. The extra space has been invaluable as the need for our support continues to grow. The Material Aid Program continues to be supported by so many people/businesses within our community. To name just a few of our more regular co-contributors - Max Scott from Drouin Rotary (gives new life to tired cots); Lynne Dexter from Trafalgar transfer station (collects our recycling and provides waste reduction and recycling advice); and Chemist Discount Centre in Warragul along Priceline Pharmacy in Warragul both acting as out of hours collection points for Olivia's Place, individuals in Traralgon, Leongatha and other Gippsland towns who have joined our team to act as local collection points, plus many more.



Volunteer Lorraine would've loved the pram area in our new warehouse

Making a Real Difference to Services

Deb Dorling - Healthy Mothers Healthy Babies Nurse and sole worker in the program run through Latrobe Community Health Services

"Healthy Mothers Healthy Babies (HMHB) has been operating in the Latrobe Valley since Aug 2017. I have been sending referrals to Olivia's Place since the end of Aug 2017 and I truly feel like the team at Olivia's Place are my work colleagues. The staff and volunteers at Olivia's Place make you feel so welcome and I sometimes forget that I am down there to do a job and that I am not just visiting friends.

The clients in the HMHB program are some of the most vulnerable members of our greater community and for them to have Olivia's Place and its staff to support them and assist them through their pregnancies is so good. Olivia's Place is a safe place for these Mums to 'visit' - either in person or by visiting the Facebook page and having conversations with the staff over messenger. The fact that the clients can contact Olivia's Place out of business hours is great - clients don't have to wait until the next day to ring or send a message-they can send a message when the question first comes to them.



Deb Dorling - HMHB Worker & referrer to Olivia's Place

The drive back to the Latrobe Valley with a client that has just been to Olivia's Place is the best - clients are often very chatty saying how amazing the place is and how they can't

believe that such a service exists and how they can't believe that such a service exists and how lucky they are that such a service does exist. I have even had clients say that they want to work at Olivia's Place as a volunteer. If a branch of Olivia's Place ever opens in the Latrobe Valley you will not have to try hard to get volunteers.

Often through the length of a pregnancy I see an increase in the client's confidence and positivity and this is because of the work of Olivia's Place. The HMHB clients go from being worried and stressed about how they are going to get the necessary items required for their new baby to be welcomed into a safe living environment. Because of the generosity of the Olivia's Place village more babies are having a better start in life and this will set them up for a better future.

On behalf of the HMHB clients of the Latrobe Valley I thank you all sincerely for the outstanding service that is Olivia's Place."



Deb's van loaded up with nursery items for families in the Latrobe Shire

The First 1000 days (from conception to age 2) provides the greatest opportunity to give children the best start in life.

How well or how poorly mothers and children are nourished and cared for during this time has a profound impact on a child's ability to grow, learn and thrive*

The first 1,000 days are when a child's brain begins to grow and develop and when the foundations for their lifelong health are built*

Disadvantage can be passed down through the generations at a cellular level. Our biology changes in response to stress, poverty and other prolonged adverse experiences*

In addition to loving caregivers, children need safe communities*

Olivia's Place works with families through all stages of pregnancy and into early parenting. We also work with the communities around them, increasing awareness, advocating for and building systemic levels of support

Why Natalie Thorne donates to Olivia's Place

"Late last year I supported Olivia's Place by sponsoring their tent at one of the Warragul Farmers Markets. This year, I thought I'd give them some reassurance by setting up a regular donation each week. Compared to the coffees I buy each week at work, the \$10 is a small amount. I consider myself to be in a comfortable position - we have two incomes - we are all healthy. We do volunteer and donate to other causes including my own start up not-for-profit this year (Littleseeds

Bush Playgroup). So I do think about who I give to. I remember how challenging and vulnerable I felt when I had my babies - so that's why I'm supporting this awesome local organisation doing great things right here in Warragul.

Please consider doing the same! If 100 of us donated just \$10 a week that would be a massive boost to Olivia's Place."



Natalie Thorne, Ellinbank



Community Projects

The close of 2018 brought with it a close to our provision of baby change and feeding facilities at the Warragul Farmers Market as they move towards other plans. The new year brought a new partnership with the Rotary Club of Drouin, providing baby change and feeding facilities to their monthly Drouin Rotary Market. Local businesses continue to support this service provision each month in conjunction with the market organisers.

A few years ago we launched a 'Family Friendly Shops' initiative within the Baw Baw Shire, with several local

businesses in our local towns opening their doors, obligation-free, to provide much needed family friendly facilities to parents shopping in town. Facilities such as a baby change area, toilet for little ones or a comfortable feeding space have been difficult to provide in the absence of a large department store, but that hasn't stopped our local business community getting behind this innovative opportunity to provide these appreciated facilities in our local shopping precincts.

We have been working behind the scenes with Baw Baw Shire Council for a while now, with the aim to bring this

project to a larger life and profile - expanding the culture of family welcome within Baw Baw. We are excited to see the formal launch of this joint initiative, retaining not only the original purpose of the project (family friendly change, feeding and toilet facilities), but also broadening the application of it to include information access, play areas and other great offerings that welcome families into our area. We have loved working alongside Baw Baw Shire Council on this project and we look forward to seeing many more businesses come on board.



Fundraising Report

Renee Fallon - Volunteer Fundraising Coordinator

Renee Fallon joined our team as a permanent volunteer fundraising coordinator after our 2017 Fundraising Dinner & Auction. We are so fortunate to have had her commitment and experience at the helm of our fundraising teams in the 2018-19 fiscal year. Renee's previous experience was as the Victorian Coordinator with Pregnancy Loss Australia which included many fundraising tasks. We thank Renee for putting together the following fundraising report.

On Saturday 8th September 2018, we held our annual dinner and auction at the Warragul Country Club, joined by MC, Aaron Chilcott from Gippsland's Hit FM. The event celebrated 'Superhero Dads', with a local dad, Rein Janssen as a guest speaker sharing his journey of fatherhood. The 138 guests in attendance enjoyed live music from The Valley Runners and helped us to raise just over \$40,000 from ticket sales, silent auctions, raffles and games plus an incredible live auction with Paul Phillips from SEJ Livestock. Event corporate partnership and donations from local business proved crucial to the success of the event as well.



The beginning of 2019 was a busy one in events for Olivia's Place. On Saturday 9th and Sunday 10th February some of our amazing volunteers ran a 2-day sausage sizzle at Chalkies Basketball Tournament, raising over \$1,500.

our new Warehouse on Normanby St in Warragul. We invited the community to take a tour of our warehouse and find out more about the services of Olivia's Place. With a sausage sizzle courtesy of Warragul Rotary, jumping castle from Hops Jumping Castles, Animals of Oz and pre-loved market alongside live music from Acoustic Reprise, it was a wonderful day out for Olivia's Place and the community helping us raise just over \$1,000.



Kieran, Rick, Andrew & Mark from the Warragul Drouin Gazette - Super Dads

On Saturday 23rd March we held our second Mother's Day Luncheon, this year at Lardner Park, joined by MC - Phoebe Hicks from Faces of Gippsland. The event celebrated 'embracing motherhood', with special guest speaker Cr. Jessica O'Donnell, and then Labour Candidate for Monash, sharing her journey with the 90 guests in attendance. Attendees were pampered with shoulder massages, food, a glass of wine and a mini-market accompanied by live music from The Dahlia Duo with over \$3,000 raised.

In late 2018 we began working on building commitment through our regular donor program. The first step to this was ensuring we have opportunities to keep our donors informed of the impact of their donation on the support delivered to Gippsland families as well as thank them for making this commitment. Regular donors receive, by email, a quarterly impact report outlining our support and program achievements for the previous quarter. This always also includes a client testimonial and a donor testimonial along with information about important updates and changes. Our goal is to build to 500 regular (monthly) donors to Olivia's Place and whilst we have a long way to go, we had grown to over 30 by the end of the financial year.

In December, Loan Market Benjamin Dennis purchased a 'Donation Tap Point' machine which was located briefly at McDonald's Warragul before moving to its longer term home on the counter at Frankie's Cafe. This offers people in the community an opportunity to make a donation by tapping their credit/debit card and brings a small amount of funds in each week. Drouin Family Hotel has also hosted baby bottles for coin and cash donations throughout the year, with several hundred dollars received from these bottles.




In March we held our first 'Bushies Bakery' Hot Cross Bun Fundraiser. An incredible 1,552 packs of hot cross buns were ordered (over 6000 hot cross buns!) raising just over \$3,000 for Olivia's Place.

Leading up to the close of the financial year we ran, for the first time, our Lighthouse Appeal. The focus of this appeal was to encourage the community to reflect on a time when they were navigating the rough waters of early parenting and remember who reached out to them to shine a light to calmer waters. The appeal brought a great response on social media with many sharing of times when assistance with breastfeeding, sleep, housework or general caring helped calm the rough waters they were experiencing at the time. As people considered these moments, we reminded them that this calming support is what Olivia's Place is doing for Gippsland families and to choose to make a donation to support our work in aid of continuing to be a lighthouse for our families. We look forward to running this appeal again in 2020.



Xavier (Frankies) & Benjamin Dennis with Kirsten

After the initial date was affected by the toll that the Bunyip bushfires took on our community, we held an Open Day on April 6th and incorporated a community pre-loved 'Baby & Children's Market' at



**Olivia's Place has no recurrent funding.
To keep supporting Gippsland families,
we need your help.**

Spread the word - tell others about us

Donate your baby goods - help a new family have the freedom to get out of the house by donating your pram, or donate your cot to give a new baby a safe place to sleep

Participate in our fundraising events or hold one for us

Become a Patron Partner (if you're a business) - this is vital to building our financial sustainability

Donate money regularly - as much or as little as you can, each month all year long. This will make the world of difference to families in Gippsland - we'll keep you up-to-date quarterly with an email to tell you how your money is helping deliver much needed services

Volunteer Report

We have seen a swell in the number of volunteers with Olivia's Place over the past 12 months, albeit there is always room for more growth and we certainly need more support. Several of the new volunteers have jumped in with two feet first and been significant contributors in the short time since they joined and we are very grateful.

Volunteering is such a vital component of the success of Olivia's Place and the services we deliver to families. Just shy of 4,000 hours of volunteering went into assisting Olivia's Place to serve our community. This includes volunteers within our outdoor events and fundraising teams, material aid (warehouse team), family support team, community projects and our Board of Directors. There are multiple opportunities existing to join any of these teams but also to offer volunteering of vital professional services needed to strengthen our organisation.

At Olivia's Place we are a village for each other, as well as our community and the families we support. Last year after our annual fundraising auction we lost a team member to cancer after a very brief return of her illness. At the time of her death, she was still seeking treatment and hopeful of some more time with her family and friends. Lorraine Bradford died in early November and left

her husband and two boys to mourn her loss.

We are a close knit family and we have all felt the loss. There are so many facets to losing a member of a team and losing Lorraine was a significant and new experience to navigate both as a team, as a friend, for Kirsten as a leader of the team and as a contact point for Lorraine's family.

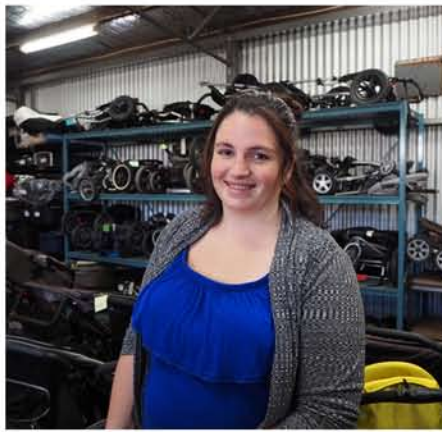
It was important to us to commemorate Lorraine's contribution to Olivia's Place and in the weeks following her death we chose to recognise her memory in an ongoing way. During Lorraine's time volunteering with us, coming in often twice per week, she contributed around 300 hours of her time in supporting Gippsland families and she continued doing so right up until about a week before her death. Olivia's Place recognises years of service of our volunteers at key milestones with presentation of a service pin.

In December, 2018 we were joined at our end of year celebrations by Lorraine's husband, Kevin, her children and her sister, Maria, where we presented three Lorraine Bradford pins to volunteers who had contributed 300 hours of service. These pins will be a lasting legacy for Lorraine that is valued by those who worked with her closely. A friend of Lorraine's (Anna) has joined the team earlier this year in order to earn the pin that is commemorating Lorraine's dedication to Olivia's Place.

All of our volunteers play an important role in the support of Gippsland families and we value each and every one of them and their dedication to the philosophy that it takes a village to raise a family, for all of our client families but also for each other.



Lorraine Bradford dedicated 300 hours over 3 years



VOLUNTEER HANDBOOK

Team Member Anniversaries

Congratulations to the following team members on reaching these anniversaries in the 2018-19 financial year. Years of service pins will be awarded to those who have reached 1, 3, 5 and 7 years

1	Pamela Villalobos
	Jacinta Saxton
	Mariam Wahid
	Pamela Wernert
	Rebecca Harris
2	Kylie Sharp
	Melissa Harrex
	Renee Fallon
	Dave Cann
	Carmel Riley
	Andrew Miklosvary
	Hina Wahid
	Grace Smith
	Deirdre Crawley
	3
Lorraine Bradford	
Marcia Boulton	
Amy Wishart	
Julian Finger	
4	Kristy Bateman
	Robyn Bayley
5	Angie Ashman
	CJ Rovers
6	Linnea Norton
7	Patsy Heffernan
	Kirsten Finger

2019 NOMINATION

Premier's Volunteer Champion Awards
Warehouse moving team: (Katelyn Bjorksten, Deirdre Crawley, Pam Wernert, Robyn Bayley, Patsy Heffernan, Grace Smith, Adam Simpson (Simpson & Sons), Jeremy Chaffer & Leonie Grbic (Satin Edge Photography), Michelle Cann (The Colours Are Brighter))



2019 WINNER

Celebrate Baw Baw Awards
Community Contribution

2019 FINALIST

Gippsland Business Awards
Health & Wellbeing

2019 SEMI-FINALIST

Victorian Regional Achievement Awards
Community Group of the Year

2018/19 Lorraine Bradford Pin Recipients

Deirdre Crawley
Grace Smith

Kylie Sharp
Renee Fallon



Meet some of our Volunteers

Tegan Vincent



My name is Tegan and my family is made up of myself, my husband and our 3 children, who are 6, 4 and 3 months. I joined Olivia's Place in 2018 to help with the Auction and have been helping out where I can, since. What I love about Olivia's Place is how committed everyone is to helping out local families. Decisions are made based on the best outcome for the families we support and a common theme is 'how can we do more?'. Plus, from a volunteering perspective, it is very welcoming and an enjoyable team to be a part of. The best part of parenting is watching your children grow and develop, seeing how proud they are when they learn to walk, talk, read and so on, is infectious; there is nothing better.

Our volunteers bring with them passion, commitment, new ideas, and a variety of skills building on the support we offer families during pregnancy and the first year of a child's life. Volunteers help out with Outdoor Events, Fundraising, Material Aid, Administration and on our Board.

Robyn Bayley



I have been a volunteer member of the Olivia's Place team for over 4 years and continue to be amazed at the generosity and number of hours our volunteers contribute to the team, all working towards our vision of supported parents, thriving children and connected families.

Volunteers are the backbone of Olivia's Place and we would not function without them. Come and join us!

Andrew Miklosvary



Hi my name is Andrew Miklosvary and I am the proud dad of two gorgeous girls Lucy (5) and Winnie (2). I became involved in Olivia's Place after witnessing the fantastic work Kirsten Finger was achieving in the community with young families, coupled with my desire to help others. I was appointed to the board as Treasurer where I help navigate the financial responsibilities of the organisation while providing transparency. I am proud to be a part of this organisation and the ongoing support it provides to individuals and families in need.

Katelyn Bjorksten



My name's Katelyn Bjorksten. I have a 2 year old son, Lucas. I started volunteering at Olivia's Place when I started to realise my postnatal depression was getting quite bad from sitting at home all the time and feeling alone. Getting out of the house and knowing I've been able to help others has helped me a lot both physically and mentally.

What I love about Olivia's Place the most is the way we are helping families who may not be able to afford the necessities around having a baby.

Olivia's Place is important because it fills such a gap in the community because some people struggle with the things they need during pregnancy and parenthood. Whereas they can come to Olivia's Place for non-judgmental support and know that their baby will be safe and parents can get all the support they need.

Patsy Heffernan



I have been a volunteer for Olivia's Place since it started, because I care about young families. I am part of Olivia's Place because I want to do something to help ease the burden of pressure that so many new parents experience. I am a retired Primary School Teacher. I have five children, eight grandchildren, and four great grandchildren. I am also an accredited teacher of Natural Family Planning.

Rebecca Harris



I am Rebecca. My journey into parenthood was a wonderful and supported experience, I have two smart and sassy daughters (4 & 8) and a very hands on and supportive husband.

I realise how fortunate and blessed I am in this life, and that everyone's journey isn't so easy, that's why I became involved with Olivia's Place.

The role I play isn't a huge one, and hopefully in the near future as life changes pace, I can assist even more.

I act as a drop off point in the Latrobe Valley (Traralgon based), where people can donate their goods at my home and I will either relay them directly to Olivia's Place or another wonderful volunteer will collect them and take them there.

I am proud to tell people about volunteering at Olivia's Place and love spreading the word of the incredible, selfless work they do, right here in our local Gippsland communities.

Anna Fahey



I started volunteering at Olivia's Place earlier this year and I have found it to be extremely rewarding. All the staff and volunteers are friendly and very passionate about what they do. I get a sense of satisfaction that I am helping and contributing to a need. My main reason for volunteering at Olivia's Place is to continue

my dear friend Lorraine's passion. Lorraine volunteered at Olivia's Place for over 300 hours and it gave her a sense of friendship and distracted from the cancer that eventually took her life. I hope to continue and eventually get my 300 hours. Olivia's Place is a wonderful organisation and I am proud to be a part of it.

Dominic McInerney



Hi, my name is Dom. I've been really lucky in my life. That's not something I've earned or deserved. It's a gift, and I think it obliges me to make a contribution for those in the community who haven't had such good fortune.

I think the way a community cares for children is a marker of its strength. That's why Olivia's Place is so important; it's an organisation that promotes a model of shared responsibility for caring for vulnerable children and families.

Even at the best of times, parenting can still be challenging and emotionally draining. For those that might be struggling, it's important they have somewhere they can turn for support.

Since I joined Olivia's Place in April, I've been impressed by the level of energy and purpose from everyone in the organisation, and I'm proud to be able to contribute in some small way.

Deirdre Crawley



Hello, I'm Deirdre. I worked in the Health industry for many years, and saw many families struggling in a variety of ways. Also as a sole parent, I enjoyed many benefits of a wider community, when personal supports were limited.

So, as I approached retirement, I was attracted to Olivia's place for the Vision and Mission they described. Now, I am nearing my 3rd year as a Volunteer, and am pleased to have contributed in a number of areas within the Organisation.

I am enjoying the benefit of contributing to the support of other young families, which I see as worthwhile. I have also met some terrific like-minded people, which creates a great workplace.

"It takes a community", not just for young families, but for all of us, at each life stage. Thank you

From the bottom of our hearts, thank you

- A Grateful Heart Photography
 A Little Beauty at Lissy's
 A Midday in May
 A1 Asphalting
 Aaron Chilcott
 Acoustic Reprise
 Action 4WD
 Adventure Park Geelong
 Alice Woolven
 Alison Brooker
 Alzena
 Amaka Handmade Jewellery & Accessories
 Angelrock Baby
 Anon
 Aperloo's Bakery
 Artist Photographer
 Aussie Wool Comfort
 Bakers Delight Warragul
 Barbara Dann
 Baw Baw Food Hub
 Baw Baw Paws
 Baw Baw Shire Council
 Beady Wendy
 Biz-IT
 Blackwoods Readymixed
 Body Evolution PT
 Brandy Creek Chocolates & Crepes
 Brandy Creek Developments
 Brigid Howard
 Buddha Belly Massage Therapy
 Bunnings Warragul
 Buoyant Sea
 Burden's Plumbtec
 Bushie's Bakery
 Caring By Nature
 Chalkies Basketball Club - Warragul
 Channel Nine
 Chemist Discount Centre Warragul
 Chris' Fine Take Away
 Clifden Alpacas
 Colour of Life Photography
 Commonwealth Bank Agribusiness Centre Warragul
 Cosy Heaters
 Cr. Jessica O'Donnell
 Craft Coaching and Development
 Craig Debnam
 Dainty Dragonflies
 Dani McLennan Occupational Therapy
 Dante's Drouin
 DCSI
 Deebthika Blanchard
 Direct Appliance Rentals Sale
 Drouin & District Community Bank
 Drouin Chicken & Kebab
 Drouin Cycles
 Drouin Family Hotel
 Drouin Lions Club
 Drouin Wooden Toys
 Dynamic Mobile Detailing
 Energy Australia
 Erin Dolan
 Esis Tawfik
 Faces of Gippsland
 First National Real Estate Warragul
 Fluskë
 FMs Machining & Pumping
 Fotosis
 Frankie's Cfe
 Friendie
 Full Steam Ahead Carpet Cleaning
 Garfield Community Shop
 Garratt Health Consulting
 Gary Blackwood MP
 Gippsland Accounting Financial Services
 Gippsland Audiology
 Gippsland Cosmetic Laser Clinic
 Gippsland Food & Wine
 Gippsland Fresh Wholesale
 Gippsland Jersey
 Gippsland Tool Discounts
 Gippsland Travel Centre
 Green Design Homes
 Han & Bell's Creations
 Harcourts Foundation
 Harcourts Warragul
 HardKnocks Nutrition
 Harvey Norman Warragul
 Harvey Norman Warragul Photo Centre
 Hayley Marie Mood Candles
 Haze Hair by Design
 Healer's Shack
 Hill's Energy Solutions
 Hops Jumping Castle
 Ian & Robyn Bayley
 Impodimo Living and Giving
 In 2 Frames
 In Season Hunting & Fishing
 Industry Studios
 Inix Group
 Inspired by You "Designs"
 Intersport Warragul
 Jacinta Saxton
 Jake & Kylie Sharp
 Jazala
 JD Portrait Art
 Jindi Jems
 John Ingham Photography
 John Riley
 Julian & Kirsten Finger
 Kelsey Good
 Khans Hospitality Services
 Kindred Memories
 Kitchen Thyme
 Kouark Vineyard
 Kristian Thompson
 Lardner Park
 Latrobe Community Health Services
 Laura Eddington
 Lauren Murphy Photography
 Leader of the Pack Dog Obedience
 Leah Mether (Methmac Communications)
 Lifestyle Boutique Home Builders
 Lions Club Warragul
 Little Bumble
 Little Seeds Bush Playgroup
 LMK Building Surveyors
 Loan Market - Benjamin Dennis
 Louis & Deanna Debeaux
 Lucy Browne
 Mac&Ernie Social Media Training
 Make My Day Macramé
 Many Faces Beauty Therapy Clinic
 Marcia Boulton
 Mark & Hilary Kelly
 McDonald's Warragul
 Meagan Laidlaw
 Meg Hayley - Artist
 Megan Fallon
 Megan Gray
 Mehreen Syed-Shamsi
 Melina Bath MP
 Mellow Massage Studio
 Mercure Warragul
 Metaflex Traralgon
 Mick Bibby
 Micro Scooters
 Moonlit Sanctuary
 Mt Baw Baw Alpine Resort
 Museum Victoria
 Natalie Thorne
 Need 2 Read
 Newmason Restaurant
 Noojee Hotel
 Out There 4x4 & Camping
 Paint Place Warragul
 Paint Your Town
 Pancake Parlour
 Parish of St Ignatius Neerim South
 Parish of St Ita's Drouin
 Parish of St Joseph's Warragul
 Parnassus Function Centre Steakhouse
 Paul Phillips (SEJ Livestock)
 Pepper's Café & Spud Bar
 Phillip Island Golf Club
 Phillip Island Nature Parks
 Phoenix Screenprinting
 Piccolo Café
 Pics & Props Photo Booth
 Port Phillip Shop
 Priceline Warragul
 Puffing Billy
 Pure Body Health
 Queen Bee Maternity
 Rachel Carling-Jenkins MP
 Rainbow Creek Fairy Shed
 Renee Fallon
 Rhys O'Pray
 Roseleigh Homes
 Rotary Club of Warragul
 Royal Melbourne Show
 Roylaine's Warragul
 Ruby Collis
 Sarah Dickason
 Satin Edge Photography
 SD Planning
 Select Office Supplies Warragul
 September Baby
 Sharkey's Uppercuts
 Smith McCarthy Wilson
 Soul Sisters Café
 South Brew
 Space Flooring
 St Kilda Mums
 Steam & Riddles
 Stephanie French Music
 Stephen Jones
 StreetSmart Australia
 String + Salt
 Struktur Hair, Body, Piercing
 Studio 534
 Suzy's Fine Jewellery
 SVW Electrical
 Sweet Afton
 That Vegan Hairdresser
 The Andrews Foundation
 The Biscuit Shop Boolarra
 The Church House
 The Colours are Brighter
 The Dahlia Duo
 The Drouin Family Hotel
 The Grants Hub
 The Outpost Retreat
 The Press Cellars
 The Spud Shed
 The Valley Runners
 The Whole Body
 Three Cheeky Monkeys
 Through Life Physiotherapy
 Tlnak Fine Art
 Time and Tide Fluid Art
 Town & Country Gallery
 Transform Hair & Beauty
 Treat It
 Tuky Traditional Thai Massage
 Urban Life Photography
 VC Traders
 Viatek Warragul
 Viva Latte
 Voyage Fitness Warragul
 W.A. Moore & Associates
 Walhalla Goldfields Railway
 Warragul Community House
 Warragul Country Club
 Warragul Dental Care
 Warragul Drouin Gazette
 Warragul Forest & Garden
 Warragul Pet Emporium
 Warragul Plaza Café
 Warragul Quilters
 Warragul Screens & Glass
 Warragul Thai
 Warragul Wellness Centre
 Wines By Design
 Wonderland Junior
 Yarragon Lions Club
 Year 9 St Paul's AGS

Olivia's Place is a registered, local not-for-profit charity based in Warragul, Victoria and provides services across Gippsland to families experiencing challenges around the time of welcoming a baby.

Operating under the philosophy that 'it takes a village to raise a family', the community is involved through the collective giving of goods, finances and volunteering of time.

The charity currently does not receive any regular funding, relying on the generosity of the local community, fundraising and success with grant applications to continue service provision to many families reliant upon access to Olivia's Place programs.

To support our programs or find out more please visit our website or contact us:

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