

## **Barista**

### **JOB DESCRIPTION SUMMARY:**

Bear Lake Coffee Co. is dedicated to roasting exceptional coffee and providing unparalleled customer service. We source and meticulously roast specialty coffee from amazing families worldwide. Our online store opened in 2022, and our first location will launch in the 1st quarter of 2024, offering products through retail and wholesale channels. As a pending B Corporation, we are focused on balancing profit with positive social and environmental impact, using business as a force for good.

Our first location has a coffee roastery, where we will be roasting the world's best ethical and sustainable coffee. We will partner with local businesses, host events, support artists and charities, and operate a seasonal café and kitchen. The outdoor space will feature a solar-power pergola and EV charging stations; it will be a 'third place for everyone' promoting social equity and building relationships.

Our vision: we are currently in our soft opening in phase with a grand opening planned for the Summer 2024. Together, we'll develop a playbook to open more fourth-wave coffeehouses in the years ahead. Be part of our founding team to shape the future of coffee and cafe culture, championing sustainability, local partnerships, and innovation.<sup>23</sup>

We are seeking an exceptional Barista to join our team in Barronett, WI. In this role, you will be supported by the founder, head roaster, and leads for the café, kitchen, and roastery. As a Barista, you will be the heart and soul of our coffee service, creating a warm and inviting atmosphere for our customers. Your role involves crafting and serving high-quality coffee beverages, providing excellent customer service, and maintaining a clean and organized café environment.

Our ideal candidate has a passion for specialty coffee, a service mindset, and a commitment to quality. Previous experience serving at a restaurant and/or a coffeehouse is a plus.

The ideal candidate must also be organized with attention to detail, quickly adapt to a changing environment, and have practical oral and written communication skills.

Reports to:

Store Manager

# BEAR LAKE

COFFEE CO.

## **Responsibilities:**

- Training: Learn coffee bean varieties, origins, and brewing methods through hands-on crafting sessions.
- Preparation: Serve cafe drinks and food following recipes, ensuring quality and consistency.
- Customer Service: Warmly greet customers, accurately take orders, and provide prompt resolutions.
- Menu Knowledge: Stay updated on coffee trends, educating customers about options and flavor profiles.
- Café Maintenance: Keep the café clean, monitor supplies, and adhere to health and safety guidelines.
- Cash Handling: Accurately process transactions and maintain an organized cash register.
- Team Collaboration: Collaborate with kitchen staff and communicate effectively for smooth operations.

## **Requirements:**

- Desire to work in an entrepreneurial environment.
- Excellent customer service and communication skills.
- Ability to work in a fast-paced environment and handle multiple orders.
- Positive attitude and a willingness to learn and adapt.
- Basic math skills for cash handling and order processing.
- Standing for extended periods.
- Demonstrates company mission understanding and endorsement.
- Displays personal integrity, credibility, and flexibility.
- Upholds company policies with understanding and interpretation.
- Ability to reliably commute to and from the coffeehouse in Barronett.

## **Schedule:**

- Part-time
- Shift-based schedule position, including weekends and holidays (hours of operation shift seasonally).

## **Pay:**

- Hourly wage \$13 - \$18/hr plus tips (depending on experience).

# BEAR LAKE

COFFEE CO.

## Perks:

- Employees receive free drinks and food while working and discounts on Bear Lake Coffee Co. retail products.

## Work Locations:

- Barronett, WI (Headquarters)

***Bear Lake Coffee Co. welcomes great people without regard to disability, race, religion, age, gender, sexual orientation, national origin, military service, marital status, or any other characteristics as protected by law. Please send a resume and cover letter with salary requirements to [careers@bearlakecoffee.com](mailto:careers@bearlakecoffee.com)***