**Important Notes for Fig Cutting Sale 2023**

1. **This year’s inventory is a little different than in previous years.** So, if you are surprised that a desired variety has sold out so quickly – or isn’t available at all – it is most likely due to an unusually limited quantity available as opposed to there having been a mad rush for these varieties.

2. **But don’t fret…** We were intentionally conservative with the numbers to avoid selling cuttings we didn’t have. Therefore, in the week or so following the sale kickoff, we will update inventories with any extras that are still available, so you may have a second chance. **But please don’t reach out to ask if there are more of a certain variety** – we will send out an email announcement with details about any varieties that will be updated.

3. **Quality of cuttings.** Our cuttings are 6-10 inches in length with at least three nodes. They will be at least pencil-width in diameter, but we are known for having some really thick cuttings the size of a magic marker, or thicker. If you see some white dots, these are lenticels and not mold. Also, some have a “sun tan” where the tops will be very dark and the undersides are lighter. They are lignified and go through a density test to ensure their maturity.

4. **We send our best cuttings.** However, no grower or cutting source can expect 100% success rate. There are many variables that can lead to cutting failure!

5. **We will be using new labels!** Rather than writing the variety name with white marker as we have in the past, we will be using one label for cuttings and also providing one for you to use on the pot, fig pop or container for your convenience.

6. **We have a new unique storing method that limits moisture and condensation.**

7. **We assume that all fig varieties carry FMV (fig mosaic virus), even if they show no signs of it.** It is something that rooted cuttings grow out of very quickly once they are not as stressed. When the rooted cutting is very young, it is in a stressed condition, so you may see it on some cuttings. These symptoms typically vanish quite quickly once it starts maturing and gets proper water, nutrients, sunlight, etc.

8. **Combined shipping.** We will combine shipping as best we can, however, for each individual purchase, Shopify charges us a transaction fee, which really starts to add up on our end... It is also very time-consuming and resource-demanding to manage such a high volume of purchase order sheets for one shipping address. **As such, we will be charging a modest convenience fee for orders requiring combined shipping** – the amount will be based upon the number of orders being combined and will be deducted from the shipping charges that are to be refunded.

9. **Please allow 2-4 weeks for shipping.** We hope to be as fast as last year, but due to the high volume of orders (including the time needed to manage combined shipping), it may take a little longer.

10. **Lastly, and most importantly… We do the best we can to provide quality cuttings at reasonable prices!** We will always treat our customers with respect. However, **we are only human,** so please treat us with respect when reaching out with any questions or concerns! We always do our best to respond to inquiries in a timely manner.