

# the ceramics marketplace

## What is the CMP?

The Ceramics Marketplace is a curated online gallery for ceramic artists to showcase and sell their work to a wider audience.

The Ceramics Marketplace team will handle all of the online and social media marketing, advertising, web updating, customer communication, point of sale, financial aspects, analytics and professional photography advice. While we handle all of the boring admin side to selling your work, we allow you to get on with the important things such as creating!

## Our gallery packages



gold

Up to 40  
Marketplace items with  
up to 8 colour  
variations each  
\$29.95 per month plus  
10% commission on  
items sold



silver

Up to 15 Marketplace  
items with up to 6  
colour variations each  
\$19.95 per month plus  
10% commission on  
items sold



bronze

Up to 5 Marketplace  
items with up to 6  
colour variations  
each \$9.95 per month  
plus 10% commission  
on items sold

## Packing & sending:

It is the responsibility of the artist to pack and ship their own work in a timely manner. We allow for three business days from the point of sale to the item being packed and shipped. Shipping rates will be standardised based on weight and can be found on the shipping tab of our website [www.theceramicsmp.com](http://www.theceramicsmp.com)

When packing ceramics it is super important to take your time and pack them with care as the artist is responsible for replacing any breakages in transit. We do encourage you to use environmentally friendly packaging where appropriate. We are also experienced in packing and shipping ceramics, so please reach out if you need any advice [mail@theceramicsmp.com](mailto:mail@theceramicsmp.com)

## What we need from you:

- Quality high definition images of your products with a white/grey background. If you require assistance or any tips when it comes to product photography, please reach out and we will help anyway we can.
- Dimensions and weight of your work and any additional product information. (eg: stoneware, food safe etc).
- Price list of your products. This must be your recommended retail price and the commission will come out of this overall price.
- An artist statement.
- An artist portrait (not compulsory, however, our customers love to see the artist behind the work)



## Terms of Service

### Overview

This Document is a list of the Terms of Service for creatives wishing to sell their work through The Ceramics Marketplace. Throughout this document, the terms 'we', 'us, and 'our' will refer to The Ceramics Marketplace.

Please read the following Terms of Service carefully before creating a business account with us. By creating a business account with us, you agree to be bound by these Terms of Service.

To create a business account with us, you agree you are 18 years of age or older.

You must not transmit any viruses or malicious code of a destructive nature.

It is your responsibility to periodically check our Terms of Service, as we reserve the right to update, change or replace any part of these Terms of Service.

A breach or violation of any of the Terms of Service will result in an immediate termination from our Service.

The most current version of our Terms of Service can be found on our website.

Any questions in regards to our Terms of Service should be sent to us at [mail@theceramicsmp.com](mailto:mail@theceramicsmp.com).

These Terms of Service shall be governed by and construed in accordance with the laws of Australia.

Our store is hosted on Shopify Inc. They provide us with the online e-commerce platform that allows us to sell your products on behalf of The Ceramics Marketplace.

### Errors, Inaccuracies and Interruptions

We do not guarantee that your use of our service will be error-free or uninterrupted.

Occasionally there may be information on our site that contains errors or inaccuracies that may relate to product descriptions, pricing, shipping charges, delivery times and availability. We reserve the right to correct any errors or inaccuracies and to change or update information.

### Artists Page and Information.

It is the artists responsibility to provide true and accurate photography, descriptions and information when selling items through The Ceramics Marketplace. All information must be submitted to us via email for review prior to it going live on The Ceramics Marketplace site.

The number of items available to sell through The Ceramics Marketplace will be limited based on membership status.

We reserve the right to refuse any photography, descriptions and/or information provided to us for an Artists Page that we deem inappropriate. We also reserve the right to refuse to sell any items that we deem inappropriate.

Any information provided to us (not including credit card and payment information) will not be encrypted and can be potentially shared without our or your knowledge.

Every effort will be made to display the information provided by you as accurately as possible. However we cannot guarantee that image colour and quality will be displayed accurately across different computer monitors, screens and devices

Please read any information you provide us carefully, before submitting it to the us for review.

Any questions in regards to your Artist Page or use of personal information should be sent to us at [mail@theceramicsmp.com](mailto:mail@theceramicsmp.com)

### Shipping, Packaging and Breakages.

By agreeing to the Terms of Service, you acknowledge that once contacted by The Ceramics Marketplace of any sales made, you will ship all orders within three business days.

It is your responsibility that all orders are packed securely and that any breakages caused during transit are the responsibility of the artist.

Customers who receive broken or damaged goods have two business days from receiving their items to contact The Ceramics Marketplace to request a replacement. Artist must then acknowledge the request for a replacement and provide a time frame for when the replacement will be available to ship.

If an item gets lost in the mail it is up to the artist to replace or refund the item and follow it up with their chosen shipping company.

We have three shipping rates that will be added at checkout for our customers, Small (0-0.6 kg), Medium (0.6-1.2kg) and Large (1.2-2kg). The shipping and the amount paid (minus 10 % commission) will be deposited in your nominated account monthly.

