

## Quality Policy

### Scope of our Quality Policy

Moffett and Sons Limited is a professional and quality conscious organisation and all employees are committed to serving the needs of our customers, in relation to the sale, manufacture and installation of a range of furniture and bedding.

### Our Quality Management System

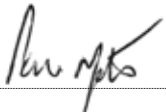
In support of this policy we will:

- Work as a skilled team.
- Exercise best practice in design, manufacture and installation.
- Adhere to the procedures and instructions in our ISO 9001:2015 quality system.
- Strive to "Do things right first time and every time".
- Abide by all applicable statutory and regulatory requirements.
- Continually train and develop our team, providing a versatile and competent workforce.
- Maintain our machines and equipment in good working condition.
- Encourage efficient use of materials, conservation of energy and correct disposal of materials to support the environment.
- Continually improve on the effectiveness of our quality system through the review and improvement of our processes and the setting of Quality Objectives.
- Measure our customer satisfaction and strive to satisfy our customers' requirements at all times.
- Monitor a range of key performance indicators in order to evaluate performance and improve effectiveness and quality of products.

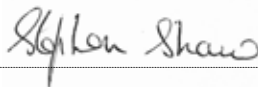
This policy, which provides the framework for establishing our quality objectives shall be made known to, understood and practiced by all our employees. It shall be reviewed for continuing suitability and amended as required.

Management and supervisory staff have responsibilities for the implementation of the policy and must ensure that quality issues are given adequate consideration in the planning and day-to-day supervision of all work.

The Directors have overall responsibility for all quality matters. The operation of this policy and the associated procedures will be monitored and reviewed on a regular basis to ensure that they remain current and applicable to company's activities. This policy has been endorsed by the board of directors who give their full support to the implementation of the policy.



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Joint M.D.



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Company Registration No. NI2032

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