

# senelux

## INSTRUCTION MANUAL

### Electric Glass Panel Heater with Wi-Fi control



Model: GPH-20EA  
**ENGLISH**

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Senelux Ltd  
 Unit 5-6 105 Boundary Street  
 Liverpool L5 9YJ  
 United Kingdom  
 Email – info@senelux.co.uk  
 Website – www.senelux.co.uk



Be sure to tag us in your photos on social media using #seneluxathome to be featured



Thank you very much for using our products.  
 Please read the user manual carefully before use and keep it for future reference.

**Notice:**

Feel free to contact your customer service centre or us if you need more than the above sheet to solve your problems and maintenance. Our website has a live chat, and you will find many instruction guides on YouTube.

Do not disassemble the appliance to fix it yourself; doing so will invalidate warranties.

**8. WARRANTY**

All Senelux products are covered from the original purchase date by a standard 2-year warranty. To register your warranty, please visit [www.senelux.co.uk](http://www.senelux.co.uk).

If, in the unlikely event that your product has any manufacturing defect, please get in touch with our customer service team at [support@senelux.co.uk](mailto:support@senelux.co.uk). Please quote your order number and any other relevant details regarding your issues. FAQs and help regarding all our products are available on our website and YouTube channel.

Any unauthorised repair of this product invalidates your warranty.

**9. INFORMATION**

If you want further information regarding using this product or any of our products, don't hesitate to contact us via the details below.

**1. SAFETY PRECAUTIONS****Before Using the Heater:**

- Always read this manual before operating the heater.
- Keep this manual with the heater. If you transfer ownership, ensure the manual accompanies the heater.
- Inspect the heater and all its accessories to ensure they are complete and intact.
- Ensure the heater is in prime condition. Never use if its casing, wire, or plug shows any signs of damage.
- Before every use, check the heating element, especially if the heater has been dropped or bumped. Do not use if the element is damaged.

**Installation:**

- Install the heater strictly according to the provided installation instructions
- Plug the heater into a socket that meets these specifications: AC 220~240V, 50Hz frequency.
- The heater should never be positioned directly below an electrical socket or in the immediate vicinity of a bath, shower, swimming pool, bathtub, or other water receptacles.

**Usage Restrictions:**

- The heater is designed exclusively for indoor use. Outdoor use is prohibited.
- Never leave the heater unattended during operation.
- Ensure the heater is inaccessible to children to avoid burn hazards.
- The heater's socket should not be shared with other appliances. This can cause an overload, leading to potential fire risks.
- This heater isn't suitable for bathrooms, laundry areas, or any places with moisture. Ensure it positioned securely to prevent it from falling.
- For household use only.

**Child Safety:**

- Children under 3 years of age should be kept away unless continuously supervised.
- Children aged 3 to 8 can only switch the appliance on/off if it's properly installed. They must be supervised or have received safe-use instruction. These children should not plug in, adjust, clean, or maintain the heater.
- Children aged 8 and above, as well as persons with reduced physical, sensory, or mental capabilities, may use the heater if they've received adequate supervision or safe-use instruction.
- The heater is not a toy. Children should not play with it. Maintenance and cleaning by children should only occur under supervision.

**Safety Precautions:**

- Refrain from using external controllers with the heater.
- Do not touch the metal housing while the heater is operating. Allow it some cool-down time after turning it off before handling it.
- Avoid any contact between the appliance's surface and bare skin to prevent burns.
- Objects should never be inserted into the heater's protective grill due to the risk of electric shock.
- Always be cautious about using the heater near flammable or explosive materials.
- **CAUTION:** Do not cover the heater. This can lead to overheating and potential fire hazards. Be aware that some parts of the heater can get hot and cause burns. Special attention is needed when children and vulnerable individuals are present.

**! WARNING**

To mitigate the risk of overheating, never cover the heater.

The heater must not be positioned immediately below or in front of an electrical socket outlet.

Avoid placing the appliance near curtains or other flammable materials.

This heater should only be used on a horizontal and stable surface, or affixed to the wall, depending on its design, and intended use.

**7. ADVICE ON DISPOSAL**

	<p>This marking signifies that this product should not be mixed with other household waste across the European Union. In order to avert potential environmental or human health hazards from unregulated waste disposal, please recycle this product responsibly to encourage sustainable material reuse. To recycle your used device, you may utilise established return and collection systems or consult the retailer where you originally purchased the product. They are equipped to facilitate the environmentally responsible recycling of this item.</p>
	<p>We are committed to contributing to a more sustainable future. The outer carton of our product is made of 100% recyclable cardboard and adheres to European guidelines on recyclability and environmental responsibility. Please recycle the outer carton to help reduce waste and conserve natural resources.</p>
	<p><b>Declaration of conformity</b></p> <p>This product conforms to the following European Directives:                  2014/30/EU (EMC)                  2014/35/EU (LVD)                  2011/65/EU (RoHS)                  2009/125/EC (ErP) + Regulation (EU) 2015/1188</p>

## 5. SPECIFICATIONS

Type	GPH-20EA
Voltage	AC 220V-240V
Frequency	50Hz
Power	Comfort mode: 2000W (about) ECO mode: 1000W (about)
Category	I
Net Weight	7.5kg
Gross Weight	8.7kg
Size	770x240x510mm (Except the wheel)
Packing Size	815x120x530mm

The product is for household use only.

## 6. CLEANING AND CARE

### Maintenance

Always ensure the appliance is disconnected and completely cooled down before undertaking any maintenance. Utilise a vacuum cleaner to eliminate dust from the grilles. Wipe the external casing with a damp cloth and follow with a dry cloth to remove moisture. Never submerge the unit in water, nor allow water to seep into it.

### Storing

Before storing the appliance, make sure it is disconnected, cooled, and cleaned. If the device will not be in use for an extended period, return the appliance and the instruction manual to their original packaging. Store them in a dry, well-ventilated area. Do not place heavy objects on the carton, as this may cause damage to the appliance.

### Maintenance and Handling:

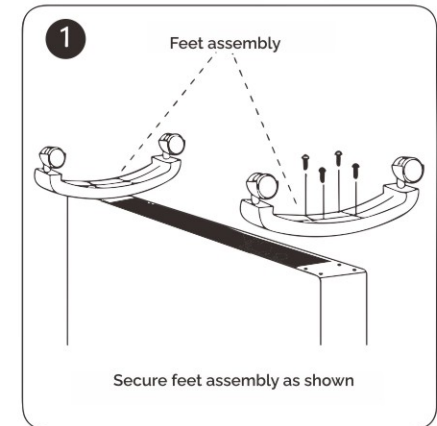
- If not in use for extended periods, unplug the heater.
- When moving or cleaning, first turn off the heater, then unplug it from the socket. Handle the cable with care, avoiding any forceful tugs.
- Use of extension cables are discouraged as they can overheat, posing a fire hazard. Especially using one with the heater and other high-voltage devices.
- If the power cord becomes damaged, have it replaced by the manufacturer, an authorized service agent, or a qualified technician.
- Unauthorised dismantling of the heater is forbidden.

## 2. INSTALLATION INSTRUCTIONS

- Before installing, check that all parts are complete, and the product is intact.
- For freestanding use of the electric heater, attach the provided feet as per the instructions below. Ensure the heater is positioned on a level, stable, and clean surface.

### FREESTANDING INSTALLATION

1. Place the heater upside down on a soft cotton cloth or carpet to prevent scratches.
2. Attach the feet to the heater's base using the provided screws. Ensure the holes on the base align with the holes on the feet.
3. Insert the screws through the aligned holes and secure them using a screwdriver.



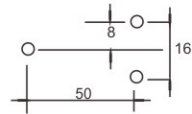
### WALL MOUNTED INSTALLATION

- Using 4 Hook-Type Brackets

- Retrieve the 4 brackets, 6 expansion screws, and 6 regular screws from the box.
- Determine the appropriate distance on the wall for the brackets using the distances between the bracket holes. Refer to the illustration below for guidance.
- Secure the 2 brackets to the wall using the expansion screws and regular screws.



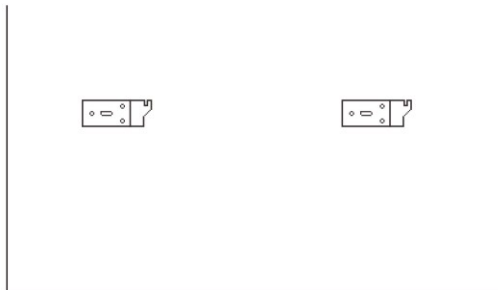
mounting hole for 2000W & 2200W



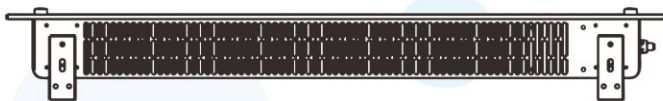
Big picture

unit: mm

- Fix 2 brackets onto the wall.



- Fix 2 brackets onto the bottom of the device, as shown in the picture below.



Automation allows you to set up actions that are triggered by external events. Triggers include the weather, temperature, humidity, sunset, sunrise and your location. You can add multiple actions and multiple triggers for each + automation event, so you could, for example, set all your heaters to come on at 21 °C if you arrive home when it's snowing! To create new scenarios, press the button while on the Scenario screen.

- Voice integration

SmartLife is compatible with both Amazon Alexa and Google Home. First, download the SmartLife skill onto your Alexa or Google Home app to connect. You can then link your Alexa or Google Home app with your SmartLife app. Depending on your device, your voice control app may discover your device automatically, or you may need to prompt it to do so.

Once the SmartLife skill is enabled and linked with your SmartLife app, you should get notifications whenever you add a new heater or scenario. The notification will tell you what to say to control the heater or scenario by voice.

You can find quick guides to connecting the app to Google Home and Alexa in the FAQ section. Press then [FAQ & Feedback](#)

**Example commands:**

- OK, Google, turn on the Glass Heater \*
- Alexa, switch off the Glass Heater
- OK, Google, switch the Glass Heater to 25 degrees
- Alexa set the Glass Heater to 9 degrees
- OK, Google, turn on Comfort \*\*

\*where Glass Heater is what you've named the heater in the *SmartLife* app

\*\*where Comfort is the name of a scenario created in the *SmartLife* app

- Sharing

You can share control of your devices with family members. Go to Family Management, then Add Member. Add your new family member's email address or phone number to send an invitation. Note that you can only share numbers and email addresses connected to app-compatible devices: smartphones or tablets.

When you add new members, you can choose whether or not to set them as an administrator. Members added as administrators will have all family permissions, including the facility to delete the family. Members not set to administrator can control scenarios and devices but cannot add or remove them.

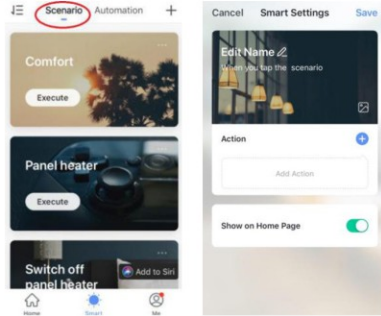
- FAQs

Find the answer to many troubleshooting problems in the app's FAQ section. Go to them. [FAQ & Feedback](#)

## SMART FEATURES

The “Smart” section of the SmartLife app allows you to add functions that make your heating more straightforward and intuitive to control. The Smart section can be reached by pressing the Smart icon at the bottom of the app.

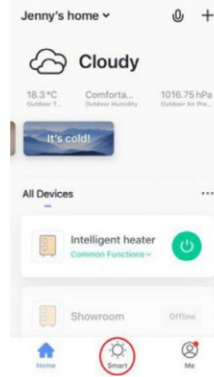
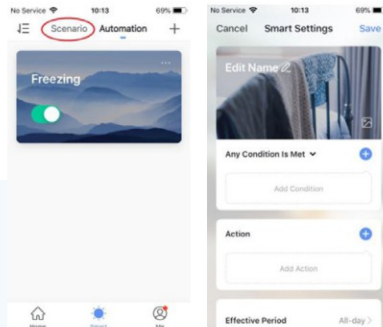
- Scenarios



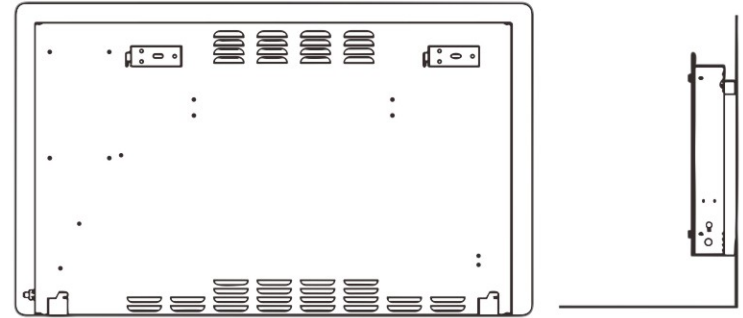
Scenarios are customisable commands that combine all your devices to perform set actions. They appear as shortcuts on the app, which you can trigger by tapping the image, offering a quick and easy means of coordinating your heating. For example, you could create a “Heat Boost” scenario that, at one tap, switches all your panel heaters on at high power mode, at 30 °C.

To create new scenarios, press the + button while on the Scenario screen. You can add as many heaters as you want to a scenario. You can control whether they switch on or off, what mode they run on, and what temperature they are set to. Any device controlled by the SmartLife app can be added to a scenario.

- Automation



- vi. Grip the sides of the product and align the wall hole of the rear cover with the mounted brackets.
- vii. Slide the product downwards until it locks into place on the bracket.
- viii. Once secured, your wall installation is complete. Refer to the illustration below for visual guidance.



### IMPORTANT NOTES FOR WALL MOUNTED INSTALLATION:

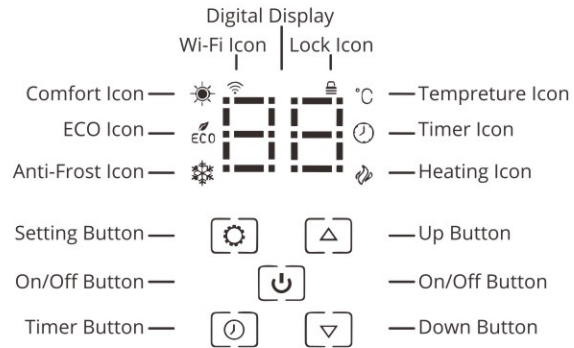
#### Safety Precautions:

- Before drilling, ensure the wall area is free of cables and pipelines to prevent damage.
- Securely fix the screws to ensure the electric heater's safe and stable installation on the wall.
- For your safety, maintain the distances specified below during installation.

#### Installation Distances:

- The heater should be placed at a safe distance from combustible materials, gases, and water sources.
- Ensure a minimum height of 15 cm from the ground when wall-mounting the heater.
- There should be at least 50 cm of clearance between the hanging heater and the ceiling.

### 3. USING THE HEATER



1. After powering on, the product is in standby mode, and the buzzer emits a “beep” sound. The digital display shows the current ambient temperature, the Wi-Fi icon flashes, and the brightness is half lit.

2. Press the on/off button to power on the product. The heating icon's status (on or off) is dependent on the ambient temperature.

For instance, if the set temperature is 25°C:

- When the ambient temperature is above 25°C, the heating icon will not light up, indicating that the heater is not actively heating.
- If the ambient temperature drops below 25°C, the heating icon will illuminate, indicating that the heater is actively heating.

Press the on/off button to turn off the product. The digital display shows the current ambient temperature, the Wi-Fi icon flashes, and the brightness will be half-lit.

3. **On/Off State:** Decide whether you'd like the heater to switch on or off during this event.
4. **Confirmation:** Confirm your settings at each stage of the setup.
5. **Save:** Press the 'Save' button to finalise and store the event in the app.

#### Managing Your Schedule

- Each event will appear in your schedule within the app.
- Use the toggle feature to activate or deactivate individual events.
- To delete an event, swipe left on it and tap 'Delete'.

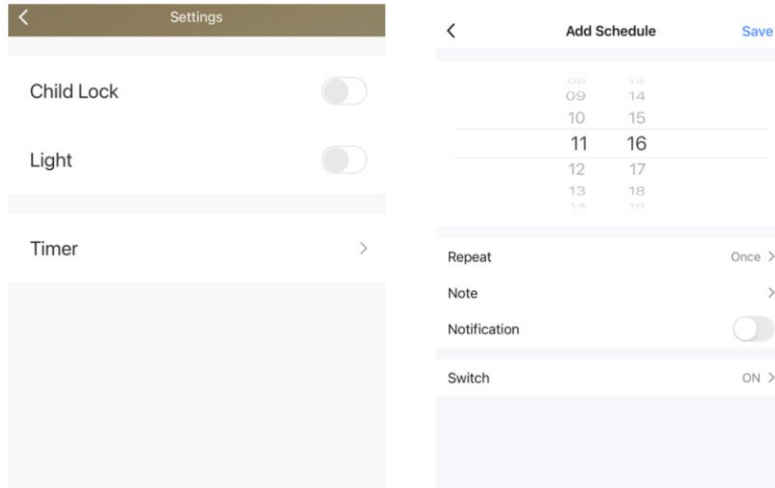
#### Additional Information

- The heater will emit a beep to indicate the beginning of a new heating event.
- The heater will operate in the last mode it was set to; scheduling mode changes is not an option.
- If you manually adjust the heater's settings during an active event—such as turning it on when it's scheduled to be off—the heater will maintain its current state until the next scheduled event commences.



## SCHEDULING YOUR HEATING

You can program your heating by creating a schedule of “events” where the heater switches on or off. These events can be temporary, like setting a timer, or recurring schedule. Hence, the heater switches on at the same time every week. You can set unlimited events, switching the heater on and off across the week.



## SETTING UP HEATING EVENTS

- Specify Start Time:** For each event, you must set a starting time.
- Repetition:** Choose whether you'd like the event to be repeated.
  - If you want a one-time occurrence, select “Only Once” to set a timer.
  - For repeating events, specify which days you want the event to take place.

## 3. Temperature Setting:

### i. Adjustment:

- Use the touch up button or down button to modify the temperature within the range of 5-50°C.
- During adjustment, the digital display and the temperature icon will flash to indicate the change.

### ii. Mode-specific Temperature Ranges:

- Comfort Mode:** You can set the temperature anywhere between 10°C and 50°C.
- ECO Mode:** Temperature range is from 5°C to 45°C.

### iii. Temperature Difference Between Modes:

- The temperature setting in Comfort mode is always 5°C higher than in ECO mode. For example, if you set 25°C in Comfort mode and then switch to ECO mode, the temperature will automatically adjust to 20°C.

### iv. Anti-Frost Mode & Ambient Temperature Influence:

- The set temperature for Anti-frost mode is 6°C.
- When the ambient temperature drops below 5°C, the heater will operate at full power.
- The heater will cease heating once the ambient temperature rises above 7°C.

## 4. Mode Setting:

### i. Selection:

- Tap the setting button to cycle through the available modes: Comfort, ECO, and Anti-Frost.

### ii. Operational Modes::


- Comfort Mode:** Operates at a full power.
- ECO Mode:** Operates at half power.
- Anti-Frost Mode:** Operates when the ambient room temperature gets too cold. Designed to stop damage from frost.

iii. Heating Icon Indicator :



- The heating icon will illuminate when the product is actively heating.
- The icon will be off when the heater is not producing heat.

5. Timer Setting:

i. Entering Timer Mode:

- Tap the timer button  to initiate the timer setting. The digital display and timer icon will begin to flash.

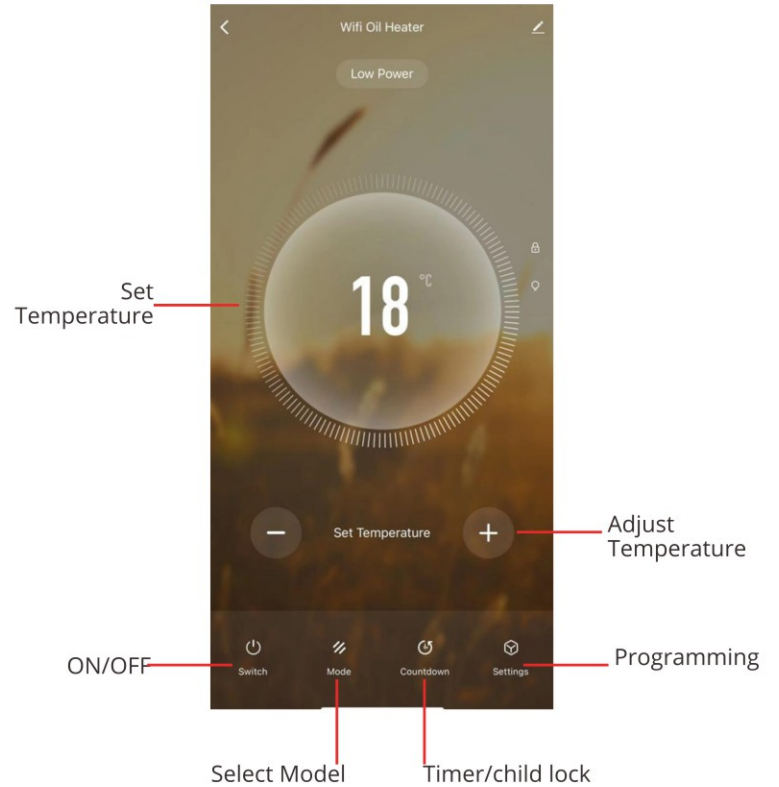
ii. Setting the Timer:

- Use the touch up button  or down button  to adjust the timer duration.
- Each tap will either increase or decrease the time in 1-hour increments, cycling from 0 to 24 hours.


iii. Timer Icon Indicator: 

- Once the desired time is set, the timer icon will remain illuminated.
- The icon will turn off when the set timer duration has elapsed.

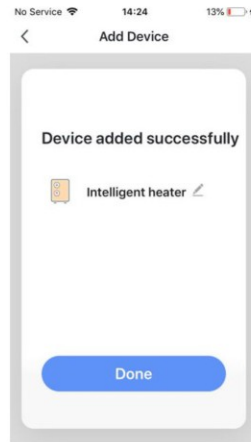
CONTROLLING THE HEATER



You can change the heater's current mode by tapping the mode buttons. You can adjust the mode's temperature using the + and - buttons when you're in that mode.

6. The heater will beep and display a solid icon  when the device is connected.

The app will confirm that the heater has been added. You can now name the device, share it with family members, or proceed to schedule your heating.



## USING THE SMART LIFE APP

You can use the app to control multiple devices. The status of your devices is shown on the device list:

- Offline (device cannot communicate with the server)
- Turned Off (the device is in standby mode)
- Turned On (the device is in heating mode)

Tap the device name when the heater is online to access the control interface. Note: When the heater is offline, you cannot control it with the app.


## 6. Child Lock Setting:

### i. Activating/Deactivating:

Press and hold the up button  for 3 seconds to toggle the child lock function on and off.



### ii. Indicator & Functionality:



**When the child lock is activated:**

- The lock icon  will illuminate.
- All button functionalities will be disabled.

**When the child lock is deactivated:**



- The lock icon  will turn off.
- All button functionalities will be restored.

**7. Wi-Fi settings:** After plugging in, the Wi-Fi icon  flashes and automatically enters the distribution network state. After the distribution network is successfully connected, the Wi-Fi indicator light remains on. Press and hold the on/off button  for 3 seconds to reset Wi-Fi and reconfigure the network.

**8. Close display setting:** After any setting is completed for 30 seconds, the light of the display will turn half on. Long touching the down button  seconds turns off all lights. Only the on/off button  is half on. Touch any button, and the light will light up like before closing the display.

**9. Memory function:** After switching on or off the machine, the product is powered on and off.

The product comes with a program memory function.

**10. Initial setting:** Press the up button  down button  for 3 seconds at the same time, with a “beep” sound to restore the initial setting. The comfort mode is 25°C Celsius, the ECO mode is 20°C Celsius, and the program needs to reset.

## 4. CONNECTING THE WI-FI

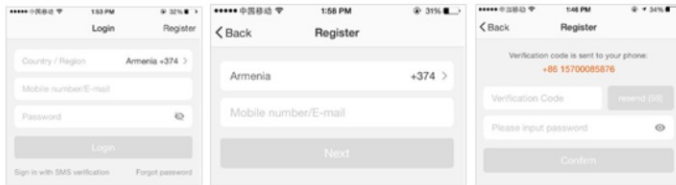
### DOWNLOAD THE SMART LIFE APP

- To connect your heater to Wi-Fi, the first step is downloading the Smart Life app onto your smartphone or tablet. You can find the app by scanning the QR code below or searching "Smart Life" in the Google Play or Apple app store.



**Smart Life - Smart Living**  
Yu xiang  
#199 in Lifestyle  
★★★★☆ 4.8K Ratings  
Free

- Download and install the app. Unless you already have a Smart Life account, you must create one by tapping 'Register'.



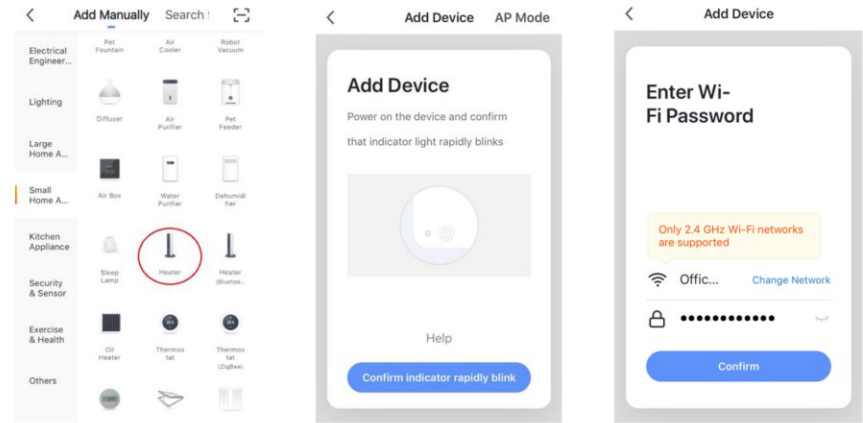
The app will automatically determine your country, but you can change this if necessary. Enter your mobile phone number or email address to proceed.

If you enter a phone number, a verification code will be sent to you via text message. Input this code to verify your number and then create a password.

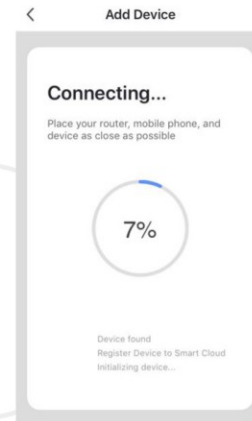
If you choose to use an email address, you'll need to create a password for your new account.

- To add your heater to the app, first put the heater in Wi-Fi connection mode. The heater is in Wi-Fi connection mode when the Wi-Fi icon is flashing. If the Wi-Fi icon is not flashing; please long-press on the control panel until flashes.

- Once the icon flashes, go to the app and press "Add a Device". Select the device type (Small Appliances > Heater) and confirm that the indicator is flashing. You will then be prompted to enter your Wi-Fi password. This allows the app to find your heater using your Wi-Fi.



- The app will then display its connecting screen



**NOTE:** If the heater is failing to connect, press and hold the button for five further seconds. It will then switch to its secondary connection mode: the heater has two connection modes: one where the icon flashes slowly (once per second) and one where the icon flashes quickly (three times per second). Most devices will connect in the fast flashing mode.