

User Manual

HELIX | HEARING AID

@otofonix

Warnings

⚠ WARNING: If you are younger than 18, do not use this.

You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialized care. Over the counter (OTC) hearing aids are only for users who are age 18 or older.

This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

⚠ WARNING: When to see a doctor.

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).

- Your ear has a birth defect or an unusual shape.
- Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 months.
- Your ear feels painful or uncomfortable.
- You have a lot of ear wax, or you think something could be in your ear.
- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then gets better again.
- You have worse hearing in one ear.
- You hear ringing or buzzing in only one ear.

Warnings (cont.)

⚠ WARNING: This hearing aid should not cause pain when inserting it.

Remove this device from your ear if it causes pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the manufacturer. If your pain or discomfort doesn't go away, contact your hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

⚠ Caution: This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

⚠ Caution: The sound output should not be uncomfortable or painful.

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

⚠ Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aid, like the eartip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part farther into your ear, injuring your eardrum or ear canal, possibly seriously.

i Note: If you remain concerned, consult a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

i Note: What you might expect when you start using a hearing aid.

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss. People who start using hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that training or counseling can help them get more out of their devices. If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening—for example, noisy environments.

i Note: Tell FDA about injuries, malfunction, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls them “adverse events,” and they might include: skin irritation in your ear, injury from the device (like cuts or scratches, or burns from overheated battery), pieces of the device getting stuck in your ear, suddenly worsening hearing loss from using the device etc.

Instructions for reporting are available at <https://fda.gov/Safety/MedWatch>, or call **1-800-FDA-1088**. You can also download a form to mail to FDA.

Please call Otonix Hearing Solutions at **(704)380-0508** if you have any questions or concerns.



I had no idea how much of life I was missing out on. I can hear the birds chirping again on my daily walks outside. I'm amazed at the difference it has made.

-Sally N.

Contact Us

Please feel free to reach out to us and we'd be happy to help!

Contact

(704) 380-0508
info@otofonix.com

Mail

3727 Greenbriar Dr. Ste 203
Stafford, Texas 77477

Office Hours

Monday - Friday
8:00am - 5:00pm CST

www.otofonix.com

Hi there!

We are so happy you're here! Congratulations on taking the first step towards better hearing, and thank you for choosing us to be a part of your journey. We are so thrilled to have the opportunity to help you get back the sounds of life.

This manual will provide you with all the information you need to get started. Please take a few minutes and read it in its entirety. If you have any questions, please feel free to reach out to us, and one of our dedicated USA-based hearing aid specialists will gladly assist you.



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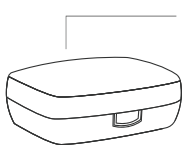
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1.

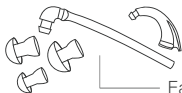
Getting Started.

Section One.

What's in the Box

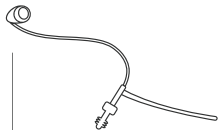
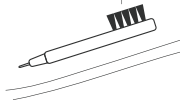


Traveling Case



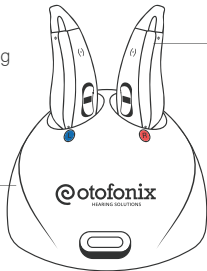
Ear Hook Kits

Cleaning Kit



Extra Sound Tubes

Charging Base



Hearing Aids (Pair) Assembled

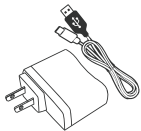


User Manual

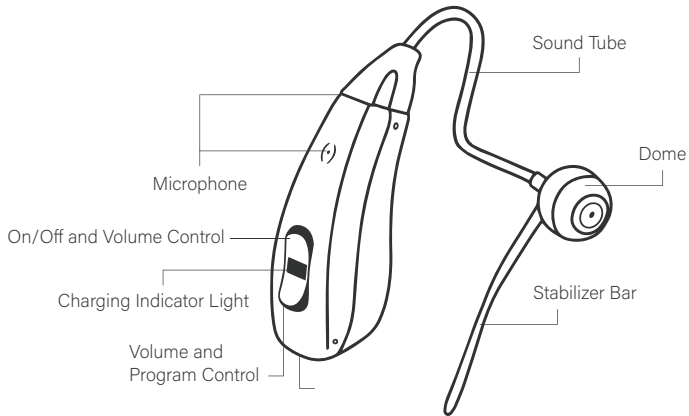


Assortment of Open and Closed Ear Domes

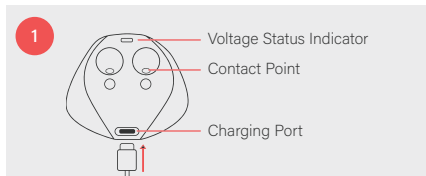
USB Type C Cable and Wall Charger Adapter



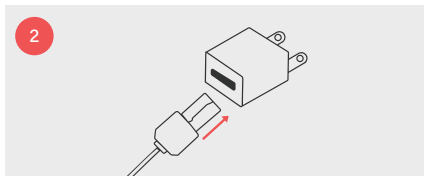
Get familiar with Helix



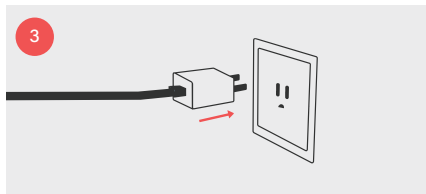
How to Assemble the Charger



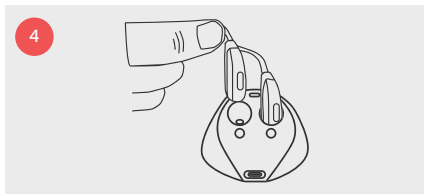
Place the small end of the cable into the charging port of the charging base.



Plug the big end of the cable into the adapter.



Connect the adapter to the power.



Place your hearing device into the charging base.

How to Charge the Hearing Aids

The hearing aids come almost fully charged. We recommend you charge the hearing aids after daily use. It will take approximately 2 to 3 hours for them to be fully charged. Once charged, it should last about 18 to 20 hours, depending on the volume and program settings. Higher volumes do use more battery than lower volumes.



Solid **green** light when charged.



Solid **blue** light when charging.

Charger Information

Charging Time

2 to 3 Hours

Battery Life

18 to 20 Hours

i Helpful Information

- Before using your hearing devices for the first time, it is recommended that you fully charge your devices.
- Indicator on the charging base will shine blue when charging and it will shine green when both units are fully charged.
- Always turn off your hearing aids when not in use to optimize battery life.
- To extend the overall life of your battery, DO NOT store your Helix for more than 1 month without charging.

i Helpful Videos

Check out our library of videos for helpful tips at www.otofonix.com/videos.

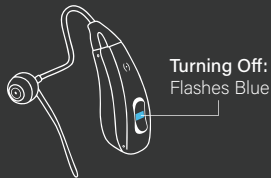
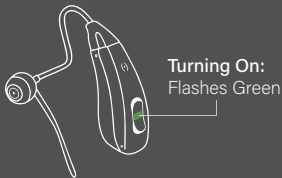
How to Power On/Off

To Power On:

Press and hold the upper portion of the **Rocker Switch** for about 3 seconds to POWER ON. The device is equipped with a power-on-delay function which allows you time to put the device on your ear. When the device is turned on, it will flash **Green**.

To Power Off:

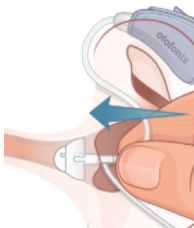
Press and hold the upper portion of the Rocker Switch for about 3 seconds. When the device is turned off it will flash **Blue**.



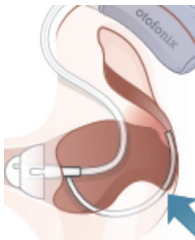
Placing The Device on Your Ear



Step 1:
Hook the body of the hearing aid behind the ear.



Step 2:
Insert the ear dome into the ear canal with gentle pressure until snugly seated in the ear canal.



Step 3:
Tuck the stabilizer bar into the outer bowl of the ear so the ear dome stays in place.

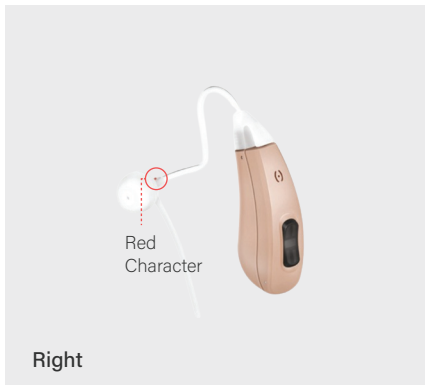
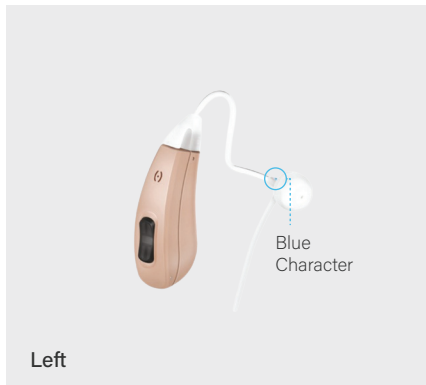


Taking Off:
To prevent damage, first remove the ear dome, then remove the device from behind your ear.

How to Identify Left vs Right

To Identify Left/Right Helix

1. Hold the hearing aids upright in each hand, with controls facing you.
2. The domes/tubing point toward each other when in the correct hand.



Changing Volume & Programs

The **Hearing Aid Rocker Switch** is designed to turn the device on/off and change both volume and programs on your device.

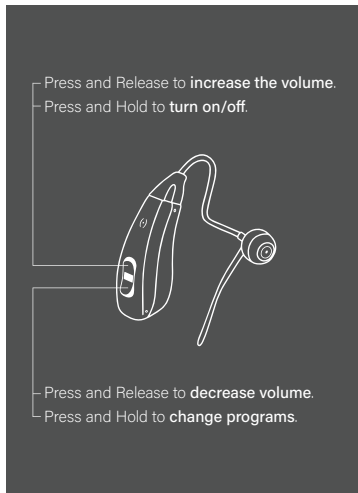
To change the volume:

1. Press and quickly release the upper portion of the **Rocker Switch** to increase the volume, while the lower portion reduces the volume.
2. You will hear a single beep when changing volume.
3. When you are at the lowest volume level and the highest volume level you will hear 3 beeps.

To change the programs:

1. Press and hold **Rocker Switch** for 3 seconds.
2. The beeps will indicate what program you are on.

i Note: When the device is turned on, it will revert to the last program and volume setting.



Program Settings

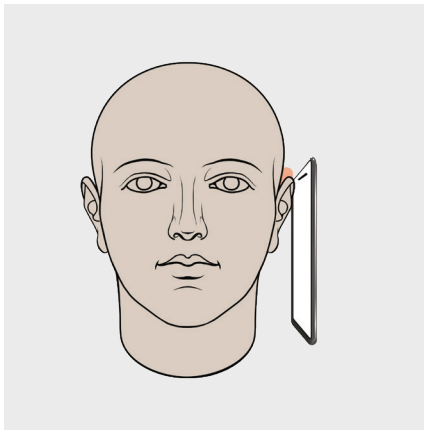
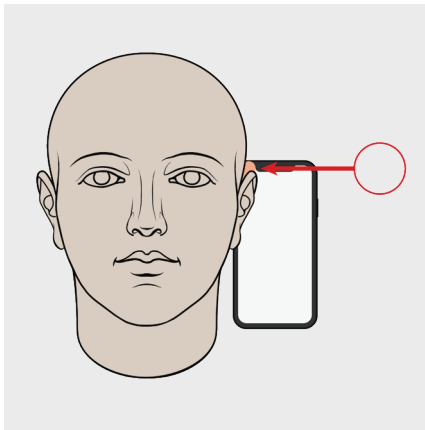
To change the program settings:

Press and hold the **Rocker Switch** down for 3 seconds at the lower portion of the **Rocker Switch**. The beeps will indicate what program you are on.

Program	Beeps	Best For
① Conversation	1 Beep	Low noise reduction (Everyday listening, quiet family time).
② Restaurant	2 Beeps	Medium noise reduction (Conference or church).
③ Television	3 Beeps	Medium noise reduction (watching TV).
④ Outdoors	4 Beeps	Lower amplification of high frequencies (running, wind).

Using the Telephone

If whistling occurs while using the phone, try various positions to align the phone's audio output and device's microphone until you find what works best for you.



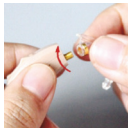
2.

Hearing Aid Accessories

Section Two.

Ear Hook/Power Kit

For those with a hearing loss that is more severe or for those who would just like more amplification, the Ear Hook kit has been included in your package. The Ear Hook and thicker tubing provides 6-8 dB of increased sound output.



Step 1:
Attach the Ear Hook to the hearing aid. Turn the hook clockwise 3-4 rotations.



Step 2:
The Ear Hook should be flush with the hearing aid body.



Step 3:
Insert the ear dome onto the thick tubing connector.



Step 4:
Assemble the thick tube and the dome.



Step 5:
Mark a line on the tube just above the bottom of the Ear Hook.



Step 6:
Cut the tube at the marked line.

Ear Hook/Power Kit (cont.)

**Step 7:**

Push the cut end of the tube onto the Ear Hook.

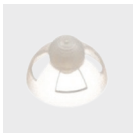
**Step 8:**

Place the hearing aid on your ear.

**Step 9:**

Place the hearing aid with the attached Ear Hook over the ear. Insert the assembled thick tube with dome into the ear canal. Trim the tube as illustrated and insert the cut end into the Ear Hook.

Different Domes can completely change the sound and feel of your hearing device.



An **Open Style Dome** has large vent holes and is intended for people with the typical mild to moderate high frequency hearing loss who do not need much amplification in the low frequencies. The larger openings in the dome allow for low frequency sounds to pass through the dome with minimal amplification and a more natural sound. It eliminates the "occlusion effect" which is similar to putting your fingers in your ear and hearing yourself talk. On the negative side, open domes are the most prone to feedback (whistling).

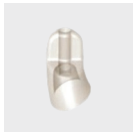


A **Close Style Dome** has no vent holes. This allows the device to boost the sound levels as much more aggressively as 20 dB, especially in the low speech frequencies. Often closed domes are the better answer for people suffering from a more severe level of hearing loss. These domes virtually eliminate all feedback that occurs from higher amplification, but they also maximize the "occlusion effect".



A **Magic Dome** is a hybrid open/closed ear dome. It looks like 2 domes stacked on each other with small slits rather than large vents as found on open ear domes. Overall the magic domes also significantly minimizes the "occlusion effect" and reduces feedback, making them more comfortable than the closed domes. These domes are recommended for those with a mild to moderate hearing loss.

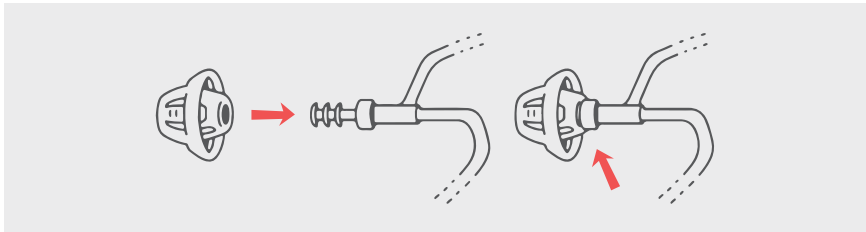
Domes (cont.)



A **Zip Tip Dome** is the best hybrid dome that we have found to date. It provides a superb fit and uses a single 3mm vent hole which reduces the “occlusion effect” while increasing amplification and providing the most comfortable fit. (See Page 26 to learn how to assemble zip tips).

- i Tip:** If you are experiencing any itching in your ear canal while getting used to the ear domes, we recommend using olive oil. Use less than a drop and apply around the circumference of the ear dome to relieve itching.
- i Tip:** We recommend changing your domes every three months no matter what type you use. They can be ordered from our website www.otofonix.com or you can call us at **(704)380-0508**. We are available Monday to Friday from 8:00am to 5:00pm CST.

Domes (cont.)



How to Attach Domes:

- Line up the narrow tubing nozzle with the opening on the inside of the Dome.
- Push together firmly until the Dome is securely covering the three ridges to ensure it does not come off in your ear.

How to Remove Domes:

- Hold the Dome tightly and grasp the tubing directly behind the Dome.
- Pull firmly until the Dome is detached completely from the tubing.

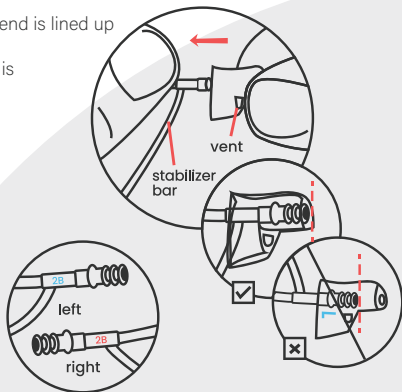
How to Assemble Zip Tips

Step by Step Instructions:

1. Pull the dome off the tubing.
2. Align the new Zip Tip dome so the vented end is lined up with the stabilizer bar.
3. Push the new dome over the ridges until it is flush with the end of the tubing.

i Note: Zip Tips are not included with your hearing aid purchase. If you would like to purchase Zip Tips separately, please visit www.otofonix.com or you can call us at (704)380-0508. We are available Monday to Friday from 8:00am to 5:00pm CST.

i Tip: Tubings are left and right specific.



Sound Tube Choices

Your **Otofonix Hearing Aid** comes with a #2 formed thin sound tube already attached. This is the size that works best for most people but it may not be the right size for you. For that reason we have also included a #1 tube in your package which is slightly shorter. It is important for the tubing to fit correctly.

Tubing Sizes/Lengths

There are three sizes of thin sound tubing available:

Right Tubing:

1R

2R

3R

Left Tubing:

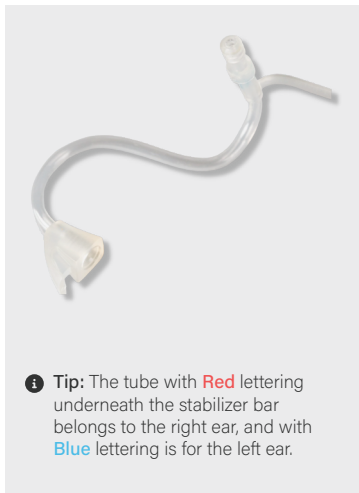
1L

2L

3L

**Size 1 = Shortest and Size 3 = Longest

i Tip: We recommend changing your sound tubes every three months no matter what type you use. They can be ordered from our website www.otofonix.com or you can call us at **(704)380-0508**. We are available Monday to Friday from 8:00am to 5:00pm CST.



i Tip: The tube with **Red** lettering underneath the stabilizer bar belongs to the right ear, and with **Blue** lettering is for the left ear.

Ordering Replacements

For optimal performance, proper care and maintenance are imperative. In addition to regularly cleaning your tubing and domes, we recommend you replace them every three (3) months.

Over time, these items wear out and may become stiff, affecting both fit and sound quality. Regular replacement will keep your device sounding and feeling like new.

Visit www.otofonix.com or call us at **(704)380-0508** to order domes, sound tubes, batteries, and other accessories. We are available Monday to Friday from 8:00am to 5:00pm CST.



I ordered this for my 70 year old brother who has had hearing loss in left ear for years. Today was the first time that we could actually talk normally to each other on the phone in long time!

-Paula B.

3.

Care and Maintenance

Section Three.

Daily Care & Maintenance

Your **Otofonix Hearing Aid** is a delicate electronic device, so it is very important that you keep it clean and dry. Any moisture can have a negative impact on the hearing device. Moisture prevention is helpful to extend the lifetime of the device. Use a soft dry cloth to clean any body oils, sweat and water from the casing. Do not wear it when showering, swimming, in the rain or in a wet environment such as a sauna. If you spend a considerable amount of time in a high humidity environment, you should consider placing your device in a drying box overnight such as a **Hearing Aid Dehumidifier**.

- Avoid physical shock, such as dropping on the floor.
- Store in a cool dry place.
- Do not get your Otofonix hearing aids wet.
- Do not wear your hearing aids while spraying hair spray or using a hairdryer.
- Do not expose your hearing aid to excessive heat or moisture (use a hearing aid dehumidifier each night if you live in a humid climate).
- Never subject your Hearing aid to hairspray, sunscreen or other cosmetic/medical products.
- Keep sound tubes and domes clean. Even the smallest piece of ear wax can obstruct the sound tube and prevent sound from reaching your ear canal. See Page 32 for instructions on cleaning the sound tube with the included monofilament wire.

i Note:

Beware that the occupancy sensors in some public restrooms can generate strong electromagnetic interference that produce a rapid loud chirping and clicking sound when wearing your hearing device.

Cleaning Your Hearing Aid

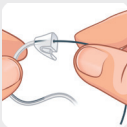
For optimal performance, keep the sound tube and ear dome clean. Use a cleaning brush daily to clear the ear dome of wax. Clean sound tube often and anytime amplification stops or seems reduced.

**Step 1:**

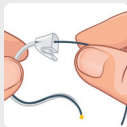
Remove Sound Tube: Turn the base of the tube counter-clockwise and the body of the device clockwise.

**Step 2:**

Remove the ear dome from the sound tube by inverting the ear dome and pulling it straight off.

**Step 3:**

Insert the cleaning wire through the base of the sound tube and pull it out the opposite end.

**Step 4:**

Thread the cleaning wire through the tubing base and out the tip. Wipe the end of the wire clean and repeat if needed.

Cleaning Your Hearing Aid (cont.)



Step 5:
Brush microphone and ear dome
clean (daily).



Step 6:
Reattach the Sound Tube: Turn
base of the tube clockwise and
body of device counter clockwise
so it is flush with the device.

i Note: The hearing device body can be utilized for either ear. Only the thin sound tubing is ear-specific. The **Red** markings under the stabilizer bar are for the right and the **Blue** marking is for the left. Tubing can be ordered at www.otofonix.com.

4.

Warranty and Repairs

Section Four.

Manufacturer's Warranty

Otofonix Hearing Aids are covered against defects in materials and workmanship for one year from the date you receive your order. If our examination determines that the unit failed to work due to parts, materials, or workmanship, we will repair or replace it for free. However, this warranty does not cover malfunctions due to unusual wear and tear or mistreatment of your device, such as physical shock, damage from moisture or sweat, excessive wax build-up, or tampering with the device, all of which void the warranty. (For added coverage, see Page 36 for the Otofonix Protection Plan details.) Prepaid postage will only be provided to customers who have a protection plan.

If you require Warranty or Repair Service, please contact us for a Return Merchandise Authorization (RMA), and instructions (See Page 37).

Repair Mailing Guidelines

- Send your devices in the box it came in (or any other box).
- Use a padded envelope or a box to prevent further damage.
- Please do not send used accessories (unless otherwise instructed)

Otofonix Protection Plan

With the Otofonix Protection Plan, you are 100% protected from ALL types of accidental damage, and almost anything else that may go wrong, including things not covered by the standard Warranty (water damage, battery corrosion or stepping on the hearing aids).

Items not covered include; Loss or theft of the device and unauthorized repairs. The damaged device must be returned to claim replacement. Accessories (e.g. tubing, domes, etc.) are not covered. Protection Plan is only good for a one-time replacement.

You can purchase a **One-Year** or a **Two-Year** Protection Plan at the time of purchase or within 45 days of your original purchase date.

Please call us at **(704)380-0508** for more information about the Otofonix Protection Plan. We are available Monday to Friday from 8:00am to 5:00pm CST.

Return Policy

Your satisfaction is guaranteed. If you are not satisfied with your Otofonix Hearing Aids for whatever reason, you have 45 days to return it for a full refund. We are unable to honor return requests after 45 days from the date of delivery. All products MUST include a Return Merchandise Authorization (RMA) for proper processing. Products returned without an RMA may incur a 20% No-RMA Fee.

To receive an RMA and return instructions, please email us at info@otofonix.com or call us at **(704)380-0508**. We are available Monday to Friday from 8:00am to 5:00pm CST.

You must contact customer service for an RMA before mailing.

Our mailing address is:

3727 Greenbriar Dr. Suite 203, Stafford, Texas 77477 | USA

Note:

To get more information about our Return Policy, please visit:
www.otofonix.com/pages/returns-refunds

Troubleshooting

If Device Makes a Whistling Sound

Whistling/feedback occurs when amplified sound returns to the microphone and is then re-amplified. This can be resolved by lowering the volume (when feasible). Most hearing aids whistle when the dome is not inserted correctly. Try resetting the ear dome into your ear canal for a better fit.

If whistling occurs when raising the volume, you should try Closed Domes or Zip Tips to reduce feedback and increase amplification.

Wax or debris in the ear canal or sound tube, can cause whistling. Clean the tubing/dome (See Page 32) and ear canal, and replace tubing/dome if they appear worn.

If you are still having difficulty, please contact us at **(704)380-0508** or email us at **info@otofonix.com**. We are available Monday to Friday from 8:00am to 5:00pm CST.

- Note:** When an object (hand, hat, person, wall, etc.) comes close to your ear while wearing hearing aids, you may experience whistling. This is normal for all microphones, not just microphones in hearing aids. To limit whistling from your device when changing volume/ programs, approach the device from behind your ear rather from the top.

Troubleshooting (cont.)

If Device has a Weak or No Sound

- Trapped moisture may be distorting the sound. Consider using a hearing aid dehumidifier overnight.
- Make sure the device is on.
- Make sure the device is charged. If unsure, place the device(s) on the charger base and wait for the battery indicator to confirm that the device(s) has been charged. Turn the device(s) back on.
- Remove tubing (See Page 32), and increase volume to max volume. If you hear feedback, the Helix is working properly. Clean the sound tube and attach it back on the device(s).
- Clean ear canal. Replace tubing/dome if they appear worn.

If Sound is Distorted or Intermittent

- Excess moisture may be distorting the sound. Using a hearing aid dehumidifier overnight is advised.
- Lower the volume on your device.
- Turn Helix off. Charge until light turns solid green and turn Helix back on.
- Remove sound tube from Helix body, and increase volume level to max volume. If you hear feedback, your device is working properly. Clean the sound tube. (See Page 32).
- Replace the tubing/dome if they appear worn.
- For optimal performance, tubing and domes should be replaced every three months.
- Clean the ear canal.

To order replacement accessories or additional cleaning accessories, visit www.otofonix.com or call us at (704)380-0508. We are available Monday to Friday from 8:00am to 5:00pm CST.

5.

Important Information

Section Five.

First Time Users

The first time you use Helix, some sounds may seem very loud. You may hear the faucet drip, beeps from electronics, crumpling paper, sounds you may not have heard in a long time. This can be overwhelming at first. Don't worry, your brain will adjust to these forgotten sounds after a short time. Keep in mind that your brain has not heard these sounds for years. Before long, your brain will quickly recognize and learn to filter out irrelevant background sounds, just as it did once before.

We recommend that you wear your unit for a few hours on the first day and gradually increase the time over a period of one week. Eventually, you will be wearing them most of the waking hours. Medical studies show that your brain requires approximately 21 days to adjust to your new Hearing Aids.

Tip: Squealing and Feedback

Feedback occurs when the sound coming out of the open dome returns to the microphone and is re-amplified. The most common cause is excessively high volumes. We recommend setting the volume no higher than **Level 8** and choosing **Memory Program 3**. Alternatively, using a closed dome will almost always eliminate feedback or whistling.

Important Notice for Users

Stop using the Otofonix Hearing Aid and consult a physician if any of the following occur:

- Hearing in one or both ears worsens.
- Hearing does not improve.
- Skin irritation develops in or around your ear canal.
- Your ear becomes blocked or clogged with excessive ear wax.
- You develop an infection in your ear or ear canal.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be a risk of impairing the remaining hearing of the user.

A hearing aid will not restore normal hearing or prevent or improve a hearing impairment resulting from organic conditions. In most cases, infrequent use of a hearing aid does not permit a user to fully benefit from it. The use of hearing aids is only part of hearing rehabilitation and may need to be supplemented by auditory training and instructions in lip reading.

Important Notice for Users

Good health practice requires that a person with hearing loss has a medical evaluation by a licensed physician (preferably a physician specializing in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists, or audiologists.

The purpose of a medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased. Following the medical evaluation, the doctor will give you a written document stating that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The doctor will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation. The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about our **45 Day Free Trial Program**.

Important Notice for Users

To get the best out of your hearing aid:

- Do not modify this equipment without the authorization of the manufacturer. Tampering with this device or opening it will void manufacturers warranty.
- Never use your hearing aids when engaging in contact sports. The risk of injury is very high in the event of a knock on an ear with a hearing device.
- Hearing aids should only be used as directed by your physician or hearing healthcare professional.
- Hearing aids may fail suddenly and without prior warning (e.g., in case of a defect or depleted battery), particularly in situations where you must hear acoustic sound.

Realistic Expectations

The first thing many new users notice is that sounds seem strange. Remember that even the best hearing aids are not as good as natural hearing, so sounds aren't completely normal, much as your voice doesn't sound the same on a tape recorder or a telephone as it does in person. Your own voice may sound deeper to you than normal.

Although background sounds will seem louder than before, you may find that the hearing aid doesn't do one of the things you hoped that it would: help you understand all the words you've been missing in conversations. You should be able to understand more words with the hearing device than without. But wearing a hearing aid won't guarantee that you'll catch every single word. Hearing every word isn't necessary. The goal is for you to be able to follow conversation easily in various environments.

6.

Device Information

Section Six.

Helix Technical Data

Description	Ear Hook	Tube
Peak OSPL90 (Output Sound Pressure Level) (dB SPL)	114dB	111dB
HFA Full On Gain (FOG) @50 (dB)	35dB	29dB \pm 5dB
Peak Gain	53dB	42dB
Frequency Response Bandwidth		<250 ~ >5000
Frequency Response Smoothness		<12dB
THD: 500Hz(%) - 800Hz(%) - 1600Hz(%) Total Harmonic Distortion	<1%	<1%
EQ Input Noise (dB)	<25dB	<25dB
Latency Value		6.1 ms
Charging Time		2.5 hours
Battery Life		18 - 20 hours*

*Battery Life is calculated based on normal usage, and depends on volume level and program the user prefers.

Electrical Interference Warning

Hearing devices must not be exposed to strong electrical fields that may be generated during X-rays, CT scans, PET scans or MRTs, during electrotherapy or during surgeries. Please remove your hearing devices in these types of situations to prevent any damage to them.

Explosion Hazard

- Under normal conditions, hearing device batteries do not cause any fires. Hearing devices were not tested for compliance with international standards in explosion-conductive atmospheres.
- Do not use your hearing devices in explosion hazard areas.

“

I no longer have to pretend to hear what others are saying and miss out on conversations with my family and friends. Every word sounds crystal clear. It's restored my confidence and given me my life back.

-Bill K.

7.

Notes and Reminders

Section Seven.

Notes and Dates to Remember

Date of Purchase: _____ Invoice Number _____

Serial Number - Left: _____ Right: _____ Protection Plan: 1 Year 2 Years

Notes:

Reminder Log

Date	Cleaned	Changed
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>

Date	Cleaned	Changed
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>

i Tip: We recommend changing your ear domes and your sound tubes, every three months no matter what type you use. They can be ordered from our website www.otofonix.com or you can call us at **(704)380-0508**. We are available Monday to Friday from 8:00am to 5:00pm CST.



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