

Kärcher US Warranty Policy

Industrial Floor Care Equipment



Effective for products sold on or after July 28, 2011

Kärcher products are warranted to the original end-user by Kärcher to be free of defects in workmanship and materials when used in accordance with normal operating procedures or as outlined in the supplied owners manual (proper maintenance and operation, adequate electrical supply voltage and grounded outlet where applicable) for a period commencing from the date of delivery of a new product to the end-user. The warranty commences on the purchase date by the original end user from an authorized Kärcher agent, subject to proof of purchase. The machine must be registered at the time of purchase, if proof of purchase cannot be identified; the warranty start date is 90 days after the date of sale to an authorized Kärcher distributor.

- 2 year on site labor (3 hours max.) for all equipment with 2 year labor coverage as specified below. Excluded is impact damage, removal of foreign matter around brooms or brushes, minor adjustments such as broom or brush replacements, improper pressure settings, fuse replacement, squeegee blade angle adjustments, suction path blockage, machine or filter cleaning, failure to observe daily, weekly, monthly machine and battery maintenance procedures as prescribed in the supplied operator manual.
- **Wear Items** such as accessories, motor carbon brushes, squeegees, brushes, brooms, filters, tires, hoses, floor tools, hand tools, sealing strips, belts, etc. are excluded from chart coverage below and carry warranty coverage of 90 days from the in-service date.
- Vacuum motors are warranted for one year parts and labor without evidence of rust, corrosion, chemical damage or foreign matter. Long life vacuum motors (brushless) are warranted for 3 years parts, 2 years labor without evidence of rust, corrosion, chemical damage or foreign matter.

Machine Type or Component	Parts	Labor	Travel
Automatic Scrubbers	3 year	2 year	180-Days
Litter Vacuum	3 year	2 year	180-days
Sweepers	3 year	2 year	180-days
Rotationally Molded Solution & Recovery Tanks	10 year	2 year	180-days
Batteries & Chargers	Manufacturer	1 year	0

E&OE. Prices and specifications subject to change without notice. July 28, 2011

After Warranty Expiration

All **Non-Wear Item** parts purchased after warranty expiration are warranted for 90 days. **Wear Items** such as: motor carbon brushes, squeegees, brushes, brooms, filters, tires, hoses, floor tools, hand tools, sealing strips, etc. are excluded from warranty unless found to be defective by Kärcher Inc. or an Authorized Kärcher Service Dealer.

Kärcher's Obligation

Under these warranties Kärcher's obligation shall strictly be limited at Kärcher's option, to repair or replace by Kärcher, or an authorized Kärcher Service Dealer, without charge during the warranty period of any part, which in the opinion of the manufacturer, shows defects in material or workmanship. These warranties shall not apply to any defect caused by misuse, neglect, accident, abuse, improper handling, impact, frost damage, alteration, worn parts, non-Kärcher parts, or not complying with the operator's manual. Refer to the unit's manual for further details.

Manufacturer's Warranties

Items or parts such as gasoline & diesel engines, batteries and chargers not manufactured by Kärcher are supplied with the appropriate manufacturer's warranty. Consult individual model for warranties.