



# Returns Note

**Thank you for shopping with us!**

We hope you are happy with your purchase. If not, we will refund goods returned within 14 days from the date your order has been received. Please follow the steps below:

- 1) List the products you want to return, then enter the quantity being returned and the reason for the return.
- 2) Return your goods in the original packaging together with this returns note. Please ensure that all goods are returned in saleable condition with all labels intact.
- 3) Please retain proof of postage. Return postage cannot be refunded unless the product is faulty.

**Your details**

<b>Order date:</b>
<b>Order number:</b>
<b>Name:</b>
<b>Address:</b>
<b>Postcode:</b>
<b>Email:</b>

**Return details**

SKU	Qty	Reason Code

**Reason Code:**

- 01 Faulty/damaged item (please send photos to returns@bannedalt.com)
- 02 Incorrect item was sent to me (please send photos to returns@bannedalt.com)
- 03 Incorrect colour was sent to me (please send photos to returns@bannedalt.com)
- 04 Incorrect size was sent to me (please send photos to returns@bannedalt.com)
- 05 Looks different to image on site (please send photos to returns@bannedalt.com)
- 06 Product does not match description (please send photos to returns@bannedalt.com)
- 07 Doesn't suit me/ I changed my mind
- 08 Too big
- 09 Too small
- 10 Ordered more than one size
- 11 Other (please specify)

**Please pack this note with your items. To qualify for a refund, please kindly visit our FAQ page for the full list of conditions.** If you have any queries about your order please email hello@bannedalt.com

**Returns address:** Syal sp. zo.o. Wroclawska 31, 55-095 Byków, Poland