

Welcome to Little Croft Highlands! We hope you enjoy your stay with us. To ensure everyone has a peaceful and pleasant time, please take note of the following points. And if you have any questions don't hesitate to ask.

Call Christian on: 00447917796716

Thank you!

Arrival and check-in times:

Guests are welcome to arrive anytime from 2pm - 8pm

- On arrival
- Please ring bell at entrance or call Christian who will show you where to park. Please respect our 5mph speed limit on site Payment

Payment is due on receipt of invoice or on arrival when not booked in advance. Cash is preferable due to card machine charges, however we can accept bank transfer/card payments

- Cancellations
 If cancelled two weeks in advance of arrival, a full refund will be issued. If cancelled under two weeks prior to arrival we will be unable to refund the initial picture have been been been advanced.
- will be unable to refund the initial night. If multiple nights have been booked a 50% refund will be issued for those nights.
 Check-out times:

Please vacate your pitch by 11.30am, but note the facilities will be closed 11.30am-1pm for cleaning

- Extending your stay
 We will try and accommodate you if you would like to stay longer than planned please let us know sooner rather than
 later, and note the facilities cleaning times (above)
- On-site facilities

Always open (except during cleaning). Please respect the communal areas – items left at own risk. Wi-Fi available – see notice board for info!

Our resources

Please be mindful of water and electricity usage on site. Whilst we hope you enjoy our hot shower, please only use what you need to ensure there is enough for everyone and we don't waste energy or put strain on our rural drainage system

- Rubbish disposal
 We are happy to take rubbish accumulated during your stay and this must be split into the following groups: General waste / Glass / Recyclables (plastic, cans. cardboard, paper). We can provide rubbish bags if necessary
- Dogs and pets

We absolutely love dogs and cats but please ensure you keep them on leads at all times. We're sorry but unfortunately they must stay in the camping field and cannot be brought into the communal areas.

• Our animals

Our animals are generally friendly but we can't guarantee they won't bite! Please don't feed them (as some have specific dietary requirements), and be careful of the barbed wire around their enclosures

Fires and BBQs
 We don't permit fire

We don't permit fires, however BBQs and stoves are allowed at the owner's discretion, weather permitting and if they are raised off the ground. Please speak to us to borrow a fire-proof stone to protect the grass and prevent fire Drinking water

- Available from the tap outside the facilities and in the kitchen area
- Black / Grey waste disposal

We cannot dispose of toilet waste or grey water. Please speak to Christian who can advise on your nearest location

And finally...
 Please respect our neighbours and keep noise to a minimum after 10pm