



Date _____

Contact

Name, First name _____

Order number _____

Return

Article	Number	Reason

Further notes _____

Return Reason

- 1. Changed mind
- 2. Wrong product ordered
- 3. Defective product/Complaint
- 4. Wrong product received
- 5. 30-day anti-breakage guarantee

Return Address

LS Fashion Berlin GmbH
Mühlenstraße 8a
14167 Berlin
Germany

Return Information

Returns & Returns

Please check the contents of the package and its condition immediately upon receipt of the goods. We provide a 30-day return policy on clips. For a full refund, all products must be undamaged and in their original packaging. Please return products to us in the original box or in a package with adequate protection against damage in transit. We are not responsible for packages damaged in transit. We reserve the right to refuse the return of products! Since we are a young company, we cannot cover the entire return shipping cost. We will gladly cover 50% of the return shipping cost of 5,99€. This will share the burden between our customers and us. We think this is a fair compromise. After a successful refund, we will refund the amount in your original payment method minus the return shipping cost.

Garantee

We will replace your broken clip within the first 30 days of purchase. Please note that reduced items are excluded from warranty. Please also note that there is no warranty claim on a replacement already received. Only products purchased from our online store are included in the warranty. The clips you wish to return are your responsibility until we receive them. Please note that since we are a young company, we cannot cover the shipping costs. Once we receive your package, we will send you a new clip for free. Since we review each return individually, please allow 2-3 weeks for your refund.