

WARRANTY COVERAGE

Pacific Performance Engineering (PPE) warrants the original purchaser of PPE products purchased from PPE or its authorized dealers that such products will be free from defects in workmanship, and materials under substantiated normal use for the periods outlined below. Please carefully read the following warranty terms prior to installing and/or using our products. By installing and/or using our products you agree to the following warranty conditions.

The original purchaser shall without undue delay notify PPE of any defects that may appear on PPE products in accordance with PPE's Return Merchandise Authorization (RMA) handling policy. A valid sales invoice or receipt showing the date of purchase must be presented to PPE within the warranty period to be eligible for in-warranty service. PPE may repair your product or replace it with new or refurbished parts, free of charge, at our discretion.

EXCLUSIONS AND LIMITATIONS

This warranty does not cover damage caused by accident, improper care, misapplication, installation errors, negligence, normal wear and tear, or the natural breakdown of colors and materials over extended periods of time/use. Products not covered by this warranty (at the discretion of PPE) may be sent in and repaired/replaced for a reasonable rate. Labor costs incurred by the removal and replacement of a PPE product will be the responsibility of the vehicle owner. PPE will not be obligated to any obligations greater than the original purchase price as indicated on the bill of sale. Under no circumstances will PPE be liable for damage or expense by reason of use or sale of our products. This warranty is non-transferable and applies only to the original purchaser of those products for the periods listed below. This warranty does not apply to products purchased "as is" or from unauthorized resellers.

WARRANTY PERIODS

Limited Lifetime Warranty on all Cast Aluminum products, Transmission Coolers, and Tie Rods.

Limited Three (3) Year Warranty on Manifolds, Up-Pipe Kits, OEM-Length Up-Pipes, Cast Iron Cylinder Heads, and Intercoolers from date of purchase.

Limited One (1) Year Warranty on all other products from date of purchase.

RMA HANDLING POLICY

For all returns or warranty claims, please visit our website PPEpower.com and send us a message via Contact Us at the bottom right of the page. Our team will provide you with more detailed instructions once your RMA is approved.

When preparing your parts for shipment, ensure that the RMA number is clearly written in large, legible letters. Be sure to also include a copy of your RMA inside the package. If for whatever reason you are unable to print a copy of your RMA, please include a handwritten message with your shipment with as much detail as you can. Be sure to use sufficient padding for any returns, PPE will not be responsible for returns being damaged mid-shipment.

Products that are returned for warranty must be accompanied by an RMA number obtained in advance from a PPE customer support specialist. PPE will refuse any returns without an RMA number clearly written on the outside of the box. Return freight will be the sole responsibility of the sender. PPE reserves the right to make any final decisions on warranty claims.

(725) 238-2002

PPEpower.com