

## Company Profile

### Our Mission

Balmoral Furniture is committed to providing complete customer satisfaction through the manufacture and delivery of cost effective, quality products within agreed delivery time scales.

### Customer Care

Balmoral Furniture is committed to continuously improving levels of customer care and has developed a number of services to help make the procurement process as easy as possible for its customers.

### Showroom

We welcome visitors to our extensive Showroom, where you can compare and contrast products with the help of one of our experienced Sales Team – Please call to arrange an appointment.

### Space Planning and Project Management

Our experienced sales team are readily available to offer free advice and support in space planning, product specification and project management. A free design service is offered whereby the company's design office is equipped with the latest Auto CAD software to create functional and practical layout drawings, bespoke product designs or 3 dimensional project visualisation drawings.

### Quality

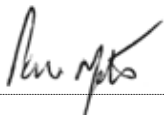
Balmoral manufacture in Dunmurry, Belfast, the traditional home of the company since its inception in 1920. Combining over 20,000 square metres of production space with the latest technology in manufacturing, we design and create exceptional furniture solutions. Balmoral manufacture under the stringent ISO BS EN 9001:2015 Quality Assurance standard, enabling us to have confidence in every piece of furniture and seating we supply.

### Environment

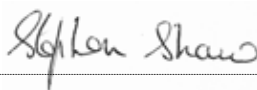
We have an environmental policy which commits us to reducing waste and energy. We've worked to introduce improvements throughout our manufacturing process and wherever possible reduce the environmental impact of all our operations, enabling us to secure accreditation to the Environmental Management System BS EN ISO 14001:2015.

### Accreditations

All products are manufactured under the stringent BS EN ISO 9001:2015 quality assurance standard, the environmental management system BS EN ISO 14001:2015 and the health and safety management system ISO 45001:2018.

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