



www.scentyou.pk

RETURN & EXCHANGE FORM

Follow these 03 simple steps and you are good to go;

1. Complete This Exchange Form

Please complete this form and include it with your return shipment.

2. Repack Merchandise

Please include your return items and this form with your return shipment.

3. Ship the Items Back

Use any trackable courier company to send the items back to us.

Note: Courier Charges Are Non-Refundable

Order Information

Order No. _____ Name _____ Date of Order Received _____

Return Items

Product Name	Size	Quantity	Reason

Reason Code

- 01 -Not as described.
- 02 -Not satisfied with quality
- 03 -Wrong item sent

- 04 -Damaged?
- 05 -Defective Item
- 06 -Didn't want

- 07 -Mind changed
- 08 -Do not like

Please select one of the following options

Exchange Your Items

Request Refund

Request Credit Voucher

Exchange Request

Product Size Qty Reason(optional)

Refund Request

Requested refunds will be processed within 07 working days. Refunds will be processed via Jazzcash/Easypaisa/Bank

Name:

Mobile#

Email ID:

Please select one of the followings

Jazz Cash

Easy Paisa

CNIC#

Bank

Account Details/CNIC (If Chosen)

[Bank Name, Account Title, IBAN]

Note:

- We gladly accept unused perfume (main bottle) for return in original condition within 15 days of your purchase.
- Please note if your requested exchange item(s) are out of stock, we'll automatically email you a credit voucher of the returned item's invoice value.

Address:

Scent You Franchise
Head Office, Bahadarpur, Bosan
Road, Multan.

Email:

mehtaabalaraza@gmail.com

Phone:

+92 61 6218681 (Call only)
+92 339 4141 250
+92 311 119 7979 (Whatsapp)

Working Hours:

08:00 am to 04:00 pm (Winter)
08:00 am to 05:00 pm (Summer)
Lunch Break: 01:00 pm to 01:45 pm

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