

ORDER NUMBER: _____

NAME: _____

EMAIL: _____

DID YOU ORDER A REPLACEMENT? **Y N**

THANK YOU!

Thank you so much for your business! Jenny and I really appreciate you choosing a small mom and pop company like The Dog Outdoors. If you ever have any questions please feel free to reach out to us at info@thedogoutdoors.com. We love getting feedback. Check back often to find great new products as we continue to grow. If we are lucky enough to have your business in the future, be sure to check out the link below for current customer-only discounts & offers:

Customer Discounts And Offers – <http://www.TheDogOutdoors.com/thankyou.html>

Take care-

SCOTT & Jenny

RETURNS

Item didn't work out for you? No problem. Carefully follow the easy instructions below. Be sure to include this form in your return package. (Tip: When trying items on your dog for the first time, please keep the tags on and check to make sure the size is correct before removing them)

***Important* Eligibility for returns.**

- All returns must be received within 30 days of the purchase date
- All items must be in clean, like-new condition and include all original parts, original packaging & tags.
- **Be kind- we're already covered in our own dog's hair, please remove DOG HAIR before returning items 😊**

If you have special circumstances and your item/s do not meet the criteria above, please email us at support@thedogoutdoors.com and we will discuss options. We will do our best to come to a resolution that is fair for both parties – we are very reasonable.

Step 1. If you need another size or color, go ahead and place a new order on our site- this allows the quickest turnaround. Note above that you ordered a replacement and we'll be sure shipping is refunded on your original order.

Step 2. Mail your package back with this form at the address below using the carrier of your choice (please understand we are not responsible for lost packages):

The Dog Outdoors
Attn: Returns
11301 Bastogne Loop
Austin TX 78739

Step 3. Upon receiving your package in clean condition with all parts, we will refund your purchase.