



KSC-NET-RS

KURZANLEITUNG / QUICK GUIDE

Multifunktionales Keyboard
Multi-function keyboard



Abbildung unverbindlich
Image as reference only

Lieferumfang:

- 1x Keyboard mit Joystick
- 1x Anleitung
- 1x Netzteil
- 1x LAN Kabel
- 1x Set Stecker

Items included in the delivery:

- 1x Keyboard with Joystick*
- 1x Manual*
- 1x Power Adapter*
- 1x LAN cable*
- 1x set of adapters*

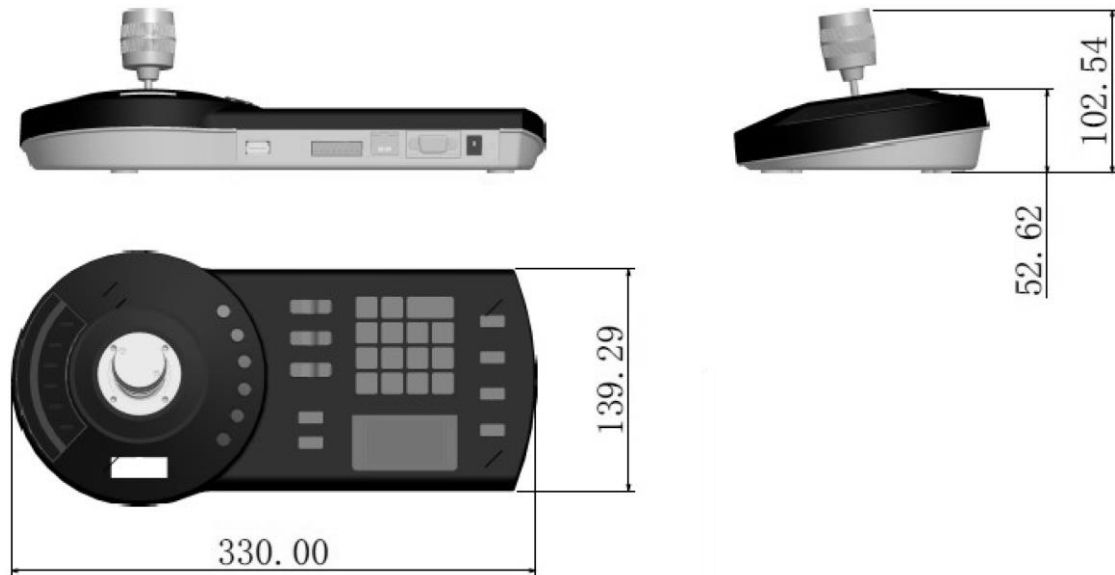
Besondere Ausstattungsmerkmale:

- Unterstützt die Steuerung von Kameras, Rekordern und Anzeigen der BWNC, SNC, BWNVR, BWPVR, SPVR und BWPVR Serien
- Einfache Bedienung über Tasten und 360° Joystick
- Optimal für die Steuerungen von RS-485 Systemen (analog, AHD, CVI, TVI)
- Unterstützt Netzwerk, RS-232, RS-485 und USB
- =12VDC Betriebsspannung

Special features:

- *Supports control of BWNC, SNC, BWNVR, BWPVR, SPVR and BWPVR series cameras, recorders and displays*
- *Easy operation via buttons and 360° joystick*
- *Optimal for the control of RS-485 systems (analog, AHD, CVI, TVI)*
- *Supports network, RS-232, RS-485 and USB*
- *=12VDC operating voltage*

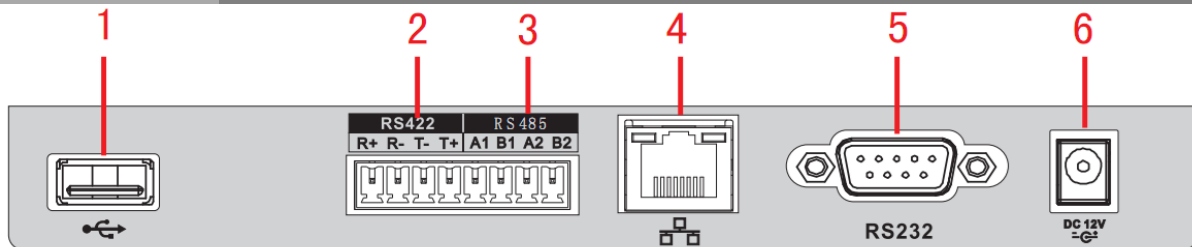
Technische Zeichnung / Technical drawing



Alle Angaben in mm [inch]. Zeichnung nicht maßstabgerecht. Irrtum, technische Änderungen, geringe Maß- und Gewichtsunterschiede vorbehalten.

All dimensions in mm [inch]. Drawings not true to scale. We reserve the right to change technical specifications including slight variation in size and weight, technical changes, errors excepted.

Anschlüsse / Connectors



1	USB Port	USB port
2	RS-422 Port	RS422 port
3	RS-485 Port *	RS485 port *
4	Netzwerk Port	Network port
5	RS-232 Port **	RS232 port **
6	=12Vdc Versorgungsanschluss	=12Vdc Power socket

* max. 1200m (9600bps), max. 3000m

** max. 10m

DE: Bedienelemente



Nr.	Hinweis	Taste	Bedeutung	Funktion
1	Allgemeines Funktionspanel	ESC	Abbrechen/Zurück	<ul style="list-style-type: none"> ● Löscht den vorherigen Eintrag des Puffereingangsinhalts. ● Klicken Sie im Wiedergabemodus auf diese Taste, um zum Echtzeit-Überwachungsmodus zurückzukehren.
		SETUP	Modus wechseln	Umschalten zwischen PTZ/Decoder-Steuerungsschnittstelle. <ul style="list-style-type: none"> ● 【Setup】 :Set use Modus <ul style="list-style-type: none"> ● 1+ 【Setup】 :Mainstream Substream
		SHIFT	Eingabemethode ändern	<ul style="list-style-type: none"> ● Umschalten zwischen Eingabemethoden ● Gehen Sie zum vorherigen Videokanal. ● Groß und Kleinschreibung umschalten
		ENTER	Schaltfläche "Bestätigen"	<ul style="list-style-type: none"> ● Bestätigt im Rekorder-Menü die Auswahl ● Springe zum nächsten Videokanal.
		0~9	Zeichen und Ziffern	Klicken Sie auf 【SHIFT】 , um zwischen Ziffern/Zeichen zu wechseln.
2	Rekorder Bedienfeld	ID	ID-Verknüpfung	Nach erfolgreicher Zonenverbindung klicken Sie auf 【ID】 , um die Verbindung zum Gerät zu trennen.
		CAM	Kanalnummer des Geräts	Rekorder-Kanal steuern auswählen. <ul style="list-style-type: none"> ● 0+ 【CAM】 : Entfernen Sie den Stream aus dem aktuellen Fenster.

				<ul style="list-style-type: none"> ● 1+ 【CAM】 : Ausgabe des Streams der Videoquelle Nr.1 im aktuellen Fenster
		MULT	Taste teilen	<ul style="list-style-type: none"> ● Rekorder-Fenster in Split aufteilen z.B. 4+ 【MULT】 : Aktuelles Fenster als 4-fach Split anzeigen.
		AUX	Hilfsmittel	<ul style="list-style-type: none"> ● Benutzer-Aux-Datensatz ● Öffnen Sie die lokale PTZ-Schnittstelle des Rekorders.
		FN	Funktionstaste	<p>Arbeiten Sie mit den Zahlentasten.</p> <ul style="list-style-type: none"> ● 【FN+1】 : Zur Rekorder-Assistenten-Schnittstelle wechseln. ● 【FN+2】 : Tour ● 【FN+3】 : Digitaler Zoom
		PTZ	Ansicht PTZ Umschalten	<ul style="list-style-type: none"> ● Steuerkanal PTZ. ● Wählen Sie ein bestimmtes Fenster aus. 1+ 【PTZ】 : Wählen Sie das erste Fenster der aktuellen Anzeige.
		PLAY	Bildschirm Wiedergabetaste	<ul style="list-style-type: none"> ● Steuerung der Rekorder-Wiedergabe ● Wählen Sie den gewünschten Bildschirm. Drücken Sie z.B. 1+ 【PLAY】 : Ausgangsbildschirm Nr. 1.
3	Speed Dome Bedienfeld	IRIS	Iris	Kontrollblende.
		FOCUS	Fokus	Fokus kontrollieren
		ZOOM	Vergrößern/Verkleinern	Zoom kontrollieren.
		OTHER	Menü Speed Dome	<p>ⓘ Modus einstellen: Wechseln Sie zum Speed Dome-Menü.</p> <p>ⓘ Modus verwenden: Puffer löschen.</p>
		PERSET	Voreinstellung	<ul style="list-style-type: none"> ● Modus einstellen: Zum Beispiel: 11+ 【PRESET】 stellt die Voreinstellung Nr.11 ein. ● Modus verwenden: Zum Beispiel, 11+ 【PRESET】 ruft die Voreinstellung Nr.11 auf.
		SCAN	Scannen	<ul style="list-style-type: none"> ● Modus einstellen: Klicken Sie auf 【SCAN】 , um zur Einrichtungsoberfläche zu gelangen. ● Modus verwenden: Zum Beispiel, 5+ 【SCAN】 , um Scan Nr.5 aufzurufen und dann auf 【SCAN】 zu stoppen.
		PAN	Pan	<ul style="list-style-type: none"> ● Starte PAN Vorgang ● Stoppe PAN Vorgang

		TOUR	Tour	<ul style="list-style-type: none"> ● Modus aufrufen: Klicken Sie auf 【TOUR】 , um zur Tour-Oberfläche zu gelangen. ● Modus verwenden: Zum Beispiel, 5+ 【TOUR】 , um die Tour Nr.5 aufzurufen und dann die 【TOUR】 zu starten/stoppen.
4		PATTERN	Muster	<ul style="list-style-type: none"> ● Modus aufrufen: Klicken Sie auf 【PATTERN】 , um zur Einstellungsoberfläche zu gelangen. ● Modus verwenden: Zum Beispiel, 5+ 【PATTERN】 um das Muster Nr. 5 aufzurufen und dann auf die Schaltfläche 【PATTERN】 zum starten/stoppen.
	3D-Joystick	-	-	Bedienung des Menüs und der Steuerungsfunktionen.
5	Anzeigelampe Panel	PWR	Betriebsanzeige Licht	Die Leuchte leuchtet, wenn das Keyboard ordnungsgemäß an die Stromversorgung angeschlossen ist.
		TR/TX	Empfang von Netzwerkdaten und Sendestatus	Das Licht blinkt, wenn die Tastatur mit dem Netzwerk verbunden ist.
		NET	Netzwerk Kontrollleuchte	Das Licht leuchtet, wenn das Gerät mit dem Netzwerk verbunden ist.
		232	RS232-Anzeige	Die Leuchte blinkt, wenn eine Datenübertragung von 232 stattfindet.
		485	RS485-Anzeige	Die Leuchte blinkt, wenn eine 485-Datenübertragung stattfindet.
		USB	USB-Anzeige	<p>Die Leuchte leuchtet, wenn die Tastatur an das USB-Gerät angeschlossen ist.</p> <ul style="list-style-type: none"> ● Bei einer Netzwerktastatur leuchtet das Licht, wenn die Tastatur mit dem PC verbunden ist. ● Bei der analogen Tastatur und der Speed Dome-Tastatur leuchtet das Licht, wenn die Tastatur an das USB-Gerät angeschlossen ist.
6	LCD	-	-	OSD-Menü

EN: Front panel sections



SN	Note	Icon	Button Name	Function
1	General function panel	ESC	ESC	<ul style="list-style-type: none"> ● Cancel/return. Delete the previous space of the buffer input contents. ● In playback mode, click this key to go back to realtime surveillance mode.
		SETUP	Switch mode	Switch between PTZ/decoder control interface. <ul style="list-style-type: none"> ● 【Setup】 :Set use mode switch ● 1+ 【Setup】 :Main stream sub stream mode switch.
		SHIFT	Change input method	<ul style="list-style-type: none"> ● Switch between input methods ● Go to the previous video channel.
		ENTER	Confirm button	<ul style="list-style-type: none"> ● On DVR main menu, confirm current operation ● Go to the next video channel.
		0~9	Character and numerals	Switch between numeral/characters, click 【SHIFT】 to switch.
2	DVR control panel	ID	ID shortcut	Shortcut key to go to ID zone search, After successful zone connection, click the 【ID】 to disconnect the device.
		CAM	Device channel number	Control DVR channel. <ul style="list-style-type: none"> ● 0+ 【CAM】 : Close the video source of current window. ● 1+ 【CAM】 : Output the video source No.1 to the TV wall.
		MULT	Split button	<ul style="list-style-type: none"> ● Control DVR window split ● 4+ 【MULT】 : Split current window to 4split.

		AUX	Auxiliary	<ul style="list-style-type: none"> ● User aux record ● Open DVR local PTZ interface.
		FN	Function key	Work with the number buttons. <ul style="list-style-type: none"> ● 【FN+1】 : Go to DVR assistant interface. ● 【FN+2】 : Tour ● 【FN+3】 : Electronic zoom
		PTZ	Window PTZ button	<ul style="list-style-type: none"> ● Control channel PTZ. ● Select specified window. 1+ 【PTZ】 :Select the first window of current screen.
		PLAY	Screen Playback button	<ul style="list-style-type: none"> ● Control DVR playback ● Select the specified screen of the TV wall. 1+ 【PLAY】 : Select the No.1 output screen.
3	Speed dome control panel	IRIS	Iris	Control iris.
		FOCUS	Focus	Control focus
		ZOOM	Zoom	Control zoom.
		OTHER	Speed dome menu	? Set mode: Go to speed dome menu. ? Use mode: Clear buffer.
		PERSET	Preset	<ul style="list-style-type: none"> ● Set mode: For example, 11+ 【PRESET】 is to set preset No.11. ● Use mode: For example, 11+ 【PRESET】 is to call preset No.11.
		SCAN	Scan	<ul style="list-style-type: none"> ● Set mode: Click 【SCAN】 to go to setup interface. ● Use mode: For example, 5+ 【SCAN】 is to call scan No.5 and then click 【SCAN】 to stop.
		PAN	Pan	<ul style="list-style-type: none"> ● Start pan ● Stop pan
		TOUR	Tour	<ul style="list-style-type: none"> ● Set mode: Click 【TOUR】 is to go to tour interface. ● Use mode: For example, 5+ 【TOUR】 is to call tour No.5 and then click the 【TOUR】 to stop.
4	3D Joystick	PATTERN	Pattern	<ul style="list-style-type: none"> ● Set mode: Click 【PATTERN】 is to go to setup interface. ● Use mode: For example, 5+ 【PATTERN】 is to call pattern No.5 and then click the 【PATTERN】 to stop.
		-	-	Aux menu and function operation.
5	Indicator light panel	PWR	Power indicator light	The light is on when the keyboard is properly connected to the power supplying.

6	Indicator light panel LCD	TR/TX	Network data receive and send indicator light	The light is flashing when the keyboard is connected to the network.
		NET	Network indicator light	The light is on when the device is connected to the network.
		232	RS232 indicator light	The light is flashing when there is 232 data transmission.
		485	RS485 indicator light	The light is flashing when there is 485 data transmission.
		USB	USB indicator light	<p>The light is on when the keyboard is connected to the USB device.</p> <ul style="list-style-type: none"> ● For network keyboard, the light is on when the keyboard is connected to the PC. <p>For analog keyboard and speed dome keyboard, the light is on when the keyboard is connected to the USB device.</p>
6	LCD	-	-	<ul style="list-style-type: none"> ● OSD menu

Technische Daten / Technical specifications

Modell / Model	KSC-NET-RS
Typ <i>Type</i>	Multi-Funktions Keyboard <i>Multi-function keyboard</i>
Installation <i>Installation</i>	Innenbereich <i>Indoor</i>
Joystick	3-Achsen, Auto-Mittelstellung, Vekordrehung 3-axis, auto-return to center, vector twisting
Modi mode	Netzwerk und Dirketmodus <i>Network and dircet mode</i>
Direkt Modus <i>Direct mode</i>	1 RS232/2 RS485 REC Protocol: DH-2 Dome Protocol: DH-SD1/PELCO-D/PELCO-P, etc
Netzwerk Modus <i>Network mode</i>	Interface: RJ45 REC/Network Dome/Network IP Address/Port/Protocol
Display	LCD, 75.2mmx33.85mm
Maximum User	64
Max. RS485 pro User	256
Max. Netzwerk Geräte pro User <i>Max. network devices per user</i>	2048
OSD-Menü <i>OSD menu</i>	DE und weitere Sprachen <i>Multi-language</i>
Betriebsspannung <i>Voltage</i>	Netzteil/Power adapter: 100V~240V 50Hz/60Hz Keyboard: =12VDC ($\pm 10\%$)
Leistungsaufnahme <i>Power consumption</i>	Max. 5 Watt
Arbeitsumgebung Luftfeuchtigkeit <i>Working Humidity</i>	10% ~ 90%
Betriebstemperatur / <i>Operating temperature</i>	-10° bis / to +55° C
Lagertemperatur <i>Storage temperature</i>	0° bis / to +50° C
Abmessungen <i>Dimensions</i>	330mmx139mmx53mm (WxDxH) (H: 103mm Joystick)
Gewicht / <i>Weight</i>	ca. 1.3 kg (netto)
Gehäusefarbe / <i>Housing color</i>	Schwarz / <i>black</i>
Kennzeichnung / Identifier	CE
Empfohlenes Netzteil / <i>Recommended power adapter</i>	Inklusive <i>included</i>

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Allgemeine Sicherheitshinweise

- Vor Inbetriebnahme des Gerätes sollte dieses Handbuch sorgfältig gelesen und als Nachschlagewerk verwahrt werden.
- Vor jeder Reinigung muss das Gerät ausgeschaltet und von der Betriebsspannung getrennt werden. Benutzen Sie für die Reinigung ein feuchtes Tuch. Benutzen Sie keine scharfen Reinigungsmittel oder Sprühdosen. Das Typenschild darf nicht ersetzt werden.
- Benutzen Sie keine Zusatzgeräte, die nicht vom Hersteller des Gerätes empfohlen wurden. Diese können die Funktionalität des Gerätes beeinflussen und schlimmstenfalls Verletzungen und einen elektrischen Schlag herbeiführen oder sogar Feuer auslösen.
- Betreiben Sie das Gerät niemals in der Nähe von Wasser oder anderen Flüssigkeiten.
- Das Gerät sollte an einem sicheren Ort und auf fester Unterlage gemäß den Angaben des Herstellers installiert werden. Schweres Gerät sollte mit großer Sorgfalt transportiert werden. Schnelle Halts, übermäßige Krafteinwirkungen und unebener Boden können die Ursache sein, dass das Gerät zu Boden fällt und schweren Schaden an Personen und anderen Objekten verursacht.
- Eventuell am Gerät befindliche Öffnungen dienen der Entlüftung und schützen das Gerät vor Überhitzung. Diese Öffnungen dürfen niemals zugedeckt oder zugestellt werden. Sorgen Sie dafür, dass das Gerät nicht überhitzt wird.
- Verwenden Sie nur die empfohlene Betriebsspannungsversorgung. Wenn Sie nicht sicher sind, ob die am Installationsort vorhandene Stromversorgung verwendet werden kann, fragen Sie Ihren Händler.
- Ein Gerät, das von einer polarisierten Stromversorgung versorgt wird, hat meistens als Sicherheitsvorkehrung einen Netzanschlusstecker mit unterschiedlichen Klinken, welche nur auf eine Art und Weise mit der Netzsteckdose verbunden werden können. Versuchen Sie niemals, diese Sicherheitsvorkehrung eines polarisierten Steckers außer Betrieb zu setzen.
- Wenn das Gerät eine Stromversorgung mit Erdungsanschluss erfordert, dann sollte es auch nur an eine entsprechende Netzsteckdose mit Erdungsanschluss angeschlossen werden. Steht eine solche Schukosteckdose nicht zur Verfügung, dann sollte sie von einem Elektriker installiert werden.
- Anschlusskabel sollten so verlegt werden, dass man nicht darauf treten kann oder dass sie durch herab fallende Gegenstände beschädigt werden können.
- Bei einem Gewitter oder bei längerer Nutzungspause sollte das Gerät immer von der Betriebsspannung getrennt werden. Lösen Sie auch andere Kabelverbindungen. Auf diese Weise schützen Sie das Gerät vor Blitzschäden oder Stromstößen.
- Setzen Sie Netzsteckdose und Netzkabel niemals einer Überbelastung aus. Feuer und elektrische Schläge können die Folge sein.
- Stecken Sie niemals Gegenstände durch die Öffnungen des Geräts. Sie können Spannungs- führende Teile berühren und einen elektrischen Schlag erhalten.
- Vergießen Sie auch niemals Flüssigkeiten über das Gerät.
- Bei Betriebsstörungen oder einem vollständigen Betriebsausfall schalten Sie das Gerät aus und trennen es von der Versorgungsspannung. Versuchen Sie niemals, selbst Wartungs- oder Reparaturarbeiten bei geöffnetem Gehäuse durchzuführen, da Sie sich gefährlichen Spannungen aussetzen. Überlassen Sie Wartungs- oder Reparaturarbeiten ausschließlich qualifizierten Fachwerkstätten.
- Als Ersatzteile dürfen nur Teile verwendet werden, die vom Hersteller zugelassen wurden oder solche, die identische Leistungsdaten aufweisen. Nicht genehmigte Ersatzteile können zu Schäden an Personen (elektrischer Schlag) und Gerät (Feuer) führen.
- Nach jeder Wartung oder Reparatur des Geräts muss das Gerät auf einwandfreien Betrieb überprüft werden.
- Die Installation des Geräts darf nur von qualifiziertem Personal ausgeführt werden und muss den örtlichen Spezifikationen und Vorschriften entsprechen, beachten Sie die Datenschutz Grundverordnung.
- Bei Einsatz dieser Kamera an Orten mit stark unterschiedlichen Lichtverhältnissen ist die Blendeneinstellung anzupassen.
- Bitte beachten Sie im Fall der Entsorgung unbrauchbarer Geräte die geltenden gesetzlichen Vorschriften.



Dieses Symbol bedeutet, dass elektrische und elektronische Geräte am Ende ihrer Nutzungsdauer vom Hausmüll getrennt entsorgt werden müssen. Bitte entsorgen Sie das Gerät bei Ihrer örtlichen kommunalen Sammelstelle.



Bei Kameras mit einem IR-Scheinwerfer:
Bewahren Sie stets einen Abstand von > 1m, um gesundheitlichen Schäden vorzubeugen.
Schauen Sie nie direkt in den IR-Scheinwerfer hinein, um Augenschäden zu vermeiden.

CE Richtlinien

Vorsicht: Änderungen und Modifizierungen, die nicht ausdrücklich durch die zuständige Genehmigungsbehörde genehmigt worden sind, können zum Entzug der Genehmigung zum Betreiben des Gerätes führen. Dieses Gerät entspricht den CE-Richtlinien.

General safety precautions and safety instructions

- Before operating the appliance, please read this manual carefully and retain it for further reference.
- Before cleaning the appliance, it has to be switched off and unplugged from the power outlet. Wipe the appliance with a soft damp cloth.
Do not use harsh cleansers or aerosols for cleaning. The type label may not be replaced.
- Do not use attachments unless recommended by the manufacturer as they may affect the functionality of the appliance and result in the risk of fire, electric shock or injury.
- Never install the appliance in areas exposed to water or other liquids.
- The appliance has to be installed in a safe and stable location which is able to carry the weight of the appliance. Quick stops, excessive force, and uneven surfaces may cause the appliance to fall causing serious injury to persons and damage to objects.
- Openings in the appliance, if any, are provided for ventilation to ensure reliable operation of the appliance and to protect it from overheating. These openings must not be covered or blocked. Please make sure that the appliance does not overheat.
- The appliance should only be operated from the type of power source indicated on the marking label. If you are not sure of the type of power supplied at the installation location, please contact your local dealer.
- An appliance which is powered through a polarized plug (a plug with one blade wider than the other) will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug into the outlet, try reversing the plug. Do not defeat the safety purpose of the polarized plug.
- If the appliance is powered through a grounding-type plug, the plug will only fit into a grounding-type power outlet. This is a safety feature. If your outlet does not have the grounding plug receptacle, contact your local electrician.
- Route power cords and cables in a manner to protect them from damage by being walked on or pinched by items placed upon or against them.
- For protection of the appliance during a lightning storm or when it is left unattended and unused for a longer period, unplug the appliance from the wall outlet. Disconnect any antennas or cable systems that may be connected to the appliance. This will prevent damage to the appliance due to lightning or power-line surges.
- Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.
- Never insert items into the openings of the appliance. They may touch parts under electric current which may cause an electric shock.
- Never pour any liquids over the appliance.
- In case of any operating interruption or a complete operating failure please switch off the appliance and disconnect it from the wall outlet. Never attempt to service or repair the appliance yourself, as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.
- When replacement parts are required, be sure that the service technician uses replacement parts specified by the manufacturer or that have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.
- Upon completion of any service or repairs to the appliance, ask the service technician to perform safety checks to verify that the appliance is in proper operating condition.
- The appliance must only be installed by qualified service personnel and has to comply with local specifications and regulations, e.g. GDPR.
- At the installation site, the camera has to be adjusted to the given light conditions (see OSD).
- Please respect the local legal regulations on waste if you need to dispose of discarded appliances.



This symbol means that electrical appliances need to be disposed of properly and not simply with unsorted household refuse. Please respect local regulations on waste disposal.



For cameras equipped with IR LEDs:
Please make sure to always keep a distance of > 1m to avoid damages to your health. Never look directly into the IR-LEDs – this may cause eye damages!

CE compliance

Attention: Any changes or modifications to this appliance which have not been explicitly approved of by the respective regulatory authority, may lead to a prohibition of usage of this appliance. This appliance complies with the CE guidelines.



Notizen / Note

Hinweise



Wir weisen darauf hin, dass derart gekennzeichnete Elektro- und Elektronikgeräte sowie Batterien, nicht über den Hausmüll, sondern getrennt bzw. separat gesammelt werden müssen. Bitte erkundigen Sie sich bei der zuständigen Stelle in Ihrer Stadt/Gemeinde nach Sammelstellen für Batterien und Elektromüll.



Hiermit erklärt die BURG-GUARD GMBH, dass das vorliegende Gerät der Richtlinie 2014/35/EU Niederspannungsrichtlinie, 2014/53/EU (EMC), 2011/65/EU (RoHS).

Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse abrufbar: www.burg.biz Bei technischen Fragen zum Produkt lesen Sie bitte die ausführliche Bedienungsanleitung und beachten Sie die FAQ, die Sie auf folgender Webseite finden: www.burg.biz. Sollten Sie dennoch Fragen haben, wenden Sie sich bitte per E-Mail an: camera-service@burg.biz

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Notes



Please be aware that electrical and electronic equipment and batteries shall not be disposed of as household waste, but rather collected separately. Please obtain information on the collecting points for electrical waste from the responsible authority of your municipality.



BURG-GUARD GmbH hereby declares that this device complies with Directive 2014/35/EU Low Voltage, 2014/53/EU, (EMC), 2011/65/EU (RoHS). The full text of the EU Declaration of Conformity can be found on www.burg.biz. If you have technical questions about this device, please read the detailed user manual and the FAQ sheet which you will find on the following website: www.burg.biz. If, however, you still have questions, please send an e-mail to: camera-service@burg.biz

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