

# KOZII RETURNS

*Not quite right?*

THANKS FOR SHOPPING WITH US AND SUPPORTING AUSTRALIAN MADE. We hope you love your new Kozii's. However sometimes things don't always fit or suit your style, so we offer a 14 day return policy on all new garments.

## How to lodge your Return:

**EXCHANGES:** Fill out the RETURNS form (see page 2) and ensure it is enclosed in a pre paid satchel with the returned garment(s). *Australia post can help with this.* Please include a pre-paid self-addressed satchel with your return so that we can post back the exchanged item to you. Address your parcel to: Kozii Group PTY Ltd, 15/23 Enterprise Avenue Tweed Heads South, NSW 2486

**REFUNDS:** Fill out the RETURNS form (see page 2) and ensure it is enclosed in a pre paid satchel with the returned garment(s). *Australia post can help with this.* Address your parcel to Kozii Group PTY Ltd, 15/23 Enterprise Avenue Tweed Heads South, NSW 2486

**IN STORE RETURNS:** You can refund or exchange your item in-store. Head to 15/23 Enterprise Avenue Tweed Heads South, NSW 2486

**Return Address:**  
**Kozii Group Pty Ltd**  
**15/23 Enterprise Avenue**  
**Tweed Heads South, NSW 2486**

For a quick returns process, please ensure the returns form is filled out neatly and correctly.  
We will endeavour to process your return as quickly as possible.

NEED HELP WITH YOUR RETURN?

Contact us on 07 5523 3714 or email us at [shop@kozii.com](mailto:shop@kozii.com)

Merchandise must be unworn, unwashed and in it's original condition with all tags attached.

No returns or exchanges on sale items.

Please see our website for our full terms and conditions.

**www.kozii.com**

Please scan the QR code to see our full Terms and Conditions



*Kozii*

AUSTRALIAN MADE SWIMWEAR

# KOZII RETURNS FORM

**PLEASE INCLUDE A PRE-PAID SELF-ADDRESSED SACHEL WITH YOUR RETURN SO THAT WE CAN POST BACK THE EXCHANGED ITEM(S) TO YOU. IF THIS IS NOT DONE, WE WILL REQUIRE A POSTAGE FEE PAID OVER THE PHONE BEFORE THE EXCHANGE CAN BE PROCESSED.**

If you are unhappy with your purchased size we will exchange for a different size. As we stock limited edition prints we cannot always guarantee to have the required size. We do not offer change of mind purchases or refunds on sale items. Customers are responsible for the postage costs of returns and exchanges.

DATE: \_\_\_\_\_ ORDER NO: \_\_\_\_\_ CUSTOMER NAME: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_

EMAIL : \_\_\_\_\_ PHONE: \_\_\_\_\_

STYLE NAME	SIZE	REFUND / EXCHANGE / CREDIT	ITEM YOU WISH TO EXCHANGE FOR	REASON

