



# COUNTERFEIT ALERT:

## Nature2 Mineral Sanitizer for Spas



We've discovered that cheap, illegal counterfeit and knockoff Nature2 spa sticks have been sold on popular sites. Some fakes may have made their way into brick and mortar stores. These products may be unsafe.

Some knockoffs bear unknown brand names.



- Counterfeits may even bear the Nature2 logo or forged EPA registration. The efficacy of the fakes and unregistered knockoffs is unknown, and may contain dangerous or ineffective chemicals.
- If you believe that you may have been affected, please refer to the next page which is the official Product Safety Notice from Zodiac Pool Systems, the manufacturer of genuine Nature2 products.
- If you determine that you were sold such illegal products, we recommend that you discontinue their use immediately, and request a refund.



SpaDepot.com has been an authorized retailer of Nature2® Spa Mineral Sanitizer for over 20 years. We guarantee 100% product authenticity.

Our customers may rest assured in knowing that they will be receiving the safe, genuine products that they paid for.

**Important Product Safety Notice: Counterfeit Nature2 Spa Sticks Being Sold Online**

It has come to our attention that there are a number of counterfeit mineral sanitizers being sold online as “Nature2 Spa Sticks” at popular e-tailers such as Amazon. Although these products bear the Nature2 name, logo, claims and similar packaging, they are not genuine products and may pose potential hazards.

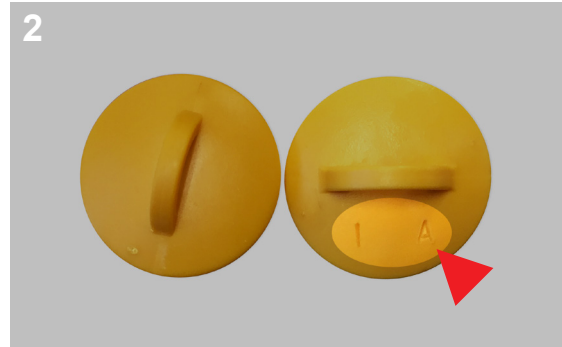
Below we have outlined a list of identifying characteristics that will help you determine if you have a genuine Nature2 Spa Stick, or a potentially hazardous counterfeit product.

To ensure you have a genuine Nature2 Spa Stick, we advise you to check your product for the following:



LEFT Counterfeit Spa Stick  
RIGHT Genuine Nature2 Spa Stick

- Counterfeit is slightly darker in color
- Tooling insert mark is not present on the counterfeit unit



LEFT Counterfeit Spa Stick  
RIGHT Genuine Nature2 Spa Stick

- Counterfeit is missing the date code stamp



LEFT Counterfeit Spa Stick Packaging  
RIGHT Genuine Nature2 Spa Stick Packaging

- Counterfeit models may have a “Made in China” label on packaging
- This label will NOT be present on genuine Nature2 Spa sticks. Zodiac Pool System’s Nature2 product is manufactured exclusively in Mexico. The product is regulated and contains a specific EPA-approved mineral composition. Any similar product originating in China (or anywhere other than Mexico) that bears the Nature2 brand is not supplied by Zodiac and would appear to be a counterfeit.