

WARRANTY CARD



Thank you for choosing Darche Outdoor Gear. Proudly Australian since 1991, our products are designed for the outdoors and are tried and tested by people who live and breathe outdoor adventure. You can trust Darche for quality, reliability and value while delivering authenticity and innovation in every one of our products.

Darche's warranty is only valid to the original purchaser and does not cover second hand ownership or products used for hire or commercial purposes.

Please retain your sales receipt of purchase. If you have purchased more than one Darche product, you may register them on this warranty card.

WARRANTY

(Conditions apply)

Categories	Darche	ECO Series	Kozi Series
Swags	3 Years	4 Years	2 Years
Maxtreme Swags	Lifetime	-	-
Roof Top Tents	3 Years	4 Years	2 Years
Tents	3 Years	4 Years	2 Years
Shelters	3 Years	4 Years	2 Years
Awnings/Walls/Annex	3 Years	4 Years	2 Years
Furniture	2 Years	3 Years	1 Year
Sleeping Gear	2 Years	3 Years	1 Year
Camp Gear	2 Years	3 Years	1 Year
Cooking	2 Years	3 Years	1 Year
Tableware	1 Year	1 Year	1 Year
Drinkware	1 Year	1 Year	1 Year
Bags	2 Years	3 Years	1 Year
Camping Accessories	1 Year	2 Years	1 Year
Lighting	1 Year	2 Years	1 Year

Darche will replace or repair any Darche product at its discretion that is subject to faulty manufacturing or workmanship, including materials, under normal use. If approved, the product will be repaired or replaced as appropriate.

If the product has been discontinued, it will be replaced with the most similar model from the current range. Darche reserves the right to determine the reasonable cost of repair.

EXCLUSIONS

The above warranty is limited to manufacturing and materials defects. It does not include damage caused by misuse or abuse, failure to adhere to care instructions, reasonable or excessive wear and tear, condensation, extreme weather, accidents, incorrect set up, damage caused by mould, insects or animals. This also excludes damage caused by a jammed, snagged zipper or excessive force applied to zipper causing failure. It does not include fading or differences in colour from dye batches. For the Air-Volution™ range, this also excludes accidental puncture or piercing of air-poles. The warranty does not cover product that has been modified, damaged through fitment error, accidental damage, deliberately causing further damage to the product, personal injury and incidental damages.

CONSUMER RIGHTS

Our goods come with guarantees that cannot be excluded under Australian law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

Due to our policy of continual product development, the specifications, colours and features may vary.

MAKING A CLAIM

Please retain your purchase sales receipt. To make a claim in relation to this manufacturer's warranty, complete the claim form at www.darche.com.au/warranty. If you require additional assistance, phone 1300 367 695 or email warranty@darche.com.au to discuss and arrange your claim. Product subject to our claims process may need to be sent to Darche, 75 Heyington Avenue, Thomastown, Victoria 3074. All freight costs associated with return of product for assessment is payable by consumer.

WHY REGISTER?

Warranty registration takes only a few minutes. Registering your purchase helps us manage any warranty claim or product issues, and allows us to contact you with any technical, performance or safety related matter specific to your purchase. Registering also allows us to provide you with faster customer service. If you choose to, it also enables us to get in touch with you on special offers, invitations to events, new product information and other relevant information.

REGISTRATION

Register your product online and help save our planet. Please complete your warranty registration online at www.darche.com.au/about-us/customer-product-registration. If you're old school, you can complete and email the warranty card to info@darche.com.au, or post in an envelope at the address below within 14 days of purchase.

Darche
Warranty Registrations
PO Box 400
Thomastown VIC 3074

PLEASE COMPLETE**PERSONAL DETAILS**

First Name _____ Last Name _____

Phone _____ Mobile _____

Email Address _____

Address _____

_____ Postcode _____

Purchase Date _____

Purchased From _____

Suburb _____ State _____

(Tick) to receive special offers, invitation to events, preview latest technologies, e-newsletter and other relevant information.

PRODUCT DETAILS

Model Name _____ Qty _____

PO No. / Batch No. (If Applicable) / Serial No. _____

*MAX-TREME swags only, see product label for serial number (7 digit).

We recommend that you photocopy the completed warranty card prior to sending.

WWW.DARCHE.COM.AU Designed and tested in Australia for Australian conditions.

A brand by Charles Parsons. Telephone: 1300 367 695 Fax: 03 9380 3630 Email: warranty@darche.com.au