

# BALANCE swim

## 2024 SWIM SCHOOL NEWSLETTER

balance mayfield  
aquatics centre

## your swim-pressive guide

Our instructors are keen to teach your littles ones or older kids how to navigate the water. If you'd like to get in touch, you can email us [swim@balancecollective.com.au](mailto:swim@balancecollective.com.au) or call 4935 1030

## our swim structure

Our program at swim balance is not a term based program – we run lessons all year round (50 weeks of the year, only breaking for two weeks over Christmas and on NSW Public Holidays).

Your monthly direct debit is \$65 per month.

**There are no cancellation fees, however** if you choose to cancel we need **30 days written notice of cancellation** by way of cancellation form.

## make up lessons

Missed a lesson? No problems – access one make up lesson per month to use inside a four-week period (subject to availability) with a minimum of one hours' notice that you are not attending.

## SWIM BALANCE CONTACT DETAILS

**Phone** (02) 4935 1030 | **Email** [swim@balancecollective.com.au](mailto:swim@balancecollective.com.au)  
Cnr Industrial Drive and William Street, Mayfield

## LEARN TO SWIM RECEPTION TRADING HOURS

Monday–Friday | 7am–12pm and 1.30pm–6pm  
Saturday 7am–12pm | Sunday 7.30am–11am

## active kids & first lap vouchers

Balance accepts Active Kids Vouchers (until 31/01/24) and First Lap vouchers (until 30/06/24) for our Learn to Swim programs. If you would like to use your voucher, please email it to [swim@balancecollective.com.au](mailto:swim@balancecollective.com.au) and we will add it to your family credit.

## dates for the diary

### AUSTRALIA DAY

Friday 26/01/24

### EASTER LONG WEEKEND

Friday 29/03/24–Monday 01/04/24 (inclusive)

### ANZAC DAY

Thursday 25/04/24

### KING'S BIRTHDAY

Monday 10/06/24

### LABOUR DAY

Monday 07/10/24

### CHRISTMAS BREAK

Monday 23/12/24–Sunday 05/01/25 (inclusive)

Learn to Swim does not run lessons on NSW Public Holidays. If your lesson falls on one of these public holidays you will be credited for the lesson\*.

\*This does not include public holidays that fall within the Christmas break.

## update your details

So we can communicate with you, please check that your details are up to date via the Learn To Swim Portal. This can be accessed through the Balance Collective website under the 'swim' tab.

## supervision

All children need to be supervised at all times with a parent/ adult sitting with them. A child cannot sit on pool deck while their parent is in the pool. We have a crèche facility available. For further information about our crèche please see reception.