

# MONICA NERA

We are sorry to hear that you would like to return your item. Please note we can only accept return within 14 days from the delivery date. Since we are a small, independent business, and all our items are made-to-order, we are unable to arrange the return. Please kindly attach this form to your shipment or send it to our customer service at [orders@monicanera.com](mailto:orders@monicanera.com).

## RETURN FORM

Order number:	
Customer name:	
Customer e-mail:	
Product name:	
Return reason:	<input type="checkbox"/> doesn't fit <input type="checkbox"/> wrong size <input type="checkbox"/> not happy with quality
Refund bank account details	Accountholder: IBAN: SWIFT:  Or  Paypal E-Mail:

Please return to the item to:

MONICA NERA / UNITED ELEMENTS WARSAW  
ul. MOKOTOWSKA43/406  
00-551 Warsaw  
POLAND

\*for US returns, we recommend using the US postal service.