



## PRODUCT OPERATIONS ASSOCIATE

**Location:** Riverside, California

**Who We Are:** Banza is on a mission to make nutritious food more accessible. Our first product, a delicious pasta made from chickpeas, is the fastest growing pasta brand in the country. In just five years we've gone from an idea to a product in 11,000+ stores, and today Banza is the #1 pasta brand in Whole Foods and Target. We've been named one of TIME's 25 Best Inventions of the year, appeared on The Today Show and Good Morning America, and most importantly, brought a better pasta to millions of happy customers. Our sights are set on more than pasta night: we recently launched chickpea mac & cheese and chickpea rice, which are transforming mealtimes across the country. There's more to come – join us!

**Your Mission:** We're just scratching the surface of our potential – as we grow, we need your help to test, tweak, launch and improve products at scale.

We are looking for a Product Operations Associate to work on-site at our production facility to operationalize new products and support the continuous improvement of Banza's existing product portfolio. This role will also lead product quality improvement initiatives at our production facility in partnership with the Manufacturing team. From planning trial production runs for new products and supporting the logistics of a launch, to managing the product specification database and quality processes, this role is pivotal in translating benchtop concepts into products that we're proud to share with our customers.

### What You'll Do:

- **New & Existing Product Development Trial Execution:** Oversee the execution of R&D trials at Banza's manufacturing facility to test formulations for new and existing products. Coordinate ingredient sourcing and logistical execution of trials through detailed coordination with the Operations & Manufacturing teams. Your goal is to ensure the trial executes flawlessly, understand if we can make a promising benchtop prototype at scale and flag challenges we may face during scale-up.
- **New Product Development Launch Support:** After overseeing successful trial testing, work with the Product, Operations, Manufacturing & Sales teams to help manufacture the product for launch. Create and finalize the product specification and support the cross-functional logistics leading up to the first scaled production run.
- **Product Quality Liaison:** Manage specifications for all products and provide daily oversight to the Quality team to ensure that the highest quality product is being produced. You should be obsessed with making sure that every box of Banza we produce will delight our customers, and proactively troubleshoot product quality issues.
- **Packaging Development & Execution:** Bring the packaging designs envisioned by Marketing to life through materials sourcing and coordination with our suppliers. Manage cross-functional inputs from Product, Marketing, Manufacturing and external suppliers to make Banza's packaging the best it can be.
- Act as a liaison between Banza HQ in NY and our CA production facility.
- Travel domestically a few times per year to connect with Banza HQ in NYC.

### Who You Are:

- Bachelor's degree required. Food science, operations or supply chain degrees preferred.
- 2+ years of professional experience at a CPG company or manufacturing facility.
- A strong written and oral communicator.



- Comfortable working independently and communicating regularly with remote team members.
- Organized, with track record of designing processes and managing information.
- Adaptable, able to manage rapidly changing business needs and competing priorities.
- Highly organized and detail-oriented, able to execute daily operational tasks both quickly and error-free.
- Confident, passionate, and high commitment.
- Must love Banza!

**Compensation:** Competitive salary and equity, commensurate with experience.

**To Apply:** Email [jobs@eatbanza.com](mailto:jobs@eatbanza.com) with subject “Application for Product/Operations Associate–[your name]” and include your resume, plus a cover letter describing why you want to join Banza and would be a great fit in this role.