



BWNVR-2411P 2.Gen

KURZANLEITUNG / QUICK GUIDE

UHD Netzwerk Video Rekorder mit integriertem PoE Switch
UHD Network video recorder with integrated PoE switch



Lieferumfang:

- 1x Rekorder
- 1x Maus
- 1x Netzanschlusskabel
- 1x Kurzanleitung

Items included in the delivery:

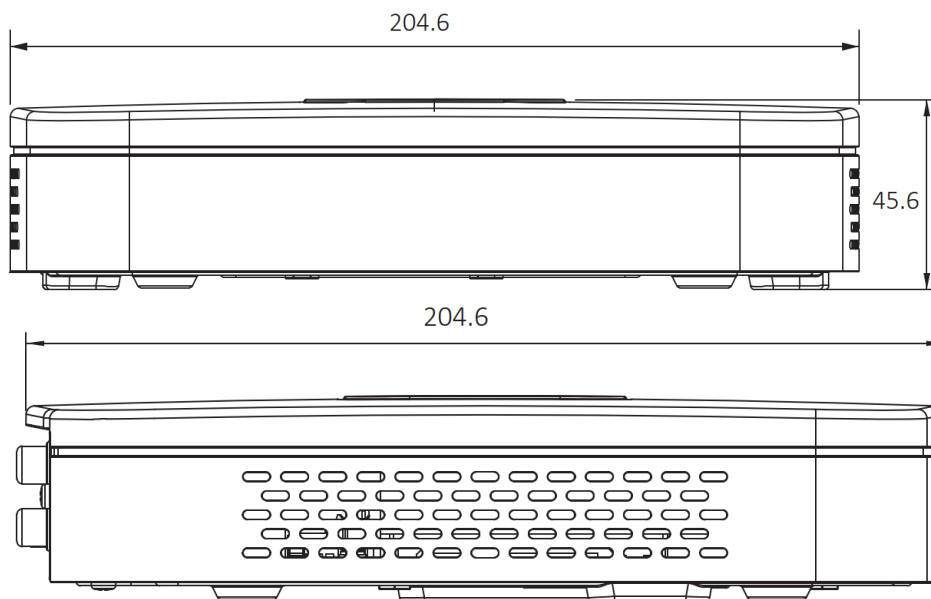
- 1x Recorder*
- 1x Mouse*
- 1x Power cable*
- 1x Quick installation guide*

Besondere Ausstattungsmerkmale

- 4-Augen Prinzip für gehobene Ansprüche bei Sicherheit und Privatsphäre
- UHD (3840x2160) Anzeige per HDMI
- FullHD Anzeige auf VGA
- 1x SATA III HDD bis 10TB
- Unterstützt 4 IP Kameras
- bis 8MP Auflösung Dekodierung
- Unterstützt H.265(+)
- Unterstützt Einrichtung und Auswertung von AIVA Video Analyse Funktionen
- 4x PoE Ports, 36W max. 1x High PoE
- BURGcloud / P2P kompatibel
- ONVIF 2.4 kompatibel

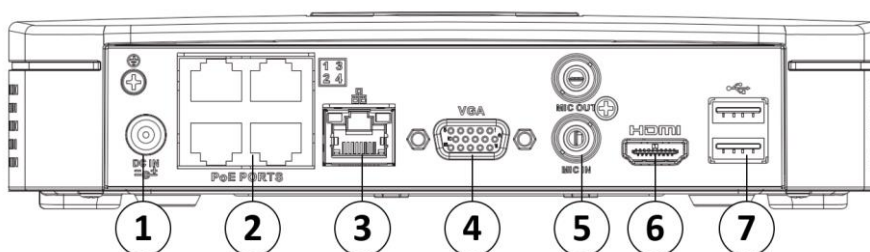
Special features

- *Double user verification for login to ensure high privacy and security protection*
- *UHD (3840x2160) Display support at HDMI*
- *FullHD Display support at VGA*
- *1x SATA III HDD bis 10TB*
- *Support 4 IP cameras*
- *up to 8MP decoding resolution*
- *H.265(+) support*
- *Support AIVA setup and statistics of video analytic functions*
- *4x PoE port, 36W max., 1x High PoE*
- *BURGcloud/ P2P*
- *ONVIF 2.4 compatible*



Alle Angaben in mm. Zeichnung nicht maßstabsgerecht. Irrtum, technische Änderungen, geringe Maß- und Gewichtsunterschiede vorbehalten.

All dimensions in mm. Drawings not true to scale. We reserve the right to change technical specifications including slight variation in size and weight, technical changes, errors excepted.

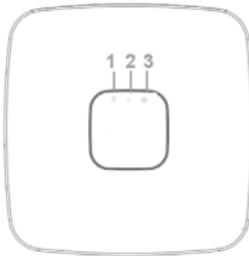


NR.	BESCHREIBUNG/DESCRIPTION
1	48Vdc Betriebsspannung 48 Vdc power
2	PoE Switch PoE Switch
3	RJ45 Netzwerkanschluss RJ45 Network connection
4	VGA Monitor-Ausgang VGA monitor output

NR.	BESCHREIBUNG/DESCRIPTION
5	Audio Out / Audio In
6	HDMI Monitor-Ausgang HDMI monitor output
7	USB Port USB Port

Kontrollanzeigen des Frontpanels

Control indicators at front panel



Nr	Funktion	Function
1	Festplattenstatus	HDD state
2	Betriebsspannung	power connected
3	Netzwerk	network

Technische Daten

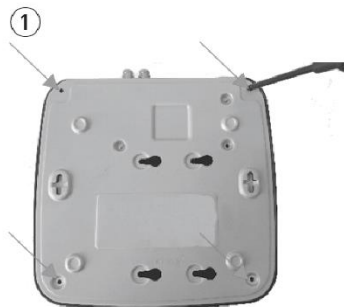
Technical specifications

Modell / Model	BWNVR-2411P 2.Gen
Typ Type	4-Kanal 4K/UHD Netzwerk Videorekorder / 4-channel 4K/UHD network video recorder
Video Eingänge / Video inputs	4x PoE / 5x RJ-45
Unterstützte Standards Supported standards	H.265(+)/H.264(+)/MJPEG/MPEG4
Audio Eingänge/Ausgänge Audio input/output	1 / 1 (Cinch)
Anzahl interne HDD unterstützt / Number of internal HDD supported	1x SATA III 3.5" HDD max. 10TB
Betriebssystem / Operating system	Linux
Monitor Ausgänge / Monitor outputs	1x HDMI (UHD), 1x VGA (FullHD)
Monitor Auflösung Monitor resolution	3840x2160 (nur HDMI), 1920x 1080, 1280x 1024, 1280x 720, 1024x 768
Bildschirmanzeige / Display split	1/4/8
Einblendungen Displays	Kameraname, Zeit, Videoverlust, Kamera gesperrt, Bewegungserkennung, Aufnahme / Camera title, time, video loss, camera lock, motion detection, recording
Max. Aufnahme Auflösung Max. recording resolution	12MP/8MP/6MP/5MP/4MP/3MP/1080P/ 720P/ etc.
Bit Rate pro CH / per CH	16Kbps - 20 Mbps
Bandbreite gesamt / Bandwidth max.	80Mbps
Aufnahme Modus Recording mode	Manuell, Zeitplan (normal, zeitgesteuert), Bewegungserkennung, Stopp / Manual , schedule (regular, continuous), motion detection, stop
(e)PoE	4 Ports PoE (IEEE802.3af) (Σ max.36W)
Netzwerk / network	RJ-45 Port (10/100 Mbit)
Max. Benutzer / Max. users	128
USB Ports	2x USB 2.0
Betriebsspannung / Voltage	Single, =48/53Vdc /1.25A
Leistungsaufnahme Power consumption	< 5,3W (ohne Festplatte / without HDD) + max. 55W f. PoE
Betriebstemperatur Operating temperature	-10° bis/to +55°C
Abmessungen / Dimensions	204.6mm×204.6mm×45.6mm (8.1" x 8.1" x 1.8")
Gewicht / Weight	Ca. 1,4 kg (ohne Festplatte / without HDD)

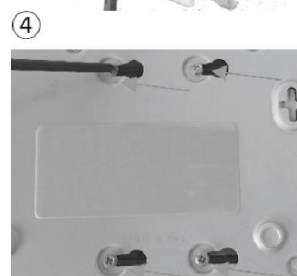
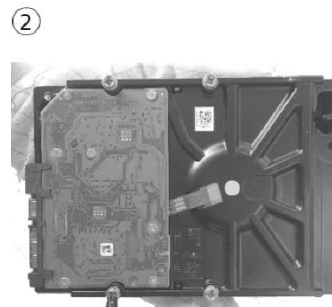
Irrtum und Änderungen vorbehalten. / Subject to technical changes. Errors excepted.

Festplatteneinbau

1. Lösen Sie die 4 Schrauben des Rekorders auf der Rekorder Rückseite. Die weiße Gehäuse-Oberschale lässt sich nun abheben.
2. Bereiten Sie die 3,5" SATA-Festplatte für den Einbau vor. Setzen Sie hierzu die 4 mitgelieferten Schrauben an die dafür vorgesehenen Gewindelöcher auf der Festplatten Unterseite. Ziehen Sie die Schrauben nicht fest, sondern drehen Sie diese nur soweit ein, dass diese gerade halten.
3. Führen Sie die Festplatte, mit den Schrauben, in die Löcher der Metall Unterseite des Gerätes neben der Elektronik ein.
4. Schieben Sie die Festplatte in Montageposition und ziehen Sie die Schrauben dann an.
5. Befestigen Sie das Festplattenkabel an der Festplatte wie im Bild dargestellt. Es ertönt ein Klicken, wenn der Stecker einrastet.
6. Setzen Sie die weiße Gehäuseschale wieder auf das Metallunterteil und befestigen Sie die vier Schrauben, die in Schritt 1 gelöst wurden.

**HDD installation**

1. Loosen the screws of the upper cover and side panel.
2. Fix four screws in the HDD (Turn just three rounds)
3. Place the HDD in accordance with the four holes in the bottom.
4. Turn the device upside down and then turn the screws in firmly.
5. Connect the HDD cable and power cable.
6. Put the cover in accordance with the clip and then place the upper cover back. Secure the screws in the rear panel and the side panel.



Inbetriebnahme mit Monitor

- Schließen Sie die Maus, den Monitor, das Netzkabel und die Kamera(s) an den Rekorder an. Verbinden Sie anschließend das Gerät mit dem beiliegendem Kaltgerätenetzstecker mit der Betriebsspannung.
- Warten Sie bis das System gebootet ist.
- Der Setup Wizard führt Sie durch die Installation.
- Vergeben Sie einen Benutzernamen und ein Passwort.
- Fügen Sie Ihre E-Mailadresse ein um das Gerät später zurücksetzen zu können.

Hinweis:

Weitere Benutzer und Rechte können eingestellt werden unter:

Verwaltung ► Konto ► Benutzer

- Sie sind jetzt eingeloggt und können auf die verschiedenen Funktionen zugreifen.

Für die Einrichtung per Netzwerk laden Sie bitte die Aktuelle Version des BURGconfig Tools herunter:

Download [Link](#)

Getting started with display

- *Connect the mouse, the monitor, the network cable and the camera(s) with the recorder. Connect the device to power by using the power adapter supplied with these devices.*
- *Wait until boot process is finished*
- *The Setup Wizard helps you during first setup.*
- *Enter the first administrator's user name and password.*
- *Add also your mail-address to be able to reset the device in case of lost password.*

Note:

Add more user and configure their rights at:

Setting ► Account ► User

- *You are now logged-in and you have access to the various functions.*

Please download latest version of BURGconfig Tool when installing device by network:

Download [Link](#)

Ausführliches Benutzerhandbuch

Diese Kurzanleitung dient dazu, das Gerät einfach und unkompliziert in Betrieb zu nehmen. Eine ausführliche Beschreibungen der einzelnen Funktionen finden Sie im Benutzerhandbuch, auf unserer oder scannen Sie den QR-Code zum Öffnen des PDF.

[Link](#)



Detailed user manual

The purpose of this quick installation guide is to start the device in an easy and convenient way. Further detailed explanations and descriptions of the various functions are available in the user manual on our website or scan QR code for downloading PDF

[Link](#)





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Die Behebung von Schwachstellen ist ein fortlaufender Prozess, da immer neue Schwachstellen, u.a. in Netzwerkprotokollen und Diensten, gefunden werden und nicht gänzlich ausgeschlossen werden können.

Bei Fragen zum Produkt oder dessen Einrichtung wenden Sie sich bitte an: camera-service@burg.biz

DSGVO Hinweis

Beim Einsatz von Videosicherheitssystemen werden personenbezogene Daten in automatisierter Form erhoben, verarbeitet und genutzt. Derartige Daten stehen unter dem Schutz der DSGVO, die als EU-Verordnung direkt in Deutschland Anwendung findet. Verantwortlich für den Betrieb und die Verarbeitung der Daten ist der Betreiber der Anlage. Bei der Installation der Videosicherheitsanlage sind geeignete technisch-, organisatorische Maßnahmen zur Wahrung der Persönlichkeitsrechte Betroffener zu ergreifen.

Cyber security information

The BURG-GUARD GMBH follows the industry-standard practice of dealing with found product weaknesses and product software in order to minimize the risk for customers. Unfortunately, for complete security of products, software and services that are created and verified to the best of our knowledge and belief, complete freedom from errors that can't be overcome by potentially malicious attackers can't be fully guaranteed. This does not only apply to devices of BURG-WÄCHTER / SANTEC/ BURG-GUARD devices, but rather to the generality of networkable devices. BURG-GUARD GMBH can guarantee that we try to reduce the risk to a minimum.

Fixing vulnerabilities is an ongoing process because there are always new vulnerabilities, e.g. in network protocols and services, and can't be completely excluded.

If you have any questions, please contact camera-service@burg.biz

GDPR information

When using video security systems, personal data is collected in an automated manner, processed and used. Such data are under the protection of the GDPR, which is direct as an EU regulation. The operator of the system is responsible for the operation and processing of the data. When installing the video security system, appropriate technical and organizational measures must be taken to safeguard the personal rights of those affected.

App Fernzugriff einrichten

Sie können das Gerät über die „Burg Cam“ App von Ihrem Smartphone oder Tablet aufrufen und steuern.



App remote access

Using the “Burg Cam” App, you can call-up and control the device by your smartphone or tablet.



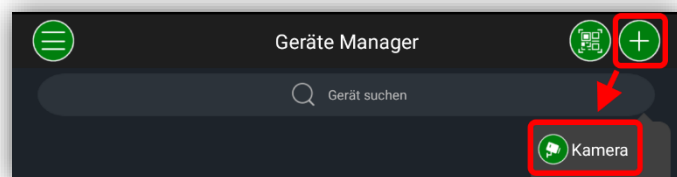
Einrichtung

Setup

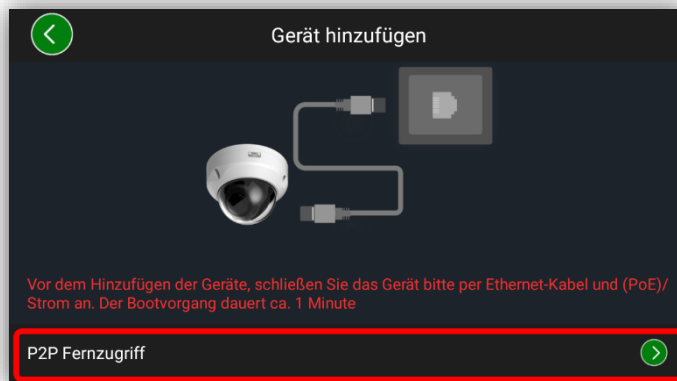
- 1) Geräte Manager / Device Manager



- 2) Hinzufügen > Kamera / Add > camera

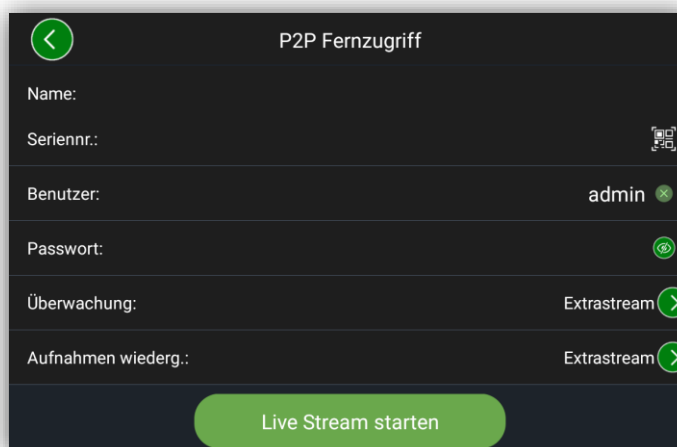


- 3) P2P -> Peer to Peer



- 4) Gerätedaten eingeben und Seriennummern QR Code scannen > Live Stream starten. Nach korrekter Eingabe der Daten eines initialisierten Gerätes erscheint das Livebild

Enter device data and scan serial number QR Code > show live stream. After entering correct informations of an initialized device you got the live video



Hinweis: Die P2P Funktion muss in den Einstellungen der Kamera aktiviert sein. Stellen Sie sicher, dass Ihr Router / die Firewall die Verbindung nicht blockt.

Note: The P2P function must be in the settings of the camera be activated. Make sure your router / firewall do not block the connection.

Allgemeine Sicherheitshinweise

- Vor Inbetriebnahme des Gerätes sollte dieses Handbuch sorgfältig gelesen und als Nachschlagewerk verwahrt werden.
- Vor jeder Reinigung muss das Gerät ausgeschaltet und von der Betriebsspannung getrennt werden. Benutzen Sie für die Reinigung ein feuchtes Tuch. Benutzen Sie keine scharfen Reinigungsmittel oder Sprühdosen. Das Typenschild darf nicht ersetzt werden.
- Benutzen Sie keine Zusatzgeräte, die nicht vom Hersteller des Gerätes empfohlen wurden. Diese können die Funktionalität des Gerätes beeinflussen und schlimmstenfalls Verletzungen und einen elektrischen Schlag herbeiführen oder sogar Feuer auslösen.
- Das Gerät sollte an einem sicheren Ort und auf fester Unterlage gemäß den Angaben des Herstellers installiert werden. Schweres Gerät sollte mit großer Sorgfalt transportiert werden. Schnelle Halts, übermäßige Krafteinwirkungen und unebener Boden können die Ursache sein, dass das Gerät zu Boden fällt und schweren Schaden an Personen und anderen Objekten verursacht.
- Eventuell am Gerät befindliche Öffnungen dienen der Entlüftung und schützen das Gerät vor Überhitzung. Diese Öffnungen dürfen niemals zugedeckt oder zugestellt werden. Sorgen Sie dafür, dass das Gerät nicht überhitzt wird.
- Verwenden Sie nur die empfohlene Betriebsspannungsversorgung. Wenn Sie nicht sicher sind, ob die am Installationsort vorhandene Stromversorgung verwendet werden kann, fragen Sie Ihren Händler.
- Ein Gerät, das von einer polarisierten Stromversorgung versorgt wird, hat meistens als Sicherheitsvorkehrung einen Netzanschlusstecker mit unterschiedlichen Klinken, welche nur auf eine Art und Weise mit der Netzsteckdose verbunden werden können. Versuchen Sie niemals, diese Sicherheitsvorkehrung eines polarisierten Steckers außer Betrieb zu setzen.
- Wenn das Gerät eine Stromversorgung mit Erdungsanschluss erfordert, dann sollte es auch nur an eine entsprechende Netzsteckdose mit Erdungsanschluss angeschlossen werden. Steht eine solche Schukosteckdose nicht zur Verfügung, dann sollte sie von einem Elektriker installiert werden.
- Anschlusskabel müssen so verlegt werden, dass man nicht darauf treten kann oder dass sie durch herab fallende Gegenstände beschädigt werden können.
- Stecken Sie niemals Gegenstände durch die Öffnungen des Geräts. Sie können Spannungs- führende Teile berühren und einen elektrischen Schlag erhalten.
- Bei Betriebsstörungen oder einem vollständigen Betriebsausfall schalten Sie das Gerät aus und trennen es von der Versorgungsspannung. Versuchen Sie niemals, selbst Wartungs- oder Reparaturarbeiten bei geöffnetem Gehäuse durchzuführen, da Sie sich gefährlichen Spannungen aussetzen. Überlassen Sie Wartungs- oder Reparaturarbeiten ausschließlich qualifizierten Fachwerkstätten.
- Als Ersatzteile dürfen nur Teile verwendet werden, die vom Hersteller zugelassen wurden oder solche, die identische Leistungsdaten aufweisen. Nicht genehmigte Ersatzteile können zu Schäden an Personen (elektrischer Schlag) und Gerät (Feuer) führen.
- Nach jeder Wartung oder Reparatur des Geräts muss das Gerät auf einwandfreien Betrieb überprüft werden.
- Die Installation des Geräts darf nur von qualifiziertem Personal ausgeführt werden und muss den örtlichen Spezifikationen und Vorschriften entsprechen, beachten Sie die Datenschutz Grundverordnung.
- Bei Einsatz dieser Kamera an Orten mit stark unterschiedlichen Lichtverhältnissen ist die Blendeneinstellung anzupassen.
- Bitte beachten Sie im Fall der Entsorgung unbrauchbarer Geräte die geltenden gesetzlichen Vorschriften.



Dieses Symbol bedeutet, dass elektrische und elektronische Geräte am Ende ihrer Nutzungsdauer vom Hausmüll getrennt entsorgt werden müssen. Bitte entsorgen Sie das Gerät bei Ihrer örtlichen kommunalen Sammelstelle.

CE Richtlinien

Vorsicht: Änderungen und Modifizierungen, die nicht ausdrücklich durch die zuständige Genehmigungsbehörde genehmigt worden sind, können zum Entzug der Genehmigung zum Betreiben des Gerätes führen. Dieses Gerät entspricht den CE-Richtlinien.

General safety precautions and safety instructions

- Before operating the appliance, please read this manual carefully and retain it for further reference.
- Before cleaning the appliance, it has to be switched off and unplugged from the power outlet. Wipe the appliance with a soft damp cloth.
Do not use harsh cleansers or aerosols for cleaning. The type label may not be replaced.
- Do not use attachments unless recommended by the manufacturer as they may affect the functionality of the appliance and result in the risk of fire, electric shock or injury.
- The appliance has to be installed in a safe and stable location which is able to carry the weight of the appliance. Quick stops, excessive force, and uneven surfaces may cause the appliance to fall causing serious injury to persons and damage to objects.
- Openings in the appliance, if any, are provided for ventilation to ensure reliable operation of the appliance and to protect it from overheating. These openings must not be covered or blocked. Please make sure that the appliance does not overheat.
- The appliance should only be operated from the type of power source indicated on the marking label. If you are not sure of the type of power supplied at the installation location, please contact your local dealer.
- An appliance which is powered through a polarized plug (a plug with one blade wider than the other) will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug into the outlet, try reversing the plug. Do not defeat the safety purpose of the polarized plug.
- If the appliance is powered through a grounding-type plug, the plug will only fit into a grounding-type power outlet. This is a safety feature. If your outlet does not have the grounding plug receptacle, contact your local electrician.
- Route power cords and cables in a manner to protect them from damage by being walked on or pinched by items places upon or against them.
- For protection of the appliance during a lightning storm or when it is left unattended and unused for a longer period, unplug the appliance from the wall outlet. Disconnect any antennas or cable systems that may be connected to the appliance. This will prevent damage to the appliance due to lightning or power-line surges.
- Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.
- Never insert items into the openings of the appliance. They may touch parts under electric current which may cause an electric shock.
- Never pour any liquids over the appliance.
- In case of any operating interruption or a complete operating failure please switch off the appliance and disconnect it from the wall outlet. Never attempt to service or repair the appliance yourself, as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.
- When replacement parts are required, be sure that the service technician uses replacements parts specified by the manufacturer or that have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.
- Upon completion of any service or repairs to the appliance, ask the service technician to perform safety checks to verify that the appliance is in proper operating condition.
- The appliance must only be installed by qualified service personnel and has to comply with local specifications and regulations, e.g. GDPR.
- At the installation site, the camera has to be adjusted to the given light conditions (see OSD).
- Please respect the local legal regulations on waste if you need to dispose of discarded appliances.



This symbol means that electrical appliances need to be disposed of properly and not simply with unsorted household refuse. Please respect local regulations on waste disposal.

CE compliance

Attention: Any changes or modifications to this appliance which have not been explicitly approved of by the respective regulatory authority, may lead to a prohibition of usage of this appliance.

This appliance complies with the CE guidelines.



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E-Mail: camera-service@burg.biz

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Germany

Tel: +49 2358 905 490
Fax: +49 2358 905 4490
E-Mail: camera-service@burg.biz

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