

Waterproof Hardwood Maintenance Instructions

General information & recommendations

- Wood has hygroscopic characteristics, meaning it moves with natural changes of relative humidity: in the summer it normally swells and in winter it normally shrinks. When the wood shrinks, natural gaps between the boards appear. To prevent excessive movement and consequential damage to the floor, the indoor climate should have a temperature between 60° - 76° F and relative air humidity (RH) between 35 - 65%.
- Keep in mind that underfloor heating dries out the wooden floor more than, for example, radiators. When using underfloor heating, the surface temperature of the floor should never exceed 80° F. Relative humidity (RH) in the indoor air increases with everyday activities such as cooking, showering, etc. Green plants and, for example, aquariums provide a moisture supplement to the air. Relative Humidity (RH) can also be increased by using an air humidifier.
- It is essential to avoid sanding waterproof hardwood floors as it can cause the flooring to lose its protective UV acrylic topcoat. Sanding can compromise the floor's design and diminish its beautiful appearance over time. Therefore, it is crucial to prioritize maintenance and preservation techniques to ensure that the floor maintains its aesthetic appeal for an extended period.
- Place furniture feet pads with felt on office chairs, bookshelves, mobile containers, etc. Do not use metal pads as they can scratch and leave marks on the floor. Castors must be equipped with soft, standard running surfaces. We recommend using floor coverings for office chairs to protect the floor from wear. Colored rubber, natural rubber or plastic glides, and castors, as well as dark tires (car, equipment or bike) could cause discoloration on the flooring. Therefore, if possible, use only light, nonmigrating furniture glides, castors or tires.
- To protect the floor from dirt, a sufficiently large entrance covering must always be laid (e.g. a doormat or carpet). We recommend protecting the floor in heavy wear areas with appropriate floor protection mats (e.g., polycarbonate mats).
- All floors are subject to minor color changes over time, mostly due to sunlight. To minimize color differences, we recommend that during the first months after installation, carpets should not be placed directly by windows or doors where strong sunlight falls on the floor.

- Don't use floor steam cleaners

since the steam might affect the otherwise water proof surface

- Product design**
- Don't use excessive water when cleaning, such as wet mopping with bucket.
 - Don't use strong cleaning agents without checking if it's suitable or recommended.
 - Don't use scouring powder as it might affect the lacquered surface.





Care and Maintenance Instructions for Waterproof Hardwood Flooring

Lacquered Waterproof Hardwood Floors do not require any treatment after installation. It is recommended to clean the floor before using it.

After Installation:

1. Use a microfiber dust pad to remove dust
2. Clean the surface with a microfiber cleaning pad together with a Hardwood Floor Cleaner for lacquered floors (e.g Bona Hardwood Floor Cleaner)

Daily Cleaning:

- Use mainly dry methods, such as vacuum cleaner, dust mop, or microfiber mop

Regularly Cleaning:

1. Clean the surface from dirt and debris with a dusting pad or by vacuuming.
2. Clean the surface with a microfiber cleaning pad together with a Hardwood Floor Cleaner for lacquered floors (e.g. Bona Hardwood Floor Cleaner).
3. Spray the cleaner on the microfiber cleaning pad.
4. Mop the floor. Make sure the solution is absorbed within 1 minute.
5. When the microfiber pad gets too dirty; change pad and continue.
6. When finished, rinse the microfiber pad and put it in the washing machine on sanitary wash.
7. Do not use string mops or sponge mops, they leave streak marks and do not absorb the water enough.
8. Note! Use Hardwood Floor Cleaner specially developed for UV Acrylic Wear Layer Hardwood floors. Normal soap may form a coating on the surface which makes the floor more difficult to clean.

Maintenance

You can use a Hardwood Wood Floor refresher to freshen up lacquered wooden floors (e.g Bona Hardwood Floor Refresher). Refresher is used to restore the surface of a degraded lacquered floor and gives a protective layer that simplifies cleaning and maintenance. The Refresher is not a substitute for refinish. Note! When using Hardwood Floor Refresher on lacquered floors the gloss value is increased. The floor to be treated should be clean and free from polish, wax and any grease stains. Do not use soap that can leave residues on the surface.

- Vacuum thoroughly and clean the floor with a microfiber cleaning pad and a Hardwood Floor Cleaner for lacquered floors.

The floor can now be treated with Hardwood Floor Refresher (e.g Bona Hardwood Floor Refresher).

- Spread out the Refresher with a microfiber mop.
 - Allow the Refresher to dry on the floor for at least 60 minutes before you put the furniture back
- Allow the floor to dry for a few hours before taking it in use
 - Before moving back heavier objects and carpets, the surface should be allowed to cure for at least 24 hours.
- Good ventilation and normal room temperature 68° F (20° C) shortens drying time.



- Be sure to maintain colored products in time, so that the colored surface does not get worn down.

Stain Removal

Remove stains as quickly as possible as instructed below. No warranties apply if using strong stain removal agents in large amounts and/or rubbing the surface excessively.

Tip: A magic eraser melamine cleaning sponge usually works for the most common stains.

NOTE! Don't scrub too hard!

Type of Stain Removed With

Asphalt, rubber, oil, shoe polish, soot and dried Bona Cleaner or Bona Deep Clean solution residue of chocolate or grease undiluted.	
Crayons, lipstick, felt-tip pencil. Ethanol mixed with water, mixing ratio 50/50	
Candle wax, chewing gum. Cooling spray or a plastic bag with ice cubes to freeze the chewing gum. Carefully remove the stain with a knife.	
Blood, coffee, tea, soda drinks, wine Bona Cleaner or Bona Deep Clean solution undiluted.	

Renovation

The big advantage with Woodura flooring is that it needs no sanding down. If after a couple of years you do feel, that a freshen-up of the floor would be a good idea, we recommend the Bona Recoat System.

Renovation with the Bona Recoat System in four steps:

1. Clean the floor thoroughly
2. Sand down the floor using the Bona Diamond System
3. Vacuum up/wipe up sanding dust
4. Use a roller to apply Bona Traffic HD

It is only the top layer of lacquer that will be sanded down and then resealed with new lacquer. This removes cleaning product residue, marks and light scratches. The flooring is ready to use again the next day.

We strongly recommend that this is preformed by a skilled profession to get the best results. Please visit www.grandsurfaces.com for more information.